

BATTERY WARNINGS AND SAFETY

Safe Battery Handling and Usage

Read and follow these handling instructions before using the battery.

To the extent permissible by applicable law, failure to read and follow these warnings and instructions might result in damage to your NETGEAR product that would not be covered by the NETGEAR warranty.

In this document, references to batteries includes battery packs

To ensure optimal safety and performance, follow these instructions:

- **DO NOT** use counterfeit batteries in NETGEAR products. Use only batteries supplied by NETGEAR.
- **DO NOT** use this battery for anything other than its intended purpose.
- Keep batteries out of the reach of children and pets.
- **DO NOT** use a battery if its case appears damaged, swollen, or compromised. Examples include, but are not limited to leakage, odors, dents, corrosion, rust, cracks, swelling, melting, or scratches.
- **DO NOT** disassemble, crush, puncture, shred, or otherwise tamper with your battery.
- **DO NOT** let battery be exposed to any liquid. Liquid can get into the battery's circuits, leading to corrosion and compromising its safety.
- **DO NOT** dry a wet or damp battery with an appliance or heat source, such as a hair dryer or microwave oven.
- **DO NOT** place your device or battery near a heat source or in direct sunlight. High temperatures can cause the battery to swell, leak, or malfunction. Examples include, but are not limited to, on or near a heater, cooking surface, cooking appliance, iron, radiator, fireplace, or the interior of a vehicle or next to a window in direct sunlight.
- **DO NOT** allow the battery to touch metal objects. If metal objects, such as jewelry, stay in prolonged contact with the battery contact points, the battery might become very hot or catch on fire.
- **DO NOT** store the battery with hazardous or combustible material. Store in a cool, dry, ventilated area.
- **DO NOT** load the battery backwards. **MAKE SURE** the battery compartment is empty and free of any moisture or loose debris before inserting the battery.
- **DO NOT** charge battery in direct sun, or extreme temperatures. Charge battery in a room-temperature environment, which is generally between 68°F and 79° F (20°C and 26°C). Charging might be temporarily disabled if the battery temperature exceeds 140°F (60°C). If the battery temperature is hot, but less than 140°F (60°C), the battery will be charging, but at a slower rate than usual.
- Avoid dropping the battery or the NETGEAR product with the battery inside. Dropping it, especially on a hard surface, might cause damage to the battery and the NETGEAR product. If you suspect damage to the battery, replace it immediately.
- NEVER leave your mobile hotspot plugged in to charge for longer than 24 hours. Allow battery to drain and re-charge. Leaving your mobile hotspot plugged into a charger without allowing the battery to drain may affect performance of the battery and/or ruin the battery/device.
- If a battery exhibits significantly shorter runtime compared to when it was new, it has reached the end of its reasonable lifetime, so we recommend replacing it. For best results and performance, NETGEAR batteries should be replaced after 12 months of usage or sooner, depending on usage.
- Follow local guidelines to dispose of used battery. **DO NOT** dispose of your battery in fire or water.

Counterfeit Battery Warning

Do not use counterfeit batteries!

The quality, reliability and safety of counterfeit batteries is uncertain, and in some cases, may be dangerous. It is possible that some counterfeit batteries may ignite or explode, resulting in injury or damage to the user, property or your NETGEAR product.

Counterfeit batteries do not provide the same high safety standard as the NETGEAR branded battery. Lithium-ion batteries must include marks to show they are in compliance with their country's safety and environmental standards. It may be illegal to sell batteries that are not in compliance.

Counterfeit batteries lack built-in fault, overcharge and heat protection. There is a risk of counterfeit batteries unexpectedly overheating or catching fire when being charged. NETGEAR branded batteries meet or exceed industry standards, including prevention of overcharging and heating.

Compared with NETGEAR branded batteries, counterfeit batteries have significantly lower charging capacities. Counterfeit batteries may also deteriorate quickly after frequent use, inaccurately show battery power levels, expand and become stuck into the product slot, cause sudden power loss, or damage your NETGEAR product.

The NETGEAR warranty does not cover damage to the NETGEAR product caused by non-NETGEAR batteries or chargers.

Avoid purchasing batteries from online-auction and other marketplace websites, as these are known sources of counterfeit batteries.

NETGEAR recommends that you always use only NETGEAR branded batteries and chargers supplied by NETGEAR for quality assurance and safety.

Only NETGEAR branded batteries give you the confidence that your product and batteries will work together the way they were designed.

Helpful Tips for Avoiding Counterfeit Accessories

- Only purchase items directly from NETGEAR or from authorized dealers. Purchasing directly from NETGEAR or from an authorized dealer is the best way to ensure that you get genuine NETGEAR accessories.
- Be careful when purchasing from overseas sites. Counterfeit goods are more often sold online from a variety of countries.
- Watch out for prices that appear unreasonably cheap. If you find items with prices that seem too good to be true, they may be counterfeit. Before taking advantage of an extra low price, take a moment to consider the damage a counterfeit battery could do.
- Check the quality of the packaging. Genuine NETGEAR replacement batteries are always sold sealed in high-quality blister packs or cardboard boxes. These are marked with the NETGEAR logo. NETGEAR never sells its products in plastic bags or paper wrapping, so we recommend that you never buy goods packaged in this way. Please note that some counterfeit goods may have fake hologram seals.
- Check that your batteries fit your devices properly.
- If your battery does not fit easily and securely in place, it may be counterfeit.
- Beware of overheating. Counterfeit batteries or accessories are not made to industry safety and quality standards, and may heat up dangerously when in use, possibly smoking, melting, igniting or even exploding.
- Make sure your accessories perform as well as they should. Counterfeit batteries may not last as long, or hold a charge as well as the genuine battery that came with your NETGEAR product. If your accessories do not perform as well as genuine accessories, they may be counterfeit.

Again, purchasing directly from NETGEAR or from an authorized dealer is the best way to ensure that you get genuine Netgear accessories.

TO THE EXTENT PERMISSIBLE BY APPLICABLE LAW, NETGEAR, INC. DISCLAIMS ALL LIABILITY WHATSOEVER RELATED TO THE USAGE OF COUNTERFEIT BATTERIES IN NETGEAR PRODUCTS, INCLUDING WITHOUT LIMITATION, FIRE, DAMAGE TO PROPERTY, BODILY INJURY, AND/OR DEATH. A COUNTERFEIT BATTERY THAT CAUSES DAMAGE TO THE NETGEAR PRODUCT MAY RENDER THE NETGEAR, INC. WARRANTY NULL AND VOID. YOU ASSUME ANY AND ALL RISKS ASSOCIATED WITH THE USAGE OF COUNTERFEIT BATTERIES IN NETGEAR PRODUCTS, INCLUDING WITHOUT LIMITATION, FIRE, DAMAGE TO PROPERTY, BODILY INJURY, AND/OR DEATH.