

# CREATING SKILLED LOGISTICS PROFESSIONALS





## Logistics & Supply Chain Management

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☎ 1800 547 2747 (Toll Free) | 📞 +91 93118 33590 | 🌐 [www.smart-academy.in](http://www.smart-academy.in)

## COURSE OBJECTIVES

This certificate course is designed to train students to become Logistics and Supply Chain Management professionals who handle sourcing, planning, operations, production processes, warehouse and distribution. Upon completing this course, students will be certified in logistics and supply chain to work across industries such as manufacturing, retail, e-commerce, service industry, shipping, aviation and consulting firms. Students also get the opportunity to work across multiple functional areas such as project management, resource management, consulting, and strategy.

The course curriculum covers the following topics:

- ▶ Logistics Strategy and Planning
- ▶ Warehouse and Distribution Facilities Management
- ▶ Freight Transport management
- ▶ International Logistics
- ▶ Supply Chain Concepts and Planning
- ▶ Material and Inventory Management
- ▶ Purchasing and Strategic Sourcing
- ▶ Customer Service and Relationship Management



### ELIGIBILITY

- ▶ Education - Graduate
- ▶ Basic Computer Skills
- ▶ Age Limit - 20 to 26 years
- ▶ Duration - 6 Months

### FACILITIES

- ▶ Modern Lab with Latest Software
- ▶ Highly Qualified Trainers
- ▶ Smart Classrooms
- ▶ Online & Personalised Classroom Training
- ▶ Communicative English, Soft Skills & IT Training

### CERTIFICATION

*Certificate issued by*

- ▶ Tech Mahindra SMART Academy for Logistics

### TRAINING & PLACEMENT

- ▶ Placement Assistance



## Warehouse Management

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## COURSE OBJECTIVES

This certificate course is designed to train students to start a promising career in Warehouse Management. On completion of the course, students will become skilled professionals and will be able to work across multiple domains such as warehouse and warehouse management system, warehouse operations, inventory management, customer service / process, retail and more.

The course curriculum covers the following topics:

- ▶ Supply Chain Management
- ▶ Warehouse and Warehouse Management System
- ▶ Inbound and Outbound Warehouse Operation
- ▶ Inventory Management
- ▶ Customer Service Process
- ▶ Procurement & Customer Relationship Management (CRM)
- ▶ Purchase Management



### ELIGIBILITY

- ▶ Education - Diploma
- ▶ Age Limit - 18 to 30 Years
- ▶ Duration - 3 Months

### FACILITIES

- ▶ Highly Qualified Trainers
- ▶ Smart Classrooms
- ▶ Online & Personalised Classroom Training
- ▶ Communicative English, Soft Skills & IT Training

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## Shipping

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# COURSE OBJECTIVES

This certificate course is designed to train students to become Shipping management professionals with a thorough knowledge of aspects of the maritime business to enable them to fulfil the requirements to enter within the maritime world and its associated industries. On completion of this course, students will become eligible to work across multiple domains like shipping, freight forwarding, CFS- ICDs, the EXIM trade and more. Also, in addition to the functional knowledge participants will be taught digital literacy and business communication in English.

The course curriculum covers the following topics:

- ▶ International Maritime Trade
- ▶ Vessel and Cargo Types
- ▶ The Container Export and Import Transactions and Operations
- ▶ Functions of CFS/ICD and CHA in India
- ▶ The Key Role Players in Maritime Shipping
- ▶ Overview of Maritime Shipping Documentation
- ▶ Overview of Customs Act and Foreign Trade Policy
- ▶ Packing Requirement Standards for shipping
- ▶ Guidelines for Stowing/Securing cargo
- ▶ Handling Perishable and Hazardous Goods



## ELIGIBILITY

- ▶ Education - Graduate
- ▶ Age Limit - 21 to 35 Years
- ▶ Duration - 3 Months

## FACILITIES

- ▶ Modern Lab with Latest Software
- ▶ Expert Trainers
- ▶ Smart Classrooms
- ▶ Online & Personalised Classroom Training
- ▶ Communicative English, Soft Skills & IT Training

## CERTIFICATION

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## TRAINING & PLACEMENT

- ▶ Placement Assistance



## Cargo Management

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## COURSE OBJECTIVES

This certificate course is designed to train aspirants to become skilled Cargo Management executive. It will enable them to fulfil the requirement of trade of cargo operation, wagon operation and yard management at shipyards & allied operation at ports. On completion of this course, the youth can work across multiple domains like Container Freight Station (CFS), Inland Container Depot (ICD), shipyards and allied shipping industries. Also, in addition to functional knowledge, participants will be taught digital literacy and trade communication in English and Hindi.

The course curriculum covers the following topics:

- ▶ Container Transactions & Operations
- ▶ Stowing/Securing Cargo & Handling Perishable & Hazardous Goods
- ▶ Role of CFS, ICD, Shipyards, Customs House Agent (CHA) in Cargo/Wagon Operations & Transactions
- ▶ Inspection of Cargo/Container Loading and Unloading



## ELIGIBILITY

- ▶ Education - Class 12
- ▶ Basic Language Skills
- ▶ Age Limit - Above 20 Years
- ▶ Duration - 3 Months

## FACILITIES

- ▶ Highly Qualified Trainers
- ▶ Smart Classrooms
- ▶ Online & Personalised Classroom Training
- ▶ Communicative English, Soft Skills & IT Training

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## TRAINING & PLACEMENT

- ▶ Placement Assistance



## Warehouse Picker and Packer

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## COURSE OBJECTIVES

The curriculum of the Warehouse Picker and Packer Certificate course is designed to train students with a thorough knowledge of warehouse and retail business to enable them to fulfil the requirements of pick & pack executives in warehouse and supply chain distribution and associated industries. The training will help students to understand the topics related to the pick list, put way, order picking, pallet stacking, barcoding, tracking, shipping, point of sale (POS) and more.

The course curriculum covers the following topics:

- ▶ Overview of the Warehousing Industry in India
- ▶ Knowledge of Pallet Stacking, Barcoding, Tracking and Shipping
- ▶ Understanding of Pick List, Put Way and Order Picking
- ▶ Safety Rules, Warehouse Management System (WMS) & Point of Sale (POS)



## ELIGIBILITY

- ▶ Education - Intermediate / Diploma / ITI
- ▶ Basic Language Skills
- ▶ Age Limit - 18 to 25 Years
- ▶ Duration - 1 Month (15 days training + 15 days On-the-job training / pre placement)

## FACILITIES

- ▶ Highly Qualified Trainers
- ▶ Smart Classrooms
- ▶ Online & Personalised Classroom Training
- ▶ Communicative English, Soft Skills & IT Training

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## TRAINING & PLACEMENT

- ▶ On-the-Job Training
- ▶ Placement Assistance



## SALIENT FEATURES

- ▶ World-class Infrastructure
- ▶ Personalised Classroom Training
- ▶ Best-in-class Study Material
- ▶ English Speaking, Personality Development, Soft Skills and IT Training
- ▶ Expert Faculty
- ▶ Industry-accepted Curriculum
- ▶ Exposure to Logistics Projects
- ▶ Placement Assistance in Leading Logistics Companies

## TRAINING & PLACEMENT PARTNERS



...and more

SCHOLARSHIPS AVAILABLE\*

\*T&C Apply

## About Tech Mahindra Foundation

Tech Mahindra Foundation (TMF) is the corporate social responsibility arm of Tech Mahindra Limited, a Mahindra Group Company. Since 2006, the Foundation has been working tirelessly in the areas of education, employability, and disability, with a keen focus on corporate volunteering.

The Foundation works with the mandate that 50% & 10% of its beneficiaries would respectively be women and persons with disabilities. Since 2012-2013, the organization has impacted 3,94,727 direct beneficiaries across all programs. Additionally, the lives of 4+ million indirect beneficiaries have been impacted through the initiatives across 17 states in India.

## Our Focus Areas

### EMPLOYABILITY

SMART (Skills-for-Market Training) is the Foundation's flagship employability program to empower youth from socio-economically backward urban communities. It empowers youth from under-served urban communities with requisite employability skills through structured training and helps them get dignified jobs. The program includes imparting Foundation Skills i.e. Spoken English, Basic IT and Workplace Readiness besides trade-specific domain training. The Foundation has been implementing the **SMART** program by establishing a network of SMART Academies and Centres - run both directly and through other partner implementing agencies.

### EDUCATION

The Foundation is dedicated to enhancing school governance, expanding children's learning opportunities, increasing parental involvement in school education and enabling continuous professional development of schools' stakeholders.. This is executed through our Education programs- **ARISE**, **Shikshaantar** and **Mobile Science Lab**. The Foundation works in government schools through its **ARISE** (All-Round Improvement in School Education) focuses on providing holistic development for children in government schools. **Shikshaantar** focuses on teacher empowerment and capacity enhancement through contemporary subject matter and pedagogical practice through directly run In-Service Teacher Education Institute (ITEI) and partner projects. The Mobile Science Labs were launched to enhance the educational experience through a bus equipped with hands-on activities of EVS (Science) that visits government schools and facilitates learning of students from Classes 3 to 5.

### DISABILITY

Enabling true ability in persons with disability, Tech Mahindra Foundation strives to build an inclusive society. There is a keen emphasis on facilitating equal learning opportunities for children and youth with disabilities to lead dignified lives. This is done through **ARISE+** (All Round Improvement in School Education for Children with Disabilities) and **SMART+** (Skills-for-Market Training for Persons with Disabilities). **ARISE+** is a program that encourages children with disabilities to become a part of mainstream education. The **SMART+** program focuses on providing employable market-related entrepreneurial skills and opportunities to youth with disabilities.

### VOLUNTEERING

Corporate Volunteering is at the heart of Tech Mahindra's ethos where Individual Social Responsibilities (ISR) is a way of life. TechM associates volunteer and contribute to driving positive social change while simultaneously enhancing their capacities for empathy and compassion. This is how we *#Rise* and find our joy in giving back to society!

## VISAKHAPATNAM

- 📍 C/o Tech Mahindra Campus, Tower 2, Survey No 44  
Satyam Junction Road, Near Bullaiah College, New  
Resapuvanipalem Village, Visakhapatnam - 530003

## CHENNAI

- 📍 C/o Kodambakkam Auxilium Society, Fatima Convent  
United India Colony, No - III, 5<sup>th</sup> Cross Street  
Kodambakkam, Opp. Ragavendra Thirumana  
Mandabam, Chennai - 600024

## HYDERABAD

- 📍 C/o Tech Mahindra Campus, Ohri's Towers  
9-1-154, Sebastian Road, Secunderabad  
Telangana 500003

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## TECH mahindra FOUNDATION

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Kingsway Camp, New Delhi - 110009

- 📍 Registered Office: Oberoi Gardens Estate, Chandivali  
Off Saki Vihar Road, Andheri (East), Mumbai - 400072

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*Disclaimer: This brochure has been drafted in advance of the academic year to which it applies. Every effort has been made to ensure that the information contained in this brochure is accurate at the time of publishing, but changes (for example to course content) are likely to occur during the year. It is therefore important to check our website for any updates or contact with our Program Team at the contacts given.*