



australia



Virgin Australia Trade Newsletter

Welcome to Uluru

Virgin Australia has announced a return to Uluru, expanding the airline's domestic network with two new direct services connecting the iconic destination with Melbourne and Brisbane, starting 6 June 2024 and 7 June 2024 respectively. Read more [here](#).



Please see below Domestic and International Virgin Australia standard ticket validity:

Date of Issue	Validity Explained
For standard tickets/EMDs issued ON/BEFORE 20 April 2020	<p>These tickets are referred to as Future Flight Credits which can be used for travel until 31 December 2023</p> <p>Please refer to the Future Flight Credit Policy for full details.</p>
For standard tickets/EMDs issued BETWEEN 21 April 2020 and 31 July 2022	<p>These tickets are referred to as Standard Credits ("Covid Credits") which can be used for booking and travel by 30 June 2025</p>

	Please refer to the Commercial Policy for Covid Credit Extension for full details.
For standard tickets/EMDs issued ON/AFTER 01 August 2022	Please refer to the Virgin Australia Ticket Policy .

For more information, please view the policy on the Agency Hub or contact the Virgin Australia Industry Support Team on 13 67 37.

[Learn more](#)



Air Niugini (PX) partners with Virgin Australia

Air Niugini Ltd has entered into a new interline partnership with Virgin Australia, that will present customers the convenience of adding select Virgin Australia domestic connections to their Air Niugini booking and managing a multi-airline itinerary under a single Air Niugini ticket - (PX -656) ticket stock.

[Find out more](#)

Help your clients fast-track to Velocity Pilot Gold

New Virgin Australia Business Flyer members can fast-track to two complimentary three-month Velocity Pilot Gold memberships for their business when they spend a minimum of \$2,000 on completed flights in the first 3 months of joining*.

[Learn more](#)





Craving the perfect urban getaway?

There's no going past Melbourne. It's the city of hidden gems; a place where the next must-see dining, shopping or entertainment experience awaits your customers.

[Find out more](#)

Thanks to all our valued trade partners

We extend our thanks to our travel industry partners for nominating and awarding Virgin Australia as the National Travel Industry Awards (NTIA) 2023 Most Popular Airline – Online.

[Learn more](#)



**NATIONAL TRAVEL
INDUSTRY AWARDS**

2023

WINNER

Updates

Policy updates and changes

For further information regarding all Virgin Australia's policy updates and changes and to view previous Trade Releases, please visit our [Agency Hub](#).

Reminder: Future Flight Credit Expiry



If your customers hold a Future Flight Credit with Virgin Australia, please remember that they only have until 31 December 2023 to book and complete their travel. After that date they will no longer be able to access any remaining credit value. Visit the [Agency Hub](#) for more information.

FAQs

How you retrieve your Virgin Australia Business Flyer customers'

discounted fares

Fare discounts can be retrieved by entering the account code ACC99 when fare quoting. If you require assistance with pricing, please select the applicable GDS clue card on the [Agency Hub](#).

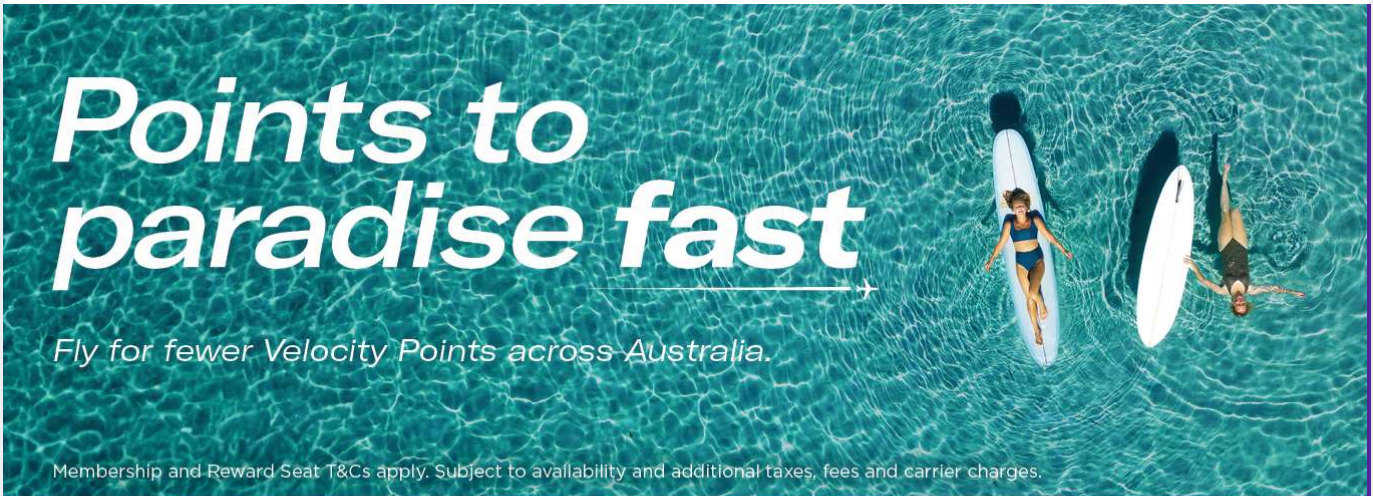
Why should you add your customers' Velocity numbers to their bookings?

By adding your customers' Velocity numbers to their booking, you can help them be rewarded! They can earn Velocity Points and Status Credits~ on all eligible Virgin Australia or partner airline flights. Plus, they can unlock priority benefits to enhance their airport experience like Lounge access, additional baggage allowance and priority check-in and boarding.†

Are you unsure if your customer has a Virgin Australia Business Flyer account?

Send an email to our team at businessflyer@virginaustralia.com along with your customer's ABN. Our support team will assist in verifying whether your customer already has an account, or needs to complete an application.

[Agency Hub](#)



Points to paradise fast

Fly for fewer Velocity Points across Australia.

Membership and Reward Seat T&Cs apply. Subject to availability and additional taxes, fees and carrier charges.

Velocity means **fast**

velocity frequent flyer

virgin loyalty program of australia

Received this from a colleague? Sign up to Virgin Australia Trade Communications

Agents can easily self-subscribe to Virgin Australia trade communications and newsletters by filling in the subscription form [here](#).

[Sign up](#)

You are receiving this trade release because you are a travel industry partner registered with Virgin Australia and you have agreed to receive trade releases or you have otherwise told us you would like to receive trade releases. If you no longer wish to receive trade release emails from Virgin Australia, please [click here to unsubscribe](#).

Terms and Conditions:

***Pilot Gold:** A new Virgin Australia Business Flyer member is eligible to receive two three-month Velocity Pilot Gold Memberships if, within the first three months of becoming a Virgin Australia Business Flyer member, it books and completes at least \$2,000 of eligible travel (excluding taxes, fees and charges). For more information, please visit our website at <https://virginaustralia.com/businessflyer>. Virgin Australia Business Flyer and Loyalty Terms and Conditions and Velocity membership Terms and Conditions apply. Please see our website <https://experience.velocityfrequentflyer.com/flying-status/flying-with-status/pilot-gold> for information on the Program Benefits.

~Velocity members can earn Velocity Points on eligible flights with Virgin Australia and other airline partners. Earn rates and eligibility criteria changes for each airline partner. Find out more on your preferred airline partner's page [here](#). Status Credits cannot be earned on all airline partners and all fare classes. Status Credits can only be earned on eligible flights, marketed and operated by Virgin Australia and/or a Velocity airline partner. Status Credits accrual is based on single flight segments that consist of individual flight numbers. An itinerary that involves a change in aircraft but retains the same flight number is considered a single flight segment. An itinerary that consists of a change in flight numbers, even if the same aircraft is used for the entire itinerary, is considered two flight segments. Domestic flights booked within an International journey will accrue Status Credits at the earn level for international flights. Members travelling on upgraded fares purchased with Points or any other subsidised means of upgrades on Virgin Australia or our partner airlines will earn Status Credits based on original purchased fare class. Velocity membership Terms and Conditions apply.

*Lounge access, additional baggage allowance and priority check-in and boarding are dependent on the Velocity member's status and are subject to additional Terms and Conditions, including the [Velocity Membership Terms and Conditions](#).

This trade release email is being sent to you by Virgin Australia Airlines Pty Ltd (ABN 36 090 670 965) of 275 Grey Street, South Brisbane, Queensland 4101 Australia.