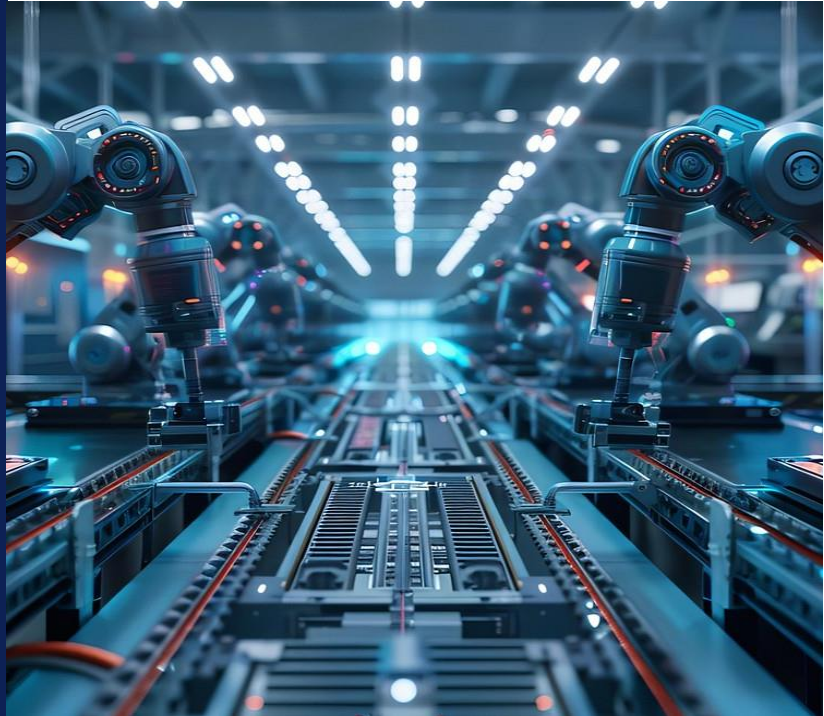**DELL**Technologies

Dell Connected Provisioning

Provision in the factory,
manage from the cloud.

Delivering pre-configured, ready to work devices faster and easier.

With an increase in the remote workforce, IT is challenged to meet the needs of devices being shipped to individual users. IT wants to get devices to users faster with minimal set up. End users don't have time to sit on the phone with IT for hours to get their device set up. They want to be ready to work as soon as their PC arrives.

Connected Provisioning helps get a customized device to an end user faster with fewer touches. By leveraging the cloud, we are speeding up the way devices are configured. It's a customized solution designed to benefit IT and the end user. What used to take weeks or even months has now been lessened to just days. The reduced time to deliver and be productive makes receiving a new PC is easy as setting up a new phone.
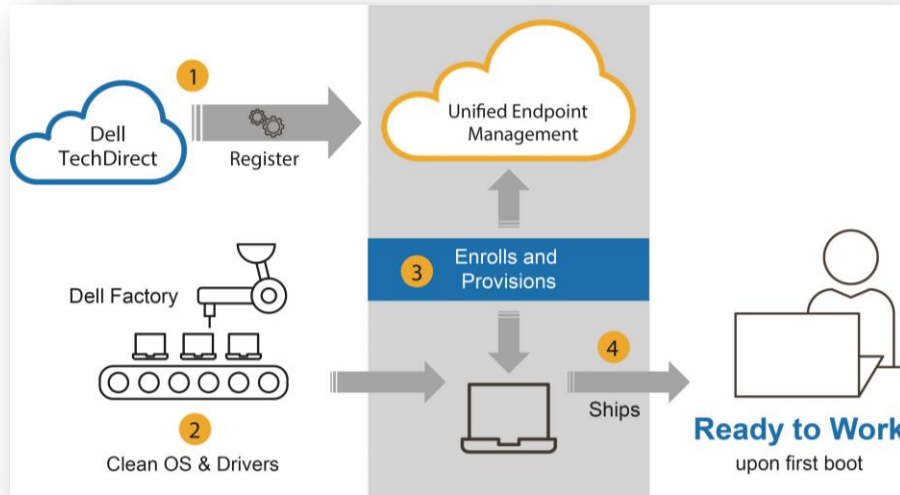
Key Benefits

- Simplified Process: IT can manage the entire provisioning process through Dell's TechDirect portal.

- Zero IT touch: from your IT infrastructure to Dell supply chain without requiring a network connection back to your environment.

- Flexibility: Configure devices to a specific group of users gives IT more control to customize.

- Faster productivity: All tasks preformed in factory so PC set up can be as easy as setting up a new phone.

Why Connected Provisioning?

Dell specializes in helping IT leaders solve their pain points. We leveraged our long-standing configuration and provisioning expertise to help modernize the execution. We can help you dynamically configure ready-to-work devices from a secure cloud platform within our supply chain and direct ship ready-to-work devices to the end user in days instead of weeks or even months.

How it works

Using your Unified Endpoint Management* (UEM) solution, we provision your systems in our factory from the cloud. All your applications and settings are loaded then we ship your new Dell system directly to the end user, no matter where that user is. With just a few keystrokes, your end users complete the provisioning process in just a few minutes.

1. Orders flows into TechDirect to allow assignment of customer's preferred profile for UEM registration **(IT)**

2. Clean OS and drivers are loaded **(Dell)**

3. Connected to the internet and provisioned from the cloud via UEM **(IT & Dell)**

4. Shipped to the end user **(Dell)**

Connected Provisioning partners IT and Dell

To preform configuration tasks in our facility without compromising the IT or end user's network bandwidth.

• A Custom or Ready Image free of unsanctioned software

• Registration in the cloud for each Dell system, any model

• Device enrollment

• Provisioning that includes application loads, updates, policies and security

Connected Provisioning a better way to deploy

Simple setup for IT (in minutes, not days) using TechDirect

Less IT effort by moving time/work/bandwidth into Dell supply chain

Updates are done dynamically and in our factory, so the provisioning process is much faster

End user receives system tailored to their needs. Productive in minutes, not hours

DELL Technologies