

Performance Data Appendix

2022/23



Kingfisher

At Kingfisher, we are committed to having a positive impact on society. We bring our customers products to create greener, healthier homes and we take action to help our communities, forests and the planet to flourish.

We are committed to lead our industry in Responsible Business and energy efficiency, with a focus on four areas: being an inclusive company; helping to tackle climate change and becoming Forest Positive; making greener and healthier homes affordable; and working with charity partners to fix bad housing.

About this appendix

Our Responsible Business Performance Data Appendix provides a detailed insight into our environmental, social and governance (ESG) performance.

It supplements our Responsible Business Report 2022/23, providing detailed data and a summary of progress against our targets.

Our Appendix summarises how our reporting aligns with external frameworks including the United Nations Global Compact, the United Nations Sustainable Development Goals and the Sustainability Accounting Standards Board (SASB).

You can read our Responsible Business Report at www.kingfisher.com/responsible-business.

Our disclosure against the recommendations of the Task Force on Climate-related Financial Disclosures (TCFD) and a report by our Responsible Business Committee are included in our [Annual Report and Accounts](#).

About Kingfisher

Kingfisher plc is an international home improvement company with over 1,900¹ stores in eight countries across Europe. Our purpose is to help make better homes accessible for everyone.

We operate under retail banners including B&Q, Castorama, Brico Dépôt, Screwfix, TradePoint and Koçtaş, supported by a team of 82,000¹ colleagues.

We offer home improvement products and services to consumers and trade professionals through our stores and e-commerce channels.

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¹ Data includes Koçtaş Turkey joint venture.

Our Responsible Business strategy

We've been prioritising Responsible Business practices for over three decades. Today, Responsible Business is a key part of our 'Powered by Kingfisher' strategy and we're integrating it into everything we do.

Our Responsible Business priorities

Our four Responsible Business priorities focus on the issues where we can use our size and scale to bring about positive change for our customers, colleagues, communities and the planet.

We have set ambitious targets and we monitor progress against an established set of KPIs. Now into the third year of delivery, we've continued to make progress.

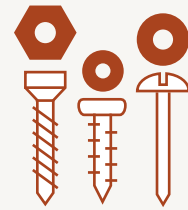
Our four priorities were selected based on customer research findings, the output of our materiality assessment and external frameworks such as the UN Sustainable Development Goals.

Our targets and measurement approach have been developed with leading sustainability organisation Bioregional.

Our Responsible Business Fundamentals

Our four priorities are underpinned by our Responsible Business Fundamentals – the issues and impacts we measure and manage to ensure we continue to operate responsibly across our business. We have clear policies and guidance in each of these areas.

Our four priorities



Colleagues

We will be a more inclusive company

Our commitment

We will be a more inclusive company, by breaking down barriers to employment and progression, and by building skills for life.



Planet

We will help tackle climate change and become Forest Positive

Our commitment

We will help tackle climate change by reducing carbon emissions from our business, products and supply chains; and we continue our journey to become Forest Positive by focusing on responsible sourcing and investing in forest projects.

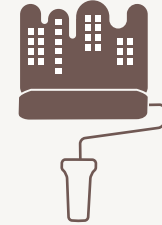


Customers

We will help make greener, healthier homes affordable

Our commitment

We will help customers have a greener, healthier home – one that is resource-efficient, uses planet-friendly materials and is free from harmful chemicals.



Communities

We will fight to fix bad housing

Our commitment

We will donate our products, expertise and time to help people whose housing needs are greatest in the communities we serve.

Our Responsible Business Fundamentals

Employee safety

Responsible sourcing and human rights

Waste and recycling

Ethical conduct

Governance and engagement

Materiality assessment and assurance

About our data

Our Responsible Business data covers the period 1 February 2022 – 31 January 2023, except where stated. It provides a summary of performance for all our wholly-owned retail banners.

Bioregional coordinate our head office data review process and monitor our progress on Sustainable Home Product innovation.

Detailed information on the scope of the data and the methodologies used to calculate our data are explained in our [Responsible Business Data Collection Methodology](#) document.

Our Responsible Business data does not include joint ventures and franchises, except where stated. Data for our joint venture Koçtaş is included in our scope 3 greenhouse gas (GHG) emissions, category 15 'Investments' (see page 21). 50% of Koçtaş data is included, in line with our 50% equity share.

Our targets and methodologies have been developed with Bioregional. Wherever possible they reflect established frameworks such as the United Nations Sustainable Development Goals. Details of how our targets have been developed and our methodology for assessing progress are included in our [Data Collection Methodology](#).

Audit and assurance

Our Responsible Business performance data and the qualitative statements included in our Annual Report and Accounts, Responsible Business Report and Performance Data Appendix are reviewed by our internal Responsible Business teams, and by Bioregional.

We appointed DNV to provide a limited assurance opinion on selected information within this report. The information marked throughout the report with the symbol \diamond indicates the scope of their work.

Further details on the work they performed and their conclusion are set out in their independent assurance statement on page 35.

Reporting frameworks

We are members of the United Nations Global Compact and include an index on pages 12-13. We aim to support progress on the UN Sustainable Development Goals and include an index on pages 8-11 indicating where we can have the most impact.

We are aligning our reporting with the Sustainability Accounting Standards Board (SASB) standards for Multiline and Speciality Retailers and Distributors. Our [SASB Index](#) shows where relevant data and disclosures can be found.

Our disclosure against the recommendations of the Task Force on Climate-Related Financial Disclosure (TCFD), is included in our Annual Report and Accounts page 27.

We disclose our performance to CDP and the Workforce Disclosure Initiative (WDI). Our Report references selected Global Reporting Initiative's (GRI) Standards. We provide a GRI Index on our website: www.kingfisher.com/grindex.



How we performed in 2022/23

We improved or maintained performance across the majority of our targets in 2022/23.

A more inclusive company

We continue to implement our Group and banner Inclusion and Diversity action plans. We reached 25.8% women in senior leadership, an increase on the previous year (2021/22: 25.2%). The portion of women managers increased to 38.9% (2021/22: 37.9%). We are on track to meet our goal of 40% women in all management roles by 2025/26 but have more to do to reach gender balance in senior leadership.

We have provided 6.6 million hours of skills for life learning since 2019/20, reaching our target of 5 million two years ahead of schedule. During the year we had 2,970 colleagues enrolled on apprenticeship courses and 1,703 apprenticeships completed across the Group. In 2023/24 we will be setting new goals for the business focusing on apprenticeships and learning.

Helping to tackle climate change and becoming Forest Positive

We have reduced our absolute greenhouse gas emissions from our operations by 52.6% since 2016/17, against our target of 37.8%.

This is our first step towards achieving net zero carbon by 2040/41 and means we are currently exceeding our operational emissions target. The reduction this year is due to the purchase of renewable electricity as well as actions such as the roll-out of LED lighting, installation of air source heat pumps and use of alternative fuels in our fleet. Additional measures included lowering store temperatures and adjusting lighting. A milder winter also contributed to the decrease in energy consumption.

We have established our Group Climate Committee, chaired by our Chief Executive, and focused on improving our scope 3 data to enable us to extend our net zero target to cover our whole value chain.

We have reduced the intensity of our emissions from the supply chain and customer use of products by 34.1% since 2017/18, meaning we are on track to meet our scope 3 reduction target of 40% by 2025/26.

94.5% of the wood and paper used in our products was responsibly sourced (2021/22: 87.2%) and 100% catalogue paper.

We are a founder member of Rainforest Alliance Forest Allies initiative (from 2021), investing in projects in our key tropical sourcing regions. We're investing US\$750,000 over three years to support six projects,

which cover some 190,000 hectares of community managed forests, and contribute towards the protection of more than 2,500,000 hectares of protected areas. Four banners are now supporting local forest projects including supporting the Woodland Trust in the UK, Reforest'Action in France and Poland's State Forests.

Making greener, healthier homes affordable

In 2022/23, 46.8% of total Group sales were from products helping to create greener, healthier homes (2021/22: 44.1%), putting us on track to our overall Sustainable Home Products (SHP) target.

SHP accounted for 56.4% of sales for our Own Exclusive Brand (OEB) ranges (2021/22: 54.7%). We need to accelerate progress to meet the OEB element of our target.

Sales of our SHP generated £6.2 billion for our business in 2022/23 – a 49% increase over the last three years.

The energy crisis and rising bills across much of Europe saw energy saving products in particularly high demand with 10.6% of sales from energy and water saving products. We expanded our ranges of renewable energy products and launched energy

saving services in the UK and France to help householders understand what they can do within their budgets to make their homes more efficient and affordable.

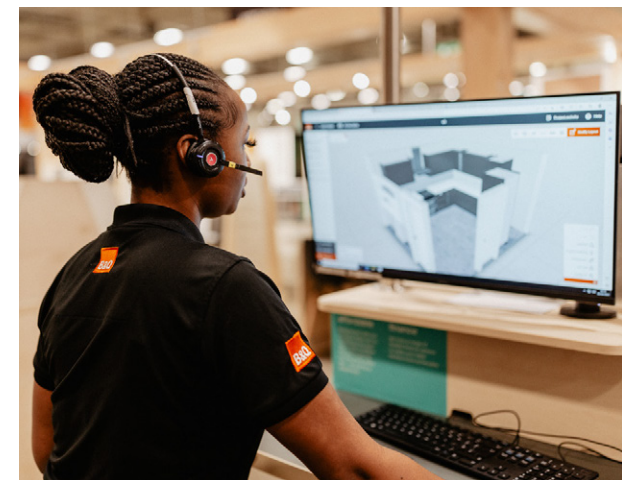
Removing peat

Removing peat from our garden ranges is one of the most important actions we can take to help tackle climate change. B&Q, our biggest seller of peat in terms of sales volume (around 77% of our total), sold their final bag of peat-based compost in October 2022 and reached 97% peat-free over the year. We're now working to remove peat from all our Own Exclusive Brand bagged growing media Group-wide.

In 2022/23, 78% of bagged growing media across the Group was peat-free. This includes our own brand GoodHome peat-free compost.

Chemicals management

We're working with suppliers and partners to: phase out substances which are very likely to become restricted by law in future years, ahead of regulation; switch to more sustainable chemicals that are better for customers and the environment; and to achieve transparency about the chemicals used in our products with an initial focus on OEB chemical products such as sealants and paint.



In 2022/23, we updated our chemicals roadmap and updated and extended our Restricted Substances Lists (RSLs) to cover more of our product ranges. We will relaunch the roadmap and RSLs in 2023/24.

Sustainable packaging

We've set ambitious targets for our OEB packaging and have made progress towards them in 2022. 31% of plastic packaging purchased now includes at least 30% recycled content (2021: 13%). We have phased out 91% of non-recyclable plastic packaging such as PVC and expanded polystyrene by the end of 2023. We are currently at 91% compliant (2021: 92%) and we have reduced average packaging weight per product by 16% since 2021 on a 'like-for-like' basis. 47% of paper and board used in primary and transit packaging is verified responsibly sourced (2021: 28%).

Fighting to fix bad housing

We support projects that help people whose housing needs are greatest in the communities we serve. Since 2016/17 we have reached 2.1 million people, surpassing our target of 2 million. In the year ahead we'll be looking to refresh our community purpose and mission, and to set new ambitions.

Our total community investment was worth £5.4 million in 2022/23 (2021/22: £4m). This benefited almost 500,000 people during the year. It includes cash donations, employee time, and in-kind contributions, such as product donations, which for reporting

purposes we value at cost price. Our giving was equivalent to 0.7% of underlying pre-tax profits (2021/22: 0.4%).

An additional £2.8 million was raised by customer and colleague fundraising efforts (this includes in-store collections, fundraising events, payroll giving, and public pledges to appeals such as Children in Need) (2021/22: £2.8 million).

Responsible Business Fundamentals

Employee safety

Our total employee accident rate (number of all work-related accidents per 100,000 full-time equivalent employees) was 10,034 (2021/22: 11,276), an 11% reduction year on year. We believe this improvement reflects our work to increase safety awareness and strengthen our processes for identifying and addressing safety issues. There were no work-related fatalities.

There were no health and safety related prosecutions or fines during the year.

Responsible sourcing

During 2022, 64% of in-scope suppliers (all OEB suppliers and non-OEB suppliers above a spend threshold of £50,000) disclosed their production sites to us via collaborative platforms such as Sedex and Amfori BSCI. Over 2,800 production sites were disclosed and 1,307 of these were identified as 'high risk'. Of the production sites identified as high risk, 69% had completed an audit within the last two years.

In 2022, there were 41 sites identified with business-critical issues. During the year, 30 sites with business-critical issues had their non-conformances verified as closed out.

In 2022 EcoVadis assessments were completed by 79% of GNFR suppliers where we spent over £75,000 (2021: 85%). Our performance was impacted by updates to our payment and reporting system as it took time to integrate the new system with our EcoVadis process. Of these, 8% received a platinum rating, 14% a gold rating, 32% silver and 21% bronze.

Waste and recycling

We generated 193,000 tonnes of waste (2021/22: 210,000 tonnes), an 8% decrease year on year.

We diverted 90% of waste from landfill (2021/22: 92%) and our recycling rate was 66% (2021/22: 68%). The reduction in our landfill diversion and recycling rates is due to some internal process challenges as stores sought to improve efficiency and macroeconomic factors related to requirements for wood recycling and waste incineration.



Progress against targets

| Target | Trend | Summary | Performance* |
|--|-------|---|---|
| Colleagues | | | |
| Improve gender balance to 35% women in senior leadership and 40% women in management by 2025/26. | ↑ | We've now reached 25.8% women in senior leadership (2021/22: 25.2%) and 38.9% in management (2021/22: 37.9%). | On track (women in management) Not on track (women in senior leadership) |
| Provide five million hours of skills for life learning by 2025/26. | ↑ | Colleagues completed 2.6 million hours of skills for life learning during 2022/23 bringing the total number of hours completed since 2019/20 to 6.6 million. | Achieved |
| Planet | | | |
| 100% responsibly sourced wood and paper for our products and catalogues by 2025/26. | ↑ | 94.5% of wood and paper in our products was responsibly sourced (2021/22: 87.2%) and 100% of catalogue paper. | On track |
| Become Forest Positive by 2025/26. | ↑ | Supported 189,981 hectares of community managed forests and contributed towards the protection of 2,570,030 hectares of protected areas through our membership with the Rainforest Alliance's Forest Allies initiative. Four banners are now supporting local forest projects of protected areas. | Performance data not available |
| Achieve our approved science-based carbon reduction target by 2025/26: Reduce scope 1 and 2 market-based emissions by 38% in absolute terms by 2025/26, compared to 2016/17; and reduce scope 3 emissions by 40% per £million turnover by 2025/26, compared to 2017/18. | ↑ | We have reduced absolute scope 1 and 2 emissions by 52.6% since 2016/17. We are currently exceeding our target. We have reduced our scope 3 emissions intensity from the supply chain and customer use of products by 34.1% since 2017/18. | On track (scope 1 and 2) On track (scope 3) |
| Reach net zero emissions for our operations (scope 1 and 2) by the end of 2040/41. | ↑ | Achieving our science-based carbon reduction target is the first step towards net zero. | On track |
| Customers | | | |
| 60% of Group sales to be from our Sustainable Home Products by 2025/26, including 70% of sales for Own Exclusive Brand (OEB) products. | ↑ | In 2022/23, 46.8% of our total Group sales came from SHP (2021/22: 41.1%). For our OEB ranges, the figure is 56.4% (2021/22: 54.7%). | On track (SHP overall) Not on track (OEB ranges) |
| Communities | | | |
| Help more than two million people whose housing needs are greatest by 2025/26. | ↑ | Our projects have reached over 2.1 million people since 2016/17. | Achieved |

Trend: ↑ YOY progress ↓ YOY regress

* Limited assurance provided by DNV over targets that relate to the Selected Information in the scope of their work.

Governance

We have integrated Responsible Business practices into our governance and management structures, allowing us to make strides towards our goals and targets while also ensuring accountability in our decision-making.

Executive oversight

Our Responsible Business Committee (RBC), a Committee of the Board, is chaired by a non-executive director and oversees the delivery of our Responsible Business strategy. It provides advice and assurance to the Group Executive and the Board on all matters relating to Responsible Business practices, and monitors performance against our priorities.

The Chair of the RBC reports on its activities to the Board and the Board and Committee members also review Responsible Business KPIs on a quarterly basis as part of their governance duties. The Committee members include two non-executive directors, the Group CEO, and other members of the Group Executive. The Committee met twice during 2022.

Embedding Responsible Business

We have a three-year Responsible Business Plan for the Group that is reviewed by the Group Executive and the Kingfisher Board of Directors twice a year.

Our central Responsible Business team, led by our Chief People Officer, develop strategy, targets, governance and reporting and communication on Responsible Business.

We have experts in our Group functions who drive and embed progress on our four priorities and fundamentals. For example, the sustainability team within our Offer & Sourcing function embed sustainability into our Own Exclusive Brand product ranges and support banners as a centre of excellence.

Each of our banners has appointed a Responsible Business lead. They are supported by our central team and experts within Group functions. Banners are integrating our Responsible Business targets into their three-year plans.

Integrating Responsible Business performance measures

This year Responsible Business measures were included in the Kingfisher Performance Share Plan for our senior leadership team.

In 2021/22 we agreed a £550m three-year revolving credit facility with a group of our relationship banks. The facility is linked to our Responsible Business targets, including the delivery of our 1.5°C targets for scope 1 and 2 emissions. This enables us to benefit from a lower interest rate if we deliver on our targets.

Responsible Business policies

Our policies guide our approach and help us to adopt consistent standards across our markets. For transparency, we publish key policies on our website. See www.kingfisher.com/sustainabilitypolicies.

We aim to review our policies annually and update them when necessary. Updates to our policies are approved by our Group Executive.

In 2022/23 we updated our [Responsible Business policies](#) to align with best practice and ensure accountability in our decision-making.

Risk management

Identification and management of sustainability risks are incorporated in our strategic risk assessment processes, which are explained in our [Annual Report and Accounts](#).

Climate change is now considered one of our principal risks. We have conducted scenario analysis to help us develop our approach to climate risks and opportunities. The results are summarised in our disclosure against the recommendations of the Task Force on Climate-related Financial Disclosures in our Annual Report and Accounts.

Our internal Responsible Business risk register (part of our overall Group risk management process) is used to help us monitor risks over the short (1-3 years) and medium to long term (over 3 years). It includes risks relating to:

- Climate change.
- New business models (e.g. franchise and online marketplace).
- Supply chain ethical and environmental compliance.
- Wood and paper compliance.
- Discrimination and risks to diversity and inclusion.
- Sustainability regulation and compliance.
- Delivery, reporting and communications of our Responsible Business strategy.

Fines and prosecutions

There were no prosecutions or fines relating to health, safety or the environment during the year.

Our business and the UN Sustainable Development Goals

We support the UN Sustainable Development Goals that provide a framework for governments, business and civil society to work together to end poverty, fight inequality and stop climate change by 2030.

The Goals have informed the development of our Responsible Business strategy and we have identified priority Goals, where we can have the most impact. These are outlined below.

We are signatories to Better Retail, Better World, a collaboration led by the BRC aimed at supporting the Goals.



Colleagues: We will be a more inclusive company

Our targets and policies

Improve gender balance to 35% women in senior leadership and 40% women in management by 2025/26.

Provide five million hours of skills for life learning by 2025/26.



UN SDG targets

SDG 4.4 By 2030, substantially increase the number of youth and adults who have relevant skills, including technical and vocational skills, for employment, decent jobs and entrepreneurship.

SDG 5.5 Ensure women's full and effective participation and equal opportunities for leadership at all levels of decision-making in political, economic and public life.

Our direct contribution

- Providing colleagues with opportunities for lifelong learning.
- Helping more young people into the workplace via a range of work experience, entry-level roles, apprenticeships and development opportunities.
- Working to improve gender balance in line with our Group and banner level Inclusion and Diversity action plans.

Planet: We will help tackle climate change and become Forest Positive

| Our targets and policies | UN SDG targets | Our direct contribution |
|--|--|--|
| <p>100% responsibly sourced wood and paper for our products and catalogues by 2025/26.</p> <p>Become Forest Positive by 2025/26.</p>  | <p>SDG 8.4 Improve progressively, through 2030, global resource efficiency in consumption and production and endeavour to decouple economic growth from environmental degradation, in accordance with the 10-year framework of programmes on sustainable consumption and production, with developed countries taking the lead.</p> <hr/> <p>SDG 12.2 By 2030, achieve the sustainable management and efficient use of natural resources.</p> <hr/> <p>SDG 15.2 By 2020, promote the implementation of sustainable management of all types of forests, halt deforestation, restore degraded forests and substantially increase afforestation and reforestation globally.</p> <hr/> <p>SDG 15.5 Take urgent and significant action to reduce the degradation of natural habitats, halt the loss of biodiversity and, by 2020, protect and prevent the extinction of threatened species.</p> | <ul style="list-style-type: none"> – Responsible sourcing of wood and paper from well-managed forests. – Investing in reforestation projects through our partnership with Rainforest Alliance and in local forest and woodland projects via our banners. |
| <p>Achieve our scope 1, 2 and 3 Science Based Targets initiative (SBTi) validated carbon reduction targets by 2025/26.</p> <p>Net zero emissions for our operations (scopes 1 and 2) by 2040/41.</p>  | <p>SDG 7.3 By 2030, double the global rate of improvement in energy efficiency.</p> <hr/> <p>SDG 11.6 By 2030, reduce the adverse per capita environmental impact of cities, including by paying special attention to air quality and municipal and other waste management.</p> <hr/> <p>SDG 13.2 Integrate climate change measures into national policies, strategies and planning.</p> | <ul style="list-style-type: none"> – Reducing the energy intensity of our stores and buildings and switching to electric heating. – Electricity purchased from renewable sources and installing on-site renewables. – Cleaner transport fuels. – Reducing emissions from energy using products. – Engaging with suppliers to reduce supply chain emissions. – Engaging on energy use and climate change with policymakers. |
| <p>Sustainable management and efficient use of key resources.</p>  | <p>SDG 8.4 Improve progressively, through 2030, global resource efficiency in consumption and production and endeavour to decouple economic growth from environmental degradation, in accordance with the 10-year framework of programmes on sustainable consumption and production, with developed countries taking the lead.</p> <hr/> <p>SDG 9.4 By 2030, upgrade infrastructure and retrofit industries to make them sustainable, with increased resource-use efficiency and greater adoption of clean and environmentally sound technologies and industrial processes, with all countries taking action in accordance with their respective capabilities.</p> <hr/> <p>SDG 12.2 By 2030, achieve the sustainable management and efficient use of natural resources.</p> <hr/> <p>SDG 15.5 Take urgent and significant action to reduce the degradation of natural habitats, halt the loss of biodiversity and, by 2020, protect and prevent the extinction of threatened species.</p> | <ul style="list-style-type: none"> – Responsible sourcing of wood and paper from well-managed forests, see above. – Eliminating peat from the compost and other growing media we sell. – Implementing our sustainable packaging strategy. – Engaging with others as members of the Leather Working Group and Better Cotton Initiative. |

Customers: We will help make greener, healthier homes affordable

Our targets and policies

60% of Group sales to be from our Sustainable Home Products by 2025/26, including 70% of sales for Own Exclusive Brand (OEB) products.



Making sure we use sustainable chemicals in our products.



UN SDG targets

SDG 6.4 By 2030, substantially increase water-use efficiency across all sectors and ensure sustainable withdrawals and supply of freshwater to address water scarcity and substantially reduce the number of people suffering from water scarcity.

SDG 7.3 By 2030, double the global rate of improvement in energy efficiency.

SDG 11.6 By 2030, reduce the adverse per capita environmental impact of cities, including by paying special attention to air quality and municipal and other waste management.

SDG 12.2 By 2030, achieve the sustainable management and efficient use of natural resources.

SDG 12.8 By 2030, ensure that people everywhere have the relevant information and awareness for sustainable development and lifestyles in harmony with nature.

SDG 3.9 By 2030, substantially reduce the number of deaths and illnesses from hazardous chemicals and air, water and soil pollution and contamination.

SDG 6.3 By 2030, improve water quality by reducing pollution, eliminating dumping and minimizing release of hazardous chemicals and materials, halving the proportion of untreated wastewater and substantially increasing recycling and safe reuse globally.

SDG 12.4 By 2020, achieve the environmentally sound management of chemicals and all wastes throughout their life cycle, in accordance with agreed international frameworks, and significantly reduce their release to air, water and soil in order to minimize their adverse impacts on human health and the environment.

Our direct contribution

- Increasing sales of products that help customers to create better, more sustainable homes.
- Promoting our range of energy efficient products.
- Extending our range of energy saving and low carbon energy generation products and services.
- Promoting water efficient products.

- Phasing out substances which are very likely to become restricted by law in future years, ahead of regulation.
- Switching to more sustainable chemicals that are better for customers and the environment.
- Achieving transparency about the chemicals used in our products.

Communities: We will fight to fix bad housing

Our targets and policies

Help more than two million people whose housing needs are greatest by 2025/26.



UN SDG targets

SDG 10.1 By 2030, progressively achieve and sustain income growth of the bottom 40 per cent of the population at a rate higher than the national average.

SDG 11.1 By 2030, ensure access for all to adequate, safe and affordable housing and basic services and upgrade slums.

Our direct contribution

- Making donations and supporting charities through our network of charitable foundations.
- Strategic partnerships including with Shelter, Abbé Pierre Foundation, Habitat for Humanity and Macmillan Cancer Support.
- Being an advocate on the issue of unfit housing.
- Promoting volunteering opportunities.

Fundamentals: Human rights and supply chain

Our targets and policies

Ensure suppliers meet our ethical and environmental standards.



UN SDG targets

SDG 8.7 Take immediate and effective measures to eradicate forced labour, end modern slavery and human trafficking and secure the prohibition and elimination of the worst forms of child labour, including recruitment and use of child soldiers, and by 2025 end child labour in all its forms.

SDG 8.8 Protect labour rights and promote safe and secure working environments for all workers, including migrant workers, in particular women migrants, and those in precarious employment.

SDG 10.4 Adopt policies, especially fiscal, wage and social protection policies, and progressively achieve greater equality.

Our direct contribution

- Requiring suppliers to disclose their production sites.
- Ethical audit programme for high-risk production sites.
- Projects to address our salient human rights impacts.
- Working with Slave Free Alliance to strengthen modern slavery due diligence.

Fundamentals: Waste and circular products

Our targets and policies

Work towards zero waste to landfill and increase recycling.



UN SDG targets

SDG 11.6 By 2030, reduce the adverse per capita environmental impact of cities, including by paying special attention to air quality and municipal and other waste management.

SDG 12.5 By 2030, substantially reduce waste generation through prevention, reduction, recycling and reuse.

Our direct contribution

- Working with waste management contractors to increase recycling and divert waste from landfill.
- Incorporating recycled plastics into our products.
- Rolling out repair, refurbishment and spares services to extend the life of products.
- Packaging strategy to reduce materials use and waste.

SDGs outside the scope of our Responsible Business strategy

SDG targets



Our contribution

Our targets do not contribute directly to these SDG. However, our work on responsible sourcing, community investment and approach to chemical management can influence food security, eliminate poverty and preserve life below water.



By encouraging our suppliers to meet ethical and environmental standards and through our Code of Conduct and training for colleagues, we have an indirect influence on the following SDG targets:

SDG 16.2 End abuse, exploitation, trafficking and all forms of violence against and torture of children.

SDG 16.5 Substantially reduce corruption and bribery in all their forms.

SDG 16.6 Develop effective, accountable and transparent institutions at all levels.



Through our work with suppliers in a range of developing countries, we indirectly contribute to the following SDG target:

SDG 17.11 Significantly increase the exports of developing countries, in particular, with a view to doubling the least developed countries' share of global exports by 2020.

United Nations Global Compact index

We joined the United Nations Global Compact in 2014, and are committed to its Ten Principles covering the areas of human rights, labour, environment and anti-corruption.

This Report is our ninth Communication on Progress against the Global Compact Principles, covering our financial year 2022/23. This table summarises our approach and shows where information on our targets and progress for each principle can be found in our Responsible Business Report and other documents. All page references are for the Responsible Business Report unless otherwise stated.

“I am pleased to confirm Kingfisher’s continued support for the Ten Principles of the United Nations Global Compact in the areas of human rights, labour practices, the environment and anti-corruption. We will keep working to integrate these Principles into the operation of our business and to report our progress to our stakeholders.”

Thierry Garnier,
Chief Executive Officer

| Principles | Summary of approach | Location in our Responsible Business Report |
|---|---|---|
| Human rights and labour | | |
| <p>Principle One Businesses should support and respect the protection of internationally proclaimed human rights; and</p> | <p>We take steps to protect the human rights of people affected by our business, including employees and suppliers. We respect the rights of our employees and suppliers in areas such as freedom of association, the right to collective bargaining, no child labour or forced or compulsory labour. We work to eliminate discrimination, to promote diversity and to protect the health and safety of employees, customers and contractors.</p> | <p>Human rights and ethical sourcing, Responsible Business Report page 52</p> |
| <p>Principle Two make sure they are not complicit in human rights abuses.</p> | <p>Our Human Rights Policy sets out our commitment to respect human rights, in line with international agreements and guidelines including: the United Nations Guiding Principles on Business and Human Rights; the International Bill of Human Rights (which includes the Universal Declaration of Human Rights); the UN Global Compact; the International Labour Organisation’s Declaration on Fundamental Principles and Rights at Work; the Children’s Rights and Business Principles; and UN conventions on the elimination of discrimination.</p> | <p>Ethical conduct, Responsible Business Report page 55</p> |
| <p>Principle Three Businesses should uphold the right to freedom of association and the effective recognition of the right to collective bargaining;</p> | <p>We have identified the salient human rights issues for our business and supply chains, as defined by the UN Guiding Principles Reporting Framework.</p> | <p>Colleagues, Responsible Business Report pages 8–17</p> |
| <p>Principle Four the elimination of all forms of forced and compulsory labour;</p> | <p>We do not tolerate any form of modern slavery. Our Responsible Business Committee (RBC) leads and oversees delivery of our Responsible Business strategy and has oversight of modern slavery risks. We implement due diligence processes and a programme of ethical audits for high-risk production sites.</p> | <p>Safety at work, Responsible Business Report page 51</p> |
| <p>Principle Five the effective abolition of child labour; and</p> | <p>Our external and confidential whistleblowing hotline is available to all employees and suppliers.</p> | <p>Modern Slavery Act Transparency Statement</p> |
| <p>Principle Six the elimination of discrimination in respect of employment and occupation.</p> | <p>All reports to the hotline are reviewed and, where necessary, investigated. The outcome is reported to the relevant Local Ethics and Compliance Committee. More serious or sensitive cases are reviewed by the Group Ethics and Compliance Committee. A summary of outcomes is reported to the Audit Committee of the Board of Directors.</p> | |

| Principles | Summary of approach | Location in our Responsible Business Report |
|------------|---------------------|---|
|------------|---------------------|---|

Environment

Principle Seven

Businesses should support a precautionary approach to environmental challenges;

We aim to be restorative to the environment, working in our business and with partners to create positive change. We have set ambitious targets and report progress annually. Our approach is summarised in our Sustainability Policy.

Customers, Responsible Business Report pages 30–39

Principle Eight

undertake initiatives to promote greater environmental responsibility; and

We invest in innovation to improve the environmental performance of our products and extend our ranges that help customers adopt more sustainable lifestyles.

Planet, Responsible Business Report pages 19–28

Principle Nine

encourage the development and diffusion of environmentally friendly technologies.

We have set ambitious carbon reduction targets that have been validated by the Science Based Targets initiative (SBTi). Our target is consistent with a 1.5°C trajectory and we have committed to reach net zero emissions from our operations by 2040. We are also working to reduce waste, use resources efficiently and source sustainable raw materials.

Chemicals, Responsible Business Report page 39

We support a precautionary approach, for example through our work to replace chemicals with more sustainable alternatives.

Waste and recycling, Responsible Business Report page 53

[Sustainability Policy](#)

[Sustainable Home Product Guidelines](#)

Anti-corruption

Principle Ten

Businesses should work against corruption in all its forms, including extortion and bribery.

We will not tolerate bribery or corruption in any form. Our Code of Conduct helps to promote a culture of transparency, honesty and fairness. It helps us to comply with regulation such as the UK's Bribery Act.

Ethical conduct, page 55

Our Code of Conduct applies to all Kingfisher colleagues and third parties. Everyone in the business is required to complete annual training on our Code of Conduct. This covers the key principles of the Code and how to raise concerns. Colleagues working in sensitive areas of the business or in higher risk roles also complete additional training.

[Code of Conduct](#)

[Policies and supplier resources](#)

Our Group Ethics and Compliance Committee meets every quarter to review our ethical compliance processes, and to discuss any investigations and sensitive whistleblowing reports. It is chaired by the Kingfisher Chief Financial Officer. We have a Local Ethics and Compliance Committee and local compliance officers in each banner.

Our internal audit function provides additional assurance on compliance to key aspects of the Code, using a risk-based approach to plan their work. The Audit Committee of the Board of Directors receives regular updates on the outcomes of our whistleblowing channel and sensitive investigations.

Sustainability Accounting Standards Board index

We aim to align our reporting with the Sustainability Accounting Standards Board (SASB) standards for Multiline and Speciality Retailers and Distributors. The table summarises our approach and shows where SASB criteria can be found in our reporting.

| Code | SASB criteria | | Our approach |
|--------------|---|---|---|
| CG-MR-130a.1 | Energy Management in Retail & Distribution | (1) Total energy consumed, (2) percentage grid electricity, (3) percentage renewable | (1) We consumed 1,111 GWh energy for our property and logistics (2021/22: 1,230 GWh). (2) Of this, 37% was purchased grid electricity. (3) 99% of our purchased electricity was from renewable sources through contracts in the UK, Iberia, France, Poland and Romania. Responsible Business Report page 21 Performance Data Appendix page 23 |
| CG-MR-230a.1 | Data Security | Description of approach to identifying and addressing data security risks | Our approach includes robust policies and governance procedures, internal and external audit and colleague training. Responsible Business Report pages 62–63 |
| CG-MR-230a.2 | | (1) Number of data breaches, (2) percentage involving personally identifiable information (PII), (3) number of customers affected | We report this information to the relevant regulatory authorities but do not currently include it in our public reporting. |
| CG-MR-310a.1 | Labour Practices | (1) Average hourly wage and (2) percentage of in-store employees earning minimum wage, by region | Kingfisher complies with all local legislation in relation to minimum wages in all countries in which it operates. We do not currently collect and disclose this data at a Group level. |
| CG-MR-310a.2 | | (1) Voluntary and (2) involuntary turnover rate for in-store employees | Our employee turnover rate was 35.6% (2021/22: 36.3%) including voluntary and involuntary leavers. It includes all colleagues, not just in-store employees. Responsible Business Report page 16 Performance Data Appendix page 18 |
| CG-MR-310a.3 | | Total amount of monetary losses as a result of legal proceedings associated with labour law violations | We do not currently include this information in our public reporting. |

| Code | SASB criteria | Our approach |
|--------------|--|--|
| CG-MR-330a.1 | Workforce Diversity & Inclusion | <p>Percentage of gender and racial/ethnic group representation for (1) management and (2) all other employees</p> <p>38.9% of managers and 25.8% of senior leadership positions are now held by women, up from 37.9% and 25.2% respectively last year. Women accounted for 43% of total employees.</p> <p>We do not currently collect data on ethnic diversity in our workforce. We are working on improving our UK data on this topic.</p> <p>Responsible Business Report page 9</p> <p>Performance Data Appendix page 17</p> |
| CG-MR-330a.2 | | <p>Total amount of monetary losses as a result of legal proceedings associated with employment discrimination</p> <p>There were no material monetary losses due to legal proceedings associated with employment discrimination during 2022/23.</p> |
| CG-MR-410a.1 | Product Sourcing, Packaging & Marketing | <p>Revenue from products third-party certified to environmental and/or social sustainability standards</p> <p>Some of the materials we use are certified to third-party standards including 94.5% of our wood and paper (FSC® and PEFC™), and some cotton (Better Cotton). We do not currently disclose data on revenues from products containing certified materials.</p> <p>46.8% of our sales came from our Sustainable Home Products (2021/22: 44.1%), which generated £6.2 billion for the business. To be classified as a Sustainable Home Product, a product must be assessed against our industry-leading Sustainable Home Product Guidelines, developed with experts Bioregional, and meet at least one criteria.</p> <p>Responsible Business Report page 32</p> <p>Performance Data Appendix page 26</p> |
| CG-MR-410a.2 | | <p>Discussion of processes to assess and manage risks and/or hazards associated with chemicals in products</p> <p>We are working to: phase out substances which are very likely to become restricted by law in future years, ahead of regulation; switch to more sustainable chemicals that are better for customers and the environment; and achieve transparency about the chemicals used in our products with an initial focus on Own Exclusive Brand (OEB) chemical products such as sealants and paint.</p> <p>Responsible Business Report page 39</p> |
| CG-MR-410a.3 | | <p>Discussion of strategies to reduce the environmental impact of packaging</p> <p>Our packaging strategy for OEB products includes targets to reduce the volume of packaging used, increase our use of recycled plastic, ensure wood and paper complies with our sustainable sourcing policy, design out single use plastic and reduce packaging waste.</p> <p>Responsible Business Report pages 37–38</p> |

Activity metrics

| Code | SASB criteria | Our approach |
|-------------|--|---|
| CG-MR-000.A | Number of: (1) retail locations and (2) distribution centres | 1,572 stores 51 locations in our logistics network* |
| CG-MR-000.B | Total area of: (1) retail space and (2) distribution centres | 7,105,039m ² retail space 741,716m ² distribution centres |

* This includes 18 distribution centres (DC), 28 regional consolidation centres (RCC), 8 fulfilment centres (FC) and 1 bulk consolidation centre. Please note, this includes 4 locations where the RCC are in the same locations as an existing DC or FC.

Detailed performance data

This appendix contains our detailed performance data for our targets and KPIs.

We appointed DNV to provide a limited assurance opinion on selected information within this report. Further details on the work they performed and their conclusion are set out in their independent assurance statement on page 35. The information marked throughout the report with the symbol \diamond indicates the scope of their work.

We also publish a Responsible Business Data Collection Methodology document, available online at www.kingfisher.com/datamethodology. This provides further details on the methodology we use to calculate our data, including conversion factors and definitions.

Contents

16 Detailed performance data

17 Colleagues: We will be a more inclusive company

19 Planet: We will help tackle climate change

24 Planet: We will become Forest Positive

26 Customers: We will help make greener, healthier homes affordable

29 Communities: We will fight to fix bad housing

31 Fundamentals: Employee safety

32 Fundamentals: Responsible sourcing

34 Fundamentals: Waste, recycling and water

35 Assurance statement

Colleagues: We will be a more inclusive company

Target: Improve gender balance in management by 2025/26, increase women in senior leadership to 35% and increase women in management roles to 40%.

38.9% of managers and 25.8% of senior leadership positions are now held by women, up from 37.9% and 25.2% respectively last year. We are on track to meet our goal of 40% women in management roles by 2025/26 but have more to do to reach our gender balance in senior leadership target.

Target: Provide five million hours of learning by 2025/26.

Colleagues completed 2.64 million hours of training during 2022/23.

| | Units | 2022/23 | 2021/22 | 2020/21 | 2019/20 | 2018/19 | 2017/18 | 2016/17 |
|--|-------|-----------------|---------|---------|---------|---------|---------|---------|
| Diversity – senior management: Gender | | | | | | | | |
| Board – men (headcount) | % | 56 ^o | 50 | 56 | 62 | 45 | 56 | 56 |
| Board – women (headcount) | % | 44 ^o | 50 | 44 | 38 | 55 | 44 | 44 |
| Senior leadership total – men (headcount) | % | 74 ^o | 75 | 77 | | | | |
| Senior leadership total – women (headcount) | % | 26 ^o | 25 | 23 | | | | |
| Diversity – all employees: Gender | | | | | | | | |
| Total employees – men (FTE) | % | | | | | | 61 | 61 |
| Total employees – men (headcount) | % | 57 ^o | 57 | 57 | 58 | 58 | | |
| Total employees – women (FTE) | % | | | | | | 39 | 39 |
| Total employees – women (headcount) | % | 43 ^o | 43 | 43 | 42 | 42 | | |
| Management positions – men (FTE) | % | | | | | | 66 | 67 |
| Management positions – men (headcount) | % | 61 ^o | 62 | 64 | 65 | 64 | | |
| Management positions – women (FTE) | % | | | | | | 34 | 33 |
| Management positions – women (headcount) | % | 39 ^o | 38 | 36 | 35 | 36 | | |

We changed the way we report our data on gender in 2018/19. We now calculate percentages using our total headcount figure as at year-end, whereas in previous years we used the number of full-time equivalent employees. We believe this more accurately reflects the number of women in our workforce since women may be more likely to work part-time. This also ensures alignment with our financial reporting and reflects the Financial Reporting Council's guidance on how companies should report diversity data under the Companies Act 2006.

Details on data scope:

The senior leadership population (previously referred to as senior management) reflects those executive leaders included in our Performance Share Plan (see ARA 2022/23 for more detail). The management population now reflects all junior and middle management and excludes senior leaders. 2020/21 and 2021/22 data reported has been re-based to show progress against our target; however, years prior to this are not comparable as a different definition was used.

^o Limited assurance provided by DNV.

Gender diversity

% of female employees based on headcount

Total workforce

| | |
|---------|-------|
| 2022/23 | 43.1% |
| 2021/22 | 43.1% |

Senior leadership[‡]

| | |
|---------|-------|
| 2022/23 | 25.8% |
| 2021/22 | 25.2% |

Management positions

| | |
|---------|-------|
| 2022/23 | 38.9% |
| 2021/22 | 37.9% |

[‡] Senior leadership is defined as those who are eligible for our Performance Share Plan.

| | Units | 2022/23 | 2021/22 | 2020/21 | 2019/20 | 2018/19 | 2017/18 | 2016/17 |
|---------------------------|--------|---------|---------|---------|---------|---------|---------|---------|
| Employee turnover | | | | | | | | |
| Employees who left | number | 28,564 | 30,229 | 18,776 | 23,796 | 25,676 | 24,044 | 23,491 |
| Rate of employee turnover | % | 35.6 | 36.3 | 24.6 | 31.7 | 34.0 | 32.4 | 32.1 |
| Involuntary turnover rate | % | 8.9 | 4.0 | 4.9 | 6.4 | 8.3 | 6.1 | 6.6 |
| Voluntary turnover rate | % | 31.1 | 32.3 | 19.7 | 25.3 | 25.7 | 26.3 | 25.5 |

Data covers voluntary and involuntary leavers. 2022/23 involuntary and voluntary turnover rate excludes Poland due to unavailability of data. Rate of employee turnover covers all banners. We changed the way we report our data on turnover in 2022/23. 2021/22 data reported has been re-based to show annual change; however, years prior to this are not comparable as a different methodology was used.

Employee training

| | | | | |
|-------------------------|-----------------|------------------------|-----------|-----------|
| Employee training hours | number of hours | 2,642,927 ^o | 2,264,474 | 1,683,576 |
|-------------------------|-----------------|------------------------|-----------|-----------|

Details of data scope, employee training includes:

- Digital modules
- Self-development resources
- Physical workshops (internal and external) including first aid training, leadership/management training
- Virtual learning sessions
- Funded external qualifications
- Leadership and talent programmes.

Planet: We will help tackle climate change

Target: Achieve our approved science-based carbon reduction target to 2025/26:
 - Reduce scope 1 & 2 market-based emissions from property and transport by 38% in absolute terms by 2025/26, compared to 2016/17;
 - and reduce scope 3 emissions from key suppliers and material value chains and customer use of products by 40% per £million turnover by 2025/26, compared to 2017/18.

We have reduced our absolute greenhouse gas emissions from our operations by 52.6% since 2016/17, against our target of 37.8%.

We have reduced emissions from customer use of products by 5.5 million tonnes of CO₂e since 2017/18. This has reduced our scope 3 footprint by 33% against our target of a 40% reduction per £ million turnover.

| | Units | 2022/23 | 2021/22 | 2020/21 | 2019/20 | 2018/19 | 2017/18 | 2016/17 |
|--|--------------------------|----------------------|---------|---------|---------|---------|---------|---------|
| Total footprint: Carbon footprint – totals by Greenhouse Gas Protocol scope | | | | | | | | |
| Scope 1 total | tonnes CO ₂ e | 130,642 ⁹ | 153,133 | 139,326 | 145,688 | 153,215 | 146,335 | 143,360 |
| Scope 2 total (market-based) | tonnes CO ₂ e | 3,768 ⁹ | 61,122 | 66,441 | 82,457 | 79,627 | 105,299 | 140,336 |
| Scope 2 total (location-based) | tonnes CO ₂ e | 95,870 | 105,056 | 110,604 | 126,154 | 138,204 | 162,609 | 190,013 |
| Scope 1 and 2 total (market-based) | tonnes CO ₂ e | 134,410 ⁹ | 214,255 | 205,767 | 228,146 | 232,842 | 251,634 | 283,696 |
| Scope 1 and 2 total (location-based) | tonnes CO ₂ e | 226,512 | 258,189 | 249,930 | 271,843 | 291,419 | 308,944 | 333,373 |

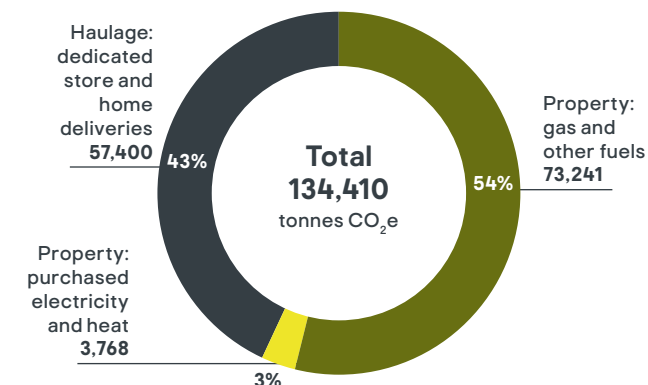
We calculate both our market-based and our location-based emissions from electricity consumption. Our carbon reduction target is based on the market-based emissions. The total scope 1 emissions (property gas & other fuels, haulage) reduced by 15% in 2022/23 compared to 2021/22, following a significant increase to our investment in energy saving initiatives and the continued process of switching to all electric heating in our stores. The total market-based scope 2 emissions decreased by 94% in 2022/23 compared to 2021/22. This is due to improvements in our green energy tariff procurement in Poland. Scope 2 total (market-based) emissions have been restated due to errors in conversion factor and updated prior to the publication of this report.

| | | | | | | | | |
|---|--|-------------------|-------|------|------|------|-------|------|
| Carbon footprint – intensity | | | | | | | | |
| Property market-based footprint relative to floor space* | kg CO ₂ e/m ² reported floor space | 9.8 ⁹ | 19.9 | 19.7 | 22.0 | 22.7 | 25.3 | 30.2 |
| Scope 1 and 2 market-based carbon footprint relative to floor space | kg CO ₂ e/m ² reported floor space | 17.1 ⁹ | 27.9 | 26.7 | 29.6 | 30.3 | 32.8 | 37.8 |
| Scope 1 and 2 market-based carbon footprint relative to sales | tonnes CO ₂ e per £m retail sales | 10.3 | 16.3 | 16.9 | 20.4 | 20.6 | 22.4 | 26.1 |
| Emissions from customer use of products and key supply chain relative to sales [†] | tonnes CO ₂ e per £m retail sales | 1,458 | 1,612 | | | | 2,211 | |

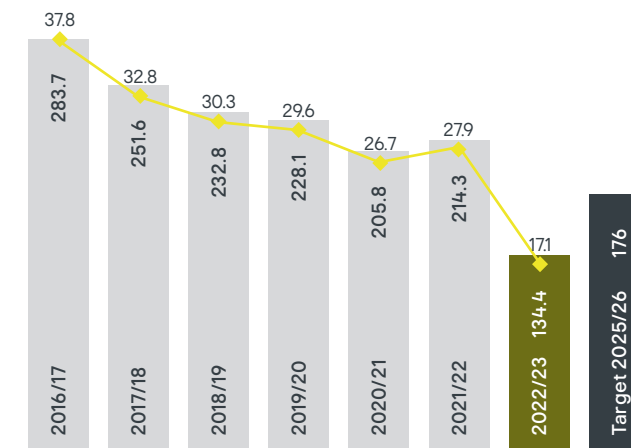
Note: In 2022/23 our emissions calculation methodology was updated for category 1: Purchased goods and services (goods for resale) and category 11: Use of sold products. 2021/22 and 2017/18 data reported has been re-based to show progress against our target; however, other years are not comparable as a different methodology was used.

* Covers Scope 2 (market-based) emissions and emissions from fuels used in properties (Scope 1), excluding fuels used in haulage.
 † Covers emissions from scope 3, category 1: purchased goods and services (goods for resale) and category 11: customer use of products.
 ‡ Limited assurance provided by DNV.

Our scope 1 and 2 carbon footprint (market-based) 2022/23 tonnes CO₂e



Our carbon emissions (scope 1 and 2) absolute and intensity

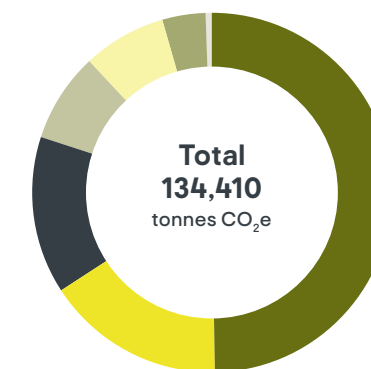


■ GHG emissions (thousands tonnes CO₂e)
 ◆ Carbon intensity (kgCO₂e/m² floorspace)

| | Units | 2022/23 | 2021/22 | 2020/21 | 2019/20 | 2018/19 | 2017/18 | 2016/17 |
|--|--------------------------|---------------------|---------|---------|---------|---------|---------|---------|
| Carbon footprint detail: Carbon footprint – scope 1 and 2 | | | | | | | | |
| Scope 1 | | | | | | | | |
| Property: gas & other fuels | tonnes CO ₂ e | 73,241 ^a | 91,750 | 84,910 | 87,061 | 94,772 | 89,128 | 86,203 |
| Haulage: dedicated store & home deliveries | tonnes CO ₂ e | 57,400 ^a | 61,383 | 54,416 | 58,628 | 58,443 | 57,207 | 57,157 |
| Scope 2 | | | | | | | | |
| Property: purchased electricity & heat (market-based) | tonnes CO ₂ e | 3,768 ^a | 61,122 | 66,441 | 82,457 | 79,627 | 105,299 | 140,336 |
| Property: purchased electricity & heat (location-based) | tonnes CO ₂ e | 95,870 | 105,056 | 110,604 | 126,154 | 138,204 | 162,609 | 190,013 |

| | Units | B&Q | Brico Dépôt France | Brico Dépôt Iberia | Brico Dépôt Romania | Castorama France | Castorama Poland | Screwfix | Total |
|--|--------------------------|--------|--------------------|--------------------|---------------------|------------------|------------------|----------|---------|
| Carbon footprint 2022/23 – Scope 1 and Scope 2 (by retail banner) | | | | | | | | | |
| Scope 1 total | tonnes CO ₂ e | 66,713 | 10,133 | 524 | 4,443 | 10,893 | 19,434 | 18,500 | 130,642 |
| Scope 2 total (market-based) | tonnes CO ₂ e | 180 | 0 | 0 | 653 | 184 | 2,288 | 463 | 3,768 |
| Scope 1 and 2 total (market-based) | tonnes CO ₂ e | 66,893 | 10,133 | 524 | 5,097 | 11,077 | 21,722 | 18,963 | 134,410 |

Carbon footprint by retail banner
(scope 1 and 2 market-based) tonnes CO₂e



| | | |
|---------------------|--------|-------|
| B&Q UK | 66,893 | 49.8% |
| Castorama Poland | 21,722 | 16.2% |
| Screwfix | 18,963 | 14.1% |
| Castorama France | 11,077 | 8.2% |
| Brico Dépôt France | 10,133 | 7.5% |
| Brico Dépôt Romania | 5,097 | 3.8% |
| Brico Dépôt Iberia | 524 | 0.4% |

| | Units | 2022/23 | 2021/22 | 2017/18 baseline year | 2016/17 |
|--|--------------------------|-------------------------|------------|--------------------------|-----------|
| Carbon footprint – Scope 3 GHG emissions | | | | | |
| Upstream scope 3 emissions | | | | | |
| Category 1 Purchased goods and services | tonnes CO ₂ e | 3,617,386 | 3,800,492 | 4,089,367 | |
| 1.1 Purchases and procurement (GFR) | tonnes CO ₂ e | 3,415,939 ^o | 3,589,851 | 3,838,277 | |
| 1.2 Purchases and procurement (GNFR) | tonnes CO ₂ e | 201,248 | 210,445 | | 250,699 |
| 1.3 Water consumption | tonnes CO ₂ e | 199 | 197 | | 391 |
| Category 2 Capital goods | tonnes CO ₂ e | 69,488 | 42,540 | | 46,656 |
| Category 3 Fuel- and energy-related activities (not included in scope 1 and 2) | tonnes CO ₂ e | 61,280 | 68,673 | | 75,098 |
| Category 4 Upstream transportation and distribution | tonnes CO ₂ e | 323,766 | 359,025 | | 143,772 |
| 4.1 Sea and air freight | tonnes CO ₂ e | 58,172 | 79,215 | | 65,713 |
| 4.2 Third-party road deliveries to stores | tonnes CO ₂ e | 35,141 | 35,854 | | 32,228 |
| 4.3 Deliveries by rail and canal | tonnes CO ₂ e | 3,332 | 4,178 | | 2,166 |
| 4.4 Supplier logistics | tonnes CO ₂ e | 210,056 | 203,618 | | u/a |
| 4.5 Third-party road deliveries to customer homes (all banners) | tonnes CO ₂ e | 17,066 | 36,159 | | 43,664 |
| Category 5 Waste generated in operations | tonnes CO ₂ e | 12,717 | 12,492 | | 13,342 |
| Category 6 Business travel | tonnes CO ₂ e | 3,982 | 2,891 | | 8,529 |
| Category 7 Employee commuting | tonnes CO ₂ e | 64,948 | 70,326 | | 65,436 |
| Category 8 Upstream leased assets | tonnes CO ₂ e | 9,661 | 13,186 | | 21,942 |
| Downstream scope 3 emissions | | | | | |
| Category 9 Downstream transportation and distribution | tonnes CO ₂ e | 1,045,731 | 1,090,131 | | 1,494,877 |
| Category 10 Processing of sold products | tonnes CO ₂ e | - | - | - | |
| Category 11 Use of sold products | tonnes CO ₂ e | 15,618,779 | 17,658,668 | 21,032,118 | |
| 11.1 Energy using products | tonnes CO ₂ e | 15,405,531 ^o | 17,346,517 | 20,748,907 | |
| 11.2 Fuel and feedstocks | tonnes CO ₂ e | 213,248 | 312,151 | 283,211 | |
| Category 12 End-of-life treatment of sold products | tonnes CO ₂ e | 27,572 | 30,706 | | 21,591 |
| Category 13 Downstream leased assets | tonnes CO ₂ e | 1,239 | 1,477 | | 4,534 |
| Category 14 Franchises* | tonnes CO ₂ e | u/a | - | | |
| Category 15 Investments [†] | tonnes CO ₂ e | 5,085 | 6,830 | | 11,148 |

In 2022/23 our emissions calculation methodology was updated for category 1: Purchased goods and services (goods for resale & goods not for resale), category 2: Capital goods, category 3: Fuel and energy related activities, category 6: Business travel, and category 11: Use of sold products. 2016/17, 2017/18 and 2021/22 data reported has been re-stated to show progress against our target; however, years 2018/19 to 2020/21 are not comparable as a different methodology was used.

| | Units | 2022/23 | 2021/22 | 2020/21 | 2019/20 | 2018/19 | 2017/18 | 2016/17 |
|--|--------------------------|---------|---------|---------|---------|---------|---------|---------|
| Emissions outside of Greenhouse Gas Protocol scopes | | | | | | | | |
| Outside of scope [‡] | tonnes CO ₂ e | 10,221 | 9,679 | 7,252 | 3,418 | 2,834 | 3,055 | 1,279 |

Emissions outside of scope: The increase in emissions outside of GHG Protocol scopes is due to the use of BioLNG at B&Q for 50 dedicated fleet trucks.

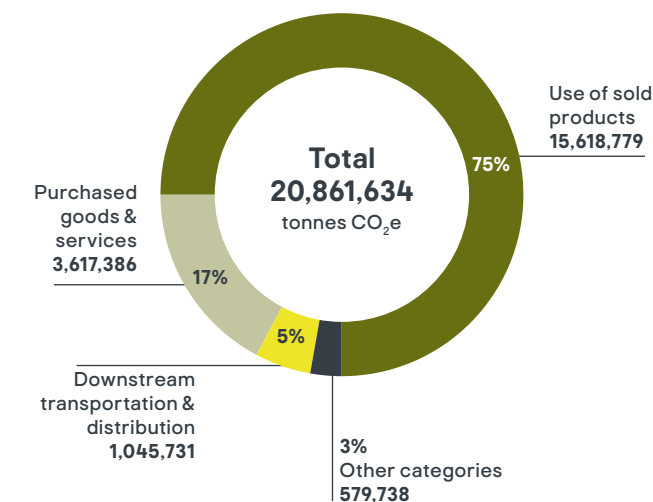
* Two B&Q franchise stores opened in the Middle East in 2022/23. Data collection processes are currently being implemented for these sites. The franchise stores and support office functions are fully operated and staffed by the Al-Futtaim Group.

[†] Data covers 50% of scope 1 and 2 emissions from our Koçtaş joint venture.

[‡] Data covers forecourt fuels containing biofuel for our markets in the UK and France.

[§] Limited assurance provided by DNV.

Our scope 3 emissions 2022/23 tonnes CO₂e (%)



Breakdown of other categories

Upstream transportation and distribution 323,766 – 1.55%

Capital goods 69,488 – 0.33%

Employee commuting 64,948 – 0.31%

Fuel- and energy-related activities (not included in Scope 1 or 2) 61,280 – 0.29%

End-of-life treatment of sold products 27,572 – 0.13%

Waste generated in operations 12,717 – 0.06%

Upstream leased assets 9,661 – 0.05%

Investments 5,085 – 0.02%

Business travel 3,982 – 0.02%

Downstream leased assets 1,239 – 0.01%

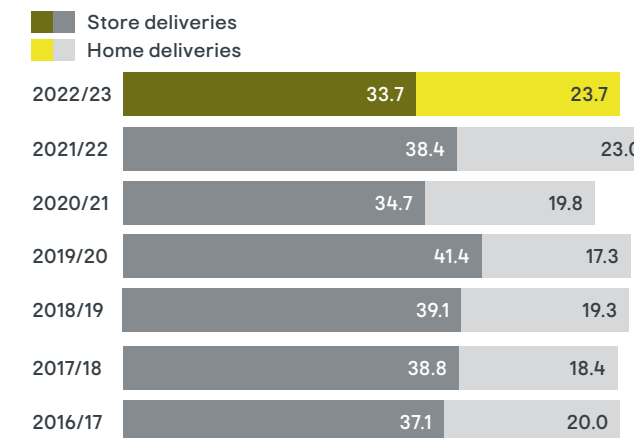
| | Units | 2022/23 | 2021/22 | 2020/21 | 2019/20 | 2018/19 | 2017/18 | 2016/17 |
|--|---|---------------------|---------|---------|---------|---------|---------|---------|
| Haulage: Scope 1 haulage breakdown – dedicated fleet vehicles | | | | | | | | |
| Dedicated fleet vehicles – store deliveries | | | | | | | | |
| Fuel: Diesel | thousand litres | 13,061 | 15,133 | 13,537 | 15,319 | 14,900 | 14,941 | 14,197 |
| Fuel: Biofuel and gas (LNG and CNG) | thousand litres | 4,334 | 2,322 | 1,796 | 892 | 27 | 32 | 33 |
| GHG emissions scope 1 | tonnes CO ₂ equivalent | 33,711 | 38,356 | 34,654 | 41,356 | 39,114 | 38,835 | 37,140 |
| Distance travelled | thousand km | 48,512 | 57,376 | 49,765 | 52,902 | 49,106 | 48,593 | 46,408 |
| Volume of products delivered | thousand m ³ | 4,058 | 4,538 | 3,923 | 4,034 | 3,245 | 3,627 | 3,666 |
| Loading efficiency | litres of fuel used per m ³ of product delivered to stores | 4.29 | 3.85 | 3.91 | 4.02 | 4.60 | 4.13 | 3.88 |
| Dedicated fleet vehicles – home deliveries | | | | | | | | |
| Fuel: Diesel and petrol | thousand litres | 9,142 | 8,983 | 7,650 | 6,583 | 7,342 | 6,999 | 7,501 |
| Fuel: Gas (LNG and LPG) | thousand litres | 5 | 2 | 0 | 0 | 0 | 76 | 183 |
| GHG emissions scope 1 | tonnes CO ₂ equivalent | 23,689 ^o | 23,027 | 19,762 | 17,272 | 19,329 | 18,372 | 20,017 |

We have dedicated store deliveries in our UK, French and Polish markets.

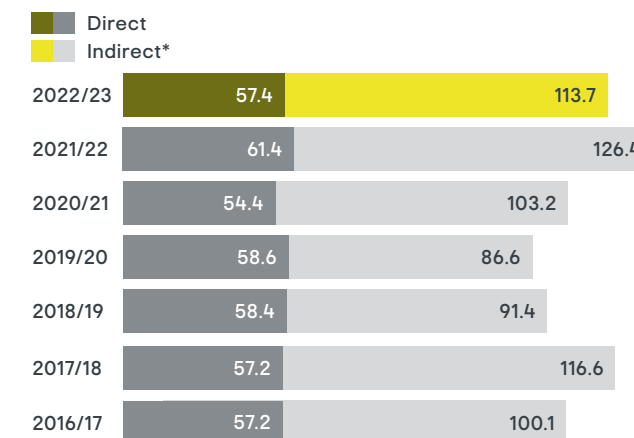
We have dedicated home deliveries for B&Q, Castorama France and Castorama Poland.

Around 43% of our scope 1 and 2 carbon footprint comes from the transport, distribution and delivery of our products. Reducing absolute emissions from transport is challenging since our business is growing, we are transporting more of our products ourselves and we are making more home deliveries as online shopping increases. Our focus is on improving efficiency, working closely with our logistics partners. This includes measures to improve route planning, optimising how products are packed onto pallets and into lorries, exploring alternative fuels, and investing in more efficient fleets. Emissions from indirect haulage (road, rail, air and sea freight) are reported in the scope 3 emissions data.

Carbon emissions direct haulage thousand tonnes CO₂ equivalent from dedicated store and home delivery fleets



Carbon emissions direct and indirect haulage thousand tonnes CO₂



* Indirect haulage includes data on canal freight and third-party deliveries for all banners in 2022/23 and Screwfix parcels in 2021/22.

| | Units | 2022/23 | 2021/22 | 2020/21 | 2019/20 | 2018/19 | 2017/18 | 2016/17 |
|---|-------|---------|---------|---------|---------|---------|---------|---------|
| Property electricity/renewables: Scope 2 market-based breakdown – property electricity and heat | | | | | | | | |
| Onsite renewables | % kWh | 2 | 2 | 2 | 2 | 2 | 1 | 1 |
| Purchased zero carbon renewables | % kWh | 93 | 77 | 46 | 44 | 44 | 31 | 2 |
| Purchased electricity with a tariff-specific conversion factor | % kWh | 0.7 | 0.6 | 33 | 4 | 4 | 13 | 53 |
| Purchased electricity for which a national residual mix carbon conversion factor is available (countries inside Europe) | % kWh | 0.53 | 17 | 16 | 47 | 47 | 53 | 43 |
| Purchased heat for which the same conversion factor has been used as in our location-based emissions. | % kWh | 3 | 3 | 3 | 3 | 3 | 2 | 1 |

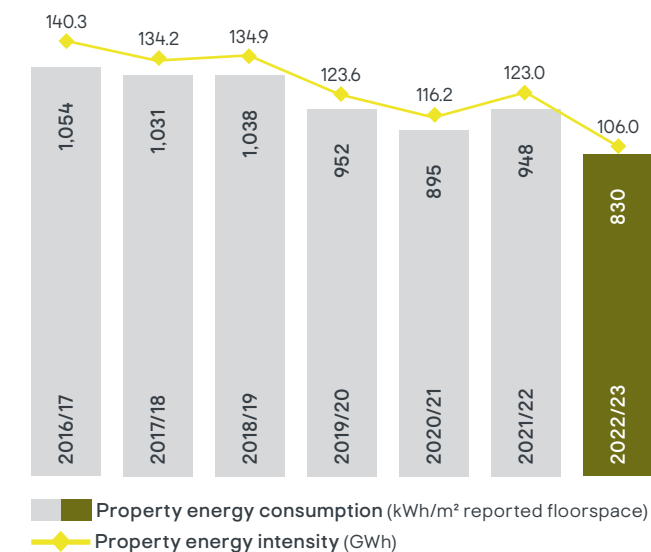
We continue to work with our suppliers to obtain tariff-specific carbon conversion factors to further improve the accuracy of our market-based scope 2 emissions.

Energy use: Energy consumption

| | | | | | | | | |
|---------------------------|---|---------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Property energy | GWh | 830 | 948 | 895 | 952 | 1,038 | 1,031 | 1,054 |
| Logistics energy | GWh | 281 | 282 | 244 | 241 | 236 | 233 | 230 |
| Total energy | GWh | 1,111* | 1,230 | 1,139 | 1,193 | 1,274 | 1,264 | 1,284 |
| Property energy intensity | kWh/m ² reported floor space | 106 | 123 | 116 | 124 | 135 | 134 | 140 |
| Total energy intensity | kWh/m ² reported floor space | 142* | 160 | 148 | 155 | 166 | 165 | 171 |

| | Units | B&Q | Brico Dépôt France | Brico Dépôt Iberia | Brico Dépôt Romania | Castorama France | Castorama Poland | Group reporting (KITS) | Screwfix | Total |
|--|--------------------|-------|--------------------|--------------------|---------------------|------------------|------------------|------------------------|----------|-------|
| Energy consumption 2022/23 (by retail banner) | | | | | | | | | | |
| Property energy | GWh | 346 | 102 | 17 | 45 | 118 | 128 | 2 | 72 | 830 |
| Property all sites: energy intensity | kWh/m ² | 122.5 | 89.1 | 72.3 | 150.0 | 79.3 | 110.6 | 3,055.5 | 102.7 | 105.8 |

Property energy use and intensity



Planet: We will become Forest Positive

Target: Become Forest Positive by 2025/26.

As a founding member of the Rainforest Alliance Forest Allies, we continue to invest in six forest projects in key tropical sourcing regions. B&Q, Castorama France, Castorama Poland and Screwfix established local partnerships to restore, create and protect native woodland and forests.

Target: Source 100% sustainable wood and paper for our products and catalogues by 2025/26.

We are making good progress towards our target. 94% of the wood and paper used in products sourced during the year (per number SKUs purchased) met our responsible purchasing criteria. 100% of catalogue paper in all retail banners met our responsible purchasing criteria.

| | Units | 2022/23 | 2021/22 | 2020/21 | 2019/20 | 2018/19 | 2017/18 | 2016/17 |
|---|-----------------------|---------------------|---------|---------|---------|---------|---------|---------|
| Responsibly sourced wood and paper products | | | | | | | | |
| Total wood and paper (B&Q, Brico Dépôt France and Castorama France) | number SKUs purchased | 17,083 | 17,201 | 17,849 | 17,890 | 19,014 | | |
| Total wood and paper (all banners) | number SKUs purchased | 28,065 ^o | 29,703 | 30,730 | | | | |
| Responsibly sourced wood and paper (B&Q, Brico Dépôt France and Castorama France) | number SKUs purchased | 16,489 | 15,780 | 16,177 | 16,878 | 17,803 | | |
| Responsibly sourced wood and paper (all banners) | number SKUs purchased | 26,510 ^o | 25,912 | 24,965 | | | | |
| Responsibly sourced wood and paper (B&Q, Brico Dépôt France and Castorama France) | % of SKUs purchased | 97 | 92 | 91 | 94 | 94 | | |
| Responsibly sourced wood and paper (all banners) | % of SKUs purchased | 94 ^o | 87 | 81 | | | | |

We now measure compliance with our responsible sourcing policy through counting the number of wood and paper products sourced during the year, rather than the volume of wood and paper sold. This makes the data collection process more straightforward and reduces errors. However, it does mean that we are not able to compare performance with years prior to 2018/19.

For 2018/19 and 2019/20 the scope of reporting was limited to products purchased by B&Q, Brico Dépôt France and Castorama France. In 2020/21, we expanded our data collection to include our banners in Poland, Romania, Iberia and Screwfix. In 2021/22 reporting, PO source data covers 11.5 months of the reporting period.

| | Units | 2022/23 | 2021/22 | 2020/21 | 2019/20 | 2018/19 | 2017/18 | 2016/17 |
|--|------------------------------|---------------|---------------|---------------|---------------|---------------|---------|---------|
| Responsibly sourced wood and paper products – breakdown by category | | | | | | | | |
| FSC®-certified | number SKUs purchased | 19,505 | 18,486 | 15,872 | 9,507 | 10,278 | | |
| PEFC™-certified (includes endorsed schemes) | number SKUs purchased | 6,850 | 6,931 | 8,602 | 6,649 | 7,356 | | |
| Verifiable recycled material | number SKUs purchased | 155 | 495 | 491 | 722 | 169 | | |
| Total responsibly sourced | number SKUs purchased | 26,510 | 25,912 | 24,965 | 16,878 | 17,803 | | |

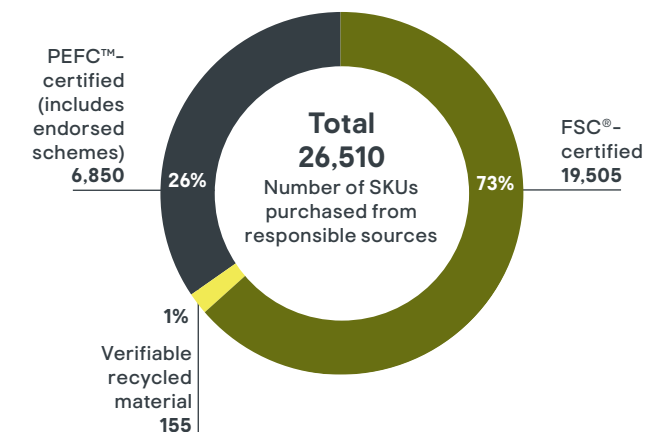
Data includes all products or materials containing wood, timber, paper and wood fibre. This will include all products purchased during the year, including seasonal items. Data for 2018/19 and 2019/20 is reported for the following markets: B&Q, Brico Dépôt France and Castorama France. Data for 2020/21 onwards covers all banners.

| | Units | 2022/23 | 2021/22 | 2020/21 | 2019/20 | 2018/19 | 2017/18 | 2016/17 |
|---|------------|---------|---------|---------|---------|---------|---------|---------|
| Responsibly sourced wood and paper in catalogues | | | | | | | | |
| Total catalogue paper purchased | tonnes | 16,026 | 22,114 | 27,518 | 36,365 | 31,082 | 51,154 | 56,231 |
| Responsibly sourced catalogue paper purchased | tonnes | 16,026 | 22,114 | 27,518 | 36,365 | 31,082 | 51,074 | 54,043 |
| Responsibly sourced catalogue paper purchased | % of total | 100 | 100 | 100 | 100 | 100 | 99.8 | 96.1 |

From 2018/19 onwards, data includes catalogue paper only as this accounts for the majority of paper purchased. Data prior to this year covers paper used in catalogues, customer marketing materials and office paper.

Our responsibly sourced wood and paper by category 2022/23

number SKUs (products) purchased



Customers: We will help make greener, healthier homes affordable

Target: Achieve 60% of Group sales from products that help create a more sustainable home by 2025/26, including 70% of sales for our Own Exclusive Brand (OEB) products.

47% of Group sales were from products that help create a more sustainable home in 2022/23, with 56% of our Own Exclusive Brand products meeting the Sustainable Home Product criteria. We are on track to meet our 60% target by 2025/26.

| | Units | 2022/23 | 2021/22 | 2020/21 | 2019/20 | 2018/19 | 2017/18 | 2016/17 |
|---|-----------------------|-----------------------|----------|----------|----------|----------|----------|----------|
| Sustainable Home Product sales (total) | | | | | | | | |
| Our Sustainable Home Products help customers to create a greener, healthier home. | | | | | | | | |
| All Sustainable Home Products | sales £ million | £6,227.0 ^o | £5,825.9 | £5,134.5 | £4,186.9 | £3,855.3 | £3,726.4 | £3,099.3 |
| | % of retail sales | 46.8 ^o | 44.1 | 42.2 | 37.4 | 34.1 | 33.1 | 28.5 |
| OEB (Own Exclusive Brand) Sustainable Home Products | sales £ million | £3,342.5 | £3,222.7 | | | | | |
| | % of OEB retail sales | 56.4 | 54.7 | | | | | |

Figures have been restated for previous years to exclude Castorama Russia. 2018/19 has also been amended due to improvements in our wood and paper data systems and processes.

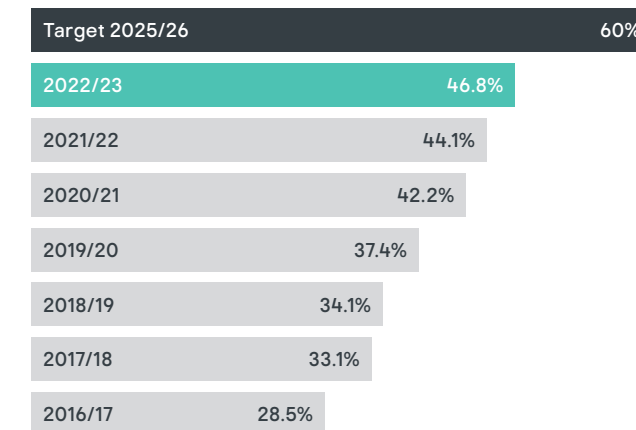
Sustainable Home Product sales (Sustainable A, Sustainable B)

We have two levels of Sustainable Home Products. These include 'Sustainable B' products, those with at least one sustainable feature or benefit, and 'Sustainable A' products meeting multiple standard sustainability attributes or one higher sustainability attribute.

| | | | | | | | | |
|---|-------------------|----------|----------|----------|----------|----------|----------|----------|
| 'Sustainable A' – products meeting more than one Standard Sustainability Attribute or one Higher Sustainability Attribute | sales £ million | £1,047.9 | £966.4 | £995.4 | £928.9 | £901.4 | £813.4 | £601.5 |
| | % of retail sales | 8 | 7 | 8 | 8 | 8 | 7 | 6 |
| 'Sustainable B' – products that have a Standard Sustainability Attribute | sales £ million | £5,179.1 | £4,859.5 | £4,138.7 | £3,257.8 | £2,953.9 | £2,912.9 | £2,497.9 |
| | % of retail sales | 39 | 37 | 34 | 29 | 26 | 26 | 23 |

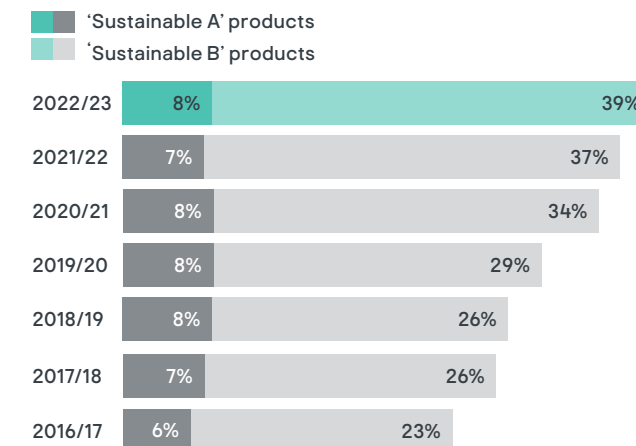
Sustainable Home Products

% of retail sales



Sustainable Home Products

% of retail sales



| | Units | 2022/23 | 2021/22 | 2020/21 | 2019/20 | 2018/19 | 2017/18 | 2016/17 |
|--|----------------|---------|---------|---------|---------|---------|---------|---------|
| Sustainable Home Product categories | | | | | | | | |
| To be considered a Sustainable Home Product, a product must meet all of Kingfisher's sustainability policies, not have any Watch List attributes and have one or more Sustainability Attributes as described in our Sustainable Home Product Guidelines. | | | | | | | | |
| Saving Energy | % retail sales | 8.0 | 7.7 | 7.1 | 7.1 | 6.2 | 6.7 | |
| Saving Water | % retail sales | 2.6 | 2.6 | 2.0 | 2.0 | 1.7 | 1.7 | |
| Saving Resources | % retail sales | 8.8 | 7.8 | 6.7 | 6.9 | 5.8 | 3.1 | |
| Products Made for Sustainability | % retail sales | 19.4 | 17.8 | 15.4 | 12.8 | 11.7 | 14.8 | |
| Protecting Health | % retail sales | 8.2 | 8.2 | 9.3 | 8.0 | 7.5 | 5.8 | |
| Building Biodiversity | % retail sales | 1.6 | 1.7 | 1.7 | 1.6 | 1.5 | 0.4 | |

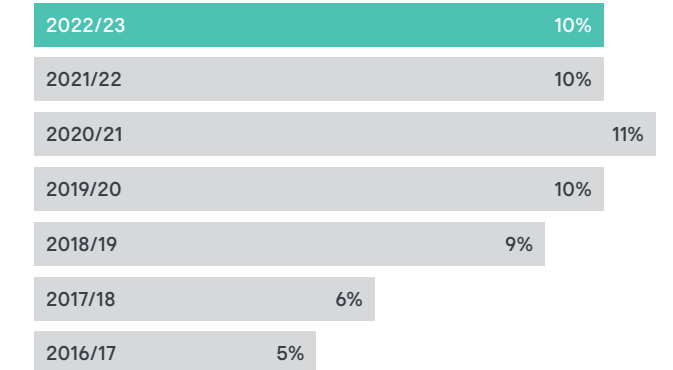
Products may have more than one sustainable attribute and if so, will be included in multiple categories. The total of all categories is therefore not the same as the total Sustainable Home Products % listed in the table above.

| | Units | B&Q | Brico Dépôt France | Brico Dépôt Iberia | Brico Dépôt Romania | Castorama France | Castorama Poland | Screwfix |
|---|-----------------------|-------|-----------------------|-----------------------|------------------------|---------------------|---------------------|----------|
| Sustainable Home Product categories 2022/23 (by retail banner) | | | | | | | | |
| Saving Energy | % retail banner sales | 4.65 | 9.22 | 9.81 | 8.85 | 8.06 | 7.12 | 12.61 |
| Saving Water | % retail banner sales | 2.63 | 2.14 | 2.63 | 2.05 | 2.59 | 2.91 | 3.09 |
| Saving Resources | % retail banner sales | 7.03 | 9.94 | 4.93 | 6.01 | 7.52 | 7.53 | 13.75 |
| Products Made for Sustainability | % retail banner sales | 28.04 | 21.96 | 18.59 | 14.11 | 18.38 | 18.07 | 4.39 |
| Protecting Health | % retail banner sales | 12.95 | 5.85 | 3.50 | 2.90 | 7.77 | 4.17 | 7.49 |
| Building Biodiversity | % retail banner sales | 4.20 | 0.22 | 0.09 | 2.79 | 0.61 | 1.27 | 0.10 |

Sales that have enabled customers to create safer, healthier homes

| | Units | 2022/23 | 2021/22 | 2020/21 | 2019/20 | 2018/19 | 2017/18 | 2016/17 |
|--|-------------------|---------|---------|---------|---------|---------|---------|---------|
| Create safer and healthier homes and connect with nature | | | | | | | | |
| Product sales that will enable our customers to create safer and healthier homes and connect with nature | % of retail sales | 10 | 10 | 11 | 10 | 9 | 6 | 5 |

Products that will enable our customers to create safer and healthier homes and connect with nature % of retail sales



Sustainable materials: Peat

In 2022/23, 78% of bagged growing media was peat-free. This includes our own brand GoodHome peat-free compost.

| | Units | 2022/23 | 2021/22 | 2020/21 | 2019/20 | 2018/19 | 2017/18 | 2016/17 |
|---|------------------|---------|---------|---------|---------|---------|---------|---------|
| Peat alternative in bagged growing media | | | | | | | | |
| Peat bagged growing media (B&Q only) | % of volume sold | 3 | 28 | 39 | 52 | 38 | 33 | 32 |
| Peat bagged growing media (B&Q UK, Castorama France, Brico Dépôt France and Castorama Poland) | % of volume sold | 21 | 35 | 48 | 59 | | | |
| Peat bagged growing media (B&Q UK, Castorama France, Brico Dépôt France, Castorama Poland and Brico Dépôt Romania) | % of volume sold | 22 | 36 | | | | | |
| Peat bagged growing media (all banners) | % of volume sold | 22 | | | | | | |
| Peat alternative in bagged growing media (B&Q only) | % of volume sold | 97 | 72 | 61 | 48 | 62 | 67 | 68 |
| Peat alternative in bagged growing media (B&Q UK, Castorama France, Brico Dépôt France and Castorama Poland) | % of volume sold | 79 | 65 | 52 | 41 | | | |
| Peat alternative in bagged growing media (B&Q UK, Castorama France, Brico Dépôt France, Castorama Poland and Brico Dépôt Romania) | % of volume sold | 78 | 64 | | | | | |
| Peat alternative in bagged growing media (all banners) | % of volume sold | 78 | | | | | | |

Bagged growing media: includes bags and containers of compost, mulches, soil improvers and additives, and growing bags.

Responsibly sourced alternative materials to peat: includes green waste, bark, coir, and wood fibre.

In 2022/23, data is reported for all banners. We added Brico Dépôt Romania to the reporting scope in 2021/22, and added Brico Dépôt Iberia and Screwfix to the reporting scope in 2022/23. B&Q, our biggest seller of peat in terms of sales volume, sold its final bag of peat-based compost in October 2022.

Communities: We will fight to fix bad housing

Target: Help more than two million people whose housing needs are greatest by 2025/26.

Since 2016/17 we have reached over 2.1 million people, surpassing our target of 2 million.

In the year ahead we'll be looking to refresh our community purpose and mission, and to set new challenging targets.

| | Units | 2022/23 | 2021/22 | 2020/21 | 2019/20 | 2018/19 | 2017/18 | 2016/17 |
|--|-------------------------|--------------------------|--------------|--------------|--------------|--------------|--------------|--------------|
| People and organisations helped | | | | | | | | |
| Number of people who directly benefited from our community contributions | number of people | 478,854 ^o | 804,112* | 442,016 | 171,343 | 58,571 | 62,292 | 59,342 |
| Number of organisations that directly benefited from our community contributions | number of organisations | 1,031 | 830 | 1,102 | 440 | 317 | u/a | u/a |
| Community investment (£ donated) | | | | | | | | |
| Cash donations | £ thousand | 3,644 ^o | 3,047 | 1,591 | 787 | 671 | 1,499 | 1,353 |
| In-kind contributions | £ thousand | 974 ^o | 405 | 2,991 | 120 | 77 | 576 | 106 |
| Employee time | £ thousand | 377 ^o | 148 | 68 | 232 | 280 | 59 | 69 |
| Management costs | £ thousand | 365 ^o | 367 | 855 | 310 | 571 | 243 | 253 |
| Total community investment | £ thousand | 5,359^o | 3,967 | 5,505 | 1,449 | 1,599 | 2,377 | 1,781 |
| Total community investment – company input as a % of pre-tax profit | % | 0.71 | 0.42 | 0.70 | 0.26 | 0.28 | 0.34 | 0.24 |
| Community investment (donation type) | | | | | | | | |
| Charitable gifts | £ thousand | 364 ^o | 376 | 3,160 | 717 | 611 | | |
| Community investment | £ thousand | 4,602 ^o | 3,225 | 1,474 | 254 | 417 | | |
| Commercial initiatives in the community | £ thousand | 28 ^o | 0 | 0 | 168 | 0 | | |
| Total community investment | £ thousand | 4,994 | 3,601 | 4,634 | 1,139 | 1,028 | | |

For our community investment we also include how our giving breaks down between charitable gifts, community investment and commercial initiatives in the community. Management costs are excluded from this section.

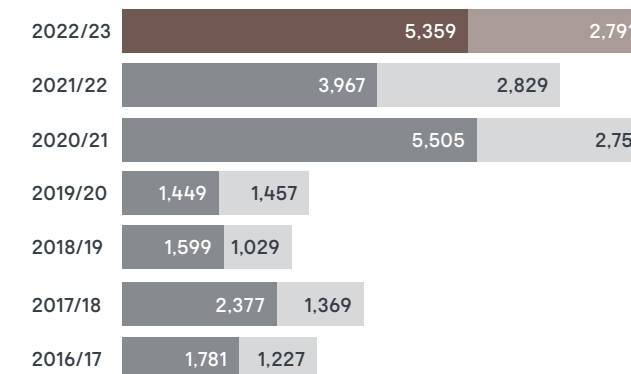
* Included 127965 people supported via two digital campaigns ran by the B&Q Community in partnership with Shelter.

^o Limited assurance provided by DNV.

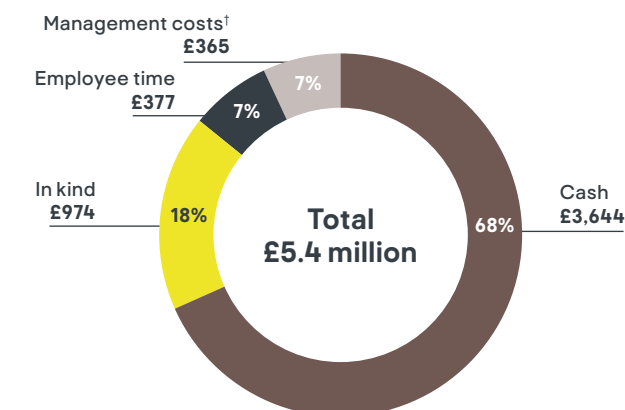
u/a unavailable.

Community investment £ thousand

Community gifts and investment
Fundraising and other leverage



Community investment breakdown 2022/23[‡] £ thousand



[‡] We follow the B4SI Framework for measuring community investment. See <https://b4si.net>

[†] Management costs are incurred when making a community investment. These include the salaries, benefits and other overheads of community affairs staff along with research and communications spend if used to help the community engage with the company.

| | Units | 2022/23 | 2021/22 | 2020/21 | 2019/20 | 2018/19 | 2017/18 | 2016/17 |
|--|------------|--------------------|---------|---------|---------|---------|---------|---------|
| Value of employee and customer giving | | | | | | | | |
| Fundraising and other leverage | £ thousand | 2,791 ^a | 2,829 | 2,751 | 1,457 | 1,029 | 1,369 | 1,227 |

Community investment refers to our direct corporate donations whether cash, in-kind or time. In addition to our own giving, we encourage and facilitate customers and employees to raise money for charities. Our data on employee and customer giving includes money raised through in-store collections, payroll giving and fundraising events. We refer to the total amount donated (including our own, employee and customer) as our total community contribution.

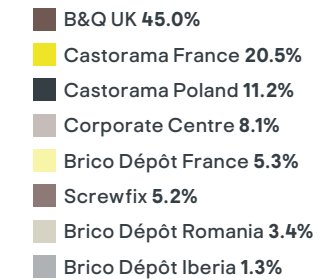
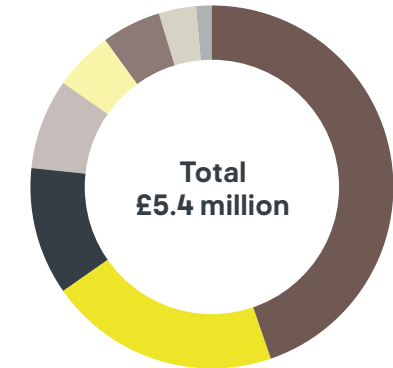
| | Units | B&Q | Brico Dépôt France | Brico Dépôt Iberia | Brico Dépôt Romania | Castorama France | Castorama Poland | Corporate Centre | Screwfix | Total |
|---|------------|-------|--------------------|--------------------|---------------------|------------------|------------------|------------------|----------|-------|
| Community investment by market 2022/23 | | | | | | | | | | |
| Community investment | £ thousand | 2,409 | 282 | 70 | 183 | 1,099 | 602 | 435 | 279 | 5,359 |

Target: New volunteering target to be confirmed.

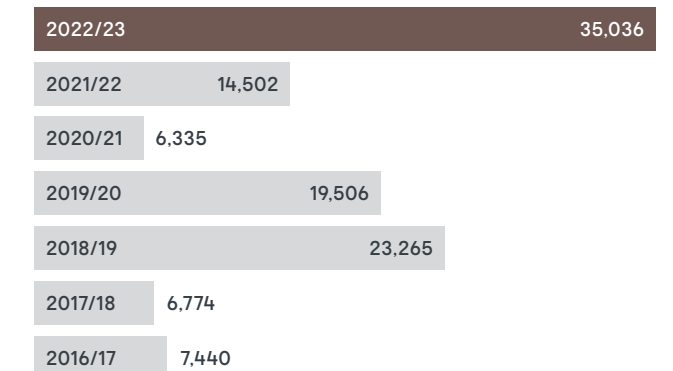
In 2023/24, we want to go further and we're launching a volunteering strategy for the Group to enable more colleagues to get actively involved in our charity work.

| | Units | 2022/23 | 2021/22 | 2020/21 | 2019/20 | 2018/19 | 2017/18 | 2016/17 |
|--|----------------------|---------|---------|---------|---------|---------|---------|---------|
| Colleague involvement | | | | | | | | |
| Number of colleagues that actively participated in community activities in paid working time | number of colleagues | 1,718 | 915 | 567 | 1,845 | 1,125 | 1,233 | 1,674 |
| Time contributed by colleagues during company time | number of hours | 35,036 | 14,502 | 6,335 | 19,506 | 23,265 | 6,774 | 7,440 |

Community investment by market 2022/23 %



Time contributed by colleagues during company time Number of hours

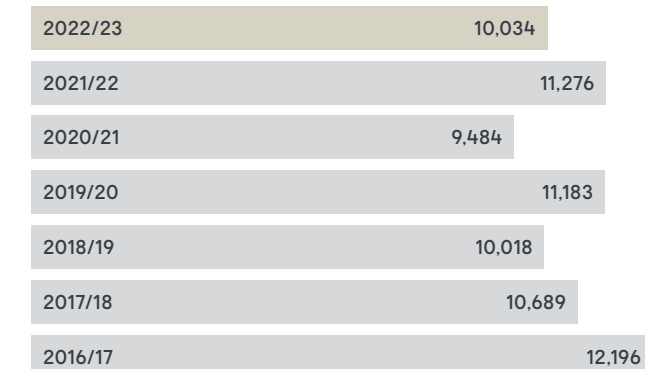


Fundamentals: Employee safety

| | Units | 2022/23 | 2021/22 | 2020/21 | 2019/20 | 2018/19 | 2017/18 | 2016/17 |
|--|---|---------|---------|---------|---------|---------|---------|---------|
| Employee accidents – fatalities | | | | | | | | |
| Work-related fatalities | number | 0 | 1 | 0 | 0 | 0 | 0 | 0 |
| Work-related employee accidents | | | | | | | | |
| Accident numbers | | | | | | | | |
| All work-related employee accidents/injuries | number | 6,394 | 7,467 | 5,923 | 6,904 | 6,208 | 6,486 | 7,370 |
| Accident rate | | | | | | | | |
| Rate for 'all work-related' accidents | number per 100,000 full-time equivalent employees | 10,034 | 11,276 | 9,484 | 11,183 | 10,018 | 10,689 | 12,196 |
| Work days lost | | | | | | | | |
| Total number of work days lost as a result of all work-related employee accidents/injuries | number | 57,378 | 49,606 | 47,637 | 44,904 | 74,539 | 93,496 | 80,554 |

Employee safety rate

Number of 'all work-related' accidents per 100,000 full-time equivalent employees



Fundamentals: Responsible sourcing

Our policy is to ensure all suppliers meet our ethical and environmental standards. To monitor progress against our policy, we require high-risk production sites of finished GFR to have an ethical audit. In 2022/23, there were 1,307 high-risk GFR production sites listed on Sedex. Of these, 905 production sites have had an ethical audit in the past two years, which equates to 69%.

| | Units | 2022/23 | 2021/22 | 2020/21 | 2019/20 | 2018/19 | 2017/18 |
|--|--------|--------------------|---------|---------|---------|---------|---------|
| Supplier assessments – SEDEX (GFR) | | | | | | | |
| Total number of suppliers | number | 2,727 [*] | 3,102 | 2,991 | 3,253 | 2,841 | 4,310 |
| Total number of declared production sites supplying us with finished goods | number | 2,801 [†] | 2,055 | 2,824 | 2,973 | 3,657 | 5,504 |
| Total number of production sites with high inherent risk | number | 1,307 | 1,012 | 1,318 | 1,333 | 1,158 | 995 |
| High inherent risk production sites that have completed an audit at some stage in the past two years | number | 905 [‡] | 830 | 960 | 904 | 548 | 479 |
| High inherent risk production sites that have completed an audit at some stage in the past two years | % | 69 [‡] | 82 | 73 | 68 | 47 | 48 |

In 2022/23 Kingfisher updated the scope of reporting for production sites to cover Own Exclusive Brand (OEB) and Non-Own Exclusive Brand (non-OEB) products, therefore comparison to previous years is not representative of performance.

| | Units | 2022/23 | 2021/22 | 2020/21 |
|--|--------|-----------------|---------|---------|
| Audit non-conformances | | | | |
| Number of sites that have had at least one business critical non-conformance or equivalent [‡] in the past two years | number | 41 [‡] | 14 | 49 |
| Number of sites that have had at least one business critical non-conformance or equivalent [‡] in the past two years that have had their non-conformances verified closed out | number | 30 | 9 | 34 |
| Percentage of all non-conformances closed out within the last calendar year | % | 45 [‡] | 40 | |

Audit grades are for the production sites that have had an audit in the past two years. It includes the results from the latest full audit at each site. It therefore does not reflect any corrective actions taken or results from follow-up audits. We work with sites graded as business critical to resolve the issues.

* Includes 75 suppliers of international brands.

‡ Four or more critical non-conformances within an audit are considered equivalent to a business critical non-conformance.

‡ Limited assurance provided by DNV.

OEB suppliers compliant with our policy

% of OEB suppliers compliant with our policy

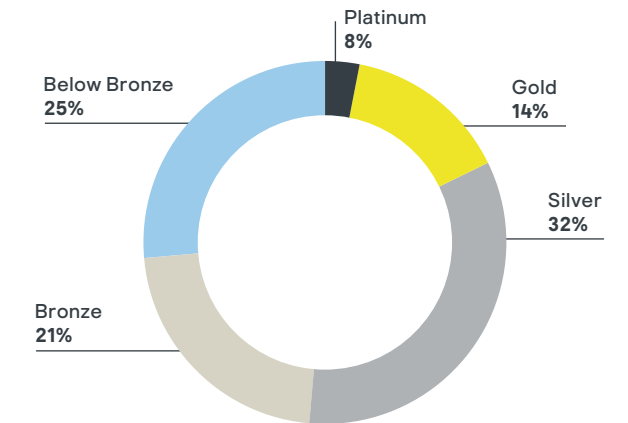


| | Units | 2022/23 |
|--|--------|---------|
| Top five non-conformances by category (GFR) | | |
| Health, safety & hygiene | number | 4,247 |
| Working hours | number | 784 |
| Wages | number | 489 |
| Management systems | number | 333 |
| Environment | number | 307 |
| All other non-conformances categories | number | 652 |

| | Units | 2022/23 | 2021/22 | 2020/21 |
|---|--------|---------|---------|---------|
| Supplier assessments – EcoVadis (GNFR) | | | | |
| Proportion of GNFR suppliers (with whom we spend over £75,000) that have completed an EcoVadis assessment | % | 79 | 85 | 60 |
| Supplier assessments – EcoVadis assessment results (GNFR) | | | | |
| GNFR suppliers that achieved the score Platinum | number | 44 | 68 | 44 |
| GNFR suppliers that achieved the score Gold | number | 78 | 77 | 91 |
| GNFR suppliers that achieved the score Silver | number | 178 | 158 | 100 |
| GNFR suppliers that achieved the score Bronze | number | 115 | 98 | 54 |
| GNFR suppliers that resulted in a score below Bronze | number | 140 | 98 | 44 |
| Number of GNFR suppliers that have put improvement actions in place if they did not meet Bronze level | number | 14 | 8 | |

All suppliers who do not meet the EcoVadis Bronze level must put an action plan in place to improve. They are required to redo the assessment within 12 months to demonstrate that they now meet at least Bronze level. We will be supporting low scoring suppliers to make improvements.

EcoVadis assessment results (GNFR) 2022/23
by rating

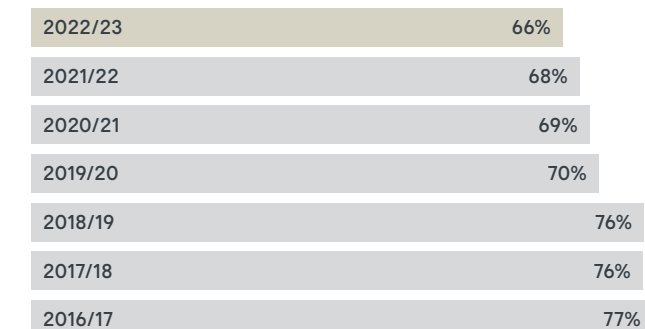


Fundamentals: Waste, recycling and water

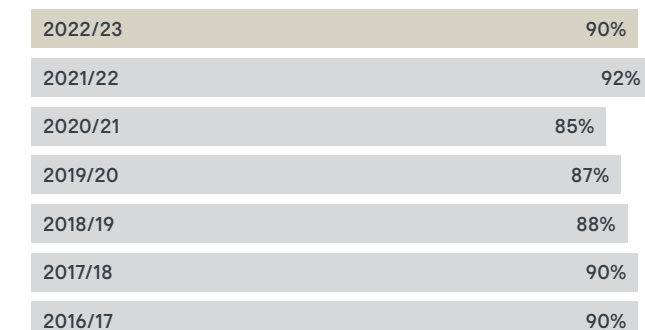
In 2022/23 we reduced waste production by 8% compared to 2021/22, but our recycling and landfill diversion rate fell and we are not currently on track to meet our recycling target by 2025/26.

| | Units | 2022/23 | 2021/22 | 2020/21 | 2019/20 | 2018/19 | 2017/18 | 2016/17 | | |
|---|----------------------------|------------|--------------------|--------------------|---------------------|------------------|------------------|------------------------|----------|-------|
| Waste disposal | | | | | | | | | | |
| Waste disposed to landfill | thousand tonnes | 19 | 17 | 26 | 24 | 23 | 21 | 20 | | |
| Waste disposed to incineration | thousand tonnes | 34 | 49 | 29 | 30 | 24 | 29 | 24 | | |
| Waste recycled | thousand tonnes | 129 | 144 | 122 | 129 | 147 | 157 | 149 | | |
| Waste disposed by other methods | thousand tonnes | 11 | | | | | | | | |
| Total waste generated | thousand tonnes | 193 | 210 | 177 | 183 | 194 | 207 | 193 | | |
| Landfill diversion rate | % of total waste generated | 90 | 92 | 85 | 87 | 88 | 90 | 90 | | |
| Recycling rate | % of total waste generated | 66 | 68 | 69 | 70 | 76 | 76 | 77 | | |
| Breakdown of materials recycled | | | | | | | | | | |
| Wood | thousand tonnes | 56 | 63 | 53 | 51 | 61 | 75 | 72 | | |
| Cardboard/paper | thousand tonnes | 35 | 38 | 34 | 33 | 35 | 37 | 35 | | |
| Plastic | thousand tonnes | 6 | 6 | 6 | 6 | 6 | 6 | 7 | | |
| Metal | thousand tonnes | 4 | 5 | 4 | 6 | 5 | 4 | 4 | | |
| Rubble | thousand tonnes | 19 | 24 | 19 | 24 | 24 | 19 | 19 | | |
| Other | thousand tonnes | 9 | 8 | 6 | 9 | 16 | 16 | 12 | | |
| Water use at our sites | | | | | | | | | | |
| Water use | thousand m ³ | 1,342 | 1,320 | | | | | | | |
| | Units | B&Q | Brico Dépôt France | Brico Dépôt Iberia | Brico Dépôt Romania | Castorama France | Castorama Poland | Group reporting (KITS) | Screwfix | Total |
| Water use 2022/23 (by retail banner) | | | | | | | | | | |
| Water use | thousand m ³ | 550 | 115 | 49 | 69 | 147 | 210 | 4 | 199 | 1,342 |

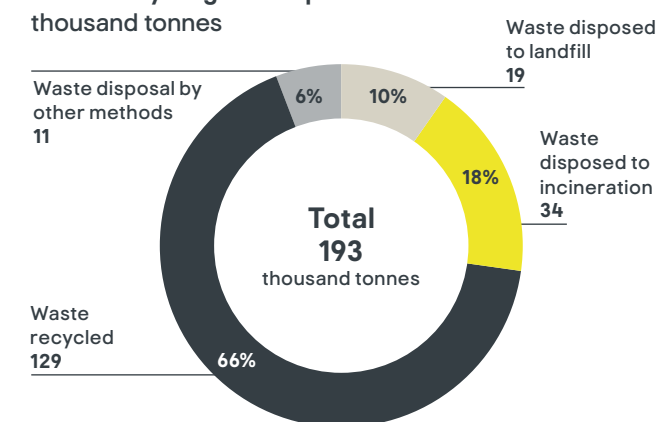
Waste recycled %



Waste diverted from landfill %



Waste recycling and disposal 2022/23



Assurance statement

Independent Limited Assurance Report to the Directors of Kingfisher plc

Kingfisher plc ("Kingfisher") commissioned DNV Business Assurance Services UK Limited ("DNV", "us" or "we") to conduct a limited assurance engagement over Selected Information presented in their Responsible Business Report 2022/23 and the Performance Data Appendix 2022/23 (together the "Report") for the reporting year ended 31st January 2023.

Our Conclusion

Based on the procedures we have performed and the evidence we have obtained, nothing has come to our attention that causes us to believe that the Selected Information is not fairly stated and has not been prepared, in all material respects, in accordance with the Criteria.

This conclusion relates only to the Selected Information, and is to be read in the context of this Independent Limited Assurance Report, in particular the inherent limitations explained on page 36.

Our Observations

Our observations and areas for improvement will be raised in a separate report to Kingfisher's Management. Selected observations are provided below. These observations do not affect Our Conclusion set out to the left.

- Many of the processes used to collect source data for entry into Kingfisher's Sustainability Reporting Tool continue to rely predominantly on manual processes using spreadsheets which could result in manual transcription errors. We repeat our recommendation to introduce automated processes and use systems-based solutions as part of Kingfisher's wider digital transformation strategy, and de-risk continuity issues in case of personnel change.
- **Carbon footprint – Scope 2 emissions:** It was noted that market-based Scope 2 emissions were underreported by 6.6% due to errors in conversion factor consolidation at B&Q and Brico Dépôt Romania. Kingfisher undertook further checks to validate the electricity conversion factor verification across all banners. Market-based Scope 2 emissions were consequently updated prior to publication. We recommend Kingfisher updates the

property procedure guidance to reduce the risk of unverified supplier emission factors.

- **Carbon footprint – Scope 1 emissions:** Errors were found in the Castorama Poland distance travelled data for dedicated home delivery, as the source data for four sites were materially overstated when input into the reporting file. Castorama Poland updated the errors prior to publication. We recommend that all banners consolidate data from sites on a monthly basis to detect and address material data discrepancies earlier in the reporting cycle.
- **Community investment:** We noted community investment classification errors (B&Q and Group function) against Kingfisher's reporting criteria which cumulatively led to material errors, and therefore were updated prior to publication. We recommend Kingfisher introduces further training and capacity building internally to reduce the risk of banner misclassification.
- **Responsibly sourced wood and paper products:** This year, the Wood and Paper Offer & Sourcing (O&S) team implemented some further automated data consolidation steps. However, the final data consolidation still relies on the individual knowledge of the O&S data reporting lead. We recommend

Kingfisher continues to document its consolidation framework and engages internally to evaluate whether a new product contains wood and paper during product development. This will increase confidence in the completeness of the wood and paper data set.

- **Supplier ethical audits:** We noted the total number of declared production sites has increased by 45% compared to the last reporting period as good progress. We recommend Kingfisher continues to engage with its banners and supply chain partners to improve the visibility of its production sites, and engages in supplier capacity building efforts to further increase its ethical audit compliance levels.

Selected Information

The scope and boundary of our work is restricted to selected 2022/23 performance data included within the Report (the "Selected Information"), as indicated with "Ø" in this Performance Data Appendix 2022/23 for the following areas:

Colleagues

- Gender diversity (page 17)
- Training hours (page 18)

Planet: Climate change

- Property portfolio carbon intensity (page 19)
- Carbon emissions from direct haulage (dedicated store and home delivery fleets) (page 22)
- Carbon footprint – Scope 1, 2 and selected Scope 3 emissions (pages 19-21)
- Energy use (page 23)

Planet: Forest Positive

- Responsibly sourced wood and paper products (page 24)

Customers

- Sustainable Home Products sales (page 26)

Communities

- Community investment (page 29)

Fundamentals: Responsible sourcing

- Supplier ethical audits (page 32)

Sustainability Targets

- Progress towards Sustainability Targets* (page 6)

To assess the Selected Information, which includes an assessment of the risk of material misstatement in the Report, we have used Kingfisher's Sustainability Data Collection

* Sustainability targets that are related to the Selected Information included in the scope for our independent assurance.

Methodology 2022/23 (the “Criteria”), which can be found [here](#). We have not performed any work, and do not express any conclusion, on any other information that may be published in the Report or on Kingfisher’s website for the current reporting period or for previous periods.

Standard and Level of Assurance

We performed a **limited** assurance engagement in accordance with the International Standard on Assurance Engagements (ISAE) 3000 Revised – ‘Assurance Engagements other than Audits and Reviews of Historical Financial Information’, issued by the International Auditing and Assurance Standards Board. This standard requires that we comply with ethical requirements and plan and perform the assurance engagement to obtain limited assurance.

DNV applies its own management standards and compliance policies for quality control, in accordance with ISO/IEC 17021-1:2015 – Conformity Assessment Requirements for bodies providing audit and certification of management systems, and accordingly maintains a comprehensive system of quality control including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

The procedures performed in a limited assurance engagement vary in nature and timing from, and are less in extent than for, a reasonable assurance engagement; and the level of assurance obtained is substantially

lower than the assurance that would have been obtained had a reasonable assurance engagement been performed. We planned and performed our work to obtain the evidence we considered sufficient to provide a basis for Our Conclusion, so that the risk of this conclusion being in error is reduced but not reduced to very low.

Basis of Our Conclusion

We are required to plan and perform our work in order to consider the risk of material misstatement of the Selected Information; our work included, but was not restricted to:

- Conducting remote interviews with Kingfisher management to obtain an understanding of the key processes, systems and controls in place to generate, aggregate and report the Selected Information;
- Remote and onsite meetings with teams from two retail banners, Screwfix and Castorama Poland, to review processes and systems for preparing retail banner level data consolidated at Group level. For community investment, remote meetings were conducted with Castorama Poland and the Group team responsible for Group reporting. We were free to select retail banners and they were chosen on the basis of materiality and frequency of audit visit over the past four years;
- Remote meetings with head office personnel to review processes and systems for preparing and consolidating Group level data;

- Performing limited substantive testing on a selective basis of the Selected Information to check that data had been appropriately measured, recorded, collated and reported;
- Reviewing whether Kingfisher followed its stated process in the Criteria to determine progress towards its Sustainability Targets;
- Assessing the appropriateness of the Criteria for the Selected Information;
- Reviewing that the evidence, measurements and their scope provided to us by Kingfisher for the Selected Information is prepared in line with the Criteria; and
- Reading the Report and narrative accompanying the Selected Information within it with regard to the Criteria.

DNV Business Assurance Services UK Limited
London, UK
19th June 2023



DNV Business Assurance

DNV Business Assurance Services UK Limited is part of DNV – Business Assurance, a global provider of certification, verification, assessment and training services, helping customers to build sustainable business performance.

www.dnv.co.uk/BetterAssurance

Our competence, independence and quality control

DNV established policies and procedures are designed to ensure that DNV, its personnel and, where applicable, others are subject to independence requirements (including personnel of other entities of DNV) and maintain independence where required by relevant ethical requirements. DNV holds other audit and assurance contracts with Kingfisher, none of which conflict with the scope of this work. This engagement work was carried out by an independent team of sustainability assurance professionals. Our multi-disciplinary team consisted of professionals with a combination of environmental and sustainability assurance experience.

Inherent limitations

All assurance engagements are subject to inherent limitations as selective testing (sampling) may not detect errors, fraud or other irregularities. Non-financial data may be subject to greater inherent uncertainty than financial data, given the nature and methods used for calculating, estimating and determining such data. The selection of different, but acceptable, measurement techniques may result in different quantifications between different entities.

Our assurance relies on the premise that the data and information provided to us by Kingfisher have been provided in good faith. DNV expressly disclaims any liability or co-responsibility for any decision a person or an entity may make based on this Assurance Statement.

Responsibilities of the Directors of Kingfisher and DNV

The Directors of Kingfisher have sole responsibility for:

- Preparing and presenting the Selected Information in accordance with the Criteria;
- Designing, implementing and maintaining effective internal controls over the information and data, resulting in the preparation of the Selected Information that is free from material misstatements;
- Measuring and reporting the Selected Information based on their established Criteria; and
- Contents and statements contained within the Report and the Criteria.

Our responsibility is to plan and perform our work to obtain limited assurance about whether the Selected Information has been prepared in accordance with the Criteria and to report to Kingfisher in the form of an Independent Limited Assurance Conclusion, based on the work performed and the evidence obtained. We have not been responsible for the preparation of the Report.

Read more

Our Responsible Business website
www.kingfisher.com/responsible-business

Annual Report and Accounts
www.kingfisher.com/annualreport

Our Responsible Business Report
www.kingfisher.com/responsible-business-report

Our Responsible Business Data
Collection Methodology
www.kingfisher.com/datamethodology

Our Responsible Business GRI Index
www.kingfisher.com/GRI-index

Our Responsible Business Databook
www.kingfisher.com/databook

Our Sustainable Home Product guidelines
www.kingfisher.com/shpguidelines

Our Modern Slavery Act Statement
www.kingfisher.com/Modern-Slavery

Contacts

What do you think about our performance?
We'd love to hear your views on
Responsible Business at Kingfisher at
responsiblebusiness@kingfisher.com

Kingfisher



castorama



SCREWFIX

