

Dell Validated Design for SAP HANA Deployments with Dell VxRail Infrastructure

March 2024

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Design Guide

Abstract

This design guide provides storage and configuration best practices for a Dell VxRail hyperconverged appliance for an SAP HANA HCI deployment. The solution incorporates Dell PowerEdge servers, VMware vSphere infrastructure, and VMware vSAN storage.

Dell Technologies Solutions



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Executive summary

Introduction

Dell VxRail is a hyperconverged infrastructure (HCI) appliance from Dell and VMware. Deploying VxRail is the easiest and fastest way to extend and simplify an existing VMware environment for SAP HANA. Powered by VMware vSAN and managed through the VMware vCenter interface, the VxRail appliance gives existing VMware customers a familiar operational experience. Integration of the appliance with their existing VMware tools enables customers to use and extend their current IT tools and processes.

In 2018, SAP extended their HANA platform support with a certification and validation process for a hyperconverged platform and infrastructure. This process complements existing hardware certifications for SAP HANA appliances and enterprise storage. SAP has certified the VxRail appliance for running SAP HANA workloads in the configuration that this guide describes.

Solution overview

The Dell hyperconverged solution for SAP HANA based on VxRail infrastructure incorporates Dell PowerEdge servers with VMware vSphere and vSAN virtualization software. The solution encompasses design configurations and deployment options. Customers use SAP sizing tools for SAP systems on VMware virtualized infrastructure to determine the deployment requirements, and then work with Dell Technologies representatives to configure and deploy the solution.

Key benefits

The VxRail appliance provides a fully engineered HCI solution that enables businesses to innovate faster and accelerate their IT operations. Customers implementing the solution can expect the following benefits:

- **Agility:** A modern SAP landscape management experience that provides automated provisioning capabilities and a faster time-to-value for SAP applications including SAP HANA
- **Engineering:** Compute, networking, and storage components that are integrated with the specified prerequisites, and tested dependencies that deliver a seamless solution experience
- **Optimization:** Design and deployment guides that describe proven performance, automation, and resiliency best practices for VxRail and SAP landscapes including SAP HANA

Document purpose

This guide describes how to plan, prepare, and configure a VxRail hyperconverged solution for SAP HANA deployments. Validated best practices are provided for designing and configuring virtualized SAP HANA deployments on a VxRail infrastructure that is based on vSphere and vSAN technologies.

This guide does not replace the requirement for VxRail implementation services by Dell Technologies Professional Services. Detailed VxRail installation and implementation documentation is available for Dell Technologies service personnel only.

Audience

This guide is for SAP Basis administrators, system administrators, storage administrators, and presales architects who design mission-critical SAP HANA systems to deploy on VxRail hyperconverged appliances. Readers should have some knowledge of VxRail appliances, PowerEdge servers, and VMware virtualization technologies in vSphere and vSAN.

We value your feedback

Dell Technologies and the authors of this document welcome your feedback on the solution and the solution documentation. Contact the Dell Technologies Solutions team by [email](#).

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Note: For links to additional documentation that is relevant to this solution, see the [Dell Technologies Solutions Info Hub for SAP](#).

Revision history

The following table describes the changes in this document:

Table 1. Change description

Date	Change summary
March 2024	Added support for VxRail 16G models following certification for 4 th Generation Intel® Xeon® Scalable (Sapphire Rapids) processors
November 2022	<ul style="list-style-type: none"> Added support for 15G models following certification for 3rd Generation Intel® Xeon® Scalable (Ice Lake) processors Title change
June 2022	Added: <ul style="list-style-type: none"> VxRail dynamic nodes Correction in network section
September 2021	Added VxRail vSAN stretched cluster support
December 2020	Added D-Series and E-Series models for 2nd Generation Intel® Xeon® Scalable (Cascade Lake) processors
September 2018	Initial release

VxRail requirements

SAP-certified VxRail models

SAP has certified SAP HANA for use on the following VxRail models with vSAN Original Storage Architecture (OSA):

- Models with Dual Intel Xeon Scalable Gen 4 CPU architecture (Sapphire Rapids¹)
 - VP-760: All-Flash and All-NVMe dual-socket
 - VE-660: All-Flash and All-NVMe dual-socket
- Models with Dual Intel Xeon Scalable Gen 3 CPU architecture (Ice Lake²)
 - P-series: All-Flash dual-socket P670F, all-NVMe dual-socket P670N
 - E-series: All-Flash dual-socket E660F, all-NVMe dual-socket E660N
- Models with Dual Intel Xeon Scalable Gen 2 CPU architecture (Cascade Lake³):
 - P-series: All-Flash dual-socket P570F, all-NVMe quad-socket P580N,
 - D-series: All-Flash dual-socket ruggedized D560F
 - E-series: All-Flash dual-socket E560F, all-NVMe dual-socket E560N

These models are the only VxRail models that can support SAP HANA workloads in a production environment. Hybrid models, other models such as the VxRail G, V, or S series, and earlier VxRail models are not supported. VxRail with vSAN Embedded Storage architecture (ESA) is not supported. For more information, see the [Dell VxRail spec sheet](#).

Note:

The certified Sapphire Rapids-based 16G VxRail VP-760 and VE-660 models are supported for SAP HANA only with vSphere and vSAN 8.0 and later.

The certified Ice Lake-based VxRail P670F/N and E660F/N are supported for SAP HANA only with vSphere and vSAN 7.0 U3c and later.

The system specifications for the SAP HANA HCI certified VxRail models are shown in the following tables:

¹ “Sapphire Rapids” is Intel’s code name for its 4th Generation Xeon Scalable processors.

² “Ice Lake” is Intel’s code name for its 3rd Generation Xeon Scalable processors.

³ “Cascade Lake” is Intel’s code name for its 2nd Generation Xeon Scalable processors.

Table 2. System specifications for SAP HANA HCI-certified VxRail Sapphire Rapids models

VxRail model	VE-660	VP-760
Form factor	Single system 1U	Single system 2U
Chassis	R660 with 10 x 2.5" drive bays	R760 with 24 x 2.5" drive bays
Disk groups	Up to 2	Up to 4
Disk configuration	All Flash SSDs/All NVMe Up to two disk groups, with one cache drive and up to four capacity drives in each group	All Flash SSDs/All NVMe Up to four disk groups, with one cache drive and up to five capacity drives in each group
Maximum capacity	Up to 61.44 TB all flash Up to 123 TB all NVMe	Up to 161 TB all flash Up to 322 TB all NVMe
CPU	Dual-socket 4 th Generation Intel Xeon Scalable processors, up to 60 cores per processor	Dual-socket 4 th Generation Intel Xeon Scalable processors, up to 60 cores per processor
Memory	Up to 4096 GB RAM supported for HANA	Up to 4096 GB RAM supported for SAP HANA
Ambient operating temperature	10 °C–30°C 50 °F–86°F	10 °C–30°C 50 °F–86°F
Boot	BOSS with two 240 GB SATA M.2	BOSS with two 240 GB SATA M.2
Onboard networking	Dual or quad 25 GbE or Dual or quad 10 GbE	Dual or quad 25 GbE or Dual or quad 10 GbE
Additional network options	Up to 3 x: Dual 100 GbE Up to 3 x: Dual or quad 25 GbE Up to 3 x: Dual or quad 10 GbE Fibre Channel: Up to 3x QLogic or Emulex dual port 32 Gb/64 Gb HBA	Up to 2 x: Dual 100 GbE Up to 4 x: Dual or quad 25 GbE Up to 6 x: Dual or quad 10 GbE Fibre Channel: Up to 5x QLogic or Emulex dual port 32 Gb/64 Gb HBA
vSphere ESXi	8.0 and later	
vSAN OSA	8.0 and later	
SAP HANA virtual machines (VMs)	Up to two SAP HANA production VMs on a single physical node	Up to two SAP HANA production VMs on a single physical node

Table 3. System specifications for SAP HANA HCI-certified VxRail Ice lake models

VxRail model	E660F/E660N	P670F/P670N
Form factor	Single system 1U	Single system 2U
Chassis	R650 with 10 x 2.5" drive bays	R750 with 24 x 2.5" drive bays
Disk groups	2	4
Disk configuration	All Flash SSDs/All NVMe Up to two disk groups, with one cache drive and up to four capacity drives in each group Optional: Intel Optane SSD cache drives	All Flash SSDs/All NVMe Up to four disk groups, with one cache drive and up to five capacity drives in each group Optional: Intel Optane SSD cache drives
Max capacity	Up to 61.44 TB all flash Up to 123 TB all NVMe	Up to 184 TB all flash Up to 322 TB all NVMe
CPU	Dual-socket 3rd Generation Intel Xeon Scalable processors, up to 40 cores per processor	Dual-socket 3rd Generation Intel Xeon Scalable processors, up to 40 cores per processor
Memory	Up to 4,096 GB RAM	Up to 4,096 GB RAM
Ambient operating temperature	10 °C–30°C 50 °F–86°F	10 °C–30°C 50 °F–86°F
Boot	BOSS with two 240 GB SATA M.2	BOSS with two 240 GB SATA M.2
Onboard networking	<ul style="list-style-type: none"> • Dual or quad 25 GbE, • Dual or quad 10 GbE 	<ul style="list-style-type: none"> • Dual or quad 25 GbE • Dual or quad 10 GbE
Additional network options	<ul style="list-style-type: none"> • Up to 2 x: Dual 100 GbE • Up to 3 x: Dual or quad 25 GbE • Up to 3 x: Dual or quad 10 GbE Fibre Channel: Up to 3 x QLogic or Emulex dual port 16 Gb/32 Gb HBA	<ul style="list-style-type: none"> • Up to 2 x: Dual 100 GbE • Up to 3 x: Dual or quad 25 GbE • Up to 3 x: Dual or quad 10 GbE Fibre channel: Up to 3 x QLogic or Emulex dual port 16 Gb/32 32 Gb HBA
vSphere ESXi	7.0U3c and later	
vSAN	7.0U3c and later	
SAP HANA VMs	Up to two SAP HANA production VMs on a single physical node	Up to four SAP HANA production VMs on a single physical node

Table 4. System specifications for SAP HANA HCI-certified VxRail Cascade Lake models

VxRail model	D560F	E560F/E560N	P570F	P580N
Form factor	Single system 1U	Single system 1U	Single system 2U	
Chassis	R640 XR2 with 8 x 2.5" drive bays	R640 with 24 x 2.5" drive bays	R740 with 24 x 2.5" drive bays	R840 with 24 * 2.5" drive bays
Disk groups	2	2	4	4
Disk configuration	All Flash SSDs Up to two disk groups, with one cache drive and up to three capacity drives in each group	All Flash SSDs/All NVMe Up to two disk groups, with one cache drive and up to four capacity drives in each group Optional: Intel Optane SSD cache drives	All Flash SSD Up to four disk groups, with one cache drive and up to five capacity drives in each group Optional: Intel Optane SSD cache drives	All Flash NVMe Up to four disk groups, with one cache drive and up to five capacity drives in each group Optional: Intel Optane SSD cache drives
Max capacity	46.1 TB SSD	Up to 61.44 TB	Up to 153.6 TB SSD	Up to 306 TB NVMe
Processors	Dual-socket 2nd Generation Intel Xeon® Scalable processors, up to 24 cores per processor	Dual-socket 2nd Generation Intel Xeon Scalable processors, up to 28 cores per processor	Dual-socket 2nd Generation Intel Xeon Scalable processors, up to 28 cores per processor	Quad-socket 2nd Generation Intel Xeon Scalable processors, up to 28 cores per processor
Memory	Up to 1,024 GB RAM	Up to 3,072 GB RAM (1,536 GB per processor, requires an M or L processor)	Up to 3,072 GB 1,536 GB per processor, requires an M or L processor)	Up to 6,144 GB RAM (1,536 GB per processor, requires an M or L processor)
Ambient operating temperature	5°C–45°C 41°F–113°F	10 °C–30°C 50°F–86°F		
Boot	BOSS with two 240 GB SATA M.2			
Onboard networking	2 x 25 GbE SFP28, 4 x 10 GbE RJ45			
Additional network options	2 x 25 GbE SFP28 2 x 10 GbE SFP+ 2 x 10 GbE RJ45 4 x 10 GbE RJ45	2 x 100 GbE SFP28 or up to 8 x 10 GbE RJ45 or up to 4 x 10 GbE SFP+ or up to 4 x 25 GbE SFP28	<ul style="list-style-type: none"> • 2 x 100 GbE SFP28 • Up to 16 x 10 GbE RJ45 • Up to 16 x 10 GbE SFP+ • Up to 8 x 25 GbE SFP28 Fibre Channel: Up to 2x QLogic or Emulex dual port 16 Gb/32Gb HBA	
vSphere ESXi	6.5, 6.7, 7.0U1, 7.0U2, 7.0U3			
vSAN	6.5, 6.7, 7.0U1, 7.0U2, 7.0U3			
SAP HANA VMs	Up to two SAP HANA production VMs on a single physical node		Up to four SAP HANA production VMs on a single physical node	

Note: VxRail dynamic nodes are supported for SAP HANA deployments with certified external storage under the SAP HANA TDI program. These nodes are not supported under the SAP HCI program. See [Appendix C: VxRail dynamic nodes](#).

Sizing

With SAP HANA Tailored Datacenter Integration (TDI) Phase 5, SAP introduced customer-workload-based system sizing. This sizing method uses SAP Application Performance Standard (SAPS) requirements for specific workloads to determine the type and number of processors that are required to run SAP HANA. Customers use the SAP HANA Quick Sizer tool and sizing reports to size their system, and then work with Dell Technologies to determine the optimal number of VxRail nodes, CPU types, and memory sizes for their SAP HANA environment.

To understand the impact and limitations of vSphere VMs and vSAN, see the relevant VMware and SAP documentation that is listed in [References](#).

CPU and memory considerations

While VxRail is generally available with single, dual, and quad CPU sockets, SAP HANA is certified only on dual-socket and quad-socket VxRail appliances with Intel Xeon-SP (2nd, 3rd, and 4th generation) platinum, gold, or silver CPUs with a minimum of 12 cores per socket.

The minimum size of a virtual SAP HANA instance is a half-socket (represented by at least eight physical cores) and 128 GB of RAM. Half-socket SAP HANA configurations, where two SAP HANA virtual machines share a single CPU socket, require a minimum of 16 cores per socket. Half-socket configurations on Sapphire Rapids-based systems are not supported.

- **Sapphire Rapids- based systems:** The maximum size of a virtual SAP HANA instance is 240 vCPUs (120 physical cores). The maximum memory SAP HANA VM that is supported with vSphere 8 is up to 4 TB (2 TB per CPU).
- **Ice Lake-based systems:** The maximum size of a virtual SAP HANA instance is 160 vCPUs (80 physical cores). The maximum memory SAP HANA VM that is supported with vSphere 7 is up to 4 TB (2 TB per CPU).
- **Cascade Lake-based systems:** The maximum size of a virtual SAP HANA instance is 224 vCPUs (112 physical cores) with the four-socket P580N. The maximum memory SAP HANA VM that is supported with vSphere 7 is up to 6 TB (1.5 TB per CPU).

To understand the CPU and memory considerations and also the SAP HANA limitations on vSphere 7.0x, see SAP Note 2937606: [SAP HANA on VMware vSphere 7.0 in production](#). (Access requires SAP login credentials.)

Note: For Intel Ice Lake CPUs with more than 32 cores and HyperThreading enabled, the correct number of CPUs might not be shown because of a limitation of the VMware hypervisor. For more information, see the VMware knowledge base article: [Supportability clarification for VMware SAP HANA on 32+ core CPUs](#).

When configuring memory for VxRail nodes to use for SAP HANA, ensure that the configuration complies with the SAP requirement for a symmetric, homogeneous DIMM

assembly. Also ensure that all memory channels are used with Intel Xeon-SP CPU architecture. Mixed DIMM configurations are not supported on VxRail nodes.

The following memory configurations are available for certified VxRail nodes for SAP HANA:

Table 5. Supported memory configurations for VxRail nodes with 16G Sapphire Rapids and 15G Ice Lake

P670F/N	E660F/N	VP-760/VE-660
256 GB (16 x 16 GB DIMMs)	256 GB (16 x 16 GB DIMMs)	256 GB (16 x 16 GB DIMMs)
512 GB (32 x 16 GB DIMMs or 16 x 32 GB DIMMs)	512 GB (32 x 16 GB DIMMs or 16 x 32 GB DIMMs)	512 GB (32 x 16 GB DIMMs or 16 x 32 GB DIMMs)
1,024 GB (32 x 32 GB DIMMs or 16 x 64 GB DIMMs)	1,024 GB (32 x 32 GB DIMMs or 16 x 64 GB DIMMs)	1,024 GB (32 x 32 GB DIMMs or 16 x 64 GB DIMMs)
2,048 GB (32 x 64 GB DIMMs or 16 x 128 GB DIMMs)	2,048 GB (32 x 64 GB DIMMs or 16 x 128 GB DIMMs)	2,048 GB (32 x 64 GB DIMMs or 16 x 128 GB DIMMs)
4,096 GB (32 x 128 GB DIMMs)	4,096 GB (32 x 128 GB DIMMs or 16 x 256 GB DIMMs)	4,096 GB (32 x 128 GB DIMMs)
8,192 GB are possible, but not supported by SAP	8,192 GB are possible, but not supported by SAP	8,192 GB are possible, but not supported by SAP

Table 6. Supported memory configurations for VxRail nodes with 14G Cascade Lake

D560F	P570F	E560F	E560N	P580N
192 GB (12 x 16 GB DIMMs)	192 GB (24 x 8 GB DIMMs or 12 x 16 GB DIMMs)	192 GB (24 x 8 GB DIMMs or 12 x 16 GB DIMMs)	192 GB (24 x 8 GB DIMMs or 12 x 16 GB DIMMs)	N/A
384 GB (12 x 32 GB DIMMs)	384 GB (24 x 16 GB DIMMs or 12 x 32 GB DIMMs)	384 GB (24 x 16 GB DIMMs or 12 x 32 GB DIMMs)	384 GB (24 x 16 GB DIMMs or 12 x 32 GB DIMMs)	N/A
768 GB (12 x 64 GB DIMMs)	768 GB (24 x 32 GB DIMMs or 12 x 64 GB DIMMs)	768 GB (24 x 32 GB DIMMs or 12 x 64 GB DIMMs)	768 GB (24 x 32 GB DIMMs or 12 x 64 GB DIMMs)	768 GB (24 x 32 GB DIMMs)
N/A	1,536 GB (24 x 64 GB DIMMs or 12 x 128 GB DIMMs)	1,536 GB (24 x 64 GB DIMMs or 12 x 128 GB DIMMs)	1,536 GB (24 x 64 GB DIMMs or 12 x 128 GB DIMMs)	1,536 GB (48 x 32 GB DIMMs or 24 x 64 GB DIMMs)

D560F	P570F	E560F	E560N	P580N
N/A	3,072 GB (24 x 128 GB DIMMs)	3,072 GB (24 x 128 GB DIMMs)	3,072 GB (24 x 128 GB DIMMs)	3,072 GB (48 x 64 GB DIMMs or 24 x 128 GB DIMMs)
N/A	N/A	N/A	N/A	6,144 GB (48 x 128 GB DIMMs)

Due to the strict SAP requirement for a symmetric, homogeneous DIMM assembly, memory sizes of 768 GB and 1536 GB are not possible with the Sapphire Rapids or Ice Lake architecture. Memory sizes of 1,024 GB or 2,048 GB are not possible with the Cascade Lake architecture.

Nonuniform memory access (NUMA) node sharing, which allows SAP HANA VM to share CPU sockets, is supported on dual-socket and quad-socket VxRail appliances. Only two production SAP HANA VMs per socket (half-socket) are allowed.

With NUMA architecture, each processor can access the nonlocal memory of the other processors over an advanced memory controller. However, even with a high-performance connection, access to local memory is always faster. Take this difference into account when configuring SAP HANA VMs under vSphere on VxRail appliances.

Intel Optane persistent memory

VxRail solutions offer configurations that include Intel Optane persistent memory (PMem). PMem-enabled systems provide increased performance and memory capacity while maintaining data persistence for faster SAP HANA restarts at a significantly lower cost than DRAM. Intel Optane PMem is only supported for SAP HANA on the VxRail E560F/N, P570F, and P580N models with Intel Cascade Lake CPUs and on E660F/N, P670F/N models with Intel Ice Lake CPUs.

Intel Optane PMem supports two addressing modes:

Memory mode: In this mode, Intel Optane DC PMem is presented to applications and operating systems as if it were ordinary volatile memory, enabling organizations to increase memory capacity in a denser footprint and at a lower cost than DRAM. No changes to application software are required. DRAM serves as a cache for the most frequently accessed data, with PMem providing expanded main memory capacity.

App Direct mode: App Direct mode provides data persistence during a failure, eliminating the need to recover or reload data to memory during an application or database restart. The ability to have permanent data storage in memory makes this architecture unique. In App Direct mode, Intel Optane PMem and DRAM are independent memory resources under the direct control of the application.

Note: SAP HANA with Intel Optane PMem is supported in App Direct mode for production and nonproduction environments. Memory mode is supported only for nonproduction environments. For more information, see SAP Note 2954515: SAP HANA Persistent Memory.

When VxRail hosts are equipped with Intel Optane PMem in App Direct (NVDIMM) mode, SAP HANA VMs can use PMem in accordance with the restrictions that are described in SAP Note 2913410: [SAP HANA on VMware vSphere with Persistent Memory](#) (access

requires [SAP login credentials](#)). The VMware high availability (HA) restriction is particularly important.

The SAP HANA-supported DRAM to PMem ratios and PMem DIMM sizes are:

- DRAM:PMem ratios: 2:1, 1:1, 1:2, 1:4
- PMem NVDIMM sizes: 128 GB, 256 GB, and 512 GB.

The sizing of Optane PMem-enabled SAP HANA VMs is similar to that of bare-metal two-socket and four-socket SAP HANA certified servers, but with a maximum size of 6 TB per VM (a mix of DRAM and Optane PMem). VMware recommends that SAP HANA VMs use the same DRAM:PMem ratio as the physical host/server.

For more information about DRAM:PMem ratio sizing and preparing the VxRail nodes with PMem in App Direct mode, see the [Dell Validated Design for SAP HANA TDI with PowerEdge Systems Validation Guide](#).

Sizing a VxRail cluster

A VxRail cluster can have a minimum of three nodes and as many as 64 nodes. If you are running SAP HANA in production on a VxRail cluster, a minimum of four nodes is strongly recommended to avoid an availability and performance impact when nodes become unavailable, for example, during software upgrades.

When sizing a VxRail cluster for SAP HANA, consider having enough free resources (standby nodes) available for smooth upgrades or for situations where VMware HA must migrate VMs to available nodes if a VxRail node fails.

The following table shows Dell Technologies' sizing recommendations for a VxRail cluster for SAP HANA:

Table 7. Recommended VxRail standby nodes

Number of VxRail nodes required for SAP HANA	Recommended number of additional standby nodes
3–7	1
8–14	2
15–21	3
22–28	4
29–35	5
36–42	6
43–49	7
50–56	8

SAP HANA VMs per node and per total

VxRail Sapphire Rapids-based models (16G)

The certification for SAP HANA on the Sapphire Rapids-based VP-760 and VE-660 models limits the deployment to two production SAP HANA VMs per physical VxRail node and one VM per socket. Half-socket VMs are not supported with Sapphire Rapids.

VxRail Ice Lake (15G) and Cascade Lake models(14G)

The SAP certification for SAP HANA on VxRail P-Series HCI limits the deployment to four production SAP HANA VMs per physical VxRail node and two VMs per socket (half-socket). The SAP certification for SAP HANA on VxRail D-Series and E-Series HCI limits the deployment to two production SAP HANA VMs per physical VxRail node.

Note: This limitation does not apply to nonproduction SAP HANA VMs.

While it is possible to deploy up to four production SAP HANA VMs (P-Series) and up to two production SAP HANA VMs (D/E-Series) on a physical host, it is recommended to have enough free resources to allow vSphere HA to perform an automatic restart of the SAP HANA VMs on another host if a hardware problem causes a failure of one host. See Table 7 for the standby node sizing recommendations.

Disks

Depending on the model, VxRail nodes support the following number of disks:

- **VxRail P-Series:** Up to 24 disks per node. Only all-flash and all-NVMe configurations are supported for SAP HANA for the dual-socket and quad-socket models. Both configurations require a minimum of two vSAN disk groups per node and a minimum of three capacity disks per disk group. Depending on capacity requirements, you can configure up to four disk groups with a maximum of five capacity disks per disk group.
- **VxRail D-Series nodes:** Up to eight disks per node. Only all-flash configurations are supported for SAP HANA for the dual-socket D560F, with two vSAN disk groups per node and three capacity disks per disk group.
- **VxRail E-Series nodes:** Up to 10 disks per node. Only all-flash and all-NVMe configurations are supported for SAP HANA for the dual-socket E560F/N and E660F/N, with two vSAN disk groups per node and a minimum of three capacity disks per disk group.

Every VxRail node must have the same disk group configuration. For performance reasons, match the number of disk groups in the vSAN cluster to the number of production SAP HANA VMs running in the cluster as a best practice.

The RAID 1 failure tolerance method is assigned in the storage policy to the SAP HANA persistence of each SAP HANA VM. See [Assigning VM storage policies for SAP HANA data and log](#). RAID 1 failure tolerance creates a replica (mirroring) of the data and log devices and therefore consumes twice the usable SSD/NVMe capacity.

While RAID 1 is the default storage policy for all VMs on vSAN and is required for production SAP HANA devices, you can create a new capacity-optimized storage policy with RAID 5/6 and assign it to other nonpersistent devices. RAID 5/6 consumes 1.33 times the usable device capacity on disk.

Networks

Dell Technologies strongly recommends configuring the VxRail nodes with four 25 GbE SFP28 ports to support the SAP HANA bandwidth requirements, vSAN traffic, vMotion traffic, and the SAP HANA application network traffic—the SAP HANA internode. Although 10 GbE network configurations are also supported, these configurations provide limited network and storage performance. This limitation might result in longer SAP HANA

database restart times and a smaller number of SAP HANA VMs that can be supported in the cluster.

With two or more SAP HANA VMs on any VxRail node, a 25 GbE network for vSAN is required to meet the SAP storage performance requirements.

In addition to the system networks that are required for vSphere and vSAN software, configure the following networks for SAP HANA. Include system replication if the corresponding function (SAP HANA system replication) is used:

- Application server
- Clients
- System replication
- Internode
- Backup

Dell Technologies recommends creating a vSphere distributed switch (VDS) for the networks that are required for SAP HANA. Assign 2 x 25 GbE network ports as uplinks to this new distributed switch. To meet the performance requirements of the SAP HANA internode network communication, set an MTU size of 9,000 on the distributed switch and in the operating system network settings of the SAP HANA VM for the internode network. Follow VMware and SAP HANA requirements and best practices when configuring networks on the VxRail distributed switch.

For information about network configuration for the SAP HANA solution on VxRail infrastructure, see [Network considerations](#).

For information about planning logical and physical VxRail networks, see the [Dell VxRail Network Planning Guide](#).

vSphere Clustering Service and SAP HANA

Effective from vSphere 7.0 Update 1, the vSphere Cluster Service (vCLS) is enabled by default and runs in all vSphere clusters. vCLS uses agent VMs to maintain the health of cluster services. Up to a maximum of three vCLS agent VMs are created when hosts are added to clusters. These lightweight agent VMs build the cluster control plane. Migrate vCLS VMs to hosts and CPU sockets that do not run SAP HANA production-level VMs. For guidelines to ensure a supported environment, see this VMware blog: [SAP HANA on vSphere 7 Update 1 – vSphere Cluster Service \(vCLS\)](#).

Configuration recommendations for SAP HANA virtual machines

SAP HANA deployment options

Scale-up (single-node) and scale-out (multinode) SAP HANA deployments are supported on VxRail infrastructure.

Scale-up deployments are supported on two-socket systems with VP-760, VE-660, P670F/N, E660F/N, D560F, E560F/N, and P570F models, and on four-socket systems with the P580N model.

In accordance with SAP requirements, SAP HANA scale-out deployments on VxRail nodes are supported only with four-socket Cascade Lake servers (P580N) and four-socket wide VMs that use all available CPU resources. Up to eight worker nodes are possible, plus one or more nodes for VMware HA.

Note: Only vSAN 6.7 U2/U3 and later is supported for SAP HANA scale-out deployments. For more information, see SAP Note 2718982: [SAP HANA on VMware vSphere and vSAN](#) (access requires SAP login credentials).

Linux kernel settings

To achieve optimal storage performance, set the following Linux kernel settings in the SAP HANA VM:

```
transparent_hugepage=never
numa_balancing=disabled
elevator=noop
vmw_pvscsi.cmd_per_lun=254 (not required with vSphere/vSAN 8 and later)
vmw_pvscsi.ring_pages=32 (not required with vSphere/vSAN 8 and later)
```

In a SUSE Linux VM, you can set these parameters using `yast2` and the **System Bootloader** settings for the kernel parameters. For more information, see the VMware Knowledge Base article KB2053145: [Large-scale workloads with intensive I/O patterns might require queue depths significantly greater than Paravirtual SCSI default values](#).

CPU and memory

Use SAP and VMware sizing guidelines to size CPU and memory for the SAP HANA VMs. SAP does not allow overcommitment of CPU and memory resources. An SAP HANA scale-up VM can use either 0.5, one, two, three, or four sockets. Odd multiples of half-socket VMs (such as 1.5-socket or 2.5-socket VMs) are not allowed.

Note:

For SAP HANA scale-out, a four-socket-wide VM (P580N) that uses all available CPU resources is required. SAP supports only full-socket VMs for the VxRail VP-760 and VE-660 models.

A scale-up VM requires a minimum of eight physical cores and supports up to 240 vCPUs on VxRail dual-socket nodes or logical cores with Intel HyperThreading Technology enabled.

You can use the VM configuration parameter `numa.nodeAffinity` to assign an SAP HANA VM to a specific CPU socket. For example, if a VM using two sockets and 20 cores per socket must run on CPU 0 and 1, set the VM parameters as shown in the following figure:

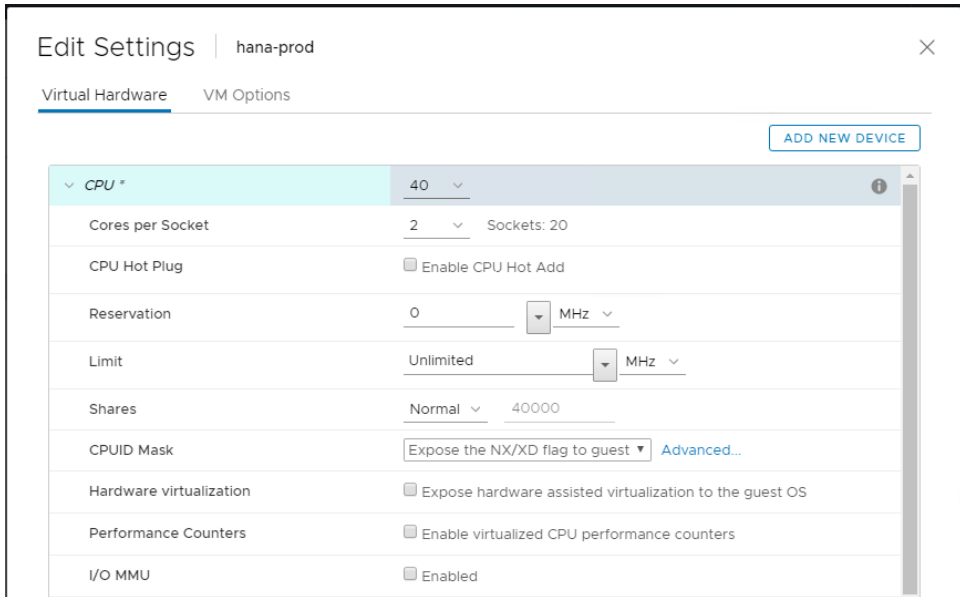


Figure 1. VM CPU settings

To set the parameter, select **Edit settings** > **VM Options** > **Advanced** > **Edit Configuration** > **Add Configuration Params**.

The **Configuration Parameters** page opens:

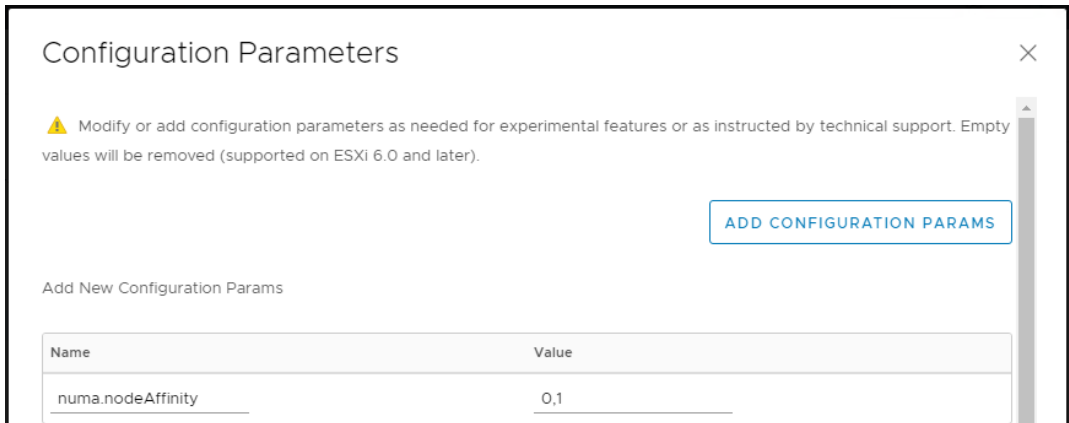


Figure 2. Setting the numa.nodeAffinity configuration parameter on the VM

Configuring Intel Optane PMem on the SAP HANA VM

Note: This section is relevant only for solutions that use Intel Optane PMem on the VxRail nodes.

To configure Intel Optane PMem on the SAP HANA VM:

1. Add the NVDIMMs as new NVDIMM devices on the VM, as shown in the following figure:

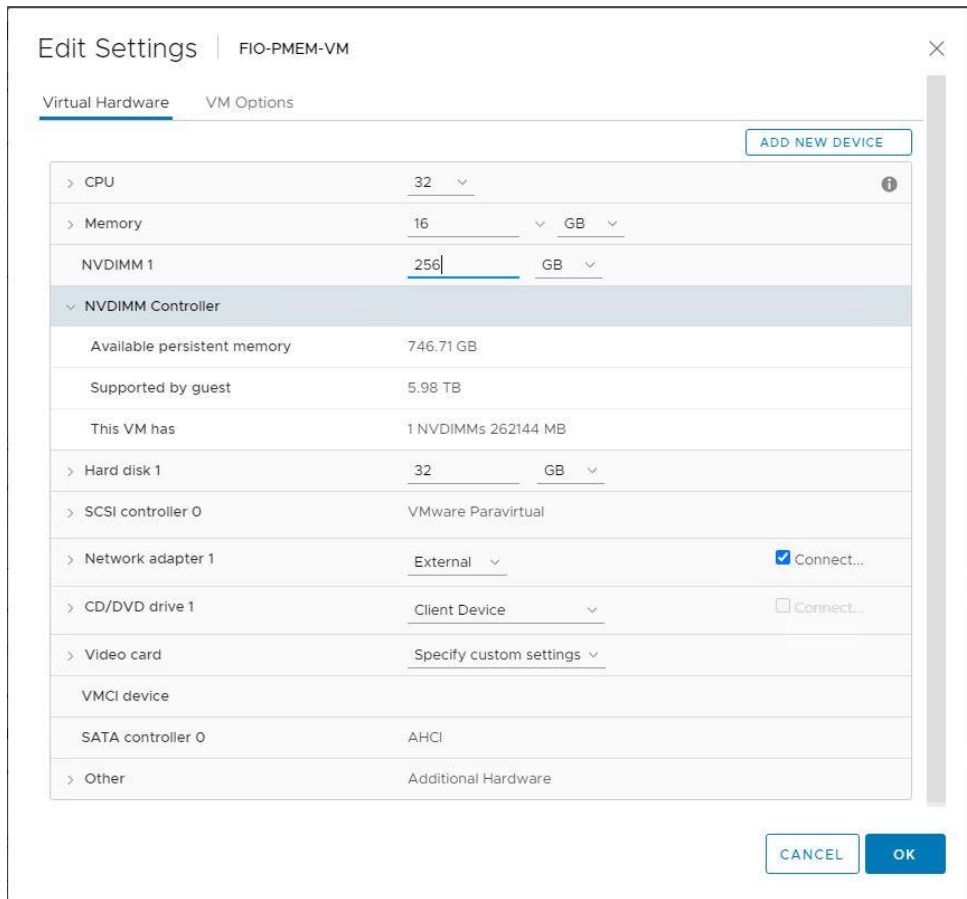


Figure 3. Adding NVDIMM devices to the VM

2. Verify that the operating system has correctly detected the NVDIMM device by running the `ndctl list` command.
3. Follow the instructions provided in the [Dell Validated Design for SAP HANA TDI with PowerEdge Systems](#) to:
 - Create the namespaces.
 - Create an NVDIMM namespace using FS-DAX mode.
 - Configure FS-DAX and create and mount the partitions.

Create `/etc/fstab` entries for PMem devices.

NVDIMM node affinity

The use of Intel Optane PMem in App Direct mode creates additional NUMA nodes. To configure an Intel Optane PMem-enabled VM for optimal performance, align the VM configuration to the underlying server hardware and to the NUMA configuration in particular.

NVDIMMs are the VMware representation of Optane PMem. For information about how to configure the NVDIMMs and align them to the NUMA architecture of the physical server, see the VMware Knowledge Base article 78094: [VM nvdimm config options for NUMA](#).

By default, the Optane PMem allocation in VMkernel for VM NVDIMMs does not take NUMA into consideration. As a result, the VM might be running on a certain NUMA node while the

Optane PMem is allocated from a different NUMA node, causing NVDIMM access in the VM to be remote and leading to poor performance. Resolve this issue by using vCenter to add certain settings to the VM configuration. To do this, select **Edit VM settings > VM Options > Advanced > Edit Configuration Parameters > Add Parameter** for each of the key value pairs shown.

On a four-socket-wide VM with four NVDIMMs, set:

```
sched.pmem.prealloc=TRUE
nvdimm0:0.nodeAffinity=0
nvdimm0:1.nodeAffinity=1
nvdimm0:2.nodeAffinity=2
nvdimm0:3.nodeAffinity=3
```

where `sched.pmem.prealloc` preallocates the entire NVDIMM as part of VM startup, preventing a runtime allocation overhead when the VM uses an NVDIMM page for the first time. The setting improves initial writes to Optane PMem, but increases the boot time of the VM.

```
nvdimm0:<devNum>.nodeAffinity = <comma separated pmem nodes used for allocation>
```

Deploying and configuring SAP HANA with PMem

Make SAP HANA aware of the new Intel Optane memory DIMMs.

- On existing SAP HANA installations, upgrade to SAP HANA SPS03 or later:

In the `[persistence]` section of the `global.ini` file, provide a comma-separated list of all mounted PMem devices by running:

```
[persistence]
basepath_persistent_memory_volumes=/hana/pmem/0;/hana/pmem/1; /hana/pmem/2;/hana /pmem/3
```

On new SAP HANA installations, extend the `hdblcm` tool with two options besides the normal installation parameters by running:

```
--use_pmem --pmempath=/hana/pmem
```

The `hdblcm` tool determines and uses all PMem devices below the `/hana/pmem` subfolder.

SAP HANA persistence

Create the persistence of production SAP HANA VMs by adding disks for data and log from the vSAN storage pool. The VMware best practice is to use a dedicated SCSI controller for the SAP HANA data and log devices. With vSAN 6 and vSAN 7 versions, the VMware best practice was to use PVSCSI controllers. With vSAN 8, however, the VMware best practice is to use NVME controllers instead of PVSCSI controllers.

Configuring the PVSCSI controller with vSphere/vSAN 6 or 7

Configure the SCSI controller as **VMware Paravirtual**. The example in the following figure uses **SCSI Controller 0** for the system devices, **SCSI Controller 1** for the data devices, and **SCSI Controller 2** for the log devices:

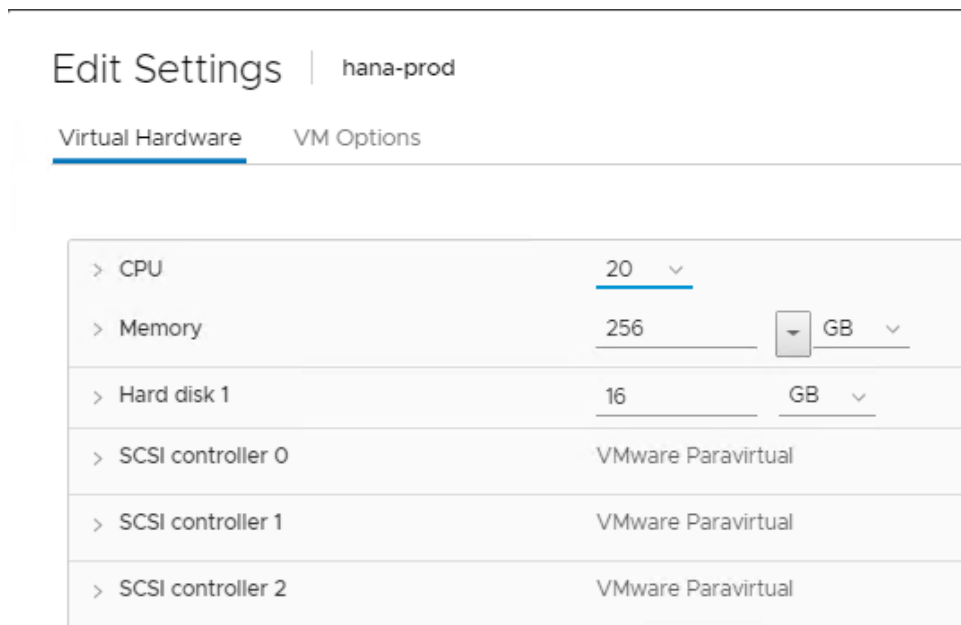


Figure 4. VM SCSI controller for the SAP HANA persistence

Configuring the NVMe controller with vSphere/vSAN 8

As of vSAN 8, the VMware best practice is to use a dedicated NVME controller for the SAP HANA data and log devices.

Configure the SCSI controller as NVME **controller**. The example that is shown in the following figure uses NVME **controller 0** for the system device, NVME **controller 1** for the data devices, and NVME **controller 2** for the log devices:

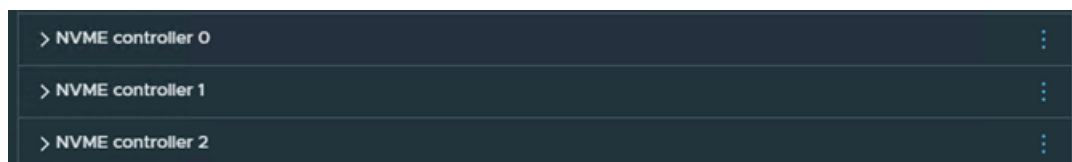


Figure 5. Use NVMe controller for the SAP HANA persistence with vSAN 8

The following figure shows an example of using NVME Controller 2 for the `hana` log persistence (hard disk 3):

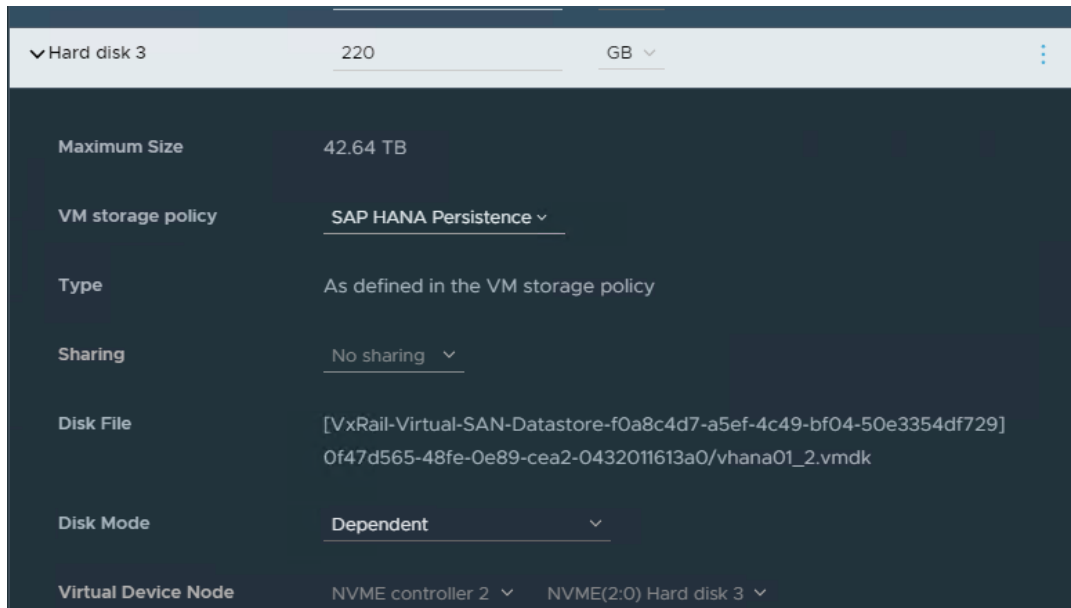


Figure 6. NVME controller for the SAP HANA log persistence

Configuring the device capacity for data and log

Use the SAP Quick Sizer tool to determine the required capacity for the SAP HANA data and log devices.

If the sizing details are not available, configure the sizes of the data devices and log devices based on the memory size of the SAP HANA VM. For data devices, configure 2 x RAM. For log devices, configure 0.5-1 x RAM (up to a maximum of 512 GB).

Add the capacity of the data and the log device to get the total capacity required for the SAP HANA persistence of the VM.

Assigning VM storage policies for SAP HANA data and log

Define a storage policy for the SAP HANA physical devices that are deployed on the vSAN data store. While the default vSAN storage policy is adequate for the system device, the SAP HANA persistence devices must have a dedicated storage policy to meet the SAP performance requirements. The following figure shows the rules that we defined in the storage policy for the SAP HANA persistence:

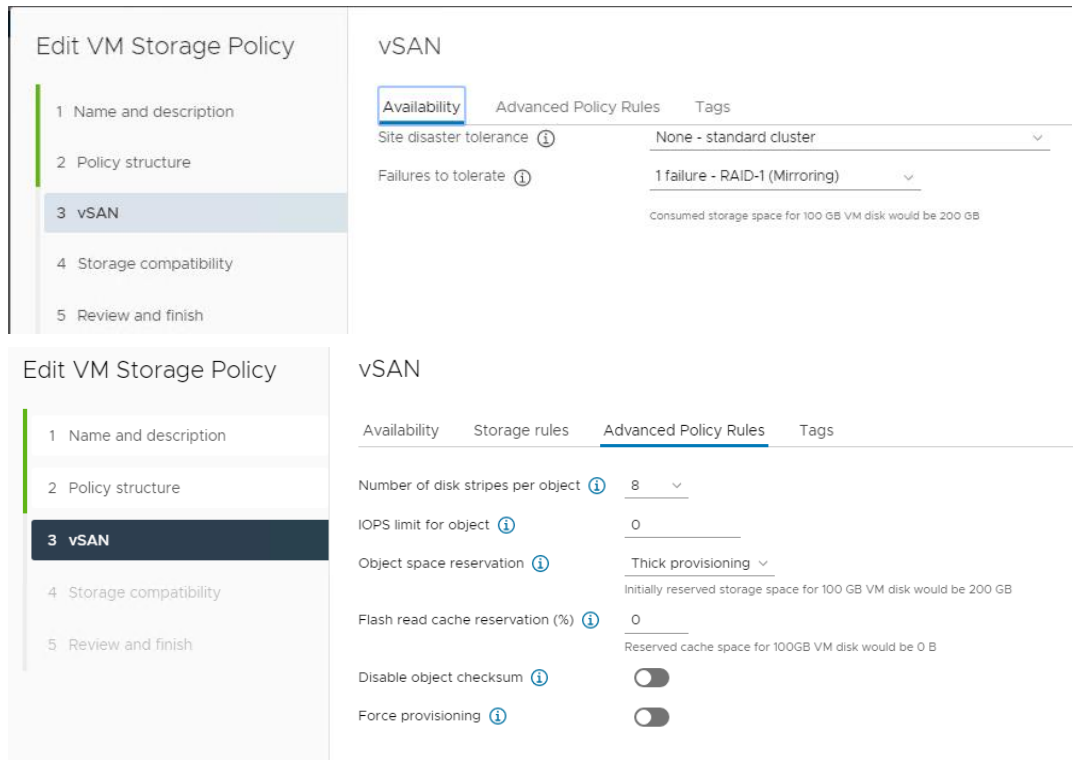


Figure 7. VM storage policy for the SAP HANA persistence

vSAN storage policy requirements for the SAP HANA persistence

The vSAN storage policy requirements are:

- **Failure tolerance method = RAID 1 (mirroring)**
This option provides best performance on vSAN compared to RAID 5/6, which is mainly optimized for space utilization.
- **Failures to tolerate = 1**
This setting defines the number of disk, host, or fault-domain failures that a storage object can tolerate.
- **Number of disk stripes per object = 8**
This setting defines the number of disks across which each replica of a storage object is striped.

Note: With RAID 1, each storage object has two replicas.

The optimal number depends on the number of available disk groups and capacity disks. The minimum (default) is 1 and the maximum is 12.

- **Object space reservation = Thick Provisioning**
Defines that the devices will be thick-provisioned.
- **Flash read cache reservation (%) = 0**
This option applies only to hybrid vSAN deployments—NVMe or SSD for cache and HDDs for capacity.

- **Disable object checksum = Off**

During read/write operations, vSAN checks the validity of the data based on the checksum. If the data is not valid, vSAN takes the necessary steps to either correct the data by retrieving a new copy from another replica or report the issue to the user for action (nonrecoverable errors).

- **Force provisioning = off**

If this option is ON, the object is provisioned even if the policy specified in the storage policy is not satisfiable with the resources that are available in the cluster.

Formatting and mounting the SAP HANA persistence in the VM

After the SAP HANA VM starts, you must format and mount the persistence before you install the SAP HANA software.

How the configured hard disks are presented to the host as Linux devices for data and log depends on the controller that the VM uses:

- Disks using PVSCSI controllers are presented to the host as `dev/sdb` and `/dev/sdc` devices.
- Disks using NVME controllers are presented to the hosts as `/dev/nvme1n1` and `/dev/nvme2n1` devices. The numbers depend on the NVME controller number and the number of disks attached to that controller.

1. To format the data and log devices, run the appropriate command:

- using PVSCSI controllers:

```
mkfs.xfs /dev/sdb ; mkfs.xfs /dev/sdc
```

- using NVME controllers:

```
mkfs.xfs /dev/nvme1n1 ; mkfs.xfs /dev/nvme2n1
```

2. To create the mount points, run the following command:

```
mkdir -p /hana/data /hana/log
```

and then mount the hana data and log devices by running:

```
mount /dev/sdb /hana/data;mount /dev/sdc /hana/log
```

Alternatively, run the following command:

```
mount /dev/nvme1n1 /hana/data ; mount /dev/nvme2n1 /hana/log
```

3. Add the SAP HANA mount points to the `/etc/fstab` file to ensure that the SAP HANA data and log volumes are mounted after a VM reboot.

SAP HANA shared file system

SAP HANA installations require a file system to store the SAP HANA binary, trace, and configuration files. This file system is mounted under the `/hana/shared` mount point.

In SAP HANA scale-up (single-node) deployments, this mount point can reside on the vSAN device. SAP HANA requires approximately the same RAM memory capacity that is used for the `/hana/shared` file system.

SAP HANA scale-out deployments require a shared file system that is mounted on every SAP HANA node in the cluster. The file system stores the binary, trace, and configuration files.

In physical environments, this file system is provided as a network file system (NFS) that is shared by storage systems with network-attached storage (NAS) capabilities. Examples include Dell Unity XT, PowerStore, and PowerScale systems. If a NAS array is not available, vSphere with native Linux functionality offers an alternative. A Linux VM (non-SAP HANA node) running an NFS server process provides the NFS share. The NFS server process exports a file system that is mounted on all the SAP HANA cluster nodes, and vSphere Fault Tolerance provides reliability.

For information about setting up an NFS server on a Linux VM, see the [VMware Virtualized SAP HANA with Dell EMC Storage Deployment Guide](#).

High availability **Automatic restart feature**

If one of the hosts in the cluster fails, the vSphere high availability (HA) feature restarts a VM on another host that has enough free resources. We strongly recommend enabling this feature in a vSphere cluster with SAP HANA. The SAP HANA service automatic restart feature must be enabled in the SAP HANA software.

Enable the automatic restart feature during the SAP HANA installation or set `autostart` to 1 in the `/hana/shared/<SID>/profile/<SID>_HDB<InstNo>_<hostname>` file.

The minimum vSphere HA settings must be in place, as shown in the following figure:

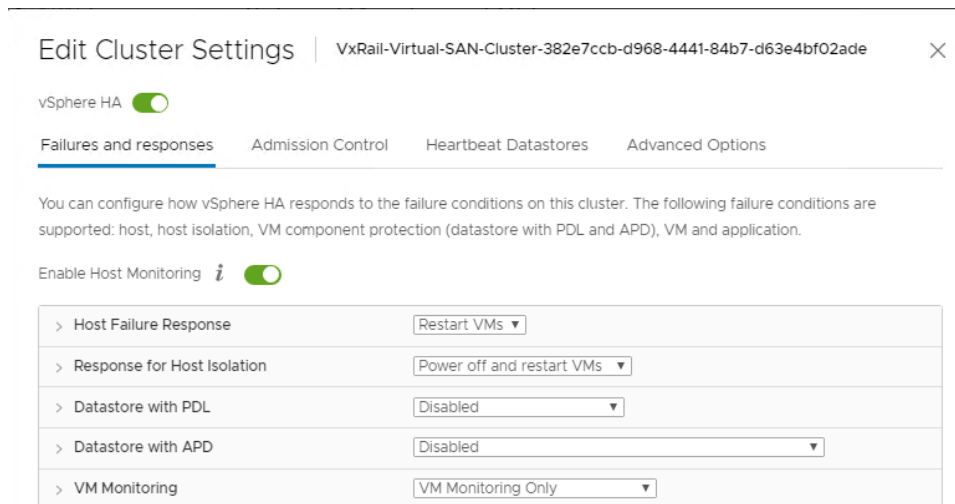


Figure 8. vSAN cluster HA settings

High availability for SAP HANA VMs

The SAP HANA service automatic restart watchdog function automatically detects a failure and restarts the corresponding SAP HANA process: nameserver, index server, and so on. This feature monitors the SAP HANA application and the associated services within a VM.

The VMware HA “Guest not heartbeating” monitoring function restarts the guest operating system of the VM and SAP HANA on the same host. The monitoring feature also handles operating system failures if the SAP HANA automatic restart options are enabled.

Enable the heartbeat monitoring feature when vSphere HA is activated. The recommended setting for **Heartbeat monitoring sensitivity** is **High**, as shown in the following figure:

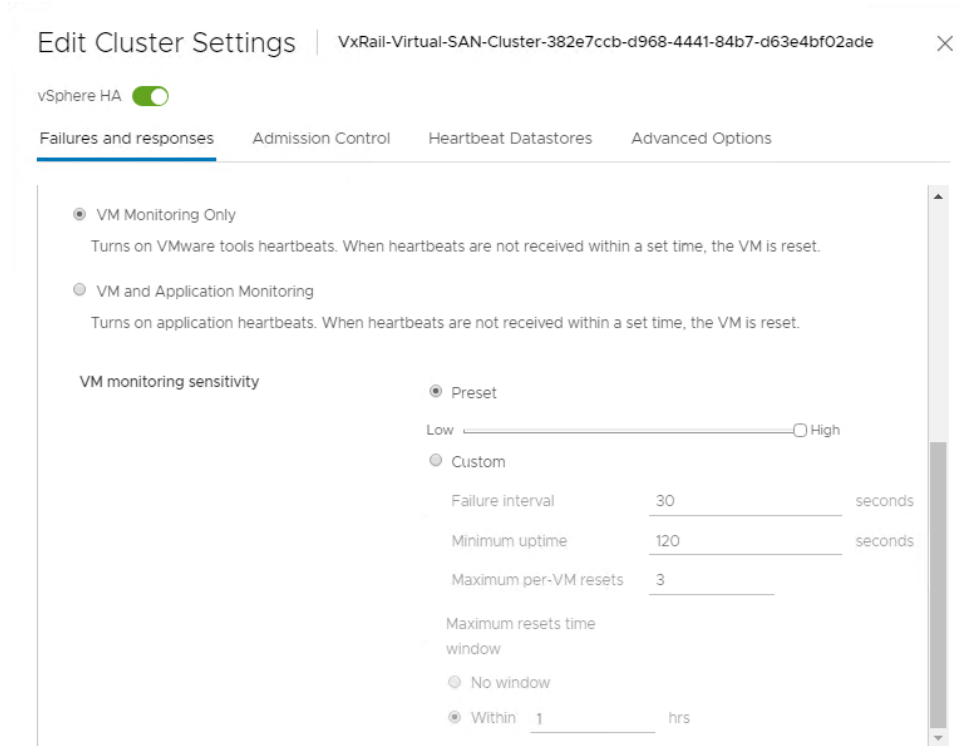


Figure 9. vSphere settings for VM monitoring

Enabling heartbeat monitoring requires that VMware Tools be installed and running in the VM. Install VMware Tools as part of the operating system `open-vm-tools`. Alternatively, use the vSphere web client and select **Guest OS > Install VMware Tools** in the VM context menu.

Note: For more information about VMware HA and virtualized SAP HANA HA best practices, see the “vSphere Clustering Service” section in the [VMware vSphere best practices and reference architecture guide for SAP HANA](#).

VxRail vSAN stretched cluster support for SAP HANA systems

Stretched clusters extend the vSAN cluster from a single data site to a second site for a higher level of availability and cross-site load balancing. Stretched clusters are typically deployed in metropolitan or campus environments, where the distance between data centers is much smaller than in Wide Area Network (WAN) environments. Dell Technologies and VMware have collaborated to validate SAP HANA workloads in a vSAN stretched cluster environment using VxRail infrastructure. The validation was performed in Dell Technologies labs. For more information, see [Appendix B: VxRail stretched cluster validation environment](#). As a result of the joint validation, SAP HANA is supported on VxRail

vSAN stretched cluster 7.0 U1/U2 environments by Dell Technologies and VMware for vSAN-based HCI solutions.

Because stretched clusters are typically deployed in campus-wide environments, distances of up to 5 km are supported. The SAP HANA latency requirement for log file writes is less than 1 millisecond (ms). Lab tests that Dell Technologies has conducted show that it is possible to achieve distances of up to 30 km between the two sites while still achieving the SAP HANA performance throughput and latency KPIs. Actual distances might be lower because the network latency depends on the network components and architecture that are used across the primary and secondary sites.

The sites must be connected by a high bandwidth/low latency network. The underlying network infrastructure plays a key role for SAP HANA because the distance supported between the two sites depends solely on the ability to achieve a write log latency of 1 ms across these sites. For more information, see [SAP HANA on Hyperconverged Infrastructure \(HCI\) Solutions Powered by VMware vSAN](#).

Note: Customers must test the vSAN stretched cluster and SAP HANA performance across both sites in their own environments to ensure that the sub-ms log latency is achieved.

High availability and maintenance

Stretched clusters can be used to manage planned maintenance and avoid disaster scenarios because maintenance or loss of one site does not affect the overall operation of the cluster. In a stretched cluster configuration, both data sites are active sites. Local failures can be compensated by providing HA capacity at a site. Then, if either site fails, vSAN uses the storage on the remaining site. A site failover is achieved by providing enough compute and memory capacity at the opposite site. vSphere HA restarts any VM requiring a restart on the remaining site. Designate one site as the preferred production site. The other site becomes a secondary or nonpreferred site. If the network connection between the two active sites is lost, vSAN continues operation within the preferred site. The site that is designated as preferred is typically the site that remains in operation unless it is resynced or experiences another issue. The site that leads to maximum data availability is the site that remains in operation.

Each vSAN stretched cluster configuration requires a witness host. The witness must reside on a third site that has independent paths to each data site. While the witness host must be part of the same vCenter as the hosts in the data sites, this host must not be on the same cluster as the data site hosts.

For requirements and best practices for using stretched clusters with VxRail appliances, see the [Dell EMC VxRail 7.0 vSAN Stretched Cluster Planning Guide](#).

SAP HANA stretched cluster VM storage policy

For an SAP HANA VM in a vSAN stretched cluster, enhance the VM storage policy to **Dual site mirroring (stretched cluster)** and set **Failures to tolerate** to **1 failure – RAID 1 (Mirroring)**, as shown in the following figure:

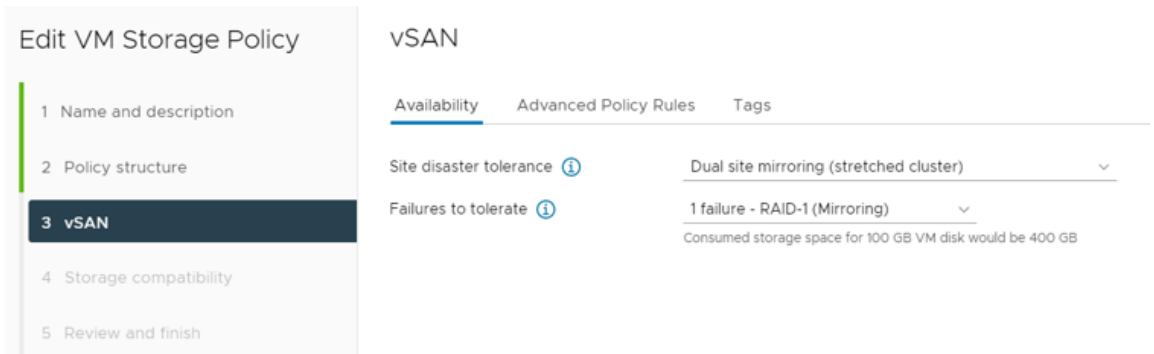


Figure 10. Setting the SAP HANA VM storage policy in a vSAN stretched cluster

When **Site disaster tolerance** is set to **Dual site mirroring**, copies of the data go to both sites. With a **Primary Failures to Tolerate (PFFT)** policy set to 1, writes continue to be mirrored across sites, doubling the disk capacity that is required on each site if all VMs are to be mirrored. Mirroring the storage of every VM across sites is not required. Nonproduction SAP HANA instances or supporting applications (that is, applications that are not sharing CPU sockets or cores with SAP HANA production systems) can still use a vSAN storage policy where PFFT is set to none, restricting these VMs to one of the sites. This solution might be desirable in cases where the application should not perform a site failover—for example, a site-specific backup solution or SAP application servers.

Optimizing file IOPS after the SAP HANA installation

It is possible to configure the SAP HANA file I/O layer with certain parameters to optimize file IOPS for a specific storage solution and file system. The Linux XFS file system is used on all storage volumes for the SAP HANA persistence.

Setting file I/O layer parameters in SAP HANA 1.0 installations

As `<sid>adm`, run the SAP HANA `hdbparam` command in the Linux shell:

```
su - <sid>adm
hdbparam -p          # lists current parameter setting
hdbparam --paramset fileio.max_parallel_io_requests[Data]=128
hdbparam --paramset fileio.max_parallel_io_requests[Log]=128
```

Setting file I/O layer parameter in SAP HANA 2.0 installations

Use either `hdbsql` or the SQL function in SAP HANA Studio or Cockpit and run the following SQL commands:

```
ALTER SYSTEM ALTER CONFIGURATION ('global.ini', 'SYSTEM') SET
('fileio', 'max_parallel_io_requests[Data]') = '128' WITH
RECONFIGURE;
ALTER SYSTEM ALTER CONFIGURATION ('global.ini', 'SYSTEM') SET
('fileio', 'max_parallel_io_requests[Log]') = '128' WITH
RECONFIGURE;
```

For more information, see SAP Note 2399079: [Elimination of hdbparam in HANA 2](#) (access requires SAP login credentials).

Network considerations

Perform network deployment for the VxRail system in Full Switch mode or in Dell SmartFabric Services (SFS) mode. Using SFS, you can quickly and easily deploy VxRail and related networks, automate data center networking fabrics, and perform other network management tasks for the VxRail cluster and applications including the SAP HANA solution.

The following figure shows a SmartFabric topology with connections to VxRail nodes and external networks:

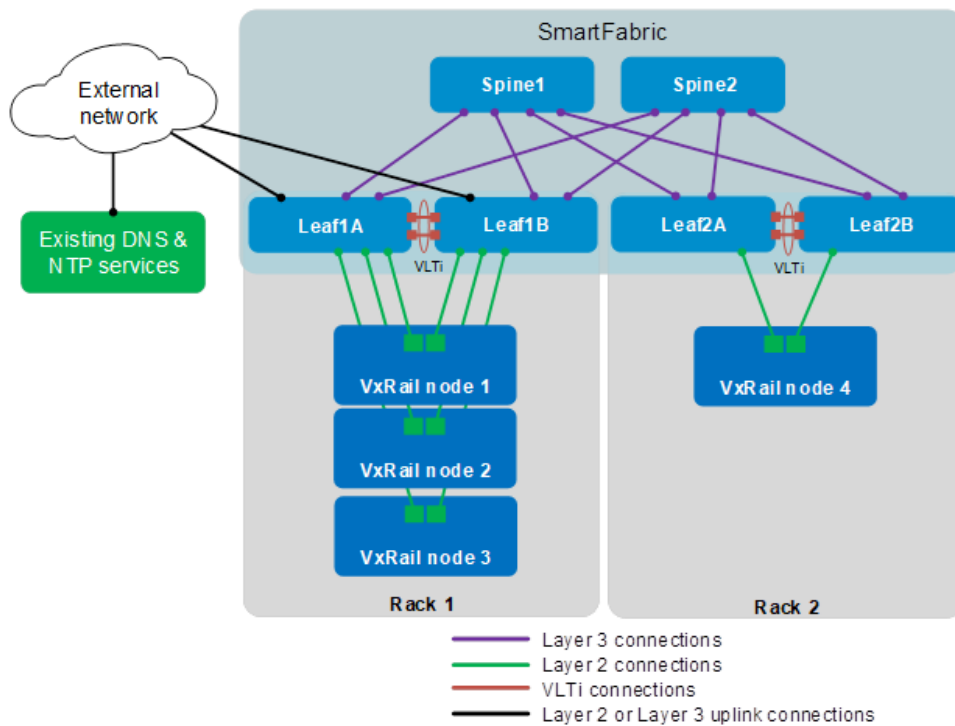


Figure 11. SmartFabric topology with connections to VxRail nodes and external networks

Only a few steps are required to automate VxRail Day 1 deployment with SFS. Without SFS, the VxRail Day 1 deployment and Day 2+ tasks require many network configuration steps and significant networking knowledge.

The following figure compares the deployment steps with SFS and without SFS:

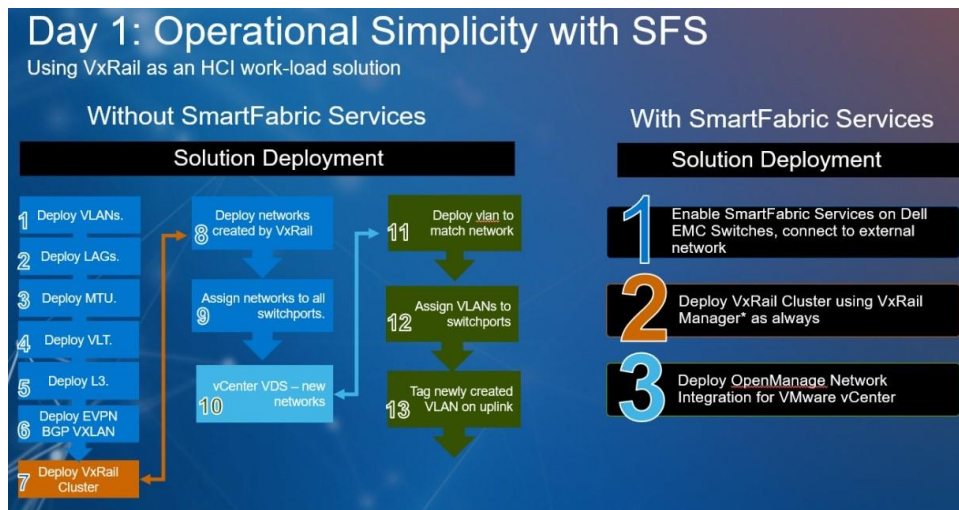


Figure 12. Solution deployment with and without SFS

Dell network switch support for SFS permits control of the configuration and operation of the switches through a REST API, outside the standard management console. Certain Dell switch models support initializing the switches with a SmartFabric personality profile, which then forms a unified network fabric. The SmartFabric personality profile enables the VxRail system to become the source for automated configuration and administration of the Dell switches, as shown in the following figure:

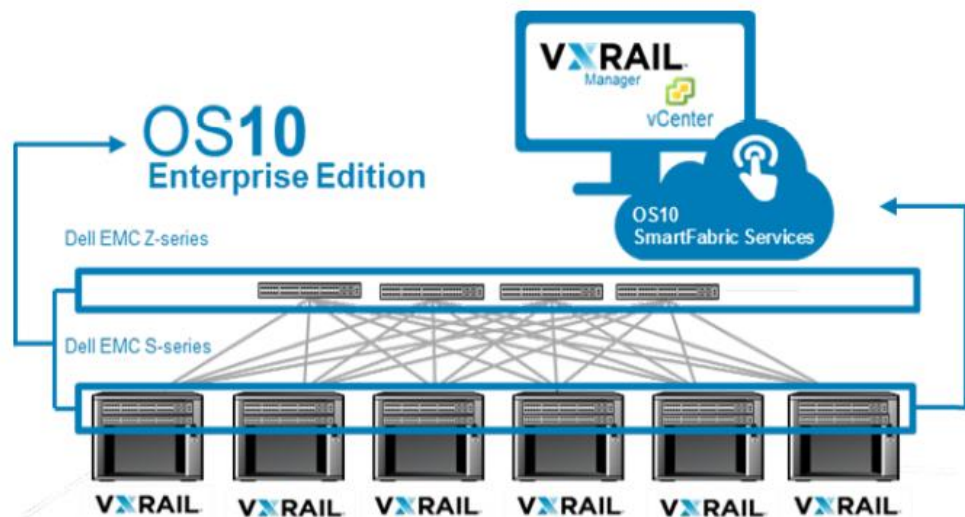


Figure 13. Dell SmartFabric for VxRail

Under the SmartFabric profile setting, the VxRail system uses SmartFabric to:

- Discover VxRail nodes and Dell switches on the network.
- Perform zero-touch configuration of the switch fabric to support VxRail deployment.
- Create a unified HCI of the VxRail cluster and Dell switch network fabric.

For ongoing VxRail cluster network management after the initial deployment, the Dell OpenManage Network Integration plug-in is provided free of charge. The plug-in enables

the integration and orchestration of the physical and virtual networking components in the VxRail SmartFabric HCI stack, providing deep visibility from the vSphere client for ease of overall management and troubleshooting. The plug-in serves as the centralized point of administration for SmartFabric-enabled networks in the data center, with a UI eliminating the need to manage the switches individually at the console level.

The orchestration of SFS with the VxRail cluster means that state changes to the virtual network settings on the vCenter instance are synchronized to the switch fabric through the REST API. For an update that uses the vSphere client, such as a new VLAN, port group, or virtual switch, it is not necessary to manually reconfigure the switches that are connected to the VxRail nodes.

Note: Using the SmartFabric networking feature with the VxRail system requires an understanding of several key points, as described in the [Dell VxRail Network Planning Guide](#). Coordinate your planning with your Dell Technologies representative to ensure a successful deployment. The planned infrastructure must be a supported configuration, as described in the [VxRail Support Matrix](#).

For more information about SFS, supported switches, and related considerations, see [Appendix A: Deploying Dell Networking SmartFabric Services with VxRail](#).

Support requirements and considerations

Contacting SAP Support

Identifying an SAP HANA certified HCI solution

As part of the SAP HANA HCI certification requirements, SAP requires a method to detect if an SAP HANA VM is running in a hyperconverged environment on a vSAN data store. SAP HANA Studio and SAP HANA Cockpit cannot report the hardware vendor and hardware type when running under VMware; you must report to SAP that SAP HANA is running on a VxRail VP-760, VE-760, P670F/N, E660F/N, D560F, E560F/N, P570F or P580N HCI model.

One method of identifying a certified HCI environment is to identify the ESXi host model name (physical BIOS name). To identify the certified VxRail model, look up the name of the ESXi host in the **Summary** tab of the vSphere client. Only the VxRail VP-760, VE-760, P670F/N, E660F/N, D560F, E560F/N, P570F, and P580N models are certified as valid.

Enabling the VxRail model name to the SAP HANA VM

Ensure that you report the host model name from within each of the SAP HANA VMs by setting `SMBIOS.reflectHost=TRUE` for all SAP HANA VMs:

1. Select **VM Hardware > Editing Settings > VM Options > Advanced > Edit Configuration**.
2. Enter the following information:
Name: SMBIOS.reflectHost
Value: TRUE
3. Click **Add**.

Deploying a VMware script to detect vSphere and vSAN information

A script is available on the [VMware website](#) that must be deployed on every VxRail node.

The script checks if a VM has a device on the vSAN data store. If the device is found, the script adds the following parameters to the VM configuration file:

```
"guestinfo.vsan.enabled": True/False,
"guestinfo.SDS.solution": ESXi_version, which is also the vSAN
release version
"guestinfo.vm_on_vsan": True/False
```

The SAP CIM provider and support tools such as `sapsysinfo.sh` use both the HCI model name and VMware information.

Note: The script `sapsysinfo.sh` provides a method for collecting Linux system information and sending it to SAP. This script is attached to SAP Note 618104: [“sapsysinfo” – Compiling system information on Linux](#) (access requires SAP login credentials). When reporting an issue to SAP, attach the file that `sapsysinfo.sh` generated.

Performing a health check with VxRail Manager

Before reporting a problem to SAP, check the physical health of the VxRail hardware. The health function in VxRail Manager is fully integrated into the vSphere client. The function provides details of any issues, as shown in the following figure:

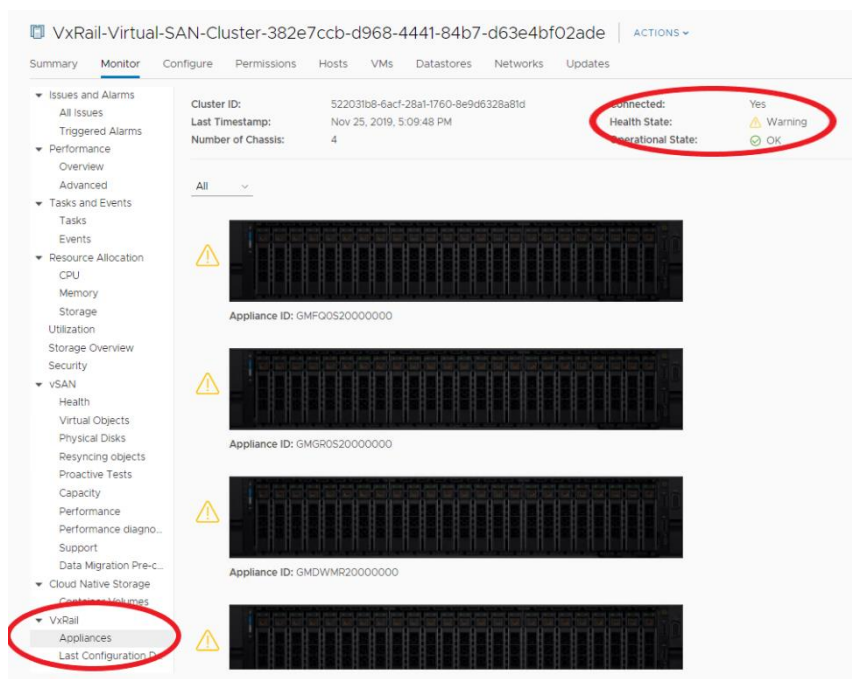


Figure 14. VxRail Manager health check report

Performing a health check with iDRAC

In addition, verify the health of the system by using the Integrated Dell Remote Access Controller (iDRAC) dashboard. The following figure shows an iDRAC health check report:

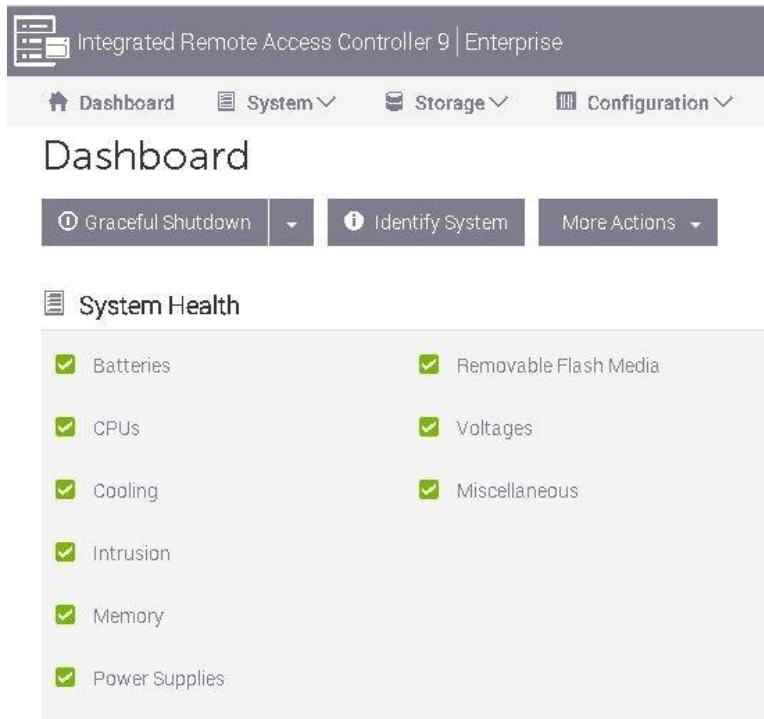


Figure 15. iDRAC health check report (example)

Correct all hardware-related issues before reporting an SAP HANA problem to SAP Support.

Contacting Dell Technologies Support

[Dell Technologies Online Support](#) provides a single point of support for all VxRail hardware issues as well as vSphere Hypervisor and vSAN issues.

To collect VxRail log information and create a support bundle for Dell Support, log in to the vSphere client, click the cluster entry, and select **Configure > VxRail > Troubleshooting > Create**.

The Create Log Bundle dialog opens, as shown in the following figure:

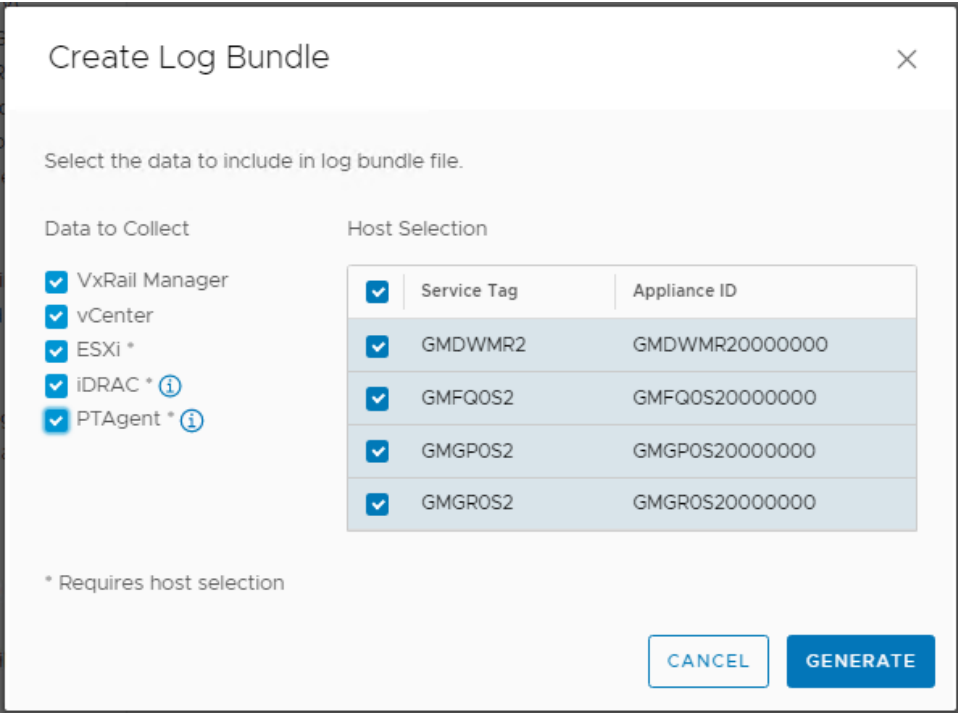


Figure 16. Generating a VxRail log bundle

References

Dell Technologies documentation

The following Dell Technologies documentation provides additional information. Access to these documents depends on your login credentials. If you do not have access to a document, contact your Dell Technologies representative.

- [Dell VxRail 7.0 Administration Guide](#)
- [Dell VxRail 8.0x Administration Guide](#)
- [Dell VxRail Architecture Overview](#)
- [Dell VxRail Hyperconverged Infrastructure](#)
- [Dell VxRail Network Planning Guide](#)
- [Dell EMC Networking SmartFabric Services Deployment with VxRail 7.0](#)
- [Dell EMC Harnessing the Performance of Dell EMC VxRail 7.0.100](#)

Note: Deploying the VxRail appliance requires Dell Technologies implementation services. Detailed installation documentation is only available to Dell Technologies service personnel.

VMware documentation

The following documentation provides additional information:

- [SAP HANA on VMware vSphere Best Practices and Reference Architecture Guide](#)
- [VMware Virtualize Applications: SAP HANA on vSphere](#)
- [SAP Solutions on VMware Best Practices Guide](#)
- [Persistent Memory Performance in vSphere 6.7 with Intel Optane DC persistent memory](#)

SAP documentation

For proper sizing of an SAP HANA environment, look for the latest version of the SAP HANA Quick Sizer tool in [SAP Sizing Resources](#).

The following SAP resources provide additional information:

- [SAP Help Portal](#)
- [SAP Support Portal](#)

SAP Notes (access requires SAP login credentials):

- SAP Note 618104: [“sapsysinfo” – Compiling system information on Linux](#)
- SAP Note 2779240: [Workload-based sizing for virtualized environments](#)

Appendix A: Deploying Dell Networking SmartFabric Services with VxRail HCI

Dell SmartFabric OS10 includes SmartFabric Services (SFS). Customers can use SFS to quickly and easily deploy and automate data center networking fabrics.

SmartFabric Service profile personalities

SFS has two profile personalities:

- **VxRail Layer 2 (L2) Single Rack:** The original (legacy) SFS personality automates the configuration of a single pair of top-of-rack (ToR) or leaf switches for VxRail clusters.
- **Layer 3 (L3) Fabric:** The newer SFS personality automates the configuration of a leaf-spine fabric.

Note: The L3 Fabric personality is required for new SFS deployments. The L2 Fabric is not supported on any new deployment.

L3 Fabric personality

The L3 Fabric personality was introduced in OS10.5.0.5. This personality enables users to deploy SFS in a single rack and expand to multirack as business needs evolve.

The L3 personality automatically builds an L3 leaf-spine fabric, facilitating a faster time-to-production for hyperconverged and private cloud environments, while being fully interoperable with existing data center infrastructure. For information about building the SFS L3 Fabric and supported switches, see the guides that are listed in [References](#).

Note: Unless otherwise specified, statements about SmartFabric behavior and features in the following section apply only to the L3 Fabric personality.

The following figure compares the traditional “network of boxes” deployment approach with the new “networked fabric” approach based on a topology of multiple VxRail racks:

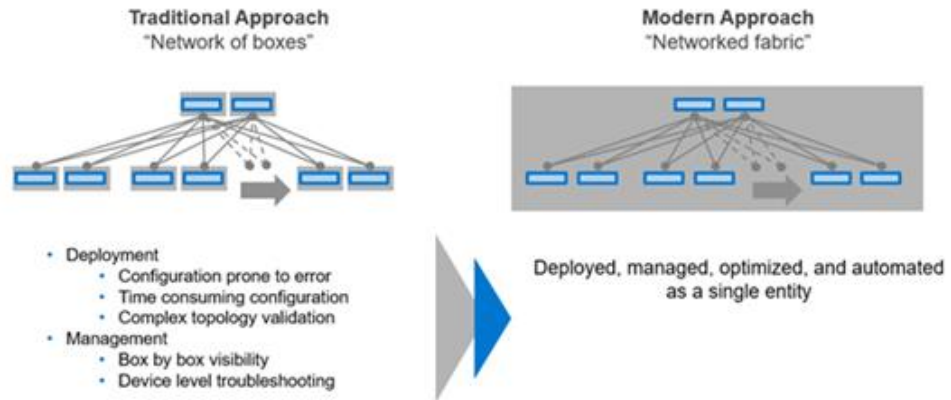


Figure 17. Transition from a “network of boxes” to a ‘networked fabric

The following figure shows an example of an SFS Layer 3 leaf-spine fabric:

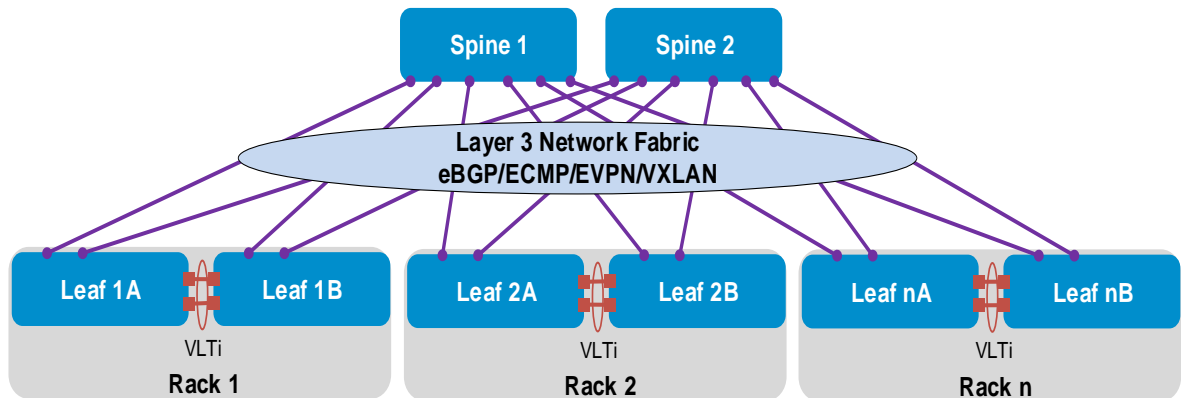


Figure 18. SFS Layer 3 leaf-spine fabric

SmartFabric Service with VxRail nodes

With SFS, the configuration of switches is automated during the VxRail deployment. As additional VxRail nodes are connected, SmartFabric identifies them as VxRail nodes and automatically adds them to the required networks.

Minimum requirements

VxRail deployments with SFS include:

- Three VxRail nodes running the VxRail appliance software version, as specified in the [SmartFabric OS10 Solutions \(HCI, Storage, MX\) Support Matrix](#).
- VxRail nodes that meet the hardware and software requirements that are specified in the [Dell VxRail Support Matrix](#).
- Ten GbE or 25 GbE onboard NICs in the VxRail nodes.
- Two supported Dell PowerSwitch units that are deployed as leaf switches. To meet Virtual Link Trunking (VLT) requirements, each leaf switch in the pair must be the same model.
- PowerSwitch units that are running SmartFabric OS10.5.0.7P3 or later, as specified in the [SmartFabric OS10 Solutions \(HCI, Storage, MX\) Support Matrix](#).

- One 1 GbE BASE-T switch (or 1000BASE-T switch) for out-of-band (OOB) management connections. Dell Technologies recommends using one PowerSwitch S3048-ON per rack.
- One DNS server, either new or existing, that is reachable on the network with host records added for this deployment.

Supported switches

To use the SFS features, your switches must be running SmartFabric OS10.5.0.7P3 or later, as specified in the [SmartFabric OS10 Solutions \(HCI, Storage, MX\) Support Matrix](#).

Only the PowerSwitch models that are shown in the following table are supported with SFS in leaf or spine roles. SFS does not run on third-party switches or other PowerSwitch models.

Table 8. PowerSwitch models supported with SmartFabric Services

Dell PowerSwitch model	Typical role*	VxRail node connectivity options
S4112F/T-ON, S4128F/T-ON, S4148F/T-ON	Leaf	10 GbE
S5212F-ON, S5224F-ON, S5248F-ON, S5296F-ON	Leaf	10/25 GbE
S5232F-ON, Z9264F-ON*	Spine*	

*While the roles that are shown in the table are recommended, Z9264F-ON is supported only as a spine. It is possible to use S5232F-ON as a leaf with ports that are connected to VxRail nodes that are broken out to 10 GbE or 25 GbE. VxRail nodes do not currently support 100 GbE NICs for VxRail system traffic.

Any combination of the leaf and spine switches that are shown in the table is supported, but leaf switches must be deployed in pairs of the same model to meet VLT requirements.

SFS supports up to 20 switches in the fabric, scaling to nine racks if two spine switches and 18 leaf switches are used.

Unsupported environments

SFS does not currently support:

- vSAN stretched clusters
- VMware Cloud Foundation
- NSX
- VxRail L3 Everywhere

Unsupported features

SFS does not currently support:

- Multiple VRF tenants
- Route policies or access control lists (ACLs)
- The Open Shortest Path First (OSPF) protocol or routing protocols other than external Border Gateway Protocol
- Multicast routing protocols

- Networking features that are not listed in the *SmartFabric Services for OpenManage Network Integration User Guide, Release 1.3*. This document is available at the [Dell OpenManage Network Integration for VMware vCenter](#).

Topology deployment options

Options for deploying SFS for VxRail in production include:

- **Single rack deployment:** A two-leaf SmartFabric is deployed in a single rack. The VxRail nodes in the rack are connected to two leaf switches, and a VxRail cluster is built.
- **Expand single rack deployment to multirack:** The two-leaf SmartFabric is expanded to multirack by the addition of spine switches to connect the racks and two leaf switches per rack. The VxRail nodes in the additional racks are connected to the additional SmartFabric leaf switches and joined to the existing VxRail cluster.
- **Multirack deployment:** A multirack SmartFabric with spines and two leaf switches per rack is deployed. VxRail nodes are installed in multiple racks and connected to the SmartFabric leaf switches in each rack. A VxRail cluster is built that uses VxRail nodes in multiple racks.

For the deployment steps for each of these options, see the relevant documentation in [References](#).

Uplink options

SFS uplink options to external network switches include:

- L2 uplinks from a leaf pair—This configuration requires fewer steps. Consider choosing the L2 uplink configuration if you have no preference for an uplink type from a leaf pair.
- L3 uplinks from a leaf pair
- L3 uplinks from spines Uplinks from spines must be L3.

Note: As a best practice, use uplinks from a leaf pair. The leaves are referred to as border leaves. Connect VxRail nodes and other servers in the rack to border leaves in the same manner as other leaves in the SmartFabric.

L2 uplink planning

If you use an L2 uplink, determine the VLAN ID to use for VxRail external management and whether ports in the uplink are to be tagged or untagged. Typically, the VLAN is the same VLAN that is used for DNS and NTP services on the existing network. Optionally, you can route traffic from the external switch to the DNS/NTP servers.

The L2 uplink can be a Link Aggregation Control Protocol (LACP) link or a static link aggregation (LAG) uplink. If L2 uplinks connect to a pair of PowerSwitch systems, Dell Technologies recommends using LACP with VLT. For information about L2 uplink configuration, see the relevant documentation in [References](#).

Note: With L2 uplinks, all routing into and out of the SmartFabric is performed on external switches.

L3 uplink planning

SFS supports using L3 routed or L3 VLAN uplinks.

With L3 routed uplinks, each physical link is a point-to-point IP network. With an L3 VLAN, all uplinks are in a LAG, and an IP address is assigned to the VLAN containing the LAG. This guide provides examples of using L3 routed uplinks. L3 VLAN examples are beyond the scope of the guide.

Plan point-to-point IP networks and addresses for each physical link in the L3 uplink.

Each leaf switch in the SmartFabric requires an IP address on the external management VLAN. An anycast gateway address on the same VLAN is also specified. This gateway address is the virtual router/anycast gateway address that is shared by all leaves in the SmartFabric.

SmartFabric supports routing using external Border Gateway Protocol or static routes. This guide provides external Border Gateway Protocol and static routing examples.

Note: SFS does not support other routing protocols.

If you are using external BGP, you must determine autonomous system numbers (ASNs) and router IDs for the external switches. These identifiers are automatically configured on all switches in the SmartFabric.

Note: SFS uses ASN 65011 for leaves and ASN 65012 for spines. If these ASNs conflict with your environment, change them in the SFS UI under **5. Edit Default Fabric Settings**.

For information about the L3 uplink configuration, see the relevant documentation in [References](#).

External switches

External switches must have available ports for connections from the existing network to the SFS border leaves (or spines, where applicable). For redundancy, Dell Technologies recommends using two external switches with at least two links per switch to the SmartFabric. Use enough connections to provide bandwidth for the traffic that is expected across these links. If you are using PowerSwitch systems as external switches, configure them as VLT peers.

Note: To find out if a switch brand is supported as an external switch, see the relevant documentation in [References](#).

OpenManage Network Integration

OpenManage Network Integration (OMNI) enables the configuration and management of Dell PowerSwitch systems that are running SmartFabric OS10 within the vCenterNetworks that are created in vCenter are automatically configured in the fabric.

Use the OMNI plug-in in vCenter to:

- View the leaf-spine topology
- View the switch status
- Configure server-facing interfaces and port channels
- Configure uplinks to external networks
- Create networks
- Configure routing
- Upgrade SmartFabric OS10

Creating networks for SAP HANA

The OMNI plug-in provides a way to easily and automatically create networks for SAP HANA. OMNI enables the VMware administrator to administer the network with no more than a basic understanding of the network. Administrators can use SFS APIs to further automate a network configuration.

The following figures show how to create SAP HANA networks using OMNI.

In the following example, the SAP HANA landscape uses three networks:

- **SAP HANA management network:** VLAN ID 1814 – Layer 3
- **SAP HANA production network:** VLAN ID 1815 – Layer 3
- **SAP HANA internal network:** VLAN ID 1816 – Layer 2

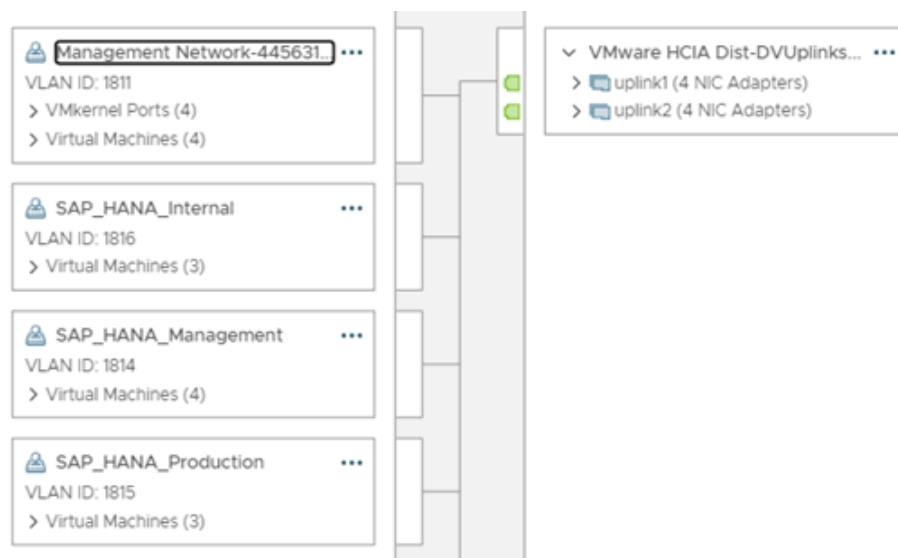
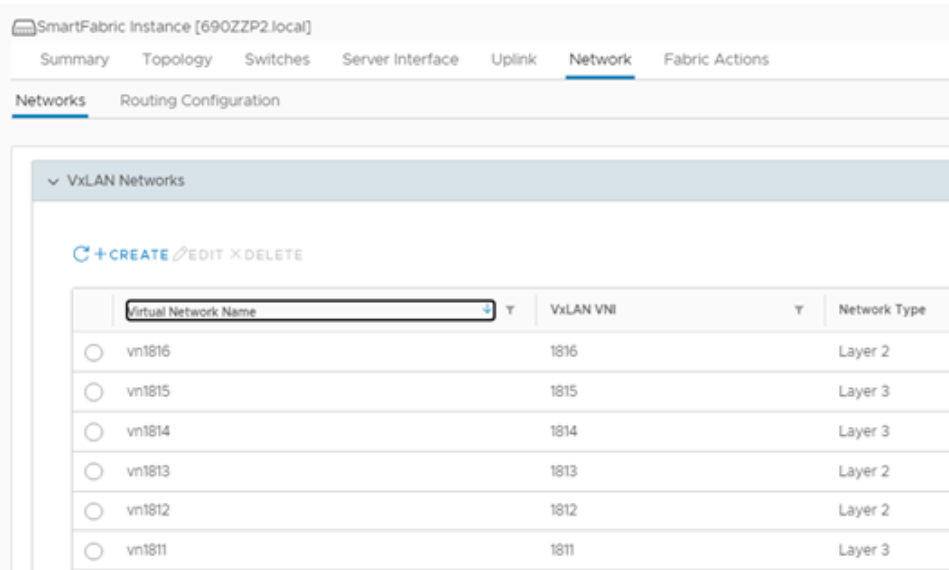


Figure 19. SAP HANA network requirements

Using OMNI, you can create or modify Layer 2 or Layer 3 networks for the SAP HANA landscape. An SAP HANA internal network requires a Layer 2 network, whereas SAP

HANA management and production networks require a Layer 3 network. This is because these networks must be routed to an external network. As shown in the following figure, creating or modifying these networks using OMNI is simple because OMNI is embedded in vSphere vCenter:



Configuring the network type in OMNI

Appendix B: VxRail stretched cluster validation environment

The two-site VxRail vSAN stretched cluster was built in Dell Technologies labs and validated for SAP HANA by Dell Technologies and VMware. The team installed a WAN emulator physical host to isolate the vSAN traffic between the two sites in the cluster, enabling the introduction of different levels of latency between the sites to measure the performance impact for different distances.

To calculate cable distances between the two sites, the Dell SAP engineering team used 5 ms per kilometer in accordance with the [Calculating Optical Fiber Latency reference tool](#).

The team used a cluster of four P570F VxRail nodes on site A and four P570F VxRail nodes on site B, and then deployed the nodes in a vSAN stretched cluster, as shown in the following figure.

Each site had six SAP HANA VMs, with two per P570F node and one P570F node as a standby. The stretched cluster had a total of 12 SAP HANA VMs across the two sites.

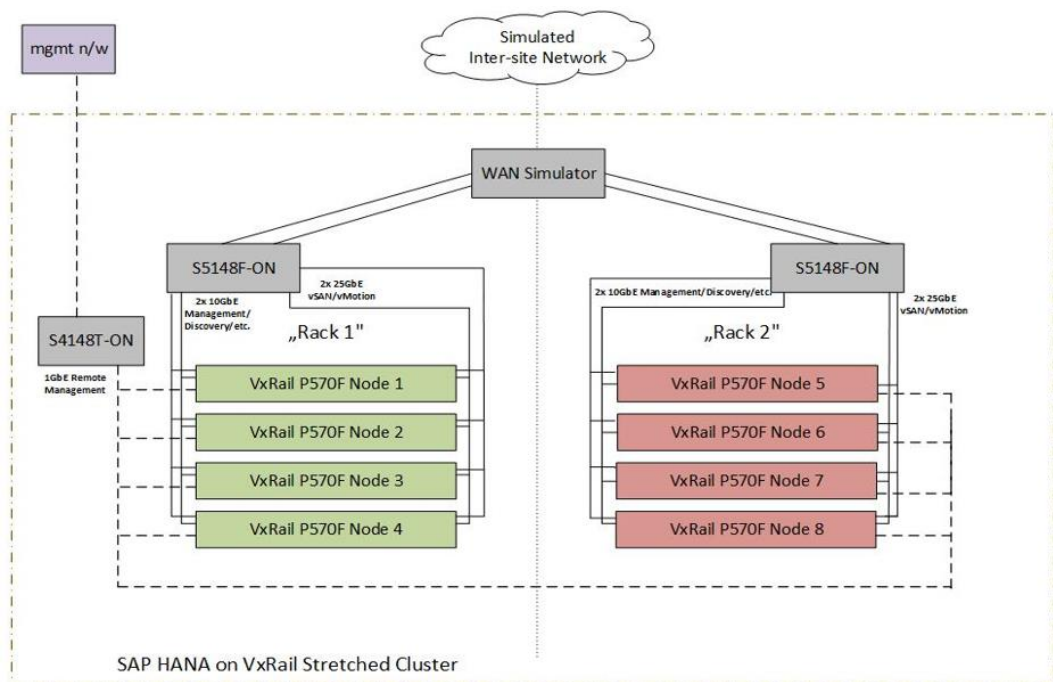


Figure 20. VxRail stretched cluster validation environment for SAP HANA

The team used the SAP HANA Hardware and Cloud Measurement Tool (HCMT) to perform tests on the 12 SAP HANA VMs in parallel. The goal was to ensure that the performance of the SAP HANA and vSAN stretched cluster was compliant with the SAP HANA sub-millisecond log latency KPI and VMware stretched cluster requirements.

The team conducted the HCMT tests over zero distance initially to establish a baseline, and then over various short distances. This was done to measure the performance impact on the SAP HANA KPIs as the latency was introduced. The test results showed that it was possible to achieve distances of up to 30 km between the two sites and still meet the SAP HANA sub-millisecond log latency KPI.

VxRail configuration

The Dell SAP validation team configured four P570F nodes on site A and four P570F nodes on site B with:

- 768 GB RAM
- Two Intel(R) Xeon(R) Gold 6140 CPU @ 2.30 GHz
- Four 10 GB Ports on NDC for management traffic

Two 25 GbE Ports on Dual Port PCIe for vSAN/vMotion traffic

- Four disk groups, each with:
 - One 800 GB SSD drive (cache disk)
 - Four 1.92 TB SSD (capacity disk)

Network configuration

- One 100 Gb core switch

Two 25 Gb Dell LAN-switches (TOR switches): Dell S5148 with 25 GbE ports (autonegotiation to 10 GbE is possible)

- WAN Simulator Optical Distance kit up to 100 km

VMware configuration

- SLES 15
- VMware vSphere 7 U1

vSAN 7.0 U1 stretched cluster

Appendix C: VxRail dynamic nodes

VxRail dynamic node clusters are compute-only vSphere clusters that enable users to scale compute and storage independently based on workload needs. Built on PowerEdge servers, VxRail dynamic nodes bring all the benefits of VxRail HCI system software with a choice of Dell external storage options. Choose from PowerStore-T, PowerMax, or Unity XT storage systems. By enabling the use of enterprise Fibre Channel storage as primary storage for VxRail and VCF on VxRail solutions, customers can use dynamic nodes in a three-tier vSphere architecture to support mission-critical data-centric workloads such as SAP HANA.

VxRail dynamic nodes supported for SAP HANA TDI

VxRail dynamic nodes are supported for SAP HANA deployments under the SAP HANA TDI program provided that:

- The [certified server](#) and [certified storage](#) are supported and listed on the SAP HANA hardware directory.
- The [VMware vSphere conditions for SAP HANA support](#) are met.

Note: VMware vSAN HCI MESH storage is not supported for SAP HANA; therefore, VxRail dynamic nodes are supported for SAP HANA deployments only with certified external storage under the SAP HANA TDI program. VxRail dynamic nodes are not supported under the SAP HCI program.

For the VxRail dynamic node model that you want to use, confirm that it is supported for SAP HANA with external storage by:

1. Locating its underlying server chassis in the VxRail Spec Sheet..
2. Verifying that the server is listed as a certified appliance or Intel-supported server in the [Certified and Supported SAP HANA Hardware Directory](#).
3. Ensuring that the preferred external storage is listed as certified enterprise storage for SAP HANA in the [Certified and Supported SAP HANA® Hardware Directory](#).
4. Ensuring that the vSphere version and CPU generation are supported for SAP HANA. See [SAP HANA on VMware vSphere](#).