

# **Ford Field Game Day Experience**

# **Directional Signage**

Directional signage is located throughout Ford Field to help maintain physical distancing. Guests and employees should follow all posted directional signage and continue to abide by social distancing markers that appear in elevator lobbies, concession lines, restrooms and other locations. No more than two people, or one ticket pod travelling together, will be allowed in elevators.

# Accessibility

## Accessible Parking

All Ford Field Parking Facilities are ADA compliant. The reserved accessible spaces are for use by guests that have the appropriate accessible permit and a state-issued license plate or placard.

### Assisted Listening Devices & Closed Captioning

Guests needing assistance can obtain Assisted Listening Devices for stadium announcements or a Tablet for Closed Captioning at Guest Services on game day. Closed captioning of the public address system is also available on the Lions' official mobile app by clicking on the More tab.

### Concessions & Merchandise

Most concession and merchandise stands at Ford Field are accessible to guests needing assistance.

### Restroom Facilities

Most restrooms and all family restrooms are accommodated with accessible facilities.

#### Wheelchairs

Guests are encouraged to bring their own mobility devices including canes, crutches, walkers, scooters, and wheelchairs. On gameday, wheelchairs are available for transporting guests from the Gate or Guest Services locations to their stadium seats but are not available for use during the event. Guests can be picked up at the conclusion of the event and transported back to the gate.

#### Questions?

Please contact Guest Services well in advance of the game or event in regard to accessibility questions. Please call 313-262-2222, Option #2 then Option #3 (Monday-Friday, 9 am – 5 pm), or email guest.services@lions.nfl.net.