



## United Kingdom (GB)

Service Scope	Contact Hotline
Import Delivery Booking Import Cargo Release	Felixstowe Office Tel: +44 (0)1394-673229  e-mail: Import Delivery booking - <a href="mailto:flxbooking@evergreen-marine.co.uk">flxbooking@evergreen-marine.co.uk</a> Import Merchant Haulage Release - <a href="mailto:flxreleases@evergreen-marine.co.uk">flxreleases@evergreen-marine.co.uk</a>
Import Documentation -Import Manifest Processing -Notice of Arrival Despatch -Import Freight Invoicing -Import Freight Queries -Belfast Import Release	London Office – CSD-IM1 Tel: +44 (0)20-75598240  e-mail: <a href="mailto:csdim1@evergreen-marine.co.uk">csdim1@evergreen-marine.co.uk</a> Import Freight Query - <a href="mailto:impftrquery@evergreen-marine.co.uk">impftrquery@evergreen-marine.co.uk</a> Belfast Import Releases - <a href="mailto:belfastimport@evergreen-marine.co.uk">belfastimport@evergreen-marine.co.uk</a>
-Merchant Haulage Detention Invoicing -3rd Country Payment Invoicing -Import Overdue Tracing -Credit Control -Cargo Insurance Claim	London Office – CSD-IM2 Tel: +44 (0)20-75598280  e-mail: <a href="mailto:csdim2@evergreen-marine.co.uk">csdim2@evergreen-marine.co.uk</a>
Export Booking	London Office – CSD-TFC Tel: +44 (0)20-75598218  e-mail: Export Bookings - <a href="mailto:ldnbooking@evergreen-marine.co.uk">ldnbooking@evergreen-marine.co.uk</a>
Export Documentation -Export Bill of Lading Issuance & Release -Export Manifest Processing -Export Manifest Correction -Export Freight Invoicing -Export Freight Queries	London Office – CSD-EXP Tel: +44 (0)20-75598309  e-mail: Export BL Instructions - <a href="mailto:ldnblins@evergreen-marine.co.uk">ldnblins@evergreen-marine.co.uk</a> Export Freight Query - <a href="mailto:expftrquery@evergreen-marine.co.uk">expftrquery@evergreen-marine.co.uk</a>
Rate Enquiries Service -Sales to and from -Asia -Indian Sub-Continent -Middle-East -Australia	London Office – BIZ Far East Section Tel: +44 (0)20-75598241  e-mail: <a href="mailto:bizfes@evergreen-marine.co.uk">bizfes@evergreen-marine.co.uk</a>

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**MANCHESTER OFFICE**  
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Rate Enquiries Service - All Trades	<b>Birmingham Office</b> Tel: +44 (0)1675-466055 e-mail: <a href="mailto:bmhbiz@evergreen-marine.co.uk">bmhbiz@evergreen-marine.co.uk</a>  <b>Manchester Office</b> Tel: +44 (0)161-4349898 e-mail: <a href="mailto:man@evergreen-marine.co.uk">man@evergreen-marine.co.uk</a>  <b>Glasgow Office</b> Tel: +44 (0)141-2487707 e-mail: <a href="mailto:glabizgroup@evergreen-marine.co.uk">glabizgroup@evergreen-marine.co.uk</a>
Logistics – Haulage and Intermodal	London Office – LOG-IMS Tel: +44 (0)20-75598341
Logistics – Equipment Control	London Office – LOG-ECS Tel: +44 (0)20-75598340  Container Restitution - e-mail: <a href="mailto:restitution@evergreen-marine.co.uk">restitution@evergreen-marine.co.uk</a>
General Enquiries (Anything else)	London Office – GAS (General Affairs) Tel: +44 (0)20-75598000  e-mail: <a href="mailto:supgas@evergreen-marine.co.uk">supgas@evergreen-marine.co.uk</a>

## Ireland (IE)

Service Scope	Contact Hotline
Anything relative to import	Dublin office– CSD (Customer Service) Tel: +353 (0)1-6190122  e-mail: <a href="mailto:dblcsdimp@evergreen-marine.co.uk">dblcsdimp@evergreen-marine.co.uk</a>
Anything relative to export	Dublin office– CSD (Customer Service) Tel: +353 (0)1-6190123  e-mail: <a href="mailto:dblcsdexp@evergreen-marine.co.uk">dblcsdexp@evergreen-marine.co.uk</a>
Rate Enquiries Service - All Trades	Dublin office– BIZ (Business) Tel: +353 (0)1- 6190124  e-mail: <a href="mailto:dblbiz@evergreen-marine.co.uk">dblbiz@evergreen-marine.co.uk</a>

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