英語：ゆうちょ銀行とお取引をされる外国人のお客さまへ

To All Japan Post Bank Customers without Japanese Citizenship

■ When opening an account or performing various procedures, please present your Residence Card to the employee in order to verify your nationality, status of residence, period of stay, etc.

※ If your Residence Card has been updated, please present it at the time of the procedure.

※ This does not apply to diplomats or others to whom a Residence Card has not been issued.

■ If the expiry date of your period of stay falls within three months of the date you apply to open an account, you will not be able to open an account.

If you plan to remain in Japan, apply to open an account with your new Residence Card for which the period of stay was updated.

※ If your period of stay determined at the time of entry into Japan is no more than three months and you have not been issued a Residence Card, you are not eligible to open an account at Japan Post Bank/Post Office.

※ If you are in the process of renewing your status of residence or period of stay, please bring your new Residence Card after renewal.

■ Please present your student/employee ID, etc.

If your status of residence is “留学 (Student)” or “技能実習 (Technical Intern Training),” you are required to present your student ID card or employee ID card to the employee along with your Residence Card in order to verify your enrollment at school or employment at a company.

※ The Japan Post Bank or Post Office may contact your school or workplace.

■ It may take some time before your account is opened.

In order to perform various checks in accordance with applicable laws and regulations, we may not be able to open an account on the day your application is received, but instead a passbook will be mailed to your residence at a later date.

Also, in some cases, you may not be able to open an account.

■ Other points of attention

・We make photocopies of the ID documents you submit.

・**If you have renewed your Residence Card due to a change to your name or address, please bring your new card to our counter immediately to have your records updated.**

・**Failure to notify us may result in your transactions being temporarily restricted.**

・If you were a registered non-resident and have changed your status to resident, please notify us at the counter immediately.

・**Please be sure to close your account when you return to your home country or move out of Japan.**

・**Never transfer or sell your account (passbook or cash card)** for the purpose of making it available to a third party. **It is illegal.**

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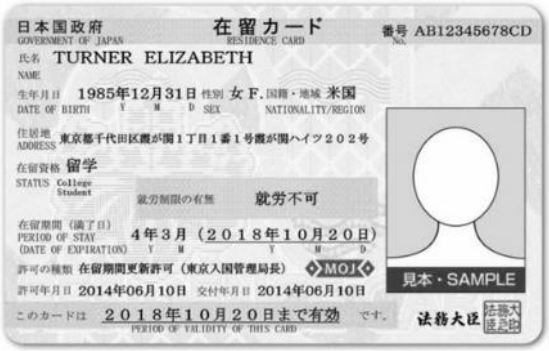

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Source: Immigration Services Agency

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