NETGEAR Insight Datasheet

NETGEAR
INSIGHT

The NETGEAR® Insight management solution offers plug-and-play setup and management of a business network, using an easy-to-use cloud portal or mobile app for Insight compatible devices. The Insight platform allows any business or custom install project owner, managed service provider, or IT professional to discover and set up their NETGEAR devices and monitor and manage their network remotely. The intuitive web interface and mobile app cover a variety of configuration options and network situations.

NETGEAR Insight brings 3 major benefits:

1. Insight delivers centralized remote management covering select NETGEAR access points, switches, routers, and mobile hotspots for a complete network solution for business networks of any size.

   Insight provides the full management function for devices as well as wireless and wired networks: Discovery, network setup, device configuration, ongoing monitoring, troubleshooting and firmware management

2. Business owners or managed service providers (MSPs) and value-added resellers (VARs) are able to remotely manage networks across multiple locations -- all from a single pane-of-glass on any device.

3. Insight provides ongoing visibility of the network and provides customized alerts based on specific needs.

NETGEAR Insight subscription plans

NETGEAR Insight management solution comes in 2 subscription plans: Insight Premium and Pro.

Insight Premium includes management and monitoring through both the Insight mobile app and the Insight Cloud Portal, together with additional advanced features.

Insight Pro, designed for residential and commercial custom installers, IT network MSPs and VARs, includes all Premium features and more, such as multi-tenancy & multi-admin.

INSIGHT OFFER DETAILS	Premium	Pro
Multi-Tenancy	No	Yes
User Roles	Account Admin	Account Admin, Secondary Admin, Organization Owner, Manager
Simple Network-Level Replication	No	Yes
Multi-network locations/ organizations	Locations	Organizations & Locations
Ideal Deployment	Single business/ multi-location, remote workforce	Custom Installers, MSP, branch offices, remote workforce
Bulk Device Operation	Firmware Update	Onboarding, Reboot, Firmware Update
Annual Subscription Cost (per device/per year)	$9.99	$22.00

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The Insight Premium and Pro Advantages

Common User Interface

The Insight cloud portal performs setup, monitoring, and managing of devices. Through the portal, users have a single-pane-of-glass view of all devices and locations, including multiple sites, from any PC, Mac, or tablet. These larger screens are ideal for configuring larger port-count switches, such as the 28-port and 52-port Insight Managed Smart Pro switches. The Insight Cloud Portal is included with Insight Premium and Pro subscriptions. A condensed version of the UI is available through the mobile app.

Additional Insight Pro Benefits

Insight Pro comes with all the Insight Premium advantages and a lot more. Advantages include separated multi-tenancy support to remotely monitor multiple customer organizations in one Insight Pro account. Insight Pro excels with organizations that have numerous network locations, multiple administrative roles divided across multiple customer networks, and provide end-to-end delivery of services including registration, setup/configs, remote monitoring, firmware management, support escalation.

Insight Advanced Features

The Insight Premium and Pro subscriptions also come with many advanced features for optimal configuration of your business network.

Multi-level Network Management: Organization, Location, Device Group

Ideal for MSPs and VARs with multiple accounts, locations, and groups of devices performing different functions on the network.

Fast Roaming

Enhance the WiFi experience for employees and guests by allowing their WiFi connections to seamlessly move from one Insight access point to another, across multiple generations of wireless technologies, without loss of their session connectivity.

Comprehensive Wireless Dashboard

With traffic and client historical data overview and filtering by SSID or access point, the Insight Cloud Portal is an in-depth troubleshooting tool and daily monitoring tool to quickly spot any anomalies.

Visualize Network Topology

Location-level and per-device downstream topology views offer numerous device details. SSID view provides a quick overview on the device load per access point.

Network-level Config Replication (Pro only)

Allows admins to save and copy device and location level configurations (SSIDs, VLANs, LAGs, etc.) from other Insight networks. This significantly reduces setup time for speedy deployment for any new network location.

Energy Efficiency Mode

Save energy at the location level with a power-saving feature that works automatically to lower the overall energy consumption of each access point.

Multi Pre-shared Key (MPSK)

Provides network admins with better WiFi network access control and a higher level of security over groups of users. Have up to 32 passphrases divided among the 8 possible SSIDs. MPSK is currently supported by WEP, WPA, and WPA2.

WiFi and PoE Scheduling

Create, set up and save granular schedules that can apply across multiple networks or locations using the same SSID. Easily set up multiple schedules/timers for Power-over-Ethernet devices connected to PoE Insight Switches right through the Insight mobile app or Cloud Portal.
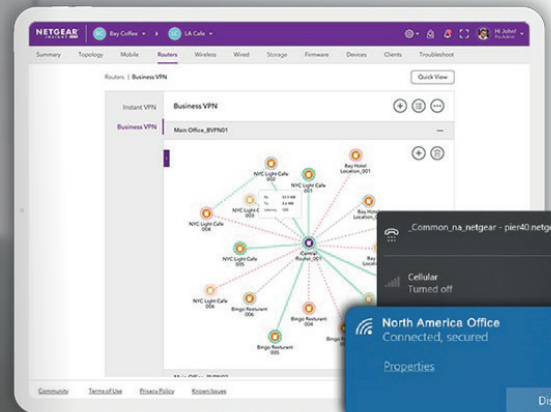
License Key Allocation and Scheduling (Pro only)

Add an Insight Subscription license at the organization level to limit extra steps to allocate each license key from the account to each organization.

Eliminate operational gaps when Insight licenses expire by scheduling individual license key activations in advance. Simply buy license keys and schedule the keys to activate tomorrow, a month, or over two years from now, when the previous license expires.

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NETGEAR Insight
Add-On Services

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NETGEAR Insight is your gateway to advanced services. Enhance your network management and security with NETGEAR Insight advanced add-on services such as Instant Captive Portal.

Instant Captive Portal

A captive portal is a web page that customers use to access public WiFi networks. NETGEAR Insight Instant Captive Portal gives businesses the ability to set up a professional captive portal within minutes, with features and capabilities similar to those of more expensive captive portals. Available on Insight managed access points.
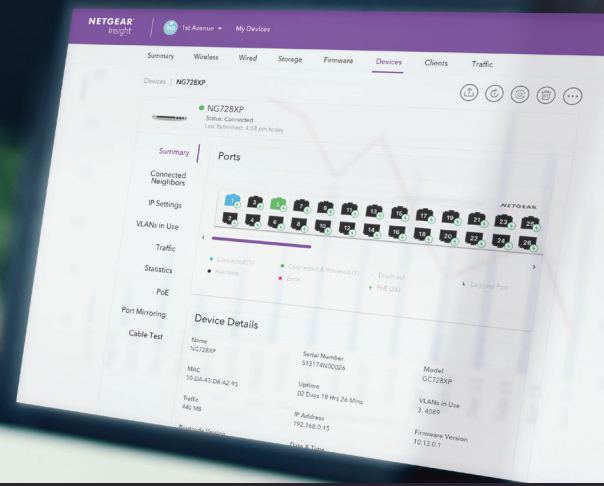
- **Easy Portal Customization:** Gain full flexibility and control by easily customizing your company page and login page, payment features, marketing communications, and more.

- **User Analytics:** Collect detailed user analytics through your customers' social login.

- **PayPal Integration:** Enhance user experience with payment through PayPal. Customize guest WiFi payment by charging by usage time.

- **Multilingual Support:** Insight Instant Captive Portal is available in five different languages: English, Chinese, French, German and Japanese.

- **One-year User Log Storage:** Access and store user logs for one year. Improve traceability when your business is prompted for an investigation.

> **Service Pack Notes**
> Instant Captive Portal is available for packs of 1, 3, 10, and 40 access point licenses. Each license is applicable to one WiFi Network (SSID). All packs have a duration of 1 year. This service is enabled on a per location basis.

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Insight Subscription Product Features

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Feature	Pro Router	Switches	Wireless Access Points	Mobile Hotspots
Insight web portal and Insight mobile app (iOS and Android)	●	●	●	●
Device discovery with network scan	●	●	●	●
Multiple pro admin support (Insight Pro only)	●	●	●	●
Device scan by QR or bar code via Insight mobile app	●	●	●	●
One-tap device registration	●	●	●	●
Bulk device onboarding	●	●	●	●
Secure device onboard with device MAC and S/N	●	●	●	●*
Single sign-on (SSO)	●	●	●	●
Two-factor authentication	●	●	●	●
Email alerts	●	●	●	●
Client Isolation List	●	●	●	●
mDNS Gateway	●	●	●	
Push notifications	●	●	●	●
Support for multiple locations	●	●	●	●
Bulk Onboarding (Insight Pro only)	●	●	●	●
In-app access to NETGEAR support	●	●	●	
Data history: Up to 7 days with Premium and 30 days with Pro	●	●	●	●
Advanced account-based notification management	●	●	●	●
Customizable dashboard with account, location, and device views	●	●	●	●
Troubleshooting: DNS lookup, speed test, and traceroute	●	●	●	●
Firmware scheduler	●	●	●	
Location-level topology	●	●	●	
Guided tour and contextual help	●	●	●	
Organization-wide SSID	●	●	●	
SNMP device status - read-only & log export		●	●	
Network-level config replication (Insight Pro only)	●	●	●	
Wired and wireless network setup and configuration	●	●		
Advanced PoE configuration		●		
Energy Efficiency Mode	●		●	

* With device S/N and IMEI number

NETGEAR® BUSINESS

Switches

GS108Tv3
8-Port Gigabit Ethernet Smart Switch

GS110TPv3
8-Port Gigabit PoE+ Ethernet Smart Switch
with 2 SFP Ports

GS510TPP
8-Port Gigabit Ethernet High-Power PoE+
Smart Switch with 2 Dedicated SFP Ports

GS724TPv3
24-Port Gigabit PoE+ Smart Switch
with 2 SFP Ports

GS724TPPv3
24-Port Gigabit PoE+ Smart Switch
with 2 SFP Ports

GS728TPv3
24-Port Gigabit Ethernet PoE+ Smart Switch
with 4 SFP Ports (190W)

GS728TPPv3
24-Port Gigabit Ethernet PoE+ Smart Switch
with 4 SFP Ports (380W)

GS728TXPv3
24-Port Gigabit Ethernet PoE+ Smart Switch
with 4 10G SFP+ Ports

GS752TPv3
48-port Gigabit Ethernet PoE+ Smart Switch
with 4 SFP Ports (380W)

GS752TPPv3
48-Port Gigabit Ethernet PoE+ Smart Switch
with 4 SFP Ports (760W)

GS752TXPv3
48-Port Gigabit Ethernet PoE+ Smart Switch
with 4 10G SFP+ Ports

MS510TXM
8-Port Multi-Gigabit/10G Ethernet Smart Switch
with 2 SFP+ Ports

MS510TXUP
8-Port Multi-Gigabit/10G Ethernet Ultra60 PoE++ Smart
Switch with 2 SFP+ Ports

MS108TUP
8-Port Multi-Gigabit (2.5G) Ethernet
Ultra60 PoE++ Smart Switch

MS324TXUP
24-Port Multi-Gigabit (2.5G) Ethernet
Ultra60 PoE++ Smart Switch with 4 SFP+ Ports

XS508TM
8-Port 10G/Multi-Gigabit Ethernet Smart Switch
with 2 10G SFP+ Ports

XS516TM
16-Port 10G/Multi-Gigabit Ethernet Smart Switch
with 2 10G SFP+ Ports

INCLUDES 1 YEAR
NETGEAR
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SUBSCRIPTION

Professional Routers

PR60X
10G/Multi-Gigabit Dual WAN Pro Router

INCLUDES 1 YEAR
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Wireless Access Points

WBE750
BE18400 Tri-Band PoE 10G
WiFi 7 Access Point

WAX630E
Tri-Band WiFi 6E AXE7800
Access Point

WAX630
Tri-Band AX6000
Access Point

WAX625
Dual-Band AX5400
Access Point

WAX620
Dual-Band AX3600
Access Point

WAX615
Dual-Band AX3000
Access Point

WAX605
WiFi 6 AX3000 Dual-band
Gigabit PoE Access Point

WAX610
Dual-Band AX1800
Access Point

WAX610Y
Dual-Band AX1800
Outdoor Access Point

INCLUDES 1 YEAR
NETGEAR®
SUBSCRIPTION

Mobile Hotspots

MR1100
Nighthawk M1 4G LTE Mobile Router

MR5100
Nighthawk 5G WiFi 6 Mobile Hotspot Pro for AT&T

MR5200
Nighthawk M5 5G WiFi 6 Mobile Router

MR6110
Nighthawk M6 5G WiFi 6 Mobile Router for AT&T

MR6150
Nighthawk M6 5G WiFi 6 Mobile Hotspot Router

MR6220
Nighthawk M6 Mobile Router

MR6220G
Nighthawk M6 Mobile Router
(Carrier-only version) Includes 1-year Insight subscription

MR6450
Nighthawk M6 Pro WiFi 6E Mobile Hotspot 5G Router

MR6500
Nighthawk M6 Pro 5G WiFi 6E Mobile Router for AT&T

MR6520
Nighthawk M6 Pro Mobile Router

MR6520G
Nighthawk M6 Pro Mobile Router
(Carrier-only version) Includes 1-year Insight subscription

MR6550
Nighthawk M6 Pro 5G mmWave WiFi 6E Mobile Hotspot Router

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