Riverside

St Helens Support Directory

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Riverside Riverside Support Services



ASB, hate crime and domestic abuse

Our focus is to make sure all of our customers feel safe and have the support they need. We want our neighbourhoods to be safe places for everyone. We won't tolerate behaviour that prevents our customers feeling secure in their home and their neighbourhood.

To find out more about what support is available or to report incidents please visit https://www.riverside.org.uk/you-yourhome/asb-hate-crime-and-domesticabuse/hate-crime/

Money and benefit welfare advice

Our Money Advice Team are specialists in assisting and advising with Welfare Benefits. They can help you to make a claim, submit an appeal if you have been refused, explain how the different types of Benefits work and ensure that you are receiving your full entitlement.

For benefit advice please visit

https://www.riverside.org.uk/you-yourhome/money-advice/benefit-advice/

For support from our money advisors please visit

https://www.riverside.org.uk/you-yourhome/money-advice/debt-advice/

Energy and heating

Heating your home can be a real cost pressure. Here you can find guidance around keeping your costs down while keeping your home warm and free of damp.

For support from our Affordable warmth Team please visit

https://www.riverside.org.uk/you-yourhome/energy-and-heating/affordablewarmth-team/

Employment and Training

Our Employment and Training Team provides free support to anyone living in a Riverside home. The team offer a tailored service for each person we work with. So whether you're a young person looking for a first job, would like to gain a qualification or are planning for longer term – we are here to help! We can help support you in

- Getting back to work if you're unemployed, disabled or have a criminal record
- Help with searching for jobs, CV writing and interview techniques to help secure your next role
- Accessing funding to support apprenticeships, learning and qualifications
- Working with you to become selfemployed or start your own business

To find out more visit https://www.riverside.org.uk/you-yourhome/employment-training/ or email

Safety and Support

We take our responsibility to make sure you are safe and comfortable in your home very seriously. Find out about asbestos, water and fire safety as well as advice on domestic abuse and report nuisances here. https://www.riverside.org.uk/you-yourhome/safety-support/

Riverside Food Support Services in St Helens



Food Banks

The Mount

Parr Mount, Traverse Street, Fingerpost St Helens, WA9 1BW Monday 12.30 pm to 2.30 pm **01744 611771**

St Helens Christian Life Centre

Atherton Street, St Helens, WA10 2DT Tuesday and Friday 11 am to 2.30 pm **01744 26414**

St John The Baptist Church

St John Street, Earlestown, WA12 9DG Wednesday 11.30 am to 1.30 pm **07519 357098**

St Helens Parish Church Hall

Church Street, St Helens, WA10 1AF Thursday 11 am to 2 pm 07599 582848

Newton Community Centre

Park Road South, Newton-le-Willows, WA12 8EX Friday 11 am to 2.30 pm **01925 224731**

Sexton Avenue Community Allotments

110 McMinnis Avenue, Parr, WA9 2PW Monday, Tuesday, Thursday, Friday and Saturday, 11 am to 2 pm **01744 607907**

Derbyshire Hill Family & Community Centre

Derbyshire Hill Road, Parr, WA9 2PW 01744 607907 **Wednesday 11 am to 1 pm**

<u>Community food pantries</u>

HOPE Pantry

Wesley Methodist Church, Corporation Street, WA10 1LF 0174426414 Weekly Fee - £5 **Tuesday 11 am to 1 pm and Thursday 5 pm to 7 pm**

St Matthew's Centre Pantry

St Matthews Grove, Thatto Heath, WA10 3SE Weekly Fee - £5 Monday 6.30 pm to 8 pm and Wednesday 9 am to 11.30 pm

St Mark's T.A.N.G.O. Pantry

Park Street, Haydock, St Helens, WA11 0BH Weekly Fee - £5 **Thursday 8.50 am to 11 am**

St Luke's Pantry

Knowsley Road, St Helens, WA10 4PU Weekly Fee - £5 **Wednesday 3.30 pm to 5.30 pm**

Sutton Pantry

St Michael & All Angels Church, Gartons Lane, WA9 2RA Weekly Fee - £5 **Sunday 1.30 pm to 3.30 pm**

Cornerstone Food Pantry

Lester Drive Centre, Eccleston, WA10 5BF Weekly Fee - £5 **Tuesday 10 am to 12 pm**

Domestic Abuse Surplus Foodshare Hub

1a Haydock St, Newton le Willows, WA12 9AB Weekly Fee - £5 Monday to Saturday 10.30 am to 12.30 pm and 8.30 pm 9.30 pm and Sunday 5 pm to 6 pm

Riverside Food Support Services in St Helens



St Michael and All Angels Church

Gartons Lane, Clock Face, St Helens, WA9 4RB **Open Sunday 1.30 pm to 3.30 pm**

Wesley Methodist Church,

Vincent Street, St Helens, WA10 1LF Open Tuesday 11 am to 1 pm

St Helens Mobile Food Pantry

You can expect a warm welcome from staff and volunteers at the Mobile Pantry, with free refreshments and information about other services and organisations. To find out more please visit https://sthelensmobilepantry.org.uk

info@sthelensmobilypantry.org.uk

Monday

Wargrave Big Local Community Hub 143 Alder Street, Newton-le-Willows WA12 8HR **10.30 am to 12 pm**

Tuesday

Sutton Family Centre Ellamsbridge Rd, Saint Helens WA9 3PX **10.30 am to 12 pm**

Thursday

Park Farm Community Centre 54 Kentmere Avenue Carr Mill, WA11 7PG **10.30 am to 12 pm**

Friday

Peasley Cross URC Beaufort Street, St Helens, WA9 3BQ **8.45 am to 10.15 am**

St Helens Community Shop

Lancots Lane, Sutton Fold, WA9 3EX Monday to Friday 8 am to 8 pm, Saturday 8 am to 6 pm and Sunday 10 am to 4 pm 01744 751 007

Riverside Furniture Support in St Helens



<u>Charities</u>

Big Help Project

Offers a wide range of support Hope Place, 410 East Prescot Rd, L14 2EQ Hello@bighelpproject.com 0808 275 9925

Recipro (UK) Ltd

Work with suppliers and contractors, who donate unwanted, surplus buildng materials to which they can sell on at hugely discounted rates Unit 2 Britannia House, Dock Road, CH41 1DF **0151 639 0651**

Furniture Charity Shops

Willowbrook

Sutton Shop & Donation Warehouse Sutton Road, St Helens WA9 3DZ Monday to Saturday 9.30 am to 3.30 pm **01744 413112**

Willowbrook Prescot Superstore

Prescot Shopping Central, Eccleston Street, Prescot L34 5GA Monday to Saturday 10 am to 4 pm. **0151 541 7806**

Willowbrook The Living Well

Borough Road, St Helens, WA10 3RN Monday to Saturday 10 am to 4 pm **01744 646830**

Willowbrook Rainhill

Dane Court, Weaver Avenue, Prescot, L35 4LU Monday to Saturday 9 am to 4 pm **0151 426 9940**

St Mary's Arcade

Unit 19-20, Church Street, WA10 1AR Monday to Saturday 9 am to 4 pm **01744 417069**

Willowbrook Rainford

16a Church Road, Rainford, St. Helens WA11 8HE Monday to Saturday 10 am to 4 pm **01744 886829**

Willowbrook Four Acre

Unit 8, Four Acre Lane Shopping Centre, St Helens WA9 4BZ Monday to Saturday 9.30 am to 4 pm **01744 814121**

Honey Rose Foundation

2-4 Cotham St, Saint Helens WA10 1SA Monday to Friday 9 am to 4 pm **01744 451919**

The Big Help Project

Prescot Shopping Centre, Eccleston St, L34 5GA 0151 482 6089

Barnardo's

Unit 1 Chain Lane Shopping Precinct Chain Lane, St Helens WA11 9HB **01744 737628**

Claire House

7 Bridge Street Church Square Shopping Centre, WA10 1AR 01744 730 261

British Heart Foundation

Unit 6 23 Ormskirk Street, St Helens, WA10 1BQ 01744 736990

Salvation Army

21a Ormskirk Street, St Helens WA10 1BQ 01744 27311

Riverside Furniture Support in St Helens



Sue Ryder

1 Brownlow Arcade, St Helens WA10 1AE 01744 753215

Age UK

17 Ormskirk Street St Helens WA10 1BQ 01744 45319

Facebook Groups

There are several groups on Facebook that offer free or low cost furniture. These include:

People Help The People (Liverpool) Liverpool FREEcycle Everything's free Liverpool

Second Hand Furniture Websites

Facebook Market Place and Groups Gumtree FreeCycle Pre-Loved Freeads VivaStreet Freegal

Resources

Reuse Network

Reuse Network supports reuse charities across the UK to help them alleviate poverty, reduce waste and tackle climate change. https://reuse-network.org.uk/

Council Support

If you find yourself in crisis you can apply for support to get food and necessities for you and your family including gas and electric vouchers (urgent needs) and furniture and household. https://www.sthelens.gov.uk/

Riverside Cost of Living Support in St Helens

Council Support

Household Support Fund

The Household Support Fund will provide help to residents who are struggling to afford energy, food, water and other essential bills.

It will provide an application process for lowincome households who:

- require urgent help with fuel or food expense
- need help towards the cost of buying or replacing furniture or white goods
- have not receive additional government help, e.g. missing out on a government Cost of Living payments due to being ineligible at the qualification date
- are ineligible to receive Universal Credit or other mean-tested benefits including households with children and disabilities

For more information please call 01744 676666

Help with Council Tax debt and managing money

Citizens Advice St Helens

Helping people resolve their legal, money and other problems by providing free, independent and confidential advice, and by influencing policymakers.

Please see below for details on how to contact for advice Monday to Friday 9 am to 4 pm

General Enquiries Line: 01744 737866 (To arrange to speak to a Welfare Benefits or Debt advisor)

All other enquiries: 0808 278 7985 Universal Credit Help To Claim: 0800 1448 444

Money Advice Service - 0300 500 5000

National Debt Line - or call 0808 808 4000

Christians Against Poverty

National debt counselling charity with a network of 160 centres based in local churches, offering hope and a solution to anyone in debt (not just Christians).

Christian Life Centre

Atherton Street, St Helens, WA10 2DT Appointments Line: 0800 328 0006

Money Advice service free, impartial advice, to help improve your finances, set up by government to help keep track and plan ahead **0800138 7777**

Employment Support

Households into work

Households into Work is aimed at individuals who may have multiple or significant barriers to moving into work, or even to considering work. Households into Work, St. Helens Council, Town Hall, Victoria Square, St. Helens, WA10 1HP **01744 676126 hiw@sthelens.gov.uk**

Starting Point

Starting Point offer free, impartial employment advice and skills-boosting courses. Starting Point, St Helens Chamber, Salisbury Street, St Helens, WA10 1FY **01744 698 800 info@thestartingpoint.org**

Households into Work

Help into employment hiw@liverpoolcityregion-ca.gov.uk

Supported Employment Team

Supported Employment Team, Stephenson Resource Centre, Warrington Road, Rainhill, Merseyside, L35 8LB **01744 677 828**

Talent Match

Talent Match is an exciting employability programme that supports young people aged 15-29 in St Helens **01513571971 TalentMatch@youthfed.org**

Credit Unions

Central Liverpool Credit Union

141 Park Street, Liverpool, L8 6QF centralcu.co.uk 0151 708 5515 enquiries@clcu.co.uk

Enterprise Credit Union

5-7 Page Moss Lane, Liverpool, L14 0JJ enterprisecreditunion.org 0151 482 0177 contact@enterprisecreditunion.org

Lodge Lane and District Credit Union

81 Lodge Lane Liverpool Liverpool L8 0QE 0151 734 2561 lodgelane.creditunion@phonecoop.coop

Partners Credit Union

2nd Floor, LCVS, 151 Dale Street, L2 2AH partnerscreditunion.co.uk 0151 258 1014 enquiries@partnerscreditunion.co.uk

Riverside Credit Union

Garston Business Centre, 2 – 4 St Mary's Road Garston, Liverpool, L19 2RY riversidecreditunion.co.uk 0151 448 0565 info@riversidecreditunion.co.uk

Riverside Welcoming Spaces in St Helens



Welcoming Spaces

Libraries in St Helens are Welcoming Spaces where people can meet up, socialise, access support on issues such as money, welfare and mental wellbeing, access computers, free wi-fi and charging points, and heated spaces.

Chester Lane Library

Four Acre Lane, St Helens, WA9 4DE 01744 677081 chesterlanelibrary@sthelens.gov.uk

Eccleston Library Broadway, Eccleston, St Helens, WA10 5PJ 01744 677575 ecclestonlibrary@sthelens.gov.uk

Garswood Library School Lane, Garswood, WN4 OTT 01744 677797 garswoodlibrary@sthelens.gov.uk

Haydock Library Church Road, Haydock, St Helens, WA11 OLY 01744 677801

haydocklibrary@sthelens.gov.uk

Moss Bank Library Bowness Avenue, St Helens, WA11 7EQ 01744 677988 mossbanklibrary@sthelens.gov.uk

Newton-le-Willows Library

Crow Lane East, Newton-le-Willows, WA12 9TU 01744 677885 newtonlewillowslibrary@sthelens.gov.uk

Parr Library

Fleet Lane, Parr, St Helens, WA9 1SY 01744 677580 parrlibrary@sthelens.gov.uk

Rainford Library

Church Road, Rainford, WA11 8HA 01744 677820 rainfordlibrary@sthelens.gov.uk

St Helens Library

The World of Glass, Chalon Way East, WA10 1BX 01744 676954 sthelenslibrary@sthelens.gov.uk

Thatto Heath Library

Thatto Heath Road, St Helens, WA10 3QX 01744 677842 thattoheathlibrary@sthelens.gov.uk

Central Link Children's Centre

Westfield Street, St Helens, WA10 1QF 01744 673445

Chester Lane Library

Four Acre Lane, Clock Face, WA9 4DE 01744 677081

Cross Lane United Church

11 Cross Lane, St Helens, WA12 9SP 01925 222109

Derbyshire Hill Family Centre

228 Derbyshire Hill Road, St Helens, WA9 2LU 01744 611373

Newton Community Centre

Park Rd South, Newton le Willows, WA12 8EX 01925224731

Newton-le-Willows Health & Fitness Ashton Road, Newton le Willows, WA12 OAG 01744 677970

Riverside Welcoming Spaces in St Helens



Park Farm Community Centre

54 Kentmere Avenue, Carr Mill, WA11 7PG 01744 754367

Parr Children's Centre

Ashtons Green Drive, Parr, St Helens, WA9 2AP Contact number:01744 673445

Queens Park Health and Fitness Boundary Road, St Helens, WA10 2LT 01744 671717

St Anne & Blessed Dominic Parish Centre

40 Monastery Road, Sutton, St Helens, WA10 4HW 01515221020

St Helens Chamber 4-6 Hardshaw Street, St Helens, WA10 1RE 01744698800

St Helens Parish Church Church Square, St Helens, WA10 1AF 01744 22909

St John the Baptist's Church Saint John Street, Newton le Willows, WA12 9NW

St Mark's T.A.N.G.O Pantry St Mark's Centre, Park Street, Haydock, 01744 607388

St Patrick's Parish Centre 111 Common Road, Newton le Willows 0151 522 1020

St Paul's Church, Blackbrook St Paul's Church, Chain Lane, Blackbrook WA11 9QF **United Kingdom**

St Peter's Church, Parr

St Peter's Church, Broad Oak Road, Parr, WA92DZ 01744 734335

St Philip's Church, Derbyshire Hill

St Philip's Church, Fleet Lane, Derbyshire Hill 01744 734335

St Teresa's Parish Centre

Devon Street, Windsor Road, St Helens, WA10 4HW 0151 522 1020

Standing Tall Foundation

Well Being Building, Borough Rd, WA10 3RN 07788 240184

Sutton Children's Centre

Ellamsbridge Road, Sutton, St Helens, WA9 3PY 01744 673445

Sutton Leisure Centre

Elton Head Road, Sutton, St Helens, WA9 5AU 01744 677375

T.A.N.G.O. Community Project at St Marks Centre,

Park Street, Haydock, WA11 0BG 01744 607388

Thatto Heath Crusaders ARLFC

Close Street, Thatto Heath, St Helens, WA9 5JA 01744 416393

Thatto Heath Library Thatto Heath Road, St Helens, WA10 3QS

01744 677842

Wonderland Community Centre C.I.C

Unit 4, Reflection Court, Canal Street, WA10 3JQ 01744 613574

Riverside Digital Inclusion Support in St Helens



Learning

Learn My Way

Learn My Way is a website of free online courses for beginners to develop digital skills to make the most of the online world.

www.learnmyway.com

Barclays Digital Wings

Barclays Digital Wings platform offers free online digital skills courses from how to stay safe online, use social media, make your business digital and much more. Available to everyone, no eligibility criteria.

https://digital.wings.uk.barclays/

FutureLearn

FutureLearn provide a suite of free digital skills courses from digital skills for work and life to advanced skills like web analytics, social media, AI and much more.

www.futurelearn.com

Libraries

Local libraries offer digital skills learning, you can book time on a PC and use their learning resources.

Rainhill Community Library

View Road, Rainhill, St. Helens, L35 OLE 01744 677 822 rainhillibrary@sthelens.gov.uk

St Helens Library Service

Chester Lane Library, Four Acre Lane, WA9 4DE 01744 677 081

St Helens Library Service

Thatto Heath Library, Thatto Heath Road, WA103QX 01744 677842

Chester Lane Community Library

Four Acre Lane, Sutton, St. Helens, WA9 4DE 01744 677 081 chesterlanelibrary@sthelens.gov.uk

Eccleston Community Library

Broadway, Eccleston, St. Helens, WA10 5PJ 01744 677575 ecclestonlibrary@sthelens.gov.uk

Parr Library

Fleet Lane, Parr, St. Helens, WA9 1SY 01744 677 580 parrlibrary@sthelens.gov.uk

St Helens Library Service

The World of Glass, Chalon Way East, WA10 1BX 01744 676 954

St Helens Central Library

The Gamble Institute, Victoria Sq, WA10 1DY 01744 676 989 centrallibrary@sthelens.gov.uk

Groups and organisations

St Helens College

Range of IT & Computing Courses St Helens College Water St, Saint Helens WA10 1PP 0800 996699 www.sthelens.ac.uk/courses/computing

St Helens Adult and Community Learning

Basic introductory IT training for 19+ King Street, WA102JZ 01744 677 596

St Helens Community and Adult Learning

Basic introductory IT Training United Reformed Church, Ormskirk Street, WA102JZ 01744 676671/ 01744 677328

Riverside Digital Inclusion Support in St Helens



The Hope Centre

Atherton Street, St Helens, WA10 2DT 01744 26414 angela@hopecentre.org.uk

St Helens Jobcentre

Gregson House, 2 Central Street, WA10 1UF 01744 698279 sthelens.customercontact@dwp.gsi.gov.uk

St Helen's Integrated Recovery

80 Corporation Street, Lincoln House, WA10 1UQ 01744 410752 sthelens.info@cgl.org.uk

Social Tariffs

Internet access at home can be expensive, some broadband providers offer social tariffs – broadband and phone packages at a reduced price for people claiming Universal Credit, Pension Credit as well as some other benefits. Some providers call them 'essential' or 'basic' broadband.

Visit www.ofcom.org.uk and search social tariffs to find out more.

Riverside Youth Provision in St Helens



Children's Centres

Everyone is welcome at St Helens' Children's Centres - we provide a range of services to ensure that children have the best start in life. We offer:

- Early education integrated with daycare
- Family friendly support and advice on pregnancy, child development and family health
- A seasonal timetable of activities for babies and toddlers aged 0-5 years
- Parenting programmes
- Speech and language support
- Volunteering Opportunities
- Help with access to employment support with work or training
- Half term holiday activities and food programme

childrenscentres@sthelens.gov.uk

Central Link Children's centre

Westfield Street (off Peter Street), WA10 1QF 01744 673445

Fourways Children's Centre

Burnage Avenue, St Helens, WA9 4QB 01744 673445

Haydock Children's Centre

Legh Road, Haydock, St Helens, WA11 OER 01744 671788

Moss Bank Children's Centre

Kentmere Avenue, Moss Bank, WA11 7PQ 01744 673445

Newton Children's Centre

Patterson Street, Newton-le-Willows, WA12 9PZ 01744 671788

Parr Childrens Centre

Ashton's Green Drive, Parr, St Helens, WA9 2AP 01744 671788

Sutton Children's Centre

Ellamsbridge Road, Sutton, St Helens, WA9 3PY 01744 671788

Thatto Heath Children's Centre

Brisbane Street, St Helens, WA9 5QT 01744 673445

Youth Support Services

Park Farm Community Centre

54 Kentmere Ave, Saint Helens WA11 7PG 01744 754367 contact@parkfarmcommunitycentre.co.uk

Tuesday 6 pm to 8 pm

Weekly projects-based activities to engage young people Aged 11-15

Tuesdays & Thursdays (during school holidays)

9 am to 12 pm Playscheme during school holidays for fun, engaging, creative and educational activities. Aimed at children in school years 2-6.

Wednesdays & Fridays (Term time only)

4.30 pm to 6 pm Activities for children aged 6-11 Activities for children include fun educational activity, arts & crafts, sports & games

Blank Canvas Creative Sessions

Free inclusive creative sessions for ages 10+ The Citadel Theatre, Waterloo Street, St Helens 01744 362 986 info@mdcreatives.co.uk

Riverside SEND Youth Provision in St Helens



Momo's Monday Club

For Children with additional needs and/or social anxiety to make new friends, play and eat together.

Westfield St, St. Helens, WA10 1QJ Monday 5 pm to 7 pm **momoscoffeeshop@gmail.com**

ADDvanced Solutions Community Network Group

Providing an opportunity for parents/carers of children with Neurodevelopmental conditions pre, during & post diagnosis, to share learning and experiences, to gain tools, confidence & knowledge to better meet the needs of the family. Tuesday 12.45 pm to 2.45 pm **01744 582172 info@addvancedsolutions.co.uk**

Listen 4 Change Coffee Evening

For all parents/carers. Meets every other month, term-time only, at The Carer Clubhouse, Fishwick House, Cotham Street (opposite the Town Hall). **For more info Saradolan@sthelenscarers.org.uk**

CAMHS – Child and Adolescent Mental Health

Services 01925 579405 5bp-tr.CAMHS-referrals@nhs.net

Clairs parents meeting parents ADHD Support Group

07480 824 868 chair.cpmpadhd@gmail.com

Thoughtscape

Collaborative service offer for emotional wellbeing, resilience and mental health support for children and young people in St Helens. Access to support is available through Resilience Teams, MHSTs or Kooth.

St Helens Youth Council

St Helens Youth Council and UK Youth Parliament (UKYP) members are young people aged 11-18 years, elected to represent the views of young people across St Helens, locally, regionally and nationally such as, British Council Youth Convention. They meet on the 1st an 3rd Thursday of each Month in St Helens Town Hall. **07920227607**

St Helens Family Hub Parent/Carer Forum

This forum is for parent/carers in St Helens who are passionate about making positive change and want to support the development of the Family Hub Programme. They meet on a Monday afternoon, 12.30 pm to 1.30 pm at Sutton Family Hub, St Helens.

07920227607

Big Chat

Big Chat is a youth voice group for young people aged 11-25 with Special Educational Needs or Disabilities (SEND). They discuss issues that are important to young people and campaign for positive change in our area. **07920227607**

YPAS Young People Advisory Service

YPAS offers a wide range of support, wellbeing and therapeutic services for children, young people and families in Merseyside. YPAS North Hub, Croxdale Road West, L14 8YA **0151 305 2040 support@ypas.org.uk**

Muslim Youth Helpline (MYH)

0808 808 2008 help@myh.org.uk

Virtual KEEN

Inclusive online activities for young people https://www.keenuk.org/virtualkeen

Riverside Youth Provision in St Helens



Autism in Motion

St Georges hub, Waresley crescent L9 6BW aimautism@hotmail.com

Al-Ghazali Centre: 'Youth Mental Health Support Programme'

Mental health workshops and activities for young people aged 12 to 18 years. Addressing mental health promotion in youth outside of educational settings 35 Earle Road Liverpool L7 6HA **0151 734 3843 info@alghazalicentre.co.uk**

Autism Adventures Training CIC: 'My Mental Health- What's OK?'

Project aimed at people with autism to improve understanding of and break down barriers to mental health, as well as providing tools and strategies to manage emotions and feelings Addressing mental health promotion in youth outside of educational setting, financial insecurity, debt and loneliness **info@liverpoolautismadventures.co.uk**

Imagine If Trust: 'The Zone Youth Hub'

Fun, safe and active sessions for primary school aged children, providing a stimulating environment where children can thrive and grow in confidence. 147 Lawrence Road, Liverpool, L15 3HA

info@imagineiftrust.org

Priority Youth Project: 'Priority Youth Counselling Support Programme'

A 1-1 counselling service for children and young people aged 8-19 years. St Mary's Millennium Centre, Meadow Lane, West Derby, Liverpool, L12 5EA **07523 650 956 hello@priorityouth.co.uk**

Career Connect

Career Connect is an independent information, advice, guidance and support service for young people aged 16 to 19 who are St Helens residents Career Connect, Ways to Work, Church Square Shopping Centre, 3 Bridge St, St Helens, WA10 1BD **0151 600 7700**

stephen.bedson@careerconnect.org.uk

Kooth – Online Counselling and Support (11-25)

Kooth is an, online counselling and emotional wellbeing platform for children and young people, accessible through mobile, tablet and desktop. Access through www.Kooth.com **0203 984 9337 contact@kooth.com**

Listening Ear

Children and young people specific bereavement and domestic violence support. **cypreferrals@listening-ear.co.uk**

TAZ Teenage Advice Zone

TAZ, The Millennium Centre (First Floor), Corporation Street, St Helens, WA10 1HJ 01744 627 465 yaz.sthelens.gov.uk

Riverside Family Support in St Helens



Connect Coffee Morning

For parents/carers of children or young people with Special Educational Needs and/or Disability aged 0-25 years. Meets once a month at Momo's Café, 64-68 Westfield Street, WA10 1QJ **01744 345003 TL00113@icloud.com**

Connect Junior Group

The group runs fortnightly on Wednesdays and is open to children aged 7-12 with social communication difficulties. The Thompson Centre, Allanson Street Primary School, Gaskell Street, WA9 1PL **01744 345003 TL00113@icloud.com**

Connect Youth Group

The group runs fortnightly on Wednesdays and is open to young people aged 11-25 with social communication difficulties. The Thompson Centre, Allanson Street Primary School, Gaskell Street, WA9 1PL **aspergersthelens@hotmail.co.uk**

Connect Coffee Morning

For parents/carers of children or young people with Special Educational Needs and/or Disability aged 0-25 years. Meets once a month on Thursday 10.30 am to 12.30 pm Derbyshire Hill Family centre 228 Derbyshire Hill Road, Parr, WA9 2LU **01744 345003 or TL00113@icloud.com**

Listen 4 Change Coffee Morning

For all parents/carers. Generally meets the first Friday of each month, term-time only, at The Carer Clubhouse, Fishwick House, Cotham Street (opposite the Town Hall). **Saradolan@sthelenscarers.org.uk**

Home-Start St Helens

Home-Start St Helens, Peter Street, WA10 2EQ 01744 737 400 homestartsthelen@btconnect.com

St Helens Information Advice and Support Service

(IASS) is a statutory service that was formally known as the Parent Partnership Service. **01744 673428 IASS@sthelens.gov.uk**

Triple P – Positive Parenting Programme

Atlas House, Corporation Street, St Helens, Merseyside, WA9 1LD 01744 676543

Period and Hygiene Product Support

Many food banks, pantries and community centres will have access to free sanitary products.

Bloody Good Period - We give period products to those who can't afford them and provide reproductive health education to those less likely to access it. **hello@bloodygoodperiod.com**

Morrisons - Package for Sandy

Customers in need can now go to any Morrisons customer service desk nationwide and ask for a package for 'Sandy' or a 'period product pack'.

Freedom4Girls - provides period products to those in Leeds, Sheffield, West Yorkshire, and select other regions of the UK https://www.freedom4girls.co.uk/requestproducts/

Riverside

Older People Support in St Helens



Age UK Advice Line - 0800 678 1602

Omega (befriending service for caregivers / carers)

Chatterbox Action Against Loneliness telephone chat

01743 245088 chatterbox@omega.uk.net A Letter from Louise pen pal befriending 01743 245 088 aletterfromlouise@omega.uk.net

Merseyside Fire & Rescue Services: Home Fire Safety Checks

If you live in Merseyside, you can phone **0800 731 5958** for **free** fire safety advice or to request a Home Fire Safety Check visit

Merseyside Dementia Friendly Radio

Independent, online radio station that is run in collaboration with and for the benefit of those who live in the Merseyside area whose lives are affected by dementia. vianat@mdfr.co.uk 07768 139708 nat@mdfr.co.uk

Smile TLC LTD (supports those affected by dementia)

Organises social events and support to people living with dementia and their family members. **0151 374 0112 support@smile-tlc.co.uk**

University of the Third Age

University of the Third Age groups are self-help, self-managed lifelong learning co-operatives for older people who are no longer in full-time employment. 07415478777

E Town Walk and Talk

Earlestown Cricket Club, WA12 9DT Sunday from 10 am 07434 904904 earlestowncc@hotmail.co.uk

Liverpool Cares

Liverpool Cares is a community network of younger and older neighbours hanging out and helping one another in our rapidly changing city. Liverpool Cares, Studio D, Baltic Creative, 49 Jamaica Street, Liverpool, L1 OAH **0151 659 1789 liverpoolcares.org.uk**

The Brain Charity

Helping people with all forms of neurological conditions to lead longer, healthier, happier lives Norton Street, Liverpool, L3 8LR **0151 298 2999**

Bradbury Fields

services for Blind and Partially Sighted People The Bradbury Centre, Youens Way, Liverpool, L14 2EP.

0151 221 0888 ext 214 jabdullah@bradburyfields.org.uk

Local Solutions

Liverpool Carers Centre delivers a city wide community based programme of activities and training that ensures a range of support is available to unpaid carers in Liverpool **0151 705 2307** healthandwellbeing@localsolutions.org.uk

Coffee and a Chat

Billinge Hall 216 Main Street, WN5 7PE Wednesdays 12.30 pm to 2.30 pm **0300 003 1992 enquiries@aukmm.org.uk**

Art and crafts for wellbeing

130 Napier Street, St. Helens, WA102EW Wednesdays 11 am to 1 pm 07590333813 positivelifeworkshops@gmail.com

Riverside Older People Support in St Helens



Crownway Community Centre

Crown Street, Earlestown, Newton-le-Willows, WA12 9DA

Deliver a variety of activities for different ages and interests. For detailed information, you can contact the office on

01925 222907

office@crownwaycommunitycentre.co.uk

Age Concern Luncheon & Social Club

Thursday 12 pm to 3.30 pm **01925 222907 to book**

Adult Line Dancing Thursday 6.30 pm to 8.30 pm

Bereavement Cafe

Eccleston Library Community Room, Broadway, Eccleston, Saint Helens WA10 5PJ 2nd Tuesday of the month, 1.30 pm to 3 pm **01744 677575**

Brew And Chat

Nutgrove Allotments, Maine Ave, WA10 3NZ Wednesday 10 am to 12 pm 01744 371 111 chcp.sthelens@nhs.net

Carers Prize Bingo

Every 3rd Tuesday and 4th Monday of the month Carer Clubhouse, Fishwick House, 18 Cotham Street, St Helens WA10 1S Contact to book 01744 675 615 info@sthelenscarers.org.uk

Carr Mill Connects with Art

Park Farm ACYP Community Centre, 54 Kentmere Avenue, Carr Mill, WA11 7PG Wednesday 12 pm to 2 pm 01744 754367 Contact@parkfarmcommunitycentre.co.uk

Chain Lane Over 50's Social Group

Chain Lane Community Centre, Hinckley Road St Helens, WA11 9HT 1st Wednesday of every month 12.30 pm to 2.30 pm **07984 695365 christinesefton@blueyonder.co.uk**

Riverside Mental Health and Wellbeing Support in St Helens



Counselling and Support

Beacon Counselling Trust

Together, The Beacon Counselling Trust and Gamcare offer face to face problem gambling treatment, including free one to one counselling, couples counselling and group counselling. Townsend Lane, off Queens Drive, Liverpool, 0151 321 1099

gamcare@beaconcounsellingtrust.co.uk

LIFE

The LIFE charity supports vulnerable pregnant mothers and families (both women and men) through difficult times 07860 077 332 help@lifecharity.org.uk

Mind

St Helens Mind offer the following services: Befriending Service, Social Groups and Activities, Volunteer Opportunities and Signposting. St. Helens Mind. 1st Floor, Millennium House St Helens, WA10 1DH 07912 059881 admin@sthelensmind.org.uk

The Barbara Bettle Foundation

Fully-funded bereavement through suicide counselling Unit 15 Ashcroft Centre, Ashcroft Road, Kirkby Industrial Estate, L33 7TW 0151 289 2761 admin@caringconnections.org.uk

Liverpool Bereavement Service Service

1st Floor, Granite Buildings, 6 Stanley Street, Liverpool, L1 6AF 0151 236 3932 (9 am to 5pm) enquiries@liverpoolbereavement.co.uk

CHANGE, GROW, LIVE

Change, Grow, Live is a social care and health charity that works with individuals who want to change their lives for the better and achieve positive and life-affirming goals. Lincoln House, 80 Corporation Street WA10 1UQ 01744 410752 sthelens.info@cgl.org.uk

Community Mental Health Floating Support Service

Support is geared towards promoting independence and assisting individuals to achieve their goals and aspirations at their pace via Person Centred approaches. 37A Halefield Street, St Helens, WA10 2DE 01744 605043

Creative Alternatives

Arts and wellbeing programme for people living in St.Helens experiencing mild to moderate stress, anxiety and/or depression. Chester Lane Library, C/O Owen Hutchings, Four Acre Lane, St.Helens. WA9 4DE 07745 590 698 helen@creativealternatives.org.uk

Footsteps

Footsteps is a charity working in Warrington and St Helens, we offer listening, information and support to anyone affected by someone else's drug or alcohol use. Footsteps, 89 Sankey Street, WA1 1SR

01744 808 212

info@footstepsforfamilies.org.uk

Think Wellbeing St Helens

Peasley Cross Hospital, Marshalls Cross Road St Helens, WA9 3DE 01744 415650 http://www.merseycare.nhs.uk/st-helensthink-wellbeing

Riverside Mental Health and Wellbeing Support in St Helens



The Vibe Liverpool: 'We're Listening'

A 1-1 listening service and group sessions with a focus on bereavement support. Vagabonds Tennis Club, 433 Queens Drive Liverpool, L13 0AG **thevibeliverpool@gmail.com**

The Comedy Trust: 'Laughter After Loss'

Workshops, drop-ins and discussion groups to for adults following a bereavement, supporting their journey through the power of laughter. Royal Court Theatre, 1 Roe Street, L1 1HL **0151 702 5893 info@thecomedytrust.com**

About You - Counselling Service

63 Park Road, St Helens, Merseyside, WA9 1DS 01744 679001 sthelens@aboutyouuk.com

Photographic Minds

Social group for adult mental health service users, aiming to improve their wellbeing and empowerment by focusing on the activity of photography. Millennium Centre, Corporation Street, St Helens, Merseyside, WA10 1HJ **07812772483**

Riverside National Domestic Abuse Services



If you are in immediate danger, call 999 and ask for the police.

If prompted, press 55 to <u>Make Yourself Heard</u> and this will transfer your call to the police. Pressing 55 only works on mobiles and does not allow police to track your location.

Call 999 from a landline

If the operator can only hear background noise and cannot decide whether an emergency service is needed, you will be connected to a police call handler. If you replace the handset, the landline may remain connected for 45 seconds in case you pick up again.

When 999 calls are made from landlines, information about your location should be automatically available to the call handlers to help provide a response.

If you are deaf or can't use a phone

You can register with the <u>emergencySMS</u>. Text REGISTER to 999. You will get a text which tells you what to do next. Do this when it is safe so you can text when you are in danger. https://www.emergencysms.net/

Bright Sky app

Bright Sky is a mobile app and website for anyone experiencing domestic abuse, or who is worried about someone else.

The app can be downloaded for free from the app stores. Only download the app if it is safe for you to do so and if you are sure that your phone isn't being monitored.

Safe Spaces

Safe Spaces are available in Boots, Morrisons, Superdrug and Well pharmacies, TSB banks and independent pharmacies across the UK.

Ask for ANI codeword

If you are experiencing domestic abuse and need immediate help, ask for ANI (Action Needed Immediately) in participating pharmacies and Jobcentres

When you ask for ANI, you will be offered a private space, provided with a phone and asked if you need support from the police or other domestic abuse support services.

To find your nearest participating provider, search using the postcode checker on the Ask for Ani page on the Enough website.

https://enough.campaign.gov.uk/get-support/askfor-ani

Refuge - Refuge offers a freephone, 24 hour National Domestic Abuse Helpline, Webchat, advice and guidance on what support is available to you. **Helpline - 0808 2000 247**

Webchat - https://www.nationaldahelpline. org.uk/en/Chat-to-us-online

Women's Aid

Women's Aid's directory contains details of local, regional and national services specialising in violence against women and girls including domestic abuse, sexual violence, forced marriage and stalking/harassment.

https://www.womensaid.org.uk/womens-aiddirectory/

If you are experiencing domestic abuse or are worried about friends or family, you can access the Women's Aid live chat service 7 days a week, 10am to 6pm. **helpline@womensaid.org.uk**

Riverside Domestic Abuse Services in St Helens



Liverpool Support

Merseyside Domestic Violence Services (MDVS) PO Box 200, Liverpool, L14 9WU 07802 722703 info@mdvs.org

Local Solutions - Independent Domestic Violence Advisory Service (IDVA) 0151 709 0990 info@localsolutions.org.uk

PSS: Domestic abuse support 0151 702 5500 ruby@pss.org.uk

Liverpool Domestic Abuse Service (LDAS) 07923 232327/0800 084 2744 / 0151 263 7474

The Crossing Point - Domestic Abuse Service Free Confidential Domestic Abuse Service working with women, men, and young people. 07731 878076 info@thecrossingpoint.co.uk

YMCA Liverpool - Domestic Abuse Rapid Accommodation Project

YMCA Liverpool, Hope House, 15 Leeds Street, Liverpool, L3 6HU 0151 600 3530/0151 734 1074

4Wings - Support for women Church House, 1 Hanover Street, Liverpool, L1 3DN 0151 558 1442 info@4wings.co.uk

Safe2Speak Domestic Abuse Services 01744 743200 www.safe2speak.co.uk/

Riverside Disability Support in St Helens



Disability Support

Access to Work

Access to Work can help you get or stay in work if you have a physical or mental health condition or disability. https://www.gov.uk/access-to-work

The Brain Charity

Norton Street, Liverpool, L3 8LR 0151 298 2999 https://www.thebraincharity.org.uk/

Mencap

Mencap Cottage House 6-8 Mariners Road L23 6SX https://yournetwork.mencap.org.uk/group/512 0151 707 8582

Strawberry Field

Beaconsfield Road ,Liverpool L25 6EJ 0151 252 6130

Community Integrated Care

Information@c-i-c.co.uk **Phone: 0800 2218 522**

Activities and support

Daisy Inclusive UK

2 Barnes Street, Everton L6 5LB 0151 261 0309 info@daisyuk.com

Greenbank Sports Academy

Greenbank Lane, Liverpool L17 1AG England 0151 280 7757

Visually Impaired Social Group

Anyone is welcome to attend the group. Please contact **Christine Dixon 01925 229 932** for further information about the group.

DaDa - Disability and Deaf Arts

The Bluecoat, School Lane, Liverpool, L1 3BX 07436 536 200 0151 707 1733

The Lime Hub

The Lime, Upper Baker Street, Liverpool, L6 1NB 0151 233 5085 / 0151 263 8338

The New Derry Club P.A.C

The New Derry Social Club, Mere Lane, L5 0QW 0151 263 1758 pacdisco@hotmail.com

Bradbury Fields - Information and Support Services

Bradbury Centre, Youens Way, Liverpool, L14 2EP 0151 221 0888 info@bradburyfields.org.uk

Physical and Sensory Impairment Partnership Board

The Old School House, St Johns Road, L36 OUX 07701 366227 Jen.Casey@healthwatchknowsley.co.uk

Buzz Hub St Helens CDP

St Helens CDP provides personalised care and support, in the form of daytime sessions, evening sessions, holidays and short breaks. Nuttall House, Cliffton Street, WA10 1EX **01744 453 343 info@sthelenscdp.co.uk**

RNIB

RNIB is an expert national organisation, ensuring blind and partially sighted people get practical support in all aspects of their lives.0303 123 9999 Liverpool@rnib.org.uk

Dyslexia Association

The Millennium Centre, Corporation Street, St Helens, Merseyside, WA10 1HJ 0844 884 9725 welcome@shadda.org.uk

Riverside Disability Support in St Helens



Deafness Resource Centre

Deafness Resource Centre, 32-40 Dentons Green Lane, St Helens, Merseyside, WA10 2QB 01744 23887

www.deafnessresourcecentre.org enquiries@deafnessresourcecentre.org

HoneyRose Foundation

The HoneyRose Foundation is a registered charity dedicated to raising money and organising special days for terminally ill people aged over the age of 40 2-4 Cotham Street, WA10 1SA **01744 451 919 lynn@honeyrosefoundation.org.uk**

St Helens Advocacy Hub

Provide advocacy support to local people accessing health and social care services. 0300 3030 202 referral@sthelensadvocacyhub.net

Rehabilitation Service & Resource Centre -Sight Loss

The support team which includes qualified Rehabilitation Officers for Visually Impaired People (ROVIs) will assist you to achieve a range of outcomes based on your interests and needs. **01744 675 129**

michelleatherton@sthelens.gov.uk

St Helens & District Group of Diabetes UK (DUK)

Meet 8 times per year at St Helens United Reformed Church, King St, WA10 2JZ www.st-helens-anddistrict.diabetesukgroup.org

St Helens Carers Centre

Independent charity which is governed by Carers and works to improve the Quality of life for Carers in the borough of St Helens 01744 675615 Adult Carers Centre 01744 677279 Young Carers Centre www.sthelenscarers.org.uk info@sthelenscarers.org.uk

Stroke Association

For Support contact Vicky Thomson **07939128997/ 01744415000** Anne Doyle **07717275722/ 01744415783 Vicky.Thomson@stroke.org.uk**

Supported Employment Team

Supported Employment is a service that enables people with disabilities who want to take the next step towards the world of work and training – they offer a tailor-made service to help people be as independent as possible.

Supported Employment Team, Stephenson Resource Centre, Warrington Road, Rainhill, L35 8LB

01744 677 828

Riverside Migrant and Multi-Cultural Support in St Helens



Liverpool Muslim Society and Al Rahma Mosque

29-31 Hatherley St, Liverpool L8 2TJ 0151 709 2560 info@liverpoolmuslimsociety.org.uk

Christ Church Norris Green - Triple C

The Church of the Good Shepherd, Lower House Lane L11 2SF 07871 914364 0151 226 2992 info@triplecliverpool.org

Pagoda Chinese Community Centre Pagoda Arts Henry Street, Liverpool, L1 5BU Email: info@pagodaarts.org.uk Tel: 07542339019

4Wings - Support for women

Church House, 1 Hanover Street, L1 3DN 0151 558 1442 info@4wings.co.uk

Amadudu Women's Refuge

0151 734 0083 info@amadudu.org

Muslim Community Helpline

0208 904 8193 or 0208 908 6715 ess4m@btinternet.com

Savera UK

151 Dale Street, Liverpool, L2 2AH 0800 107 0726 info@saverauk.co.uk

Liverpool Malayalee Association 07736 352874 limaliverpool@gmail.com

Kadampa Meditation Centre (KMC) Liverpool 0151 726 8900 info@meditationinliverpool.org.uk **Osun Arts Foundation: African arts and culture**

Osun Foundation, The Old Saint Lawrence School Building, Westminster Road, Liverpool, L4 3TQ **0151 922 2911 sunartsfoundation@gmail.com**

Liverpool Irish Centre - Sláinte Le Chéile Health Together

Liverpool Irish Centre, 6 Boundary Lane, Liverpool, L6 5JG **0151 263 1808 info@liverpoolirishcentre.org**

Merseyside Jewish Community Care (MJCC) -Key services

Shifrin House, 433 Smithdown Road, Liverpool, L15 3JL 0151 733 2292 info@mjccshifrin.co.uk

Al-Ghazali Multicultural Centre

Al-Ghazali Multicultural Centre, 35 Earle Road, Liverpool, L7 6HD 0151 734 3843 info@alghazalicentre.co.uk

Liverpool Arabic Centre (LAC)

Tiber Enterprise Facilities, Tiber Street, Lodge Lane, Liverpool, L8 OTP 0151 727 2855 info@liverpoolarabiccentre.org.uk

Merseyside Polonia

Kirkdale Neighbourhood Community Centre 238a Stanley Road Liverpool L5 7QP **0151 237 2674 info@merseysidepolonia.com**

Muslim Youth Helpline (MYH) 0808 808 2008 help@myh.org.uk

Mary Seacole House 91 Upper Parliament Street, Liverpool, L8 7LB 0151 707 0319 info@marvseacolehouse.com

Riverside Migrant and Multi-Cultural Support in St Helens



Pal Multicultural Centre

68A Mulgrave St, Liverpool L8 2TF 0151 708 9669

The Kuumba Imani Mellinnum Centre

4 Princes R. Liverpool. L8 1TH 0151 708 5278 0741 477 51 51 Info@Moulana.co.uk

Florrie

377 Mill St, Liverpool, L8 4RF 0151 728 2323 info@theflorrie.org

Liverpool Arabic Centre: 'Your Safe Space'

A culturally sensitive mental health support service, which combines Western and Arab/Muslim traditional therapies. Tiber enterprise facilities, Tiber street site, Lodge Lane, Liverpool, L8 OTP 0151 727 2855

Mary Seacole House

A mental health charity and resource service set up to offer support and advice in emotional and practical matters, primarily Black, Asian, Minority, Ethnic and Refugee communities. Mary Seacole House, 91 Upper Parliament Street, Liverpool, L8 7LB

info@maryseacolehouse.com

Everton in the Community: Welcome Through Football Refugee And Asylum Seeker Football **Project**

The People's Hub Cruyff Court, 46 Spellow Lane, Liverpool, L4 4DF jonathan.garside@evertonfc.com

Merseyside Refugee Support Network (MRSN)

1st Floor, St Anne's Centre, 7 Overbury Street, Liverpool, L7 3HJ 0151 709 7557 info@mrsnliverpool.org.uk

Family Refugee Support Project (FRSP)

Provides practical help to refugees "moving-on" from the asylum system and support to onward social and economic integration into life in Liverpool and beyond. Toxteth Town Hall, 15 High Park Street, L8 8DX 0151 728 9340 info@frsp.org.uk

Our Warm Welcome

Supporting Asylum seekers and refugees kevin@ourwarmwelcome.co.uk

Useful Links

British Red Cross - RAMP@redcross.org.uk

SHAP - cdw@shap.org.uk

Oneworld Parish Nurse rachelsutton.parishnurse@mail.com

Refugee Women Connect

info@refugeewomenconnect.org.uk

Migrant Help IAadminliverpool@migranthelpuk.org

Cafe Laziz - cafelaziz@hotmail.com

For additional migrant and multi-cultural support services please download our National Support Directory

Riverside Women's Groups in St Helens



Women's Health Information and Support Centre (WHISC):

Our Listening Ear service is available for women, telephone 0151 707 1826 to make an appointment or drop in to WHISC Centre. Open Monday, Tuesday and Thursday 10 am to 4pm Daily activities available 120 Bold Street, Liverpool, L1 4JA

0152 707 1826 women@whisc.org.uk

Granby Somali Women's Group: 'GSWG Befriend Me'

A social network where elderly Muslim and minority ethnic women will come together, exchange ideas, have interesting discussions and participate in a number of activities, which will alleviate their loneliness.

12 Beaconsfield Street, Liverpool, L8 2UU contact@granbysomaliwomensgroup.org

The Women's Organisation: Enterprise Hub

54 St James Street, Liverpool, L1 OAB 0151 706 8113 enterprisehub@thewo.org.uk

Chrysalis

1st Floor, Beacon Building, 25 College Street WA10 1TF 0300 102 0044

Apex Charitable Trust

Women's HUB activities for women including arts and crafts, wellbeing, yoga Wednesday, between 10 am to 3 pm 13-15 North Road, St Helens, WA10 2TW **01744 612898 K.hughes3@apextrust.com**

The Women's Initiative

Friendship and meetings for Women MD Creatives, 25 Claughton St, WA10 1GP Wednesday 11 am to 12 pm **07888 007229 matty@cometogetherhub.com**

Chrysalis Centre for Change

CCC offers emotional support to women experiencing mild to moderate mental health problems, and women who have experienced domestic abuse, current or historic First Floor, The Beacon Building, 25 College Street, St Helens. WA10 1TF 01744 451 309 chrysaliscentreforchange@gmail.com

Ladies Friendship Group

Crown Street, Earlestown, Newton-le-Willows, WA12 9DA Last Tuesday of month 2 pm to 3.30 pm 01925 222907 office@crownwaycommunitycentre.co.uk

Riverside Men's Groups in St Helens



JourneyMEN

Offer practical activities designed to tap that potential, address the causes of mental ill-health and aid recovery.

http://journeymencic.com 56 Chester Street, Birkenhead, CH41 5EA **0151 792 9159 enquiries@journeymencic.com**

Peloton Liverpool Ltd: 'Joy Ride'

A cycling club to support men in recovery, whilst providing an opportunity to socialise, exercise and build skills. L13 9AF **danny@peloton.coop**

Reach Mens Centre

The Reach Mens Centre, 6-7 The Palatine, Strand Shopping Centre, Bootle, L20 4SN 07504565764 or 0151 245 6925

Andys Man Club Liverpool

info@andysmanclub.co.uk

James' Place Liverpool

Offer free, life-saving treatment to suicidal men **0151 303 5757 liverpool@jamesplace.org.uk**

St Helens Mind Men Supporting Men

United Reformed Church Ormskirk Street WA10 2JZ

01744 28314 ormskirkstreet@outlook.com

HIMvisible

St Helens based mental health awareness group, making the invisible struggles of men in this world visible.

info@himvisible.co.uk

Men's Wellbeing Project - Delivered at different sites

Men's Mixed Activities

(Light exercise, Games & Sport) St Philips Church Hall Fleet Lane, WA9 2NQ Tuesday 11 am to 1 pm **01744 751553**

Brew & Chat

Nutgrove Allotments, Main Ave, WA10 3NZ Wednesday 10 am to 12 pm

Men's Mixed Activities

(Light exercise, Games & Sport) Peter Street Community Centre, Peter Street, WA10 2EQ Thursday 11.30 am to 1 pm **01744 677555** info@peterstreet.co.uk

Men's Mixed Activities

(Light exercise, Games & Sport) Park Farm Community Centre, 54 Kentmere Ave, WA11 7PG Friday 10 am to 11 am **01744 754367**

Riverside LGBTQ+ Support in St Helens

<u>LGBTQ+</u>

Trans Support Service (TSS)

The Beat Hanover Street/David Lewis Street Liverpool L1 4AF 0151 317 8581 Tss.merseycare@nhs.net

Spirit Level Transgender Support Group

https://spiritlevel.org.uk/ spirit.level@yahoo.com

Sahir

Sahir House, 4th Floor, 151 Dale Street L2 2AH 0151 673 1972 info@sahir.uk.com

THE Action Youth (Trans Health Education) (YPAS)

36 Bolton Street, L3 5LX www.ypas.org.uk 0151 702 6087 gyro@ypas.org.uk

Citizens Advice Liverpool - LGBTQ+ Hate Crime Support Service

Practical & emotional support for people who have been affected by LGBTQ+ hate incidents, and their families, across Merseyside. **0151 522 1400 ext 5006**

LGBTHateCrime@caliverpool.org.uk

Switchboard LGBT+ Helpline 0800 0119 100 hello@switchboard.lgbt

Over the rainbow support group 01744 457243 shealth.improvement@sthk.nhs.uk

Galop

Supports all LGBT+ people who've experienced hate crime, domestic abuse or sexual violence. **0800 9995428 help@galop.org.uk**

Sahir House - HIV Support, Information and Training Centre

Sahir House, 4th Floor, 151 Dale Street, L2 2AH 0151 673 1972 info@sahir.uk.com

LIV.FAST Network

Provides peer support and advice for those who identify somewhere within the FTM (Female-to-Male) spectrum. The Beat, Hanover Street/David Lewis Street, Liverpool, L1 4AF **liverpool.ftm@gmail.com**

Merseyside LGBT Creative Writing Group and Book Groups (18+)

https://www.meetup.com/LGBT-Creative-Writing-And-Book-Group-MeetUp-Merseyside/

For additional LGBTQ+ support services please download our National Support Directory

Riverside Additional Support in St Helens



Sexual Violence Support

Rape and Sexual Abuse Centre (RASA)

RASA Merseyside provides support to anyone in Merseyside impacted by sexual violence. **0151 666 1392 helpline@rasamerseyside.org**

RASASC- Rape & Sexual Abuse Support Centre

RASASC, P O Box 35, Warrington, WA1 1DW. 01744 877987 www.rapecentre.org.uk support@rapecentre.org.uk

Rape Crisis

A service for anyone aged 16+ in England and Wales who has been affected by rape, child sexual abuse, sexual assault, sexual harassment or any other form of sexual violence – at any point in their life.

0808 500 2222

SAFE Place Merseyside: Sexual Assault Referral Centre (SARC)

24 hour telephone support service **0151 295 3550**

Hate Crime

General victims of hate crime can call their Local Neighbourhood Police Team on telephone number **101** or Liverpool Direct on **0151 233 3001** to report

Stop Hate UK

Stop Hate UK is available 24 hours a day. The helpline is confidential and independent. You can report a hate crime by: 0800 138 1625 Text: 07717 989 025 Text relay: 18001 0113 293 5100 Webchat at https://www.stophateuk.org/talkto-us

Daisy Inclusive UK

Daisy UK have a dedicated hate crime officer who supports victims from the point of contact through to support and guidance through the judicial system, if required.

0151 261 0309 disabilityhatecrime@daisyuk.com

Citizens Advice Liverpool

LGBTQ+ hate crime - this support service is delivered by Citizens Advice Liverpool. They can help you to make a report to the police if you wish, understand your rights, liaise with organisations and help you to access specialist support services such as counselling.

0800 144 8848

Victim Support: (24/7 support)

Victim Support operates a 24/7 Supportline and live chat service, every day of the year, offering specialist emotional and practical support to anyone who has been a victim or a witness. Victim Support. 0808 16 89 111 Live chat available by visiting https://www.victimsupport.org.uk/help-andsupport/get-help/support-near-you/live-chat

Hate Crime Campaign

The Hate Crime Campaign provides information and services to those who have been a victim of Hate Crime.

https://hatecrime.campaign.gov.uk/

Riverside Additional Support in St Helens



Community Centres

Chain Lane Community Centre

Hinckley Road, St Helens, WA11 9HT 07584 138 997/ 01744 632377 ccchainlane@gmail.com

Crownway Community Centre

Crown Street, Earlestown, Newton-le-Willows WA12 9DA 01925 222907 office@crownwaycommunitycentre.co.uk

Deafness Resource Centre

32-40 Dentons Green Lane, St Helens, WA10 2QB 01744 23887 Email: enguiries@deafnessresourcecentre.org

Derbyshire Hill Family & Community Centre

Derbyshire Hill Rd, Parr, St Helens, WA9 2LU

Newton Community Centre

Park Road South, Newton-le-Willows, WA12 8EX 01925 22473 contact@newtoncommunitycentre.co.uk

Park Farm ACYP Community Centre

54 Kentmere Avenue, Carr Mill, WA11 7PG 01744 754367 contact@parkfarmcommunitycentre.co.uk

PERTH Community Centre

2 Dunedin Street Thatto Heath WA9 5QX 01744 621905/ 07859 761605 info@perthcommunitycentre.co.uk **No Duff** Group of serving and former members of HM Forces, Police, EMS, HMP, NHS and Animal Rescue Services. Offering Support with Mental Health.

07944440356 www.no-duff.com

Ramblers Association The St Helens group was formed in 1992 and has over 200 registered members.

020 3961 3300 www.ramblers.org.uk

Rotary Club of St Helens

Rotary clubs are based in local communities across the world with its members meeting on a regular basis for friendship, fun and to plan projects that benefits the lives of others. Rotary Club of St Helens, Griffin Inn, Church Ln, Eccleston, Saint Helens WA10 5AD **01744 733344 simon@sociobsc.co.uk**

SHAP SHAP's mission is to promote social justice and combat poverty and homelessness
SHAP Ltd, Lakeside Building (Second Floor),
Alexandra Business Park, Prescot Road, St Helens,
Merseyside, WA10 3TP
01744 454 056 cbu@shap.org.uk

T.A.N.G.O Community Project, St. Mark's Church

Sell furnishings, clothing and bric-a-brac items to people in the local community at affordable prices. T.A.N.G.O. Community Project, St Mark's Centre, Park Street, Haydock, Merseyside, WA11 0BG **01744 628957** info@tangohaydock.org

Volunteer Centre- St Helens

The Volunteer Centre can assist people in finding volunteering opportunities that can help people gain work experience, make new friends, receive training/qualifications, develop new skills and improve confidence and self-esteem. 01744 751 759