

Pega Cloud

Innovate your business – and leave the rest to us

Organizations today are urgently transforming the way they do business, looking to deploy solutions that deliver rapid value, high satisfaction, and improved productivity. This urgency is further complicated by increasingly distributed teams, compounding technical debt, growing unstructured data, and a rapidly evolving security threat landscape.

While the move to a modern cloud architecture has helped address some of these challenges, choosing the right cloud strategy has become a challenge of its own. Attempting to build and operate an enterprise cloud – in addition to configuring applications that deliver immediate value – is difficult for even the most capable internal resources. That difficulty is further complicated when additional cloud environments enter the ecosystem.

Pega Cloud® eliminates complexity, providing:

- Fastest time to value
- Continuous improvement
- Availability and security

Pega Cloud provides the environments, operations, security, and scalability to operate and support your Pega solutions. Our service delivers the best Pega has to offer in an available, reliable, and secure modern cloud architecture. We relieve your team from the operational burden of managing your own enterprise-grade cloud – and empower your business to keep pace in the market.



Build value quickly on Pega's secure, scalable, as-a-Service platform.

Challenge

Digital transformations are accelerating, challenging leaders to deliver value quickly with cloud-based business optimization and customer-facing solutions. But choosing the right cloud strategy can be complicated – especially if you attempt to build and manage your own enterprise cloud.

Solution

Deliver value with cloud services that free you from operational burden. With a subscription to Pega's as-a-Service offering, you get a secure, flexible, and optimal Pega experience that lets you focus on the true value of your investment – driving growth and better outcomes with Pega applications.

Deliver applications and value – fast

Fastest time to value

Go from ideation to live for your target audience within 90 days. All so your business can focus on what it does best: meeting your market goals without the burden of managing software.

Pega Cloud delivers peak performance for Pega Infinity™ applications with the ability to scale from pilot to enterprise with a simple subscription.

Pega provides a full end-to-end solution to support your entire software development lifecycle out of the box, including sandboxes for development and testing purposes, with integrated DevOps and Pega-built application health monitoring.

Continuous improvement

Maintaining market viability depends on you having technology that grows and evolves with your business. With Pega's as-a-Service subscription offering, you'll always be up to date across infrastructure, platform, and applications.

Pega Cloud delivers patching and updates with zero downtime to ensure business continuity and future-proof applications with minimal interference. Software updates are delivered following client validation of the release.

Pega also provides sophisticated capabilities for you to manage continuous improvement of your applications – with our built-in application health monitoring providing recommendations for improving your application performance.

Availability and security

Pega ensures that your mission-critical, Pega-powered applications are designed from the ground up – to be there when you need them. Pega monitors the full application platform services 24/7 with a 99.95% availability SLA guarantee.

Pega Cloud is built with security as a top priority. It starts with our secure development process for the Pega Platform™ and Pega applications. From there, Pega Cloud delivers world-class physical, logical, and value-added security to bring you peace of mind. Our security focus includes ongoing certifications against rigorous global data security and privacy regulations. Visit the [Pega Trust Center](#) to learn more about our security, privacy, and compliance programs, and how we protect client data.

[Contact us](#) to discuss your needs. We'll work with you to determine the best solution for your business.

About Pegasystems

Pega delivers innovative software that crushes business complexity. From maximizing customer lifetime value to streamlining service to boosting efficiency, we help the world's leading brands solve problems fast and transform for tomorrow. Pega clients make better decisions and get work done with real-time AI and intelligent automation. And, since 1983, we've built our scalable architecture and low-code platform to stay ahead of rapid change. Our solutions save people time, so our clients' employees and customers can get back to what matters most.

For more information, please visit us at [pega.com](#)

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