

Stay Informed:

Receive timely alerts on your loan status, EMI reminders, and important updates directly on your mobile and email. Stay in the loop without missing any critical communication.

Enhanced Security:

Protect your account with added security. Your updated contact details help us verify your identity quickly and send OTPs for secure transactions

Accurate Credit Bureaus and NESL reporting:

Ensure accurate reporting of your information to Credit Bureaus and NESL (National E-Governance Services Limited) at a monthly interval or such shorter frequency as mutually agreed between company and credit bureaus.

Access to Online Services

With your registered mobile number and email ID, you can enjoy easy access to our mobile app and online portal for account management, loan servicing, and other financial needs.

Faster Issue Resolution

In case of any queries or concerns, having your latest contact information allows us to assist you promptly and efficiently

Convenience

Reduced need for manual updates and follow ups, facilitate smooth and uninterrupted services from your financial institutions.

You may write to us at customer.care@iifl.com from your registered email id or visit nearest branch with your updated KYC documents or raise a request at <https://www.iifl.com/contact-us/raise-a-request>