

Your **Riverside**



Your local update – Stoke-on-Trent July 2024

Your local update – Stoke-on-Trent for Summer 2024

Welcome

We understand how important it is that you are kept up-to-date and informed with everything that is happening in your community so this is the first of your newsletter specific to Stoke-on-Trent. Our dedicated team of Housing Officers have more than 20 years' experience of serving you and are out and about daily conducting visits and appointments. They are here to support you and help you in your tenancy with Riverside. We also have Euan, our Housing Sustainment Officer, who works with customers who requires extra support with maintaining their tenancy.



Planned maintenance

Exciting news! We're starting a 3-year windows and doors replacement program on the Moss Green estate. Nationwide is the contractor we have appointed to deliver this project. They will contact you closer to the time when your property is scheduled to be completed in the programme.



Join in the Street Games fun

You asked Riverside to provide more activities for older children on the estate, and we are responding to your request. In partnership with Street Games, Dizzy Heights, and Stoke FC, a wide range of FREE multi-sports & fun activities are being delivered for children aged 12+ starting this week

- Dizzy Heights: Every Monday starting from 15/07/2024 – 5-7 p.m. at the Moss Green Community Room.
- Stoke FC: Every Thursday starting from 18/07/2024 – 4:30 – 6:00 p.m. at the park area of Onsetter Road on Berryhill Field.

Let your children know to come join in the fun!



Local surgeries

Starting on Monday 5 August from 2 – 4pm., we have set up a weekly surgery in partnership with the local PCSO for you to come & speak to us. It's a good opportunity for you to meet our local housing and policing team and raise any issues or concerns that you have regarding your property or the Moss Green estate in general.

There will also be information on extra support services that Riverside delivers through our Let's Talk campaign. The surgery will be held in the community room at our Stoke Office.



Green fingers

Calling all green thumbs! Love gardening? Want to put your interest and knowledge of gardening to good use and lend a helping hand to your neighbours who are struggling to upkeep their garden? Join our Moss Green Gardening Group! Together we can make a difference and help our community bloom. Contact us at communities@riverside.org.uk or 0345 111 0000.



Local groups

Come to the Stoke Riverside Community Room to have a cuppa, make new friends, and start a new hobby:

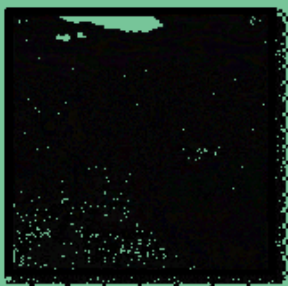
- **Friendship Group:** Wednesdays, 10:00 AM to 12:00 PM
- **Arts & Crafts Group:** Thursdays, 9:15 AM to 12:30 PM
- **Youth Group (5-10 yrs):** Thursdays, 5 PM to 7 PM (run by SPLAT)



Let's Talk Jobs

One of our customers, who we'll call "Mr B", had been struggling with unemployment and mental health challenges due to a recent injury. Our dedicated housing officer worked with Mr B to create a plan and connected him with our Let's Talk Jobs team.

Within just four weeks, Mr B had landed a new job and was on his way to a brighter future!



Estate walkabout

Riverside's next estate walkabout is on Monday, September 23 2024, from 11am to 1pm. Come and join us to chat with your local councillors, PCSO, and Riverside staff about any concerns or issues you have on the Moss Green estate. Meeting point is at the Stoke Riverside office.