

Reference: 01844006

Information Requests  
[information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)

17 July 2024

## Freedom of Information request: Right to know request

Thank you for your request for information about mobile coverage data availability.

We received this request on 26 June 2024 and we have considered your request under the Freedom of Information Act 2000 (“the FOI Act”).

### Your request

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*“Mobile coverage data availability. Would it be possible to provide access to the Web Map Services for the coverage layers you have on the ofcom website, so we can analyse further in our GIS products.”*

### Our response

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We offer an API that allows you to enter any UK postcode and see the predicted coverage level for each address within that postcode. This will return coverage results for each MNO’s data and voice services on different network technologies, indoor and outdoor. Coverage on the API is represented as numerical values. 4= Likely, 3= Limited and 0= None. You will need to create an account to access the API. Documentation and the account creation process have been outlined on the following site: [APIs: Details - Microsoft Azure API Management - developer portal \(ofcom.org.uk\)](#).

We hope this information is helpful. If you have any further queries, then please send them to [information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk) – quoting the reference number above in any future communications.

Yours sincerely,

## Information Requests

### Request an internal review

If you are unhappy with the response you have received to your request for information, or think that your request was refused without a reason valid under the law, you may ask for an internal review. If you do, it will be subject to an independent review within Ofcom. We will either uphold the original decision, or reverse or modify it.

If you would like to ask us to carry out an internal review, you should get in touch within two months of the date of this letter. There is no statutory deadline for us to complete our internal review, and the time it takes will depend on the complexity of the request. But we will try to complete the review within 20 working days (or no more than 40 working days in exceptional cases) and keep you informed of our progress. Please email the Information Requests team ([information.requests@ofcom.org.uk](mailto:information.requests@ofcom.org.uk)) to request an internal review.

### Taking it further

If you are unhappy with the outcome of our internal review, then you have the right to [complain to the Information Commissioner’s Office](#).