Riverside South and Central Liverpool Support Directory



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Riverside Riverside Support Services



ASB, hate crime and domestic abuse

Our focus is to make sure all of our customers feel safe and have the support they need. We want our neighbourhoods to be safe places for everyone. We won't tolerate behaviour that prevents our customers feeling secure in their home and their neighbourhood.

To find out more about what support is available or to report incidents please visit https://www.riverside.org.uk/you-your-home/asb-hate-crime-and-domestic-abuse/hate-crime/

Money and benefit welfare advice

Our Money Advice Team are specialists in assisting and advising with Welfare Benefits. They can help you to make a claim, submit an appeal if you have been refused, explain how the different types of Benefits work and ensure that you are receiving your full entitlement.

For benefit advice please visit

https://www.riverside.org.uk/you-yourhome/money-advice/benefit-advice/ For support from our money advisors please

https://www.riverside.org.uk/you-your-home/money-advice/debt-advice/

Energy and heating

Heating your home can be a real cost pressure. Here you can find guidance around keeping your costs down while keeping your home warm and free of damp.

For support from our Affordable warmth Team please visit

https://www.riverside.org.uk/you-yourhome/energy-and-heating/affordablewarmth-team/

Employment and Training

Our Employment and Training Team provides free support to anyone living in a Riverside home. The team offer a tailored service for each person we work with. So whether you're a young person looking for a first job, would like to gain a qualification or are planning for longer term – we are here to help!

We can help support you in

- Getting back to work if you're unemployed, disabled or have a criminal record
- Help with searching for jobs, CV writing and interview techniques to help secure your next role
- Accessing funding to support apprenticeships, learning and qualifications
- Working with you to become selfemployed or start your own business

To find out more visit https://www.riverside.org.uk/you-your-home/employment-training/or email

Safety and Support

We take our responsibility to make sure you are safe and comfortable in your home very seriously. Find out about asbestos, water and fire safety as well as advice on domestic abuse and report nuisances here. https://www.riverside.org.uk/you-your-home/safety-support/



Food Banks

Bridge Chapel Centre

Heath Road, Garston, Liverpool, L19 4XR 0151 281 9716

Open Monday and Friday 10.30 am to 12 pm

Noah's Ark Centre

Ganworth Road, Speke, Liverpool, L24 2SA 0151 475 1468

Open Tuesday and Thursday 10 am to 12 pm

St. Mark's Church

Cranwell Road off Hartsbourne Avenue Childwall Valley, Liverpool, L25 1NZ 0151 792 9067

Open Saturday 10 am to 12 pm

Netherley Youth and Community Initiative

St. Gregory's Church, Damson Road Netherley, Liverpool, L27 8XR 0151 487 6421

Open Thursday 10 am to 12 pm

Frontline Centre

147 Lawrence Road, Liverpool, L15 3HA 0151 733 3373

Open Monday and Wednesday 1 pm to 3 pm

Deeper Life Bible Church

Solway St East, L8 0QL

Open Thursday 2 pm to 4 pm and Saturday 12 pm to 2 pm

St. Mary's Church

South Drive, Wavertree, L15 8JJ Open Friday 1 pm to 3 pm

Jubilee Church

The Hub, Ramilies Road, nr Penny Lane, Mossley Hill, 118 1FD

Open Saturday 10.30 am to 12 pm

Micah Liverpool

Food bank pantry sessions are open to anybody in need, where we will provide an emergency 3 day food parcel once a week, for four weeks.

The Parish Church of St Vincent de Paul

13 Hardy Street, Liverpool L1 5JN 0151 709 8589

Open Tuesdays 10.30 am to 12.30 pm

St Brides Church

Percy Street, Liverpool L8 7LT 01513782131

Open Thursdays 10.30 am to 12.30 pm

Pantries

St Anne's Pantry

St Annes Church, Overbury Street, Liverpool L7 3HJ, 07795963466 Weekly Fee £3.50

vveekty i ee 25.50

Open Tuesday 1 pm to 3 pm

St. Dunstan's Church Community Market

Saint Dunstan's Parish Church, Earle Road, 0151 702 7206

Open Wednesday 10 am to 12 pm

Love Wavertree Food Club

203 Picton Road, Wavertree, Liverpool L15 4LG Weekly Fee £3.50

Saturday 10.30 am to 3 pm



Love Wavertree Food Club

203 Picton Road, Wavertree, L15 4LG Weekly Fee £3.50 **Open Saturday 10.30 am to 3 pm**

L8 Food Market

St Bede's Church, Fern Grove, Toxteth, **Donation based Open Monday 12.30 pm to 2.30 pm**

L15 Food Hub

Frontline Centre Corner Of Lawrence Road & Wellington, Liverpool, L15 3HA £10 per month or £3.50 per week

Open Wednesday and Thursday 10.30 am to 12 pm

Christ Church Toxteth Park Pantry

Christ Church, Toxteth Park, Linnet Lane, L8 Weekly Fee £3.50

Open Tuesday 1 pm to 3 pm

Dingle Pantry

St Cleopas C of E Church, Liverpool, Mill Street, Weekly Fee £3.50

Open Thursday 12 pm to 2 pm

The Joseph Lappin Centre Food Club

Mill Lane, Old Swan, Liverpool, L13 5TF Weekly Fee £3.50

Open Monday 12 pm to 2 pm

Everyone's Aigburth

361 Aigburth Road, Liverpool L17 OBP, UK Weekly Fee £3.50

Open Wednesday 1 pm to 3 pm

St Mary's Grassendale Food Pantry

St Mary's Church Hall, St Mary's Road, L19 ONE Weekly Fee £3.50

Open Wednesday 12 pm to 2 pm

Toxteth Fire Fit – NBIL Mobile Store

Toxteth Fire Fit Hub, Upper Warwick Street Free fruit and veg, 10 items for £5.00 **Open Thursday 10.30 am to 12 pm**

Garston Wood Cutters Social Club - NBIL Mobile Store

Chesterton Street, Garston L19
Free fruit and veg, 10 items for £5.00
Open Monday 10 am to 11.30 am

St Aidan's Pantry

10 Eastern Avenue, Speke, Liverpool L24 6SZ Weekly Fee £3.50

Open Tuesday 10 am to 1 pm

Fans Supporting Foodbanks Mobile Pantry Netherley Youth and Community Initiative 41

Damson Rd, Liverpool, L27 8XR Weekly Fee £3.50

Open Wednesday 10 am to 12 pm

Fans Supporting Foodbanks Mobile Pantry The Greenhouse Project

Tiber Street Site, Lodge Lane, Tiber St, Toxteth, Weekly Fee £3.50

Open Thursday 10 am to 12 pm

Fans Supporting Foodbanks Mobile Pantry: St Mary's Millennium Centre

West Derby, Meadow Lane, Liverpool, L12 5EA Weekly Fee £3.50

Open Friday 10 am to 12 pm

8 Dovecot Place Food Club

8 Dovecot Place, Liverpool L14 9BA, UK £3.50 for 10 items or £5 for 15

Open Monday 10 am to 12.3 0pm



Community Grocery Liverpool

Hillsong Church, 7 Mann Street, L8 5AF £5 membership per year, £4 per shop Open Monday to Friday 9.30 am to 3.30 pm

Kensington Fields Pantry

24 Hall Lane, L7 8TQ Weekly Fee £3.50 Open Tuesday 11 am to 3.30 pm

ASK Liverpool Food Pantry

300 Kensington, Liverpool L7 2RN Weekly Fee £3.50 Open Wednesday 1.30 pm to 3 pm

The Drive Food Club

235A Finch Lane, Dovecot, L14 4AE Weekly Fee £3.50/£5 Open Monday 4 pm to 6 pm, Wednesday

12 pm to 2.30 pm, Friday 12 pm to 2.30 pm

Community Kitchens

FoodCycle Dingle

St Cleopas C of E Church, Liverpool, 400 Mill Street, Dingle No Cost

Open Wednesday 7 pm

Aplace2B

St Cuthbert's Church, Langley Close, L12 ONB No Cost

Thursday, 11:30 am to 2:30 pm

Social Supermarkets

Lee Valley Millenium Centre Social Supermarket

Childwall Valley Road, Liverpool, L25 2PR Open Monday to Friday 10 am 2 pm

Torrington Drive Social Supermarket

The Hub, New Hutte Community Centre, Lichfield Road, Liverpool, L26 1TT Open Tuesday and Thursday 9 am to 3 pm

C3 Church Community Market

C3 Liverpool, 79-81 Kempston Street, L3 8HE £1.50 for 15 items

Open Friday 10.30 am to 12.30 pm

Community Gardens

The Secret Garden

The Secret Garden, Stoneycroft, Liverpool

Open Wednesday 10 am to 12 pm

Friends of Springfield Park

Springfield Park, East Prescot Road, L14 5AB No Cost

Open Monday to Sunday

Hope Community Garden

St Margaret of Antioch Church, Princes Road, Toxteth

Open Friday 10 am to 2 pm

Grow Speke

Ganworth Rd, Speke, Liverpool L24 2SS No Cost

Tuesday to Friday - 10 am to 3 pm

Broadgreen Hospital Community Garden

Broadgreen Hospital, Thomas Drive **Open Monday to Sunday**

Grapes Community Food Garden

37-45 Windsor St, Liverpool L8 1XE Open Wednesday 10 am to 12 pm



Mobile/Traveling Services

Oueen of Greens

Queen of Greens bus brings affordable fresh fruit and vegetables to communities across Liverpool and Knowsley

https://www.feedingliverpool.org/community-food-spaces/queen-of-greens-bus-stop-map/



Riverside

Furniture Support in South and Central Liverpool



Charities

Bulky Bobs Furniture World

129-139 London Road, Liverpool, L3 8 JA **0151 305 5200**

Big Help Project

Offers a wide range of support 212 Boaler Street Liverpool L6 6AE Free Phone 0808 275 9925 **Hello@bighelpproject.com**

Recipro (UK) Ltd

Work with suppliers and contractors, who donate unwanted, surplus building materials to which they can sell on at hugely discounted rates Unit 2 Britannia House, Dock Road, CH41 1DF **0151 639 0651**

Furniture Charity Shops

Barnardo's Furniture Stores

Wavertree Donation Centre

Unit 27 Wavertree Road, Wavertree Retail Park, Liverpool, L7 5LZ **0151 7340932**

Walton Road Donation Centre

162 Walton Road, Walton, Liverpool, L4 4AZ **0151 2077222**

Church Road Donation Centre

Units 2-3 Penny Lane Retail Park, Church Road, Allerton, Liverpool, L15 9EB 0151 7344898

Oxfam

609-613 Smithdown Road L15 5AG **0151 733 6641**

Roy Castle

Smithdown Rd, Wavertree, L15 5AH **01517339582**

Claire House

Unit F, Hunts Cross Shopping Centre, L24 9GB **0151 486 7884**

Emmaus Merseyside Charity Superstore

42-44 Sandy Rd, Seaforth, Liverpool L21 3TW **0151 928 1588**

British Heart Foundation Tuebrook Furniture & Electrical Store

509 West Derby Road, Tuebrook, L6 4BW **0151 515 4460**

Facebook Groups

There are several groups on Facebook that offer free or low cost furniture.

These include:

People Help The People (Liverpool) Liverpool FREEcycle Everything's free Liverpool

Resources

Reuse Network

Reuse Network supports reuse charities across the UK to help them alleviate poverty, reduce waste and tackle climate change.

https://reuse-network.org.uk/

Second Hand Furniture Websites

Facebook Market Place and Groups

Gumtree

FreeCycle

Pre-Loved

Freeads

VivaStreet

Freegal

Riverside Cost of Living Support in South and Central Liverpool



Council Support

Sustainable Warmth Fund grant

The Sustainable Warmth Fund is a government scheme that the Liverpool City Region Combined Authority has secured for local residents to make homes greener and warmer. It is also known as the Green Homes Grant. Search sustainable warmth grant on the Liverpool City Council website to apply

Help with Council Tax debt and managing money

Citizens Advice Liverpool - 0300 330 1196 or WhatsApp and SMS: 07468 533492

Money Advice Service - 0300 500 5000

National Debt Line - or call 0808 808 4000

Benefits maximisation team

https://liverpool.gov.uk/benefits/advice-andsupport/benefits-advice/

Libraries - One Stop Shops

Garston Library

Bowdon Road, L19 1QN **0151 233 3069 Open Monday to Friday 9 am to 4.30 pm**

Kensington Library

Kensington, L7 2RJ **0151 233 3069**

Open Monday and Wednesday 10 am to 6 pm and Thursday and Friday 10 am to 5 pm

Speke Parklands Library

Conleach Road, Speke, L24 OTY 0151 486 2227 Monday to Friday 9 am to 4.30 pm

Lee Valley Library

Childwall Valley Road, L25 2RF 0151 233 3000 Open Tuesday 10 am to 6 pm Thursday and Friday 10 am to 5 pm Saturday 10 am 4 pm

Old Swan Library

Prescot Road, Old Swan, L13 5XG 0151 233 3069

Open Monday and Tuesday 10 am to 6pm, Friday 10 am to 5 pm and Saturday 10 am to 4 pm

Credit Unions

Central Liverpool Credit Union

141 Park Street, Liverpool, L8 6QF centralcu.co.uk
0151 708 5515 enquiries@clcu.co.uk

Enterprise Credit Union

5-7 Page Moss Lane, Liverpool, L14 0JJ enterprisecreditunion.org
0151 482 0177 contact@enterprisecreditunion.org

Lodge Lane and District Credit Union

81 Lodge Lane Liverpool Liverpool L8 0QE 0151 734 2561 lodgelane.creditunion@phonecoop.coop

Partners Credit Union

2nd Floor, LCVS, 151 Dale Street, L2 2AH partnerscreditunion.co.uk
0151 258 1014
enquiries@partnerscreditunion.co.uk

Riverside Credit Union

Garston Business Centre, 2 – 4 St Mary's Road Garston, Liverpool, L19 2RY **riversidecreditunion.co.uk 0151 448 0565 info@riversidecreditunion.co.uk**

Riverside Cost of Living Support in South and Central Liverpool



Fuel and Energy Support

Energy Projects Plus

Free and impartial advice to help you save money on your energy bills.

0800 043 0151

https://www.epplus.org.uk/

British Gas Energy Trust

https://britishgasenergytrust.org.uk/

Scottish Power Hardship Fund

https://www.scottishpower.co.uk/support-centre/help-paying-your-bill/hardship-fund

E.On Energy Fund

https://www.eonenergyfund.com/

Support from Banks

Most banks offer help for those struggling during the current cost of living surge, with most stating that they plan to ramp up their guidance and support services.

Liverpool South CAP Debt Centre

8-12 Long Lane, Garston, Liverpool, L19 6PF **07841 657385/ 0800 328 0006 ollyhargreaves@capuk.org**

Granby Toxteth Development Trust (GTDT)

129d Lodge Lane, Liverpool, L8 0QF 0151 734 4925 learn@gtdt.co.uk

The Florrie

377 Mill Street, Liverpool, L8 4RF **0151 728 2323**

Speke Baptist Church at the Noah's Ark Centre

Noah's Ark, Ganworth Road, Speke, L24 2SA 0151 475 1468 speke-baptist@hotmail.co.uk

Kensington Fields Community Association (KFCA) - information and advice

Hall Lane, Kensington, L7 8TQ 0151 708 9107 hello@kfca.co.uk

Lark Lane Community Centre: Services and Projects

The Old Police Station, 80 Lark Lane, L17 8UU

The Life Rooms Lee Valley

The Life Rooms Lee Valley, Lee Valley Millennium Centre, L25 2PR **0151 478 6556**

Riverside Welcoming Spaces in South and Central Liverpool



Libraries

Lee Valley Library

Childwall Valley Road, L25 2RF 0151 233 3000

Open Tuesday 10 am to 6 pm Thursday and Friday 10 am to 5 pm Saturday 10 am 4 pm

Old Swan Library

Prescot Road, Old Swan, L13 5XG 0151 233 3069

Open Monday and Tuesday 10 am to 6pm, Friday 10 am to 5 pm and Saturday 10 am to 4 pm

Garston Library

Bowdon Road, L19 1QN **0151 233 3069 Open Monday to Friday 9 am to 4.30 pm**

Kensington Library

Kensington, L7 2RJ 0151 233 3069 Open Monday and Wednesday 10 am to 6 pm and Thursday and Friday 10 am to 5 pm

Speke Parklands Library

Conleach Road, Speke, L24 OTY **0151 486 2227 Monday to Friday 9 am to 4.30 pm**

Welcoming Spaces

Allerton United Reformed Church

Mather Avenue, L18 7HD Friday 10 am to 12 pm www.allertonurc.org.uk

Smithdown Social (aka Gallery 455)

455 Smithdown Road, Liverpool, L15 3JL Open Tuesday to Saturday 12 pm to 6 pm

Ullet Road Unitarian Church

Delivers various weekly activities 57 Ullet Rd Sefton Park L17 2AA **07828 883484**

Welcoming Spaces/Warm Hubs

Many warm hubs are based in Churches, Community Venues and Libraries. They offer a safe space to access food and refreshments, advice and guidance on benefits and keeping your home warm, activities and the opportunity to make new friends.

Warm Welcome

Warm Welcome Spaces are opening their doors to local communities, offering everyone a free, warm, welcoming and friendly space. You can search spaces near you by visiting https://www.warmwelcome.uk/

Riverside

Digital Inclusion Support in South and Central Liverpool



Learning

Learn My Way

Learn My Way is a website of free online courses for beginners to develop digital skills to make the most of the online world.

www.learnmyway.com

Barclays Digital Wings

Barclays Digital Wings platform offers free online digital skills courses from how to stay safe online, use social media, make your business digital and much more. Available to everyone, no eligibility criteria.

https://digital.wings.uk.barclays/

FutureLearn

FutureLearn provide a suite of free digital skills courses from digital skills for work and life to advanced skills like web analytics, social media, AI and much more.

www.futurelearn.com

Libraries

Local libraries offer digital skills learning, you can book time on a PC and use their learning resources

Allerton Library

Allerton Road, L18 6HG

0151 233 3331

Open Monday, Tuesday, Wednesday and Friday 10 am to 6 pm and Saturday 10 am to 4pm

Garston Library

Bowdon Road, L19 1QN

0151 233 3069

Open Monday to Friday 9 am to 4.30 pm

Central Library

William Brown Street, Liverpool L3 8EW

0151 233 5835

Open Monday to Friday 9 am to 8 pm Saturday 9 am to 5 pm

Childwall Library

Childwall Road, L15 6UT

0151 233 3069

Open Monday to Wednesday 10 am to 6 pm Thursday and Friday 10 am to 5 pm

Dovecot Library

Back Dovecot Place, L14 9BA

0151 228 6446

Open Monday to Friday 8.30 am to 4.30 pm

Liverpool Library Service

Toxteth Library, Windsor Street, L8 1XF **0151 233 2367**

Kensington Library

L7 2RJ

0151 233 4047

Open Monday and Wednesday 10 am to 6 pm and Thursday and Friday 10 am to 5 pm

Old Swan Library

Prescot Road, Old Swan, L13 5XG

0151 233 3069

Open Monday and Tuesday 10 am to 6pm, Friday 10 am to 5 pm and Saturday 10 am to 4 pm.

Lee Valley Library

Childwall Valley Road, L25 2RF

0151 233 3000

Open Tuesday 10 am to 6pm, Thursday and Friday 10 am to 5 pm and Saturday 10 am to 4pm

Riverside Digital Inclusion Support in South and Central Liverpool



Sefton Park Library

Aigburth Road, L17 4JS
0151 233 3069
Open Wednesday 10 am to 6pm, Thursday and
Friday 10 am to 5 pm and Saturday 10 am to 4 pm

Speke Parklands Library

Conleach Road, Speke, L24 OTY 0151 486 2227 Monday to Friday 9 am to 4.30 pm

Toxteth Library

Windsor Street, L8 1XF 0151 233 3069 Open Monday to Wednesday 10 am to 6 pm and Saturday 10 am to 4 pm

Charities and Organisations

Employability Solutions Ltd

NEET, 14-16 years, 16-18 years 52 Wellington Street, L19 2LX **0151 427 4193**

Five Children and Families Trust

Conleach Road Liverpool L24 OTW **0151 486 9719**

Speke Training & Education Centre

Unit House, Speke Boulevard, Liverpool, L24 9HZ 01514 864933 speketraining@gmail.com

Speke Training & Education Centre Ltd

Garston Children's Centre, Banks Rd, L19 8JZ **07810632879**

South Liverpool CAB

Garston Community House, 2 Speke Rd, L19 2PA 01514275337 admin@southliverpoolcab.org.uk

Five Children and Families Trust

Conleach Road Liverpool L24 0TW **0151 486 9719**

Speke Training & Education Centre

Unit House, Speke Boulevard, Liverpool, L24 9HZ 01514 864933 speketraining@gmail.com

Speke Training & Education Centre Ltd

Garston Children's Centre, Banks Rd, L19 8JZ **07810632879**

South Liverpool CAB

Garston Community House, 2 Speke Road, Liverpool, L19 2PA

01514275337

admin@southliverpoolcab.org.uk

Greenbank College

Greenbank Lane, Liverpool, L17 1AG 01517 337255
Mary.Beaumont@greenbank.org.uk

Alt Valley Community Trust

33 Gladstone Avenue, L16 2LG **0151 546 5514**

Netherley Youth and Community Initiative

41 Damson Road, L27 8XR **0151 4876421**

Woodlands Community Centre

16 Woodlands Square Liverpool L27 5RZ **0151 487 5298**

The Noah's Ark

50 Ganworth Road Liverpool L24 2SA **0151 475 1468**

Riverside

Digital Inclusion Support in South and Central Liverpool



City Of Liverpool YMCA

4 elmbank rd, 15 Leeds Street, LIVERPOOL, L3 6HU 01516003530

jason.thomas@ymcatogether.org.uk

WEA NW (Liverpool)

Suite 405 Cotton Exchange, Old Hall Street, L3 9JR 0151 243 5340 gbarker@wea.org.uk

Liverpool City Council

Liverpool Learning & Development, Water Street, Liverpool, L3 1AH

0151 233 3038

learning@liverpool.gov.uk

Merseyside Youth Association

Young people who are NEET MYA, 65-67 Hanover Street, L1 3DY 0151 702 0700

Crisis Skylight Merseyside

96 Kent Street, Liverpool, L1 5BD 0151 2187000

merseyside@crisis.org.uk

The Dyslexia Foundation

Access to Equipment - Open but appointment needed 37 Colonnades, Albert Dock, L3 4AA 0800 0778763

We are With You

The Foundry, 36 Henry Street, Liverpool, L1 5AY 0151 706 7888 info@wearewithyou.org.uk

Liverpool Cares

Jamaica Street, Liverpool, L1 0AF 07538978499 rachael.forde@liverpoolcares.org.uk

The Women's Organisation

Skills based training 54 St James Street, L1 0AB 0151 706 8111

Riverside Learning And Education Centre

Hyslop Street, Liverpool, L8 5UA 0151 709 3637 info@riversidelec.org

South Central Community Transport (Wheel Meet Again)

The Garage, 294 - 296 Mill Street, L8 6QW 01517 080435 wma03@outlook.com

Liverpool Adult Learning Service

Training and Qualifications 155-163 Park Road Adult Learning Centre L8 6SE 0151 233 1809

Personal Success

Training 15 High Park Street, L8 8DX 0151 474 9051

Granby Toxteth Development Trust

Training Toxteth Job Centre, High Park Street, L8 8DY 0151 734 4925 toxteth.digitalteam@dwp.gsi.gov.uk

Turn10

Turner Home, Dingle Lane, Liverpool, L8 9RN 0151 727 4177 karol.zwolinski@turnerhomeliverpool.care

Crawford House Enterprise Centre

2 Gwent Street, Off Upper Warwick Street, L8 8DN 0151 9668211 info@crawfordhousepartnership.org.uk

Riverside

Digital Inclusion Support in South and Central Liverpool



Women's Technology Training Limited

Blackburne House, Blackburne Place, L8 7PE **0151 709 4356**

Irish Community Care

151 Dale Street, L2 2AH **07732901780**

Liverpool Community Advice

First Floor, 151 Dale Street, Liverpool, L22JH 0151 237 2677 enquiries@liverpoolcommunityadvice.org.uk

CWU Greater Mersey Amal Branch

47 Seymour Street, Liverpool, L3 5PE 07946664275 cwugmersey.learning@gmail.com

Mpower People CIC

The Gateway Conference Centre, 71-75 London Road, L3 8HY **07868 166449** info@mpowerpeople.co.uk

The Brain Charity

Norton Street, L3 8LR **0151 298 2999**

Kensington Vision CIC/LCRFM 106.7

53-57, Holt Road, Liverpool, L7 2PN 0151 345 1290 sfaragher@hotmail.com

Kensington Community Learning Centre

291 To 299 Kensington, Kensington, L7 2RG **01512601006 info@kclc.co.uk**

Alt Valley Community Trust

Dovecot Multi Activity Centre, L14 9BA **0151 546 5514**

Speke Training & Education Centre Ltd

158 Milton Avenue, L14 7PD **07810632879**

Voice of Nations

208 Picton Road, Liverpool, L15 4LL admin@voiceofnations.org.uk

YPAS Plus South Hub

35 Lyndene Road Liverpool L25 1NG **0151 305 2031**

Picton & Kensington Children's Centre

139 Earle Road , L7 6HD **0151 233 621**

Women and Digital Inclusion CIC - aka WODIN

374 Smithdown Road , L15 5AN **07879053346**

Personal Success Training

15 High Park Street, L8 8DX **0151 474 9051**

Granby Toxteth Development Trust Training

Toxteth Job Centre, High Park Street, L8 8DY 0151 734 4925 toxteth.digitalteam@dwp.gsi.gov.uk

Turn₁₀

Turner Home, Dingle Lane, Liverpool, L8 9RN **0151 727 4177** karol.zwolinski@turnerhomeliverpool.care

Crawford House Enterprise Centre

2 Gwent Street, Off Upper Warwick Street, L8 8DN **0151 9668211** info@crawfordhousepartnership.org.uk

Riverside Youth Provision in South and Central Liverpool



School Holiday Support (HAF)

Holiday Activities

During school holidays children and young people aged 5-16 years old, including children with SEND or additional needs, can access free activities and a meal.

For a list of providers please search the link below.

https://merseyplay.com/summer-haf-holiday-activities-food-2023/

Children's Centres

Children's centres bring together a range of free services for children from birth to five, and their families. Services vary at each centre according to local community needs but all centres provide child and family health, family support services and a range of parent and toddler activities.

Belle Vale Children's Centre

Hedgefield Road, L25 2RW **0151 233 1705** bellevalecc@liverpool.gov.uk

Childwall and Woolton Children's Centre

Rudston Primary School, Rudston Road, L16 4PQ **0151 233 5733**

childwallandwooltoncc@liverpool.gov.uk

Church and Mossley Hill Children's Centre

Herondale Rd (Dovedale Infant School), L18 1JX 07849 300 061

churchandmossleyhillcc@liverpool.gov.uk

Granby and Dingle Lane Children's Centre

Matthew Arnold Primary School, Dingle Lane, L8 **0151 233 4930** dingle.childrenscentre@liverpool.gov.uk

Garston Children's Centre

70 Banks Road, Garston, L19 8JZ 0151 233 6868 garstoncc@liverpool.gov.uk

Hunts Cross Children's Centre

Kingsthorne Road, Hunt's Cross, L25 OPJ **0151 233 3733** huntscrosscc@liverpool.gov.uk

Kensington Children's Centre

23 Quorn Street, L7 2QR **0151 233 1200** pictoncc@liverpool.gov.uk

Picton Children's Centre

139 Earle Road, L7 6HD 0151 233 1200 pictoncc@liverpool.gov.uk

Speke Children's Centre

Conleach Road, Speke, L24 0TW 0151 486 9719 info@fiveforfamilies

Wavertree Children's Centre

85 Wellington Road, Wavertree, L15 4LE **0151 233 6870** wavertreecc@liverpool.gov.uk

Yew Tree Children's Centre

Berryford Road Dovecot, L14 4ED **0151 296 7950** yewtreecc@liverpool.gov.uk

Riverside Youth Provision in South and Central Liverpool



YPAS Young People Advisory Service

YPAS offers a wide range of support, wellbeing and therapeutic services for children, young people and families in Merseyside.

YPAS North Hub, Croxdale Road West, Liverpool, L14 8YA

0151 305 2040 support@ypas.org.uk

Muslim Youth Helpline (MYH)

0808 808 2008 help@myh.org.uk

Virtual KEEN

Inclusive online activities for young people https://www.keenuk.org/virtualkeen

Autism in Motion

St Georges hub, Waresley crescent L9 6BW aimautism@hotmail.com

Al-Ghazali Centre: 'Youth Mental Health Support Programme'

Mental health workshops and activities for young people aged 12 to 18 years.

Addressing mental health promotion in youth outside of educational settings
35 Earle Road Liverpool L7 6HA

0151 734 3843 info@alghazalicentre.co.uk

Autism Adventures Training CIC: 'My Mental Health- What's OK?'

Project aimed at people with autism to improve understanding of and break down barriers to mental health, as well as providing tools and strategies to manage emotions and feelings Addressing mental health promotion in youth outside of educational setting, financial insecurity, debt and loneliness

info@liverpoolautismadventures.co.uk

Imagine If Trust: 'The Zone Youth Hub'

Fun, safe and active sessions for primary school aged children, providing a stimulating environment where children can thrive and grow in confidence. 147 Lawrence Road, Liverpool, L15 3HA info@imagineiftrust.org

Priority Youth Project: 'Priority Youth Counselling Support Programme'

A 1-1 counselling service for children and young people aged 8-19 years.

St Mary's Millennium Centre, Meadow Lane, West Derby, Liverpool, L12 5EA

07523 650 956 hello@priorityouth.co.uk

Harthill Youth Centre

Wellington Road, Wavertree, L15 4JN **0151 734 6262**

Mab Lane Youth Centre

Croxdale Road, Liverpool, L14 8YA **0151 220 7283**

Edge Hill Youth and Community Centre

79 Durning Rd, Liverpool, L7 5ND **0151 263 292/ 07968 261765**

The Mobile Youth Project

Hanover Street, Liverpool, L1 3DY **0151 236 2344**

Woolton Youth and Community Centre

High St, Woolton, Liverpool, L25 7TD **0151 428 4481**

St Cyrils Community & Youth Project

Inclusive Support for Young people 84 Southbrook Road, Liverpool, L27 1YW **0151 488 6405**

Riverside Youth Provision in South and Central Liverpool



Valley Community Theatre

Half term support and after school activities Childwall Valley Road, Netherley, L27 3YA. **0151 488 0364** info@valleytheatre.co.uk

Childwall Youth & Community Centre

Lyndene Road, Liverpool, Merseyside, L25 1NG **0151 722 7395**

MYA (Merseyside Youth Association)

MYA offers a range of projects and activities that support young people up to age 25. 65-67 Hanover Street, Liverpool, L1 3DY (main office - activities delivered across Liverpool) **0151 702 0700 admin@mya.org.uk** https://mya.org.uk/projects/



MPAC

MPAC have a list of organisations that deliver food support and activities during the school holidays.

To find out more visit: https://merseyplay.com/summer-hafholiday-activities-food-2023/

TPC Therapy Ltd

Mental Health and Emotional Wellbeing Service, supporting Children and Young People.

07852 218 782

Merseyside Family Support (POPS)

Supporting families with a loved one in prison Room 110, 58 Breckfield Road South L6 5DR **07471 037 214**

gemmar@partnersofprisoners.co.uk

Children Heard and Seen

Supporting children and families with a parent in prison

07557339258

info@childrenheardandseen.co.uk

Targeted Services for Young People

Working with children, young people and their families from age 10 – 17 (24 for young people with additional needs)
Edgehill Customer Focus Centre, 6-8,
Chatsworth Drive, Wavertree L7 6PT
0151 233 0693

Baby Basics

Hope House, Boaler Street, Liverpool L6 6AE https://baby-basics.org.uk/

Baby Basics Liverpool

178 Queens Drive, Wavertree, L15 6XX https://baby-basics.org.uk/

Kindfulness Coffee Club Liverpool

For more information please contact either Mandy@mykcc.org.uk Zoe@mykcc.org.uk

Centre 56 Women & Children's Aid Centre

Rumney Road, Liverpool, L4 1UB 0151 727 1355 hello@centre56.org.uk

Growbaby Growbaby provides good quality second-hand clothes and equipment for babies and kids up to age 5.

0151 263 0692 info@southliverpoolvineyard.com

Period and Hygiene Product Support

Many food banks, pantries and community centres will have access to free sanitary products.

Bloody Good Period -

hello@bloodygoodperiod.com

Morrisons - Package for Sandy

Customers in need can now go to any Morrisons customer service desk nationwide and ask for a package for 'Sandy' or a 'period product pack'. The customers will then be given a free discreet envelope with sanitary products and no questions asked.

Freedom4Girls - provides period products to those in Leeds, Sheffield, West Yorkshire, and select other regions of the UK https://www.freedom4girls.co.uk/request-products/

The Trussell Trust

Search the Trussell trust website to find your local centre.

https://www.trusselltrust.org/

For additional family support services please download our National Support Directory



Older People Support in South and Central Liverpool



City Wide Support

Liverpool Cares

Liverpool Cares is a community network of younger and older neighbours hanging out and helping one another in our rapidly changing city. Liverpool Cares,

Studio D, Baltic Creative, 49 Jamaica Street, Liverpool, L1 OAH

0151 659 1789 liverpoolcares.org.uk

The Brain Charity

Helping people with all forms of neurological conditions to lead longer, healthier, happier lives Norton Street, Liverpool, L3 8LR **0151 298 2999**

Bradbury Fields

services for Blind and Partially Sighted People The Bradbury Centre, Youens Way, Liverpool, L14 2EP.

0151 221 0888 ext 214 jabdullah@bradburyfields.org.uk

Local Solutions

Liverpool Carers Centre delivers a city wide community based programme of activities and training that ensures a range of support is available to unpaid carers in Liverpool

0151 705 2307

healthandwellbeing@localsolutions.org.uk

Merseyside Fire & Rescue Services: Home Fire Safety Checks

If you live in Merseyside, you can phone **0800 731 5958** for **free** fire safety advice or to request a Home Fire Safety Check visit

Merseyside Dementia Friendly Radio

Independent, online radio station that is run in collaboration with and for the benefit of those who live in the Merseyside area whose lives are affected by dementia. vianat@mdfr.co.uk
07768 139708 nat@mdfr.co.uk

Fitness For All: Nifty Fifty - exercise for older people

17A Woolton Street, Woolton, Liverpool, L25 5NH **0151 421 0606 office@fitnessfa.co.uk**

Liverpool Cares - social club for older people

Sign up to take part in social activities - https://liverpoolcares.org.uk/
07701 352495/ 0151 659 1789
sophie.mason@liverpoolcares.org.uk

South Liverpool Linking Lives

Befriending service aimed at older adults who find themselves requiring some extra friendship and support, and this is provided through weekly home visits.

Mossley Hill Church (St Matthew and St James), Rose Lane, Liverpool, L18 8DB

07858 570301 southliverpool@linkinglives.uk

Back to Life

Club for people aged 55+ who are cared for and carers, in particular those living with dementia from the Black and Ethnic Minority groups Liverpool communities but not exclusively. All welcome.

Toxteth Town Hall, 15 High Park Street, L8 8DX **07801 236448 jacquim.walker@gmail.com**



Older People Support in South and Central Liverpool



Daisy Inclusive UK

Supporting disabled and vulnerable people living in the community.

2 Barnes Street, Everton, L6 5LB

0151 261 0309 info@daisyuk.com

Rainbow 50 Plus Community

259-261 Boaler Street, Liverpool, L6 9DH **07795 433970/07717 398475 dee@therainbowcommunity.org**

Age Concern Liverpool & Sefton: Friendship service

Friendship service for people aged 50+ in Liverpool and Sefton 0151 330 5678 mail@ageconcernliverpoolandsefton.org.uk

Smile TLC LTD (supports those affected by dementia)

Organises social events and support to people living with dementia and their family members. **0151 374 0112 support@smile-tlc.co.uk**

Riverside Mental Health Support in South and Central Liverpool



National Support - Anxiety and Depression Support

Calm CALM's helpline and live chat are open from 5pm to midnight everyday. 365 days a year **0800 58 58 58**

Samaritans Contact us if you're having a difficult time or if you're worried about someone else. **jo@samaritans.org or call 116 123**

Shout free 24-hour text help

Text SHOUT to 85258 Shout is the UK's first 24/7 text service, free on all major mobile networks, for anyone in crisis anytime, anywhere.

It's a place to go if you're struggling to cope and you need immediate help.

Mental Health Matters - National Support 0191 516 3500 info@mhm.org.uk

Depression UK - www.depressionuk.org

Hub of Hope - https://hubofhope.co.uk

Addiction

Gambling Support

GamCare - 0808 8020 133

Alcoholic's Anonymous

National Helpline **0800 9177 650** help@aamail.org

Frank - FRANK helps you find out everything you might want to know about drugs **03001 236 600**

Smoke Free Liverpool - YTCC

YewTree Children's Centre, Berryford Rd, L14 4ED **01512967950**

We Are With You

A service for people over 18, living in Liverpool and people who are worried about either their drug (including prescription drugs) or alcohol use, or someone else's that they know.

Liverpool Central - 0151 706 7888 Liverpool North (Croxteth) - 0151 546 1141 Liverpool South (Speke) - 0151 541 2856

CATCH Recovery - Addiction Treatment Provider

CATCH Recovery is an outpatient addiction counselling service offering specialised services for people looking for addiction therapy in Liverpool.

0203 468 6602 info@catchrecovery.com

Addiction Advocates

Addiction Advocates provide an important 24 hour telephone service for those suffering from mental health issues and addictions

0800 012 6088 info@addictionadvocates.com

Rehab 4 Alcoholism

Rehab 4 Alcoholism offers a free drug and alcohol advice helpline for people living in Liverpool and the surrounding areas.

0800 111 4108 info@rehab4alcoholism.com

<u>Inclusive Support</u>

Moving On With Life & Learning

Learning and leisure activities for people with learning disabilities, mental health issues and acquired brain injury.

0151 794 2991

Loretta. Essery-Touray@liverpool.ac.uk

Riverside Mental Health Support in South and Central Liverpool



Talk Liverpool - North office

7 New Hall, Fazakerley, Liverpool, L10 1LD 0151 228 2300 (Mon to Fri 8am to 6pm) talkliverpool@merseycare.nhs.uk

Norris Green Community Alliance: 'Mindful Communities'

Men's and women's support groups with regular meetings, services and activities to reduce isolation and improve mental health. Parthenon House Falklands Approach Norris Green L11 5BR

0151 479 3800

norrisgreencommunity@btconnect.com

The Vibe Liverpool: 'We're Listening'

A 1-1 listening service and group sessions with a focus on bereavement support.

Vagabonds Tennis Club, 433 Queens Drive Liverpool, L13 0AG

thevibeliverpool@gmail.com

Liverpool Bereavement Service Service

1st Floor, Granite Buildings, 6 Stanley Street, Liverpool, L1 6AF **0151 236 3932 (9am to 5pm)**

enquiries@liverpoolbereavement.co.uk

<u>Liverpool Support Services</u>

Liverpool and Sefton

Anyone aged 16 and over, For urgent mental health support, please call our 24/7 freephone helpline: **0800 145 6570**

Mind Clarity CIC

142 Claughton Rd, Birkenhead, CH41 6EY 07877253999 contact.mindclarity@gmail.com

Priority Youth Project: 'Priority Youth Counselling Support Programme'

A 1-1 counselling service for children and young people aged 8-19 years.

Addressing mental health promotion in youth outside of educational setting

St Mary's Millennium Centre, Meadow Lane, West Derby, Liverpool, L12 5EA 07523 650 956 hello@priorityouth.co.uk

The Comedy Trust: 'Laughter After Loss'

Workshops, drop-ins and discussion groups to for adults following a bereavement, supporting their journey through the power of laughter.

Royal Court Theatre, 1 Roe Street, L1 1HL 0151 702 5893 info@thecomedytrust.com

Liverpool CAMHS (age 0 to 25)

FRESH Building, Alder Hey Children's Hospital, Liverpool, L12 2AP

0151 293 3662

camhs.referrals@alderhey.nhs.uk

Crown Hub

Crown hub is a day service offering support to adults experiencing mental health issues. This is a short term re enablement service offering support for up to 6 – 10 weeks.

Crown Hub, Crown Street, Liverpool, L7 3LZ 0151 233 3800 Crownhub@liverpool.gov.uk

Fishing the Mind

A community interest group in Liverpool which supports people who may be struggling with mental health through social fishing meet ups in parks or fisheries.

fishingthemind@yahoo.com

Riverside Domestic Abuse Services in South and Central Liverpool



If you are in immediate danger, call 999 and ask for the police.

If prompted, press 55 to Make Yourself Heard and this will transfer your call to the police. Pressing 55 only works on mobiles and does not allow police to track your location.

Call 999 from a landline

If the operator can only hear background noise and cannot decide whether an emergency service is needed, you will be connected to a police call handler. If you replace the handset, the landline may remain connected for 45 seconds in case you pick up again.

When 999 calls are made from landlines, information about your location should be automatically available to the call handlers to help provide a response.

If you are deaf or can't use a phone

You can register with the <u>emergencySMS</u>. Text REGISTER to 999. You will get a text which tells you what to do next. Do this when it is safe so you can text when you are in danger.

https://www.emergencysms.net/

Bright Sky app

Bright Sky is a mobile app and website for anyone experiencing domestic abuse, or who is worried about someone else.

The app can be downloaded for free from the app stores. Only download the app if it is safe for you to do so and if you are sure that your phone isn't being monitored.

Safe Spaces

Safe Spaces are available in Boots, Morrisons, Superdrug and Well pharmacies, TSB banks and independent pharmacies across the UK.

SignHealth

Support for Deaf and hard of hearing 020 39472601 or text 07970 350 366 da@signhealth.org.uk

ManKind Initiative helpline for male victims of domestic abuse - 01823 334244

Liverpool Support

Merseyside Domestic Violence Services (MDVS) PO Box 200, Liverpool, L14 9WU

07802 722703 info@mdvs.org

Local Solutions - Independent Domestic Violence Advisory Service (IDVA)

0151 709 0990 info@localsolutions.org.uk

PSS: Domestic abuse support 0151 702 5500 ruby@pss.org.uk

Liverpool Domestic Abuse Service (LDAS) 07923 232327/0800 084 2744 / 0151 263 7474

The Crossing Point - Domestic Abuse Service

Free Confidential Domestic Abuse Service working with women, men, and young people.

07731 878076 info@thecrossingpoint.co.uk

YMCA Liverpool - Domestic Abuse Rapid Accommodation Project

YMCA Liverpool, Hope House, 15 Leeds Street, Liverpool, L3 6HU **0151 600 3530/0151 734 1074**

4Wings - Support for women

Church House, 1 Hanover Street, Liverpool, L1 3DN 0151 558 1442 info@4wings.co.uk

Riverside Disability Support in South and Central Liverpool



The Brain Charity

Norton Street, Liverpool, L3 8LR **0151 298 2999** https://www.thebraincharity.org.uk/

Mencap

Mencap Cottage House 6-8 Mariners Road L23 6SX

https://yournetwork.mencap.org.uk/group/512 0151 707 8582

Strawberry Field

Beaconsfield Road, Liverpool L25 6EJ **0151 252 6130**

Community Integrated Care

Information@c-i-c.co.uk **0800 2218 522**

Activities and support

Daisy Inclusive UK

2 Barnes Street, Everton L6 5LB **0151 261 0309 info@daisyuk.com**

Greenbank Sports Academy

Greenbank Lane, Liverpool L17 1AG **0151 280 7757**

DaDa - Disability and Deaf Arts

The Bluecoat, School Lane, Liverpool, L1 3BX **07436 536 200 0151 707 1733**

The Lime Hub

The Lime, Upper Baker Street, Liverpool, L6 1NB **0151 233 5085 / 0151 263 8338**

The New Derry Club P.A.C

The New Derry Social Club, Mere Lane, L5 0QW 0151 263 1758 pacdisco@hotmail.com

Bradbury Fields - Information and Support Services

Bradbury Centre, Youens Way, Liverpool, L14 2EP 0151 221 0888 info@bradburyfields.org.uk

Acorn Adventure Farm

Depot Road, Kirkby, Merseyside, L33 3AR 0151 548 2415 admin@acornfarm.co.uk

Physical and Sensory Impairment Partnership Board

The Old School House, St Johns Road, L36 OUX **07701 366227**Jen.Casey@healthwatchknowsley.co.uk

NSC CARE ACTIVITY HUB

The Care Activity Hub, Back Gilmoss Lane, L11 0BD 07540932743/01515466249
Info@thecareactivityhub.co.uk

L'Arche Liverpool

Lockerby Road, Liverpool, L7 0HG **0151 260 0422**

RAWD

Unity Theatre, 1 Hope Place, Liverpool, L1 9BG 07588 754 325 outreach@rawdproject.co.uk



Migrant and Multi-Cultural Support in Liverpool



Liverpool Muslim Society and Al Rahma Mosque

29-31 Hatherley St, Liverpool L8 2TJ 0151 709 2560 info@liverpoolmuslimsociety.org.uk

Christ Church Norris Green - Triple C

The Church of the Good Shepherd, Lower House Lane L11 2SF

Pagoda Chinese Community Centre

Pagoda Arts Henry Street, Liverpool, L1 5BU Email: info@pagodaarts.org.uk
Tel: 07542339019

4Wings - Support for women

Church House, 1 Hanover Street, L1 3DN **0151 558 1442 info@4wings.co.uk**

Amadudu Women's Refuge

0151 734 0083 info@amadudu.org

Muslim Community Helpline

0208 904 8193 or 0208 908 6715 ess4m@btinternet.com

Savera UK

151 Dale Street, Liverpool, L2 2AH 0800 107 0726 info@saverauk.co.uk

Liverpool Malayalee Association

07736 352874 limaliverpool@gmail.com

Kadampa Meditation Centre (KMC) Liverpool

0151 726 8900

info@meditationinliverpool.org.uk

Osun Arts Foundation: African arts and culture

Osun Foundation, The Old Saint Lawrence School Building, Westminster Road, Liverpool, L4 3TQ **0151 922 2911 sunartsfoundation@gmail.com**

Liverpool Irish Centre - Sláinte Le Chéile Health Together

Liverpool Irish Centre, 6 Boundary Lane, Liverpool, L6 5JG

0151 263 1808 info@liverpoolirishcentre.org

Merseyside Jewish Community Care (MJCC) - Key services

Shifrin House, 433 Smithdown Road, Liverpool, L15 3JL

0151 733 2292 info@mjccshifrin.co.uk

Al-Ghazali Multicultural Centre

Al-Ghazali Multicultural Centre, 35 Earle Road, Liverpool, L7 6HD

0151 734 3843 info@alghazalicentre.co.uk

Liverpool Arabic Centre (LAC)

Tiber Enterprise Facilities, Tiber Street, Lodge Lane, Liverpool, L8 0TP 0151 727 2855 info@liverpoolarabiccentre.org.uk

Merseyside Polonia

Kirkdale Neighbourhood Community Centre 238a Stanley Road Liverpool L5 7QP **0151 237 2674 info@merseysidepolonia.com**

Muslim Youth Helpline (MYH)

0808 808 2008 help@myh.org.uk

Mary Seacole House

91 Upper Parliament Street, Liverpool, L8 7LB **0151 707 0319 info@maryseacolehouse.com**

Riverside Migrant and Multi-Cultural **Support in Liverpool**



Pal Multicultural Centre

68A Mulgrave St, Liverpool L8 2TF 0151 708 9669

The Kuumba Imani Mellinnum Centre

4 Princes R, Liverpool, L8 1TH 0151 708 5278 0741 477 51 51 Info@Moulana.co.uk

Florrie

377 Mill St, Liverpool, L8 4RF 0151 728 2323 info@theflorrie.org

Liverpool Arabic Centre: 'Your Safe Space'

A culturally sensitive mental health support service, which combines Western and Arab/Muslim traditional therapies to provide support for people experiencing poor emotional and mental well-being due to financial hardship. Tiber enterprise facilities, Tiber street site, Lodge Lane, Liverpool, L8 OTP

0151 727 2855

Mary Seacole House

A mental health charity and resource service set up to offer support and advice in emotional and practical matters, primarily Black, Asian, Minority, Ethnic and Refugee communities. Mary Seacole House, 91 Upper Parliament Street, Liverpool, L8 7LB

info@maryseacolehouse.com

Everton in the Community: Welcome Through Football Refugee And Asylum Seeker Football Project

The People's Hub Cruyff Court, 46 Spellow Lane, Liverpool, L4 4DF

jonathan.garside@evertonfc.com

Merseyside Refugee Support Network (MRSN)

1st Floor, St Anne's Centre, 7 Overbury Street, Liverpool, L7 3HJ

0151 709 7557 info@mrsnliverpool.org.uk

Family Refugee Support Project (FRSP)

Provides practical help to refugees "moving-on" from the asylum system and support to onward social and economic integration into life in Liverpool and beyond.

Toxteth Town Hall, 15 High Park Street, L8 8DX 0151 728 9340 info@frsp.org.uk

Muslim Women's Network UK

MWNUK is the only national Muslim women's organisation in Britain. They offer a helpline, counselling services, training and workshops. https://www.mwnuk.co.uk/

Migrants Rights Network

The Migrants' Rights Network is a UK charity that stands in solidarity with all migrants in their fights for rights and justice.

https://migrantsrights.org.uk/

The Muslim Community Helpline

The Muslim Community Helpline is a confidential, non-judgemental listening and emotional support service.

0208 908 6715 / 0208 904 8193 ess4m@btinternet.com

Boloh Helpline

Offers advice, signposting, emotional support and free therapy to adult asylum seekers UK Wide.

To find out more contact 0800 151 2605

Riverside Women's and Men's Groups in Liverpool



Women's Groups

Women's Health Information and Support Centre (WHISC):

Our Listening Ear service is available for women, telephone 0151 707 1826 to make an appointment or drop in to WHISC Centre. Open Monday, Tuesday and Thursday 10 am to 4pm Daily activities available 120 Bold Street, Liverpool, L1 4JA

0152 707 1826 women@whisc.org.uk

Granby Somali Women's Group: 'GSWG Befriend Me'

A social network where elderly Muslim and minority ethnic women will come together, exchange ideas, have interesting discussions and participate in a number of activities, which will alleviate their loneliness.

12 Beaconsfield Street, Liverpool, L8 2UU contact@granbysomaliwomensgroup.org

The Women's Organisation: Enterprise Hub

54 St James Street, Liverpool, L1 0AB **0151 706 8113 enterprisehub@thewo.org.uk**

National Association of Women's Clubs (NAWC) - Liverpool

01708 730805 nawc@btconnect.com

Paperwork Theatre - Women's Drama Group Luna, Northern Lights, 5 Mann Street, L8 5AF

info@paperworktheatre.co.uk

Minerva Women's Group

Women's clubs across Liverpool offering activities, trips, and friendship in a friendly atmosphere. St Marys Millennium Centre, Meadow Lane, L12 5EA

0151 228 1998

Men's Groups

JourneyMEN

Offer practical activities designed to tap that potential, address the causes of mental ill-health and aid recovery.

http://journeymencic.com 56 Chester Street, Birkenhead, CH41 5EA **0151 792 9159 enquiries@journeymencic.com**

Peloton Liverpool Ltd: 'Joy Ride'

A cycling club to support men in recovery, whilst providing an opportunity to socialise, exercise and build skills. L13 9AF

danny@peloton.coop

Ellergreen Community Centre - JAM

'Just Average Men' Men's Group open to men of all ages delivering activities as a group. Monday 10 am to 12 pm Ellergreen Road, Liverpool, L11 2RY 0151 233 3337 ellergreen@altvalley.co.uk

Sean's Place

Mental Health Support for Men in Sefton and Liverpool

211 Linacre Lane, Bootle, Liverpool, L20 6AD 0151 922 5444

Reach Mens Centre

The Reach Mens Centre, 6-7 The Palatine, Strand Shopping Centre, Bootle, L20 4SN **07504565764 or 0151 245 6925**

Andys Man Club Liverpool

info@andysmanclub.co.uk

James' Place Liverpool

Offer free, life-saving treatment to suicidal men **0151 303 5757 liverpool@jamesplace.org.uk**

Riverside **LGBTQ+ Support in** Liverpool



LGBTQ+ National Support

Corner House Range of support opportunities for LGBTQ+ ages 11 to 17

Offer a support group for LGBTQ+ young people aged 11-17, who want to socialise with other young people experiencing similar things to them. This is a weekly session currently running on Zoom, Tuesdays 4.30 pm to 6 pm.

leahfewlass@ wearecornerhouse.org

Mermaids Support for gender diverse young people and their families

Mermaids supports transgender, nonbinary and gender-diverse children and young people until their 20th birthday, as well as their families and professionals involved in their care.

www.mermaidsuk.org.uk 0808 801 0400 Monday to Friday 9 am -to 9 pm

Stonewall

Stonewall stand for lesbian, gay, bi, trans, queer, questioning and ace (LGBTQ+) people everywhere. The website provides resources for individuals and workplaces across the UK.

www.stonewall.org.uk

Sahir House - HIV Support, Information and Training Centre

Sahir House, 4th Floor, 151 Dale Street, L2 2AH 0151 673 1972 info@sahir.uk.com

LIV.FAST Network

Provides peer support and advice for those who identify somewhere within the FTM (Female-to-Male) spectrum.

The Beat, Hanover Street/David Lewis Street, Liverpool, L1 4AF

liverpool.ftm@gmail.com

Trans Support Service (TSS)

The Beat Hanover Street/David Lewis Street Liverpool L1 4AF

0151 317 8581 Tss.merseycare@nhs.net

Spirit Level Transgender Support Group

https://spiritlevel.org.uk/ spirit.level@yahoo.com

Sahir

Sahir House, 4th Floor, 151 Dale Street L2 2AH 0151 673 1972 info@sahir.uk.com

THE Action Youth (Trans Health Education)

36 Bolton Street, L3 5LX www.ypas.org.uk 0151 702 6087 gyro@ypas.org.uk

Citizens Advice Liverpool - LGBTQ+ Hate Crime **Support Service**

Practical & emotional support for people who have been affected by LGBTQ+ hate incidents, and their families, across Merseyside.

0151 522 1400 ext 5006 LGBTHateCrime@caliverpool.org.uk

Switchboard LGBT+ Helpline 0800 0119 100 hello@switchboard.lgbt

Merseyside non-scene LGBT Social Group

https://www.meetup.com/MERSEYSIDE-LGBT-SOCIAL-GROUP/

stev_arts@yahoo.co.uk

Merseyside LGBT Creative Writing Group and Book Groups (18+)

https://www.meetup.com/LGBT-Creative-Writing-And-Book-Group-MeetUp-Merseyside/

Riverside

Additional Support in South and Central Liverpool



Sexual Violence Support

Rape and Sexual Abuse Centre (RASA)

RASA Merseyside provides support to anyone in Merseyside impacted by sexual violence.

0151 666 1392 helpline@rasamerseyside.org

Rape Crisis

A service for anyone aged 16+ in England and Wales who has been affected by rape, child sexual abuse, sexual assault, sexual harassment or any other form of sexual violence – at any point in their life.

0808 500 2222

SAFE Place Merseyside: Sexual Assault Referral Centre (SARC)

24 hour telephone support service **0151 295 3550**

Silent Solution

Helps people who are unable to speak, but who genuinely need police assistance. After calling 999, dial 55 to be put through to your local police station. If you are not able to speak, listen carefully to the questions and instructions from the call handler so they can assess your call and arrange help if needed.

Victim Care

Support for victims of Crime in Merseyside For advice and support - 0808 175 3080 www.victimcaremerseyside.org

The Survivors Trust

The Survivors Trust provides confidential information, advice and support for women, men and young people, their parents/carers or partners via a helpline or email.

08088 010818 info@thesurvivorstrust.org

Galop

A UK LGBT+ anti-abuse charity, provides a dedicated sexual violence helpline for LGBT+ people who have experienced sexual assault, violence or abuse, however or whenever it happened.

Victims can contact the Helpline by phone 0800 999 5428 or via email help@galop.org.uk.

The 24/7 Rape and Sexual Abuse Support Line

247 offers Free, specialist and confidential support delivered by Rape Crisis England &

0808 500 2222

To chat online or find out more visit https://247sexualabusesupport.org.uk

National Online Helpline for Male Survivors

Operated by Survivors UK. Supports men and boys (trans or cisgender) and non-binary people who have ever experienced unwanted sexual activity. Live chat, SMS and email support.

https://www.survivorsuk.org/

Victim Support

If you've been affected by sexual violence and would like information or support, you can get in touch by:

contacting your local Victim Support team

https://www.victimsupport.org.uk/help-andsupport/get-help/support-near-you/

Calling the Supportline on **08 08 16 89 111** using the free 24/7 live chat service

https://www.victimsupport.org.uk

If English is not your first language and you would like support, call supportline and let us know which language you speak. They will call you back with an interpreter as soon as possible. They also welcome calls via Relay UK and SignLive (BSL).



Additional Support in South and Central Liverpool



Hate Crime

Report a hate crime

You can report a hate crime online or call 101 to speak to the police.

Call 999 if you're reporting a crime that's in progress or if someone is in immediate danger.

Stop Hate UK

Stop Hate UK is available 24 hours a day. The helpline is confidential and independent.

You can report a hate crime by:

0800 138 1625 Text: 07717 989 025 Text relay: 18001 0113 293 5100

Webchat at www.stophateuk.org/talk-to-us

Victim Support: (24/7 support)

Victim Support operates a 24/7 Supportline and live chat service, every day of the year, offering specialist emotional and practical support to anyone who has been a victim or a witness. You don't have to report a crime to get help from Victim Support.

0808 16 89 111

Live chat available by visiting

https://www.victimsupport.org.uk/help-andsupport/get-help/support-near-you/live-chat

Hate Crime Campaign

The Hate Crime Campaign provides information and services to those who have been a victim of Hate Crime.

https://hatecrime.campaign.gov.uk/

Anthony Walker

Racial or religious hate crime - this support service is delivered by the Anthony Walker Foundation (AWF). AWF delivers specialist counselling and support for victims.

LCVS Building 3rd Floor, 151 Dale Street, L2 2AH

0151 237 3974

info@anthonywalkerfoundation.com

Daisy Inclusive UK

Disability hate crime - provided by charity Daisy Inclusive UK. Daisy UK have a dedicated hate crime officer who supports victims from the point of contact through to support and guidance through the judicial system, if required.

0151 261 0309

disabilityhatecrime@daisyuk.com

Citizens Advice Liverpool

LGBTQ+ hate crime - this support service is delivered by Citizens Advice Liverpool. They can help you to make a report to the police if you wish, understand your rights, liaise with organisations and help you to access specialist support services such as counselling.

0800 144 8848