

Sustainability Accounting Standards Board (SASB) index

Since our 2020 Annual report, we have added a Sustainability Accounting Standards Board (SASB) index to our ESG disclosures. In this index, we detail our key financially material disclosures, as established by SASB's Telecommunications standard.

Inclusion of information in this index should not be construed as a characterization of the materiality or financial impact of that information. For more information, refer to our Corporate Annual Report or Form 20-F for the year ended December 31, 2023, and other publicly-filed documents available at the Millicom Investor Relations' Reporting Center on our website: <https://www.millicom.com/investors/reporting-center/>.

Activity Metrics

Topic	SASB code	Metric	Millicom Response
Environmental Footprint of Operations	TC-TL-130a.1	(1) Total energy consumed (GJ), (2) percentage grid electricity, (3) percentage renewable	(1) 2,865,676 (2) 87% (3) 8%
Data Privacy	TC-TL-220a.1	Description of policies and practices relating to behavioral advertising and customer privacy	Please refer to Millicom's Privacy Statement on our website. Millicom has also implemented a Global Privacy Policy that applies to Millicom, Tigo and their affiliated entities' employees, contractors and third-party suppliers
Data Privacy	TC-TL-220a.2	Number of customers whose information is used for secondary purposes	Millicom's Privacy Statement describes the purpose of using customer personal data.
Data Privacy	TC-TL-220a.3	Total amount of monetary losses as a result of legal proceedings associated with customer privacy	All our material legal proceedings are disclosed in our SEC reports. Please refer to note G.3.1. to the Audited Consolidated Financial Statements included in Millicom's 20-F . In 2023, we did not disclose any monetary losses as a result of legal proceedings related to data privacy.
Data Privacy	TC-TL-220a.4	(1) Number of law enforcement requests for customer information, (2) number of customers whose information was requested, (3) percentage resulting in disclosure	Since 2015, Millicom has produced an annual Law Enforcement Disclosure (LED) report in line with our desire to be as transparent as possible with our customers in how we handle government requests for their data.
Data Security	TC-TL-230a.1	(1) Number of data breaches, (2) percentage involving personally identifiable information (PII), (3) number of customers affected	This is confidential information that Millicom generally does not disclose unless required by law. Identifying and responding to information security incidents is a priority for the company. Our Global Security Operation Center (GSOC) monitors our environments and identifies events that may be considered as security issues. These events are analyzed and, where required, our Computer Security Incident Response Team (CSIRT) is activated to respond any incident. The team is supported by external experts for both incident response and Forensic purposes. For information about information security, please refer to Millicom's Annual Report , section Risk Management (including Cybersecurity) unless required by law, especially regarding cyber security disclosure required by the SEC.

Data Security	TC-TL-230a.2	Description of approach to identifying and addressing data security risks, including use of third-party cybersecurity standards.	Cybersecurity risk management is an integral part of our overall enterprise risk management. We manage cybersecurity risks through our information security program, which is designed to align with the National Institute of Standards and Technology Cybersecurity Framework ("CSF"). Our information security program manages cybersecurity risks by creating a framework for identifying the source of cybersecurity threats and incidents (including threats associated with the use of services provided by third-party service providers), training employees and specialized roles, implementing measures to protect critical data and data flows, monitoring essential networks and applications, identifying and remediating vulnerabilities and informing executive management and our board of directors of material cybersecurity threats and incidents. Learn more on our Cybersecurity approach here .
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Topic	SASB code	Metric	Millicom Response
Product End-of life Management	TC-TL-440a.1	(1) Materials recovered through take back programs, percentage of recovered materials that were (2) reused, (3) recycled, and (4) landfilled	Our organization runs a comprehensive global e-waste valorization program, known as the Customer Premises Equipment ("CPE") Recovery Program. Our primary goal is to recover a substantial portion of the equipment used by our broadband and cable customers when they terminate or upgrade their services. Once retrieved, the equipment is either redeployed in the field, repaired, refurbished, or responsibly recycled. In 2023, we achieved an 84% end-to-end recovery rate, surpassing our 2023 target of 75%. We report our recycled e-waste by weight. From October 2022 to September 2023, 7,274 tonnes of e-waste were recycled in our operations. Please see the Environment section of our Annual Report for more information.

Topic	SASB code	Metric	Millicom Response
Competitive Behavior & Open Internet	TC-TL-520a.1	Total amount of monetary losses as a result of legal proceedings associated with anticompetitive behavior regulations	All our material legal proceedings are disclosed in our SEC reports. Please refer to note G.3.1. to the Audited Consolidated Financial Statements included in Millicom's 20-F . In 2023, we did not disclose any monetary losses as a result of legal proceedings related to anticompetitive behavior regulations.
Competitive Behavior & Open Internet	TC-TL-520a.2	Average actual sustained download speed of (1) owned and commercially-associated content and (2) non-associated content	We do not measure download speeds as per the standard. However, we do not favor certain websites or internet applications by blocking or throttling lawful internet traffic on the basis of content, application, service, user or use of non-harmful devices on its broadband internet access services.
Competitive Behavior & Open Internet	TC-TL-520a.3	Description of risks and opportunities associated with net neutrality, paid peering, zero rating, and related practices	Legislation on net neutrality, paid peering, zero rating and related practices vary according to the markets where we operate. Millicom complies with the applicable legislation in each and every market. For a comprehensive overview of risks, please see our 20-F .
Managing Systemic Risks from Technology Disruptions	TC-TL-550a.1	(1) System average interruption frequency and (2) customer average interruption duration	We closely measure and monitor service availability in a manner different from that required by the standard. These key performance indicators are not publicly reported at the current time.
Managing Systemic Risks from Technology Disruptions	TC-TL-550a.2	Discussion of systems to provide unimpeded service during service interruptions	Network and infrastructure resiliency is a key risk and as such, is closely monitored. Redundancy systems are in place, as well as protocols in the event of outages. Please refer to our 2023 CDP Report and for a comprehensive overview of risks, please see our 20-F .

Topic	SASB code	Metric	Millicom Response
Number of wireless subscribers	TC-TL-000.A	Total mobile subscribers	40,664,970
Number of wireline subscribers	TC-TL-000.B	Total homes connected to a fixed network, including HFC, DTH and other technologies. Beginning in 2023 we include only residential customer relationships and homes passed. Prior year data also include data related to B2B customers.	4,434,773
Number of broadband subscribers	TC-TL-000.C	HFC / FTTH broadband subscribers	3,602,399
Network traffic	TC-TL-000.D	Petabytes	Millicom's network traffic information is proprietary and confidential