



ACCESSIBILITY STATEMENT FOR THE ENEL.IT WEBSITE

Enel Energia S.p.A. is committed to making its website accessible, in accordance with Law No. 4 of January 9, 2004.

This accessibility statement applies to the website Enel Energia S.p.A. www.enel.it.

Conformance Status

This website **partially conforms** to the requirements of Appendix A of the UNI CEI EN 301549 standard due to the non-conformities listed below.

Inaccessible Content

Inaccessible Content The following listed content is not accessible due to non-compliance with Law 9 January 2004, no. 4.

- presence of images without proper alternative text;
- presence of links that are difficult to identify due to lack of underlining;
- some color contrast ratios between text and background are insufficient;
- keyboard interaction may cause difficulties for individuals with motor disabilities and/or users with screen readers in some cases;
- presence of forms without proper linked labels;
- presence of objects with inadequate semantics (e.g., elements that do not notify their open/closed state to screen readers).

Currently, accessible alternatives are not available as specific actions are committed to resolving the identified issues.

Reporting Methods and Contact Information of the Service

To report cases of non-compliance or to request information and content that falls outside the scope of the accessibility directive, you can send an email to the address digitalaccessibilityhelp@enel.com.

Methods for Sending Reports to AgID

In the event of an unsatisfactory response or no response within thirty days from the notification or request, the concerned party can submit a report using the method indicated on the institutional website of AgID.

Preparation of the Accessibility Statement

This statement has been drafted on 15/05/2023.

The information contained in this statement has been derived from an evaluation carried out by third parties.

Website Informations

Website publication date: 19/12/2017

Framework used for the website: Adobe Experience Manager

Usability tests have been conducted: Yes