

WARRANTY

- This warranty is given by Ventilation Solutions Australia, with an office at 16 Rayben Street, Glendenning, New South Wales 2761, Australia. Phone 1300 998 326
- From the date of purchase, the original purchaser is entitled to free replacement parts, or a new unit for a period of one year from the date of purchase.
- The defective parts or unit must be returned to Ventilation Solutions Australia at your own cost before an exchange or parts or unit will be given.
- The warranty will not cover damage caused by misuse, neglect, shipping, accident, incorrect or improper installation, voltage supply problems, unauthorised modification or repairs of any kind, exposure to corrosive conditions, exposure to weather or where no fault is found with the product.
- We will not cover any loss incurred by you in relation to the product or making the claim under this warranty including without limitation any costs associated with installation, reinstallation, or transporting the product.

Additional Information:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement of the purchased product for a major failure of the product. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Our ventilation products also come with a one year limited warranty given by the distributor Ventilation Solutions Australia, with an office at 16 Rayben Street, Glendenning, New South Wales 2761, Australia, as set out in the instruction manual in the box. If your product does not provide the general features and functions described in the user documentation in the one year period after delivery to you, please call Ventilation Solutions Australia, ABN 13 003 762 641 on 1300 998 326 with details of your product, serial number and proof of purchase. You may be required to return the ventilation product to the address listed, in which case such a return will be at your own cost. The benefits under this warranty are in addition to other rights and remedies that you may have at law.