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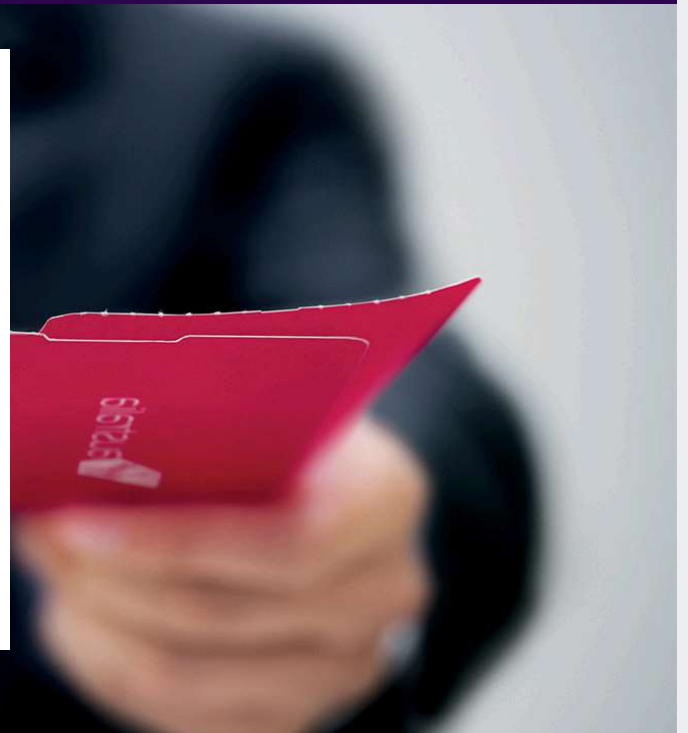


Virgin Australia Trade Newsletter

Introducing Lite fares

Lite fares are now available via your GDS. The Virgin Australia Lite fare is our lead in fare and provides customers with a great price without compromising on service and experience. A Lite fare provides value for customers who do not want a checked bag, seat selection, or the flexibility to change their travel plans without fees. For more information, please refer to our detailed [FAQs](#).

[Learn more](#)



Updates

Updated policy guides

See below our updated policy guides.



[ADM Policy](#)



[Booking Policy](#)



[Ticketing Policy](#)



[Corporate Name Change Policy](#)

Reminder: Virgin Australia Business Flyer OSI requirement

Agents are to ensure the required OSI containing the company's ABN is entered in the booking at all times, and re-entered for reissued tickets that are created into a new PNR.

You must manually add this OSI in their booking. Failure to add the OSI at time of booking will result in an ADM.

GDS	ABN entry format
Amadeus	OS VA VACC/insert company's ABN
Galileo	SI.VA*VACC/insert company's ABN
Sabre	3OSI VA VACC/insert company's ABN

Virgin Australia Masterclass series

Our Masterclass series is designed to keep you in the loop with our latest product and policy enhancements.

View all our upcoming schedule and register today.

Date	Masterclass Topic	Registration Link
Tuesday 30 April 2024 9:30am - 10:00am AEST	Alliance Partners	Register now
Tuesday 7 May 2024 9:30am-10:00am AEST	Schedule Changes and Disrupts	Register now
Tuesday 14 May 2024 9:30am - 10:00am AEST	Virgin Australia Business Flyer and Corporate Programs	Register now
Tuesday 21 May 2024 9:30am - 10:00am AEST	Maximising Velocity Status	Register now

New in-flight payment methods

Guests will now be able to use their smart watches and phones to purchase items from the on-board menu. The following forms of payment will now be available on all flights for purchases:

- Visa and Mastercard credit, debit and digital wallet cards
- American Express credit and digital wallet card
- JCB credit card

Payments by cash, maestro, JCB digital wallet card or pre-paid travel cards are not accepted.



Bring on Wonderful

At Virgin Australia, we are determined to bring joy to your journey — before, during and after your flight. Whether on the ground or in the air, everyone is striving to find new ways to make every flight wonderful.

[Find out more](#)

FAQs

What is included for each fare type?

We pride ourselves on offering great value fares at a competitive price and empower our customers to choose the fare that is best suited to their needs. Please review our fare types [here](#) to help your customers decide which fare is right for their journey.

[Agency Hub](#)

Gold Status priority benefits for your customers include Lounge Access, Priority Boarding, Upgrades and more

Membership T&Cs apply.

Velocity means **fast**

velocity
frequent flyer

Virgin
loyalty program of
australia

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