

Customs Scan and Physical Inspection

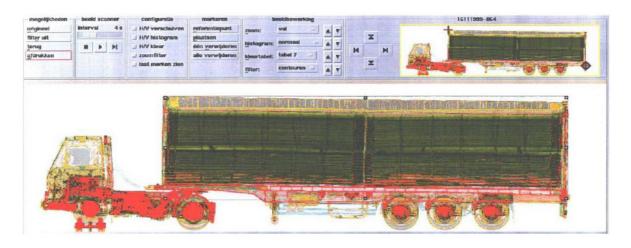
Information on selections by Dutch Customs for import shipments to Rotterdam This document aims to give you general information on what happens when your shipment is selected by Dutch Customs for either Scan or Physical Inspection.

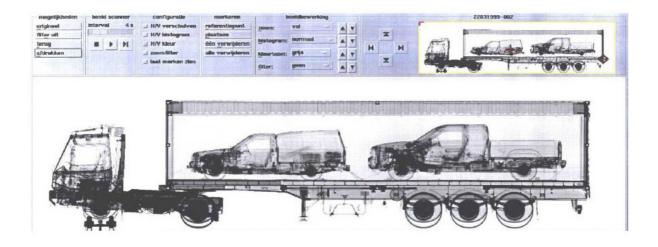
Scan

What is a scan?

A scan is comparable to the scan through which your luggage goes in international airports. To scan a container Customs uses a tunnel through which the container is moved. The scan is being analyzed by Customs officials to check whether the contents match the cargo description, and whether illegal cargo can be found.

The following two pictures are examples of scan-images:





What happens when your container is selected for scan?

- 1. Evergreen will receive a message from Dutch Customs when a certain container is selected for the scan. This message is normally sent between one and a few days before vessel arrival.
- 2. As soon as we receive the selection from Customs, we will inform the consignee or notify party.

Charges for every selected scan container can be found at (http://www.shipmentlink.com/nl/timp/jsp/TIMP_SpRate.jsp)

After you have received our message of scan selection, you can monitor your shipment on the ECT website via the "Container Status"-screen (double click on the container). As long as your container has block code "D" or "29" or "ICS" your container has not been found conform. When the block codes "D", "29" or "ICS" have been disappeared, your container has been successfully scanned and found conform by Customs. See screenshots of the ECT website below. Please note block code "S" appears when Customs documentation is still needed. When the trucker will provide Customs with sufficient documentation, this block code is deleted at the gate.

To obtain above mentioned information, you can visit www.ect.nl. You need to register first, and afterwards apply for relevant authorizations. Once you have these, you can use "Container Status" to inquire for relevant data.

Overview of block codes:

Code S: will be deleted at the gate once your trucker/barge/rail operator will provide Customs with correct documentation.

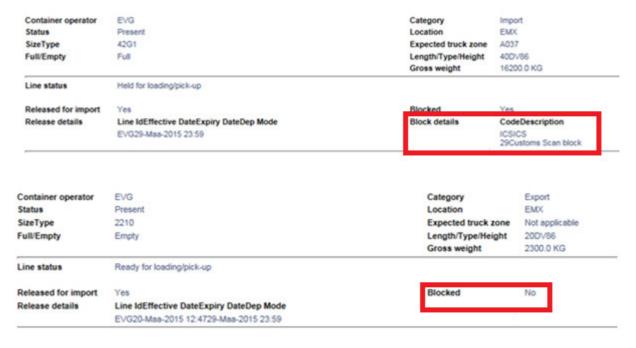
Code X: same as code S Code 29: Customs Scan Code ICS: Customs Scan

Code D: Customs block (others)

Code B: Over 45 days at the terminal (IM-A document needed)

Code 1: Block by carrier

If you see other block codes, please contact us to find out what the code means.



Physical Inspection

What is a Physical Inspection?

Physical inspection, in Dutch referred to as "Fysieke controle" or "Fyco", is an inspection by Customs in which the doors of the container are opened and the contents of the container are physically inspected. Several parties are involved in the Physical Inspection, such as Dutch Customs and/or The Inspectorate of the Ministry of Transport (Inspectie Verkeer & Waterstaat, IVW), internal terminal transport, a specialized inspection company, and sometimes a degassing company. Physical inspection can cause a delay of the release of your container, normally between a few days and several weeks. Customs can select a container for Fyco directly (Customs Pre-arrival Team) or after the Scan ("Fyco after Scan"). Also specialized drug-dogs can be involved in the inspection. Moreover, Customs can select your container based on your declaration. Customs will contact you directly. In this case, you can contact us to arrange the terminal transport.

The following pictures can give you an idea of what happens when a container is physically inspected:





What happens when your container is selected for Physical Inspection?

- 1. We will contact you as soon as we receive message from Customs that your container is selected. Your container will be blocked on the terminal.
- You need to send an email in which you confirm to pay all charges involved in the 2. inspection of your container.
- After receipt of your confirmation, we will arrange the inspection with all concerned parties on behalf of you.
- When we receive a "conform" message from Customs, we will inform you. We will arrange that your container will be de-blocked on the terminal. We will arrange invoicing afterwards.
- When your "fyco"-container is "conform", you can proceed with the pick up of the container. Please note it can take some time before your container is available in the stack again. Please refer to the Cargo Release Procedure for information on how to obtain a release number.

Please note we are not able to inform you beforehand on the charges that will occur as a result of the physical inspection. For an indication of possible charges, please refer to the our local website → http://www.shipmentlink.com/nl/timp/jsp/TIMP SpRate.jsp