

ACCESSIBILITY GUIDE

⇒ EVERYONE'S WELCOME

We welcome all motorsport fans to indulge in their passion. Ensuring a memorable visit, regardless of disability. We do this by working hard to make sure that every facility and service is easy to access – for everyone.

⇒ THE CIRCUIT & GROUND CONDITIONS

Silverstone is spread over 600 acres, some of which includes field and grassed areas. There are also hard-standing areas such as the concert area and tarmac areas with stone paths around grandstands and viewing platforms.

The British weather can have a considerable impact on the Silverstone terrain and may affect your ease of movement around our circuit. Please consider the weather when deciding what equipment to bring with you!

There is level surface to and throughout our accessible viewing areas, however, please be aware some surfaces are loose stone. Other surfaces of note include banks which have grass/loose chips as well as tarmac and concrete surfaces.

⇒ ARRIVAL

Customers do not need to prebook their blue badge car parking pass option for Silverstone Festival, you will be able to park in a designated disabled parking area, situated opposite Customer Corner. Car Park 50 is tarmac, however please be aware, other car parks maybe grassed and/or include track way.

Please follow the accessibility symbol along Dadford Road, which will guide you to Car Park 50. Once you are parked, Gate 19 or Gate 16 are the closest accessible entrances to the circuit.

⇒ GETTING IN

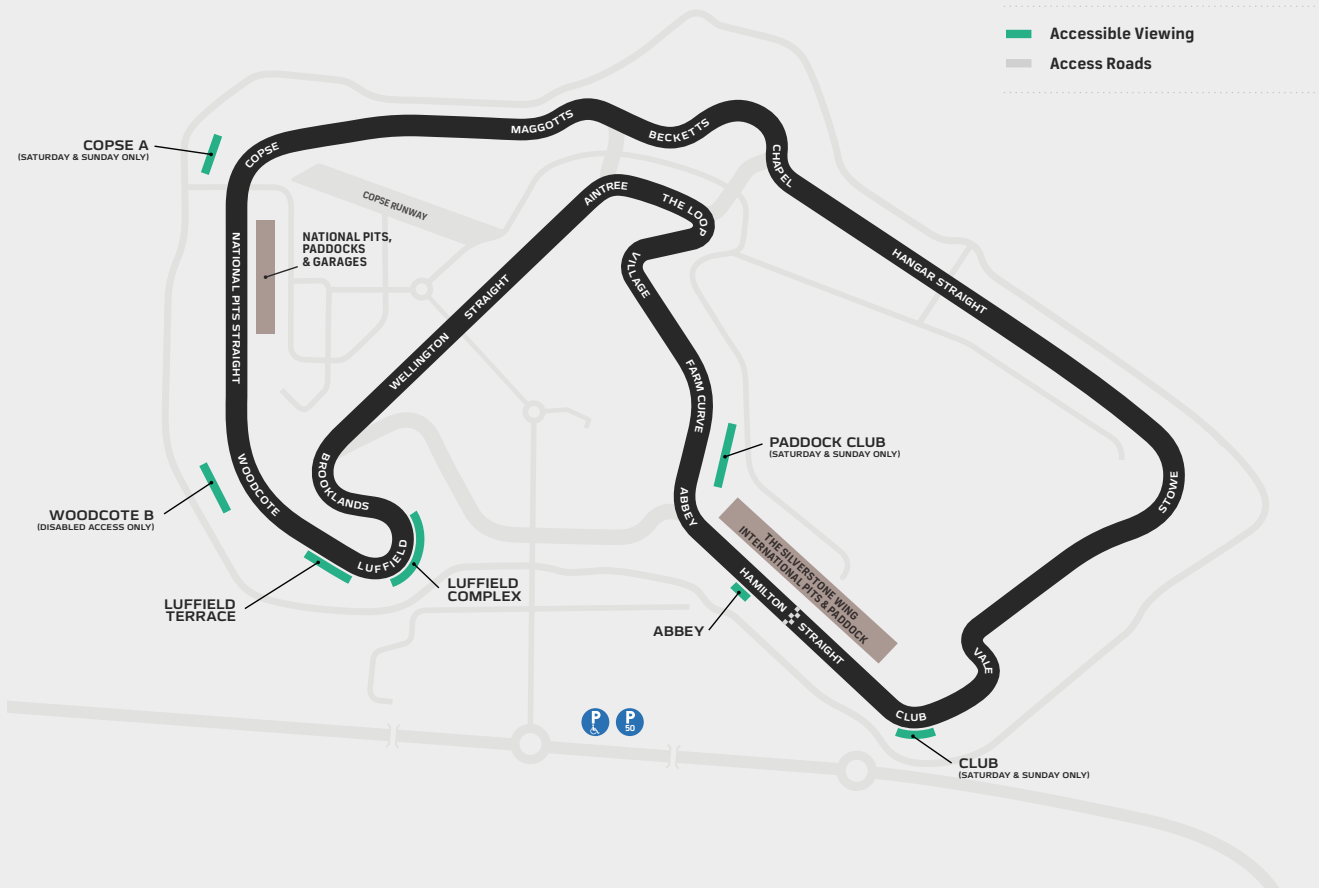
Remember to bring your ACCESS which will allow your entry to the circuit faster.

On the day we will have staff around to greet you, please kindly call out to any staff if you are in a queue and a member of the team will be more than happy to help!

You are permitted to leave the circuit at any time, please ensure a member of security or a steward scans out your ticket so you can scan back in.

⇒ ACCESSIBLE VIEWING

Raised, purpose-built wheelchair platforms are designed for fans with disabilities and in particular wheelchair users and a PA, if required. For Silverstone Festival, our accessible platforms are included with general admission tickets. These will be open on a first-come, first-served basis on the day.



⇒ VIEWING PLATFORMS

With an allocated bay for the wheelchair and allocated companion or personal assistant seats:

- Abbey

⇒ GRANDSTANDS

Accessible viewing with seat for your companion or personal assistant seats:

- Woodcote B (Disabled Access Only)
- Copse A (Saturday and Sunday only)
- Club (Saturday and Sunday only)
- Paddock Club (Saturday and Sunday only)

⇒ TERRACES

Accessible terraces with an allocated wheelchair bay and space for two carers with folding deck chairs:

- Luffield Terrace
- Luffield Complex

⇒ DISTANCES FROM CAR PARK 50

- Abbey: 610 meters
- Club: 1000 meters
- National Pits Straight and Woodcote B: 900 meters
- Copse Terrace: 1600 meters
- Luffield Complex and Luffield Terrace: 500 meters

⇒ **ACCESSIBLE GENERAL ADMISSION TERRACES**

Accessible General Admission terraces are concrete areas placed in front of General Admission terraces. Only those with accessible requirements and one accompanying Personal Assistant (PA), have access to these terraces. Each of our terraces have allocated bays for wheelchair users and folding seat for up to two personal assistant/companion. PA's and companion may bring their own folding chairs to use.

Our security and stewards will be positioned at the terraces and will be happy to assist you when you arrive and in the case of an emergency exit.

⇒ **ADVANCED MOBILITY**

Electric mobility scooters or manual wheelchairs can be pre-booked for our larger events. Please check our event pages to prebook with Advanced Mobility. Our mobility provider will be based in Car Park 50, our main accessible car parking area to the right of the main gate and opposite our Customer Corner.

USING WALKING AIDS?

If you're using crutches, sticks or walking frames, you can find some easily accessible seats around the perimeter of the circuit. We advise bringing folding chairs or alternatives for this event.

SHORT TERM INJURIES

If you're suffering from a temporary disability that may affect access to the circuit or seating areas, please contact us prior to the event.

⇒ **SECURITY, STEWARDS AND RACE MAKERS**

Our site may be vast but our team of Security, Stewards and Race Makers have it covered. They can be easily spotted in their bright uniforms so please don't be afraid to ask them for any assistance.

⇒ **ACCESS FOR YOU & IMPORTANT INFORMATION**

We want to make sure that this is an enjoyable experience for you. Here are a few important points to help you throughout your time at Silverstone for Silverstone Festival.

1. ACCESSIBLE ENTRANCE

Gate 19 and Gate 16 will be the closest entrances if you've parked in Car Park 50.

2. PA/COMPANION TICKET

Your PA/Companion will also have a ticket, who can only gain entry with you. You must have your event ticket ready to show at the gate.

3. ACCESSIBLE TOILETS

All permanent toilet blocks are wheelchair user accessible; their locations are mapped on our event maps. You can use your radar key to access these, if you don't have one, please ask one of our race makers and they will be able to assist you with this. We kindly request that PA/ Companion and the other members of your party do not use these facilities.

4. DISABLED CUSTOMER MAIN STAGE VIEWING BAYS

There is a wheelchair access viewing platform based in the entertainment zone where you can enjoy the music acts each night and any activities going on. This is available on a first come, first served basis. One Companion will be permitted per wheelchair user..

5. SPECIAL EFFECTS

Flicker, laser, strobe lights, fireworks and other lighting effects may be used throughout the day..

6. MEDICAL AND WELFARE

There are medical and welfare facilities available inside the circuit. If you require medical assistance, please alert a member of security or a Race Maker.

⇒ TO THE PERSONAL ASSISTANT & COMPANION

Welcome to Silverstone Festival! We want to highlight a few points below to help you enjoy your Silverstone experience as a PA/Companion.

1. WHAT IS EXPECTED OF A PA/COMPANION

Please note that whilst we want you to enjoy your time at Silverstone, we respectfully remind you that you are there to assist and accompany the person who chose you as their PA/Companion.

2. TIPS FOR AN ENJOYABLE EXPERIENCE

Familiarise yourself with the facilities using maps available or our App.

If you encounter any problems, please contact one of our Race Makers or Stewards who will guide you to help find a solution.

3. DISABILITY SHUTTLE TEAM

If you require to use this service, please speak to a Race Maker who will be able to arrange this for you. There will also be shuttle buses running.

⇒ ACCESSIBILITY WALKING ROUTES

