



QUALITY POLICY

THALES HELLAS' mission is to design, produce and support systems and hardware, software products for the Defense, Civilian and Space applications.

Our aim is to be a major partner for the Greek, Cypriot Government and Electronic Industry as well, being a key player in the multi-domestic and the multi-domain THALES Group strategy. We are committed to support companies of THALES Group to develop their activities in the region.

Our operations are customer commitment oriented. We are dedicated to provide products, systems & services that meet customer needs and expectations and comply with the highest statutory and regulatory standards as well as to be an environmentally aware Company. Delivery on time, in quality and without customer complaints are our permanent objectives.

Our people is the company's most important asset. We are dedicated to provide work environment and means that enhance employees' competencies, favor diversity, foster their creativity, leadership and accountability and facilitate the improvement of their collective and individual performance.

Our suppliers are our partners in the achievement of our goals. We are enhancing long-term co-operations and partnerships for reliable, sustainable and durable common development. Through our activities we aim to create added value in Greek market by cooperating with the local industry.

We are sharing these objectives and commitments with our shareholders as key elements of development, profitability and growth for our Company.

Our Quality Management System is the main tool to achieve our goals and improve quality performance. It is built in accordance to ISO 9001:2015, ISO 14001:2015 and ISO 27001:2022 international standards and we all adhere to its requirements. We are committed to the continuous improvement of its effectiveness and efficiency that is achieved by setting objectives within the framework of our policy and reviewing in depth our performance.

The principles of Quality Management System are embodied in the culture of our organization. It is our way of thinking, acting, interacting, communicating and performing that makes THALES HELLAS a leader.

DEFRANOUX Patrick

Chairman and C.E.O.

08th January, 2024

A handwritten signature in blue ink, appearing to be "Patrick Defranoux", written over a horizontal line.