



Annual
Report
2016



Challenge | Innovation | Hope



Community Renewal Team
Changing lives... Creating opportunity!



Early Head Start **helps** kids and their parents
page 4



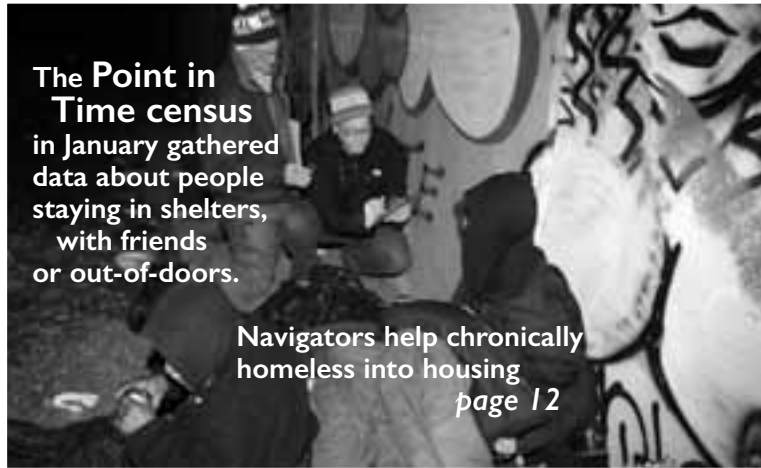
Sober and successful after prison release
page 6



Volunteers help **peers**
page 8



Veteran mom moves from van to **'great apartment'**
page 10



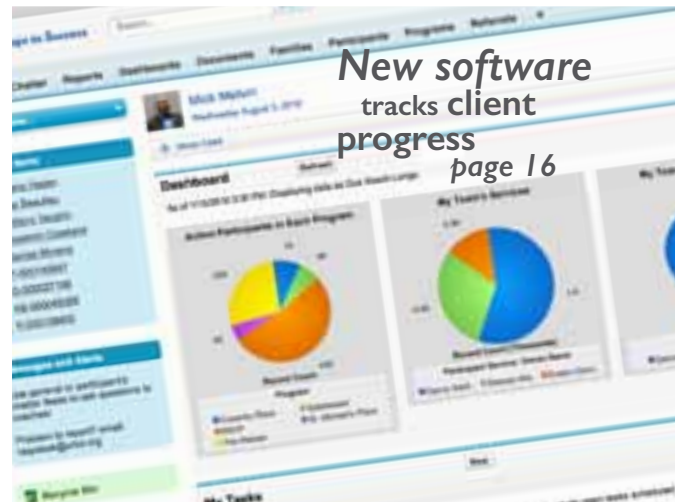
The Point in Time census in January gathered data about people staying in shelters, with friends or out-of-doors.

Navigators help chronically homeless into housing
page 12



Meeting the public at community health fairs

HIV outreach lowers barriers, decreases stigma
page 14



New software tracks client progress
page 16



The Board of Trustees granted Dr. Conrad Mallett Emeritus status in recognition of his 27 years of distinguished service to CRT. More Board photos
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2015 Annual Report Contributors:
Maria Cheema, Mick Melvin, Nancy Pappas,
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Meeting Challenge with Innovation

From its creation more than a half-century ago, the heart of Community Action has been to assess and understand a community's most pressing concerns and then work with partners to seek targeted solutions. In this Annual Report, we illustrate several innovative steps that the Community Renewal Team and our collaborators are taking to meet some of Central Connecticut's recent challenges.

For example, CRT's Community Needs Assessment spotlighted the shortage of affordable infant/toddler child care: Hartford has licensed space for fewer than 1 in 10 children under age three. This prevents parents from working or finishing school, and deprives children of the early education that could help close Connecticut's achievement gap – one of the largest in the nation. This year, CRT opened the first Early Head Start classrooms in Hartford and East Hartford. While we are serving 90 families, we still maintain a waiting list of three times that many, so we hope to expand this important 'Two-Generation' solution in the near future.

Budget constraints can also cause new gaps in services; Connecticut's shrinking revenues have led to the elimination of highly effective programs. This summer the Department of Correction de-funded outpatient substance abuse and mental health services for ex-offenders. In the prior year, CRT alone had helped 1,672 individuals transition from prison back to the community. In an effort to continue serving this vulnerable population, CRT proposed a new business model: Insurance-reimbursable behavioral health to DOC referrals at our licensed clinic in Hartford. We can now provide a broader menu of services that better meets the needs of the clients.

In this year's Annual Report, we show how the flexibility, ingenuity and resilience of a multi-faceted organization like CRT can help to meet the needs of our communities. As we move forward with that work, we will also be reducing barriers for people who lack the transportation or time to visit our primary locations. In the coming months we will be decentralizing some of our services, bringing staff into area shelters and transitional housing, local colleges, Hartford Hospital and other organizations. This is a cost-effective way to improve access for our participants.

But it is unrealistic to expect that high quality services can be preserved amid shrinking fiscal resources. Even in these times of reduced funding, we can and must offer the support services that will improve lives and change the outcomes for so many of our neighbors.

I hope that you will join us in this effort.



A handwritten signature in black ink, appearing to read 'Lena Rodriguez'.

Lena Rodriguez
President and CEO

Strengthening the Team

Have you ever been part of a really great team? Maybe you play a sport ... or work every day ... or volunteer ... with a wonderful, enthusiastic and talented group of people who are truly committed to your shared goals.

If you have had that experience, you know that there is great synergy when the team comes

together as a collective. You have seen that what a team can accomplish is far greater than the sum of its individual members' contributions.

I am lucky enough to be part of such a team – the Community Renewal Team. For the past 53 years, this team has never stopped working to address some of our community's most intractable issues: homelessness, addiction, hunger, senior isolation, the academic achievement gap and much more.

I have watched with admiration as the staff at CRT assists a low-income family to buy a house, or engages a young adult in a GED and employment program, or ensures that a homeless man gets the health care he needs. Every one of those participants met their goals because of the efforts of multiple people –

both at CRT and at our partner agencies. In other words, 'a team.'

This task is not easy – in fact it can be slow and (at times) frustrating. Individual families struggle. Program support disappears. Demographic shifts leave more people vulnerable. So team members must draw energy and insight from each other.

That's when a team effort is perhaps most important. CRT has the resiliency to adapt to new challenges. At all levels, there are people suggesting new ways of doing things, new initiatives that could better support participants, programs and the community as a whole.

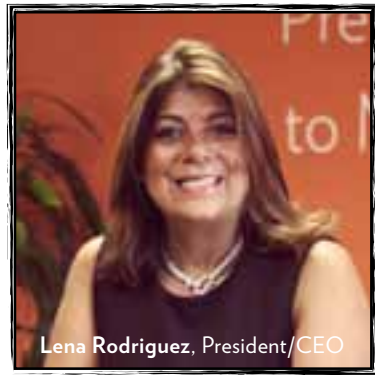
And the results? The "box score," if you will? In the past year, CRT has directly helped nearly 35,000 households – a total of 88,445 individuals – to live more secure and successful lives.

In addition, CRT has actively participated in many regional efforts which extend the organization's impact much farther. These include Connecticut's commitment to end homelessness, the statewide Head Start coalition, the task force to reduce HIV transmission and advocacy for elderly housing, among others.

These are difficult times for organizations on the front lines of human services. But tough times are exactly when a united team is most important. Please join me in supporting this team – my home team – the Community Renewal Team.



Fernando Betancourt
Chair of CRT Board of Trustees



Lena Rodriguez, President/CEO

CRT BOARD OF TRUSTEES



Fernando Betancourt, Chairperson



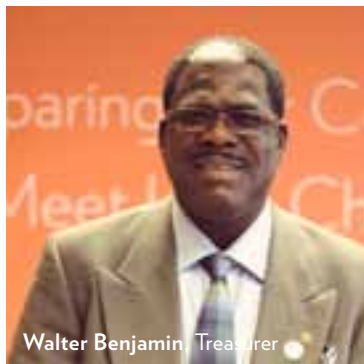
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Faith Jackson, Secretary



Dr. Wilfredo Nieves



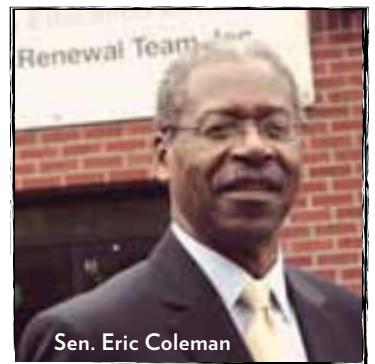
Walter Benjamin, Treasurer



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Mui Mui Hin-McCormick



Robert Benzinger



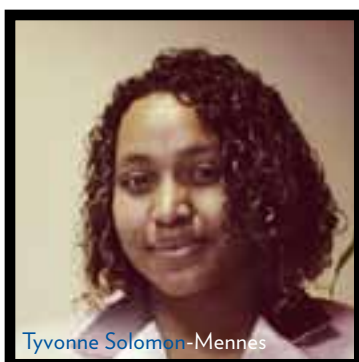
Gloria Jones



Robert A. Carubia



Daniel Schaefer



Tyvonne Solomon-Mennes



Robert Fishman



Mary Everett

LaTara Haye and her daughter, Zoe, were among the first to apply to the new East Hartford Early Head Start program at Goodwin College.



REAL PARENT LEADERSHIP

Zoe is learning to be *independent* and *self-confident*.



"I feel like we both really *belong* here!"

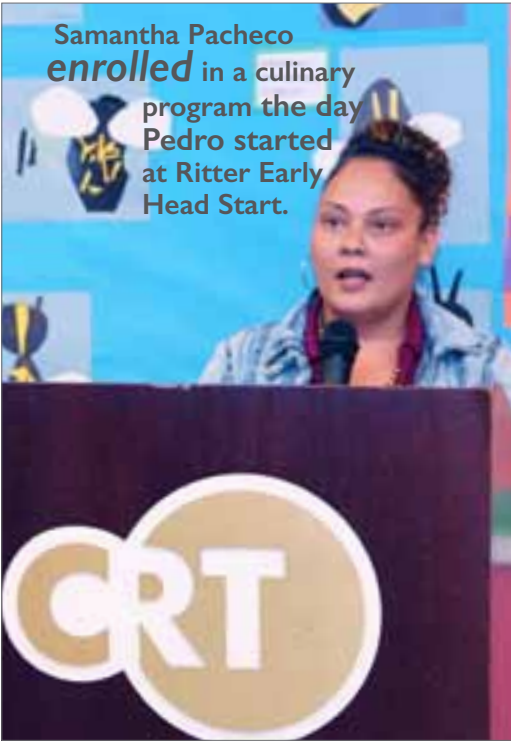


While Zoe is in school, LaTara is starting her own health coaching *business* from her home in Wethersfield.



LaTara was elected Parent Committee Chair – she loves *representing* other parents' concerns.





A Great Start

BOTH GENERATIONS BENEFIT

Last year, CRT opened Hartford/East Hartford's first Early Head Start centers, offering full-day care for infants and toddlers in bright, state-of-the-art classrooms. The program includes health and developmental screenings, diapers, formula and baby food – all at no cost to the families.

Early Head Start takes a comprehensive two-generation approach to helping families: Services begin during pregnancy and continue as infants move into center-based care. Early education is critical to the cognitive, emotional, linguistic, behavioral and physical development of children. While children thrive with a research-tested curriculum, their parents work on budgets and goals with family advocates. Many can finish their schooling or return to work thanks to the affordable child care.

ACUTE NEED FOR QUALITY CARE

There is an acute shortage of licensed child care for infants and toddlers. In Hartford there is space for just 1/10 of the children under age three. Even after building capacity for 80 children and 10 pregnant moms, CRT still has a waiting list of over 300.

Nearly 52% of Hartford's children under five live below the federal poverty level - \$20,160 for a family of three. Researchers say a Connecticut family needs more than three times that much to meet basic expenses. Market rate or subsidized day care can consume 20% of a family's income, and thousands of parents may lose Care 4 Kids subsidies in 2017 because of the state budget crisis.

Quality early care can help close Connecticut's academic achievement gap.

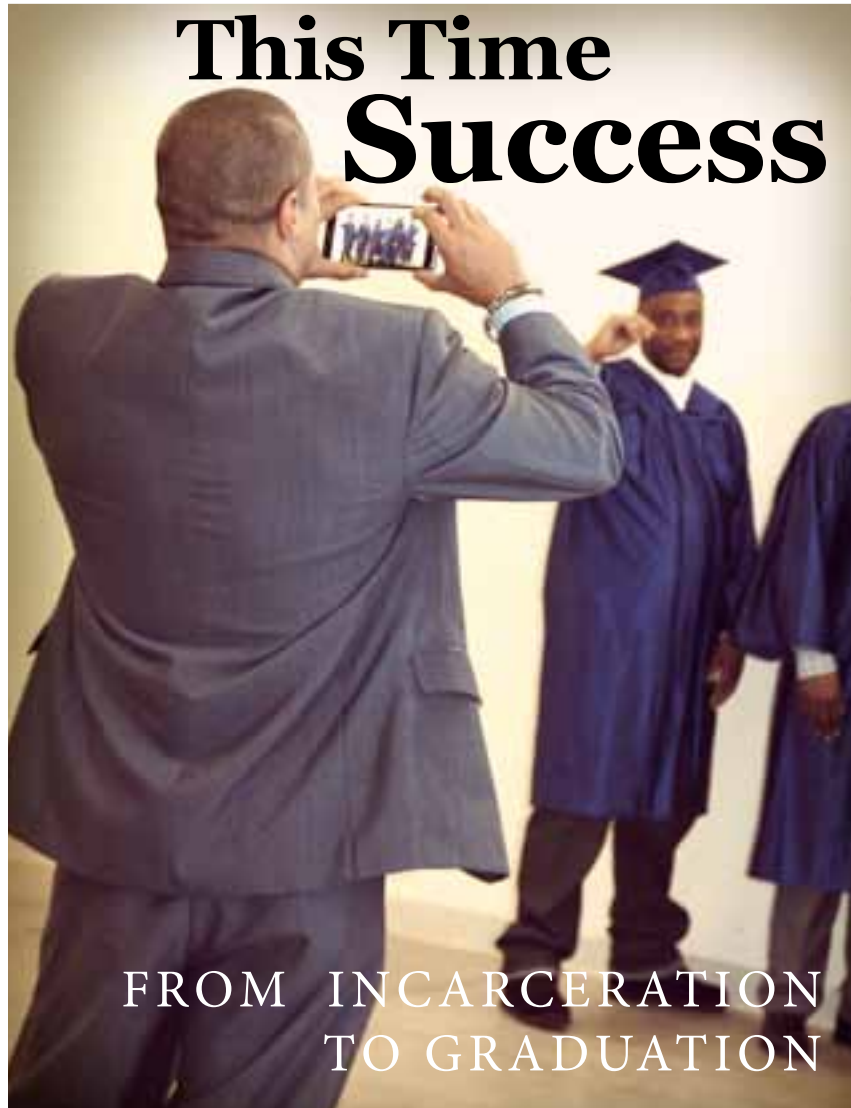




REFLECTIONS ON SOBRIETY

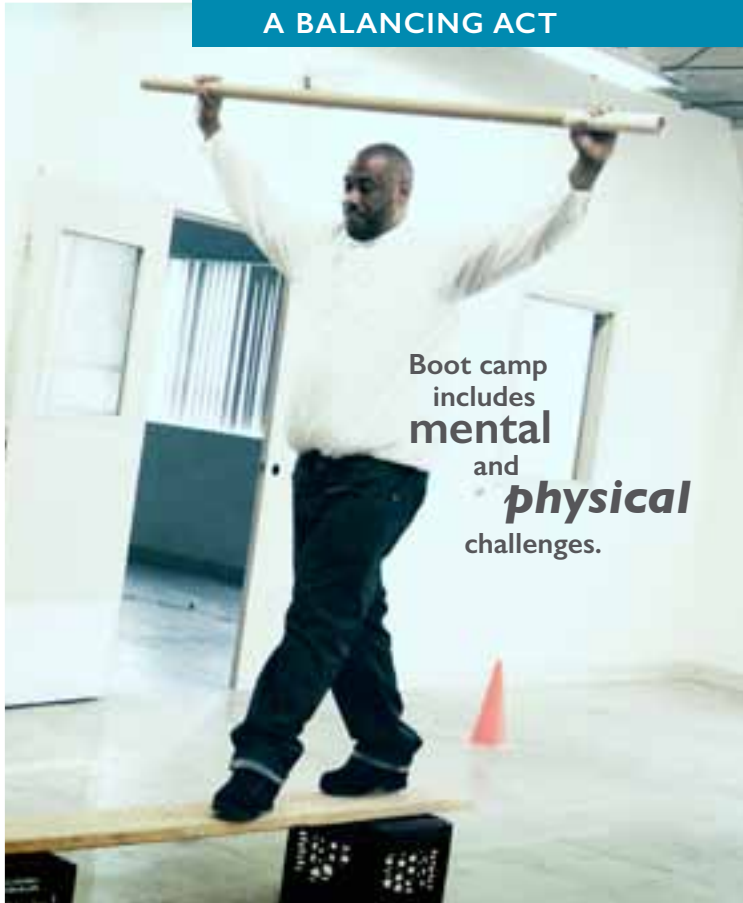


This Time Success



FROM INCARCERATION TO GRADUATION

A BALANCING ACT



Boot camp includes **mental** and **physical** challenges.



THE OPPORTUNITY

Faced with severe budget cuts in 2016, the Connecticut Department of Correction eliminated several programs including outpatient mental health and substance abuse treatment for ex-offenders, provided under contract with community-based non-profits. Community Renewal Team alone had been helping more than 1,600 adjudicated individuals annually through services co-located with Probation Offices in Hartford and New Britain.

For CRT, this challenge was the catalyst for innovation: The agency's Behavioral Health Services created a holistic care program for court-involved clients, with services covered by insurance instead of a DOC grant. Following CRT's Steps to Success process, every client meets with a case manager for a multi-dimensional assessment; identifies areas of concern (housing, employment, transportation or others); and establishes both long- and short-term goals.

A clinician develops an individual care plan. It may start with the five-week Intensive Outpatient Program (IOP), which meets three hours per day, three days a week. Day and evening options accommodate work or school schedules. Clients may step down to weekly individual and/or group sessions on relapse prevention, anger management, or criminal behavior. Drug testing continues through all treatment phases.

The DOC is referring as many as 30 clients per week, an increase from the previous program model. A clinical services coordinator lets the referring officers know of missed sessions, positive toxicology and other relevant concerns. Clients like Dwayne Mitchell find that the case management and more intensive clinical service have been extremely helpful in supporting his effort to construct a healthy life in the community.

DWAYNE'S JOURNEY

Dwayne Mitchell is celebrating: In October he marked a year of sobriety, his longest "clean time" in almost 30 years. He's living in sober housing, attending 12-Step meetings, enrolled in job training and resuming GED preparation.

Dwayne, now 46, attributes his progress to the support and high expectations of the CRT Behavioral Health team, who gave him a sense of purpose and hope when he returned to Hartford after his sixth incarceration.

In his previous experience with court-mandated services, "I would listen to the therapist for a while, but then I'd wander off, start using, violate [probation] and I'd be back in prison," he admits.

CRT's new model engaged him from Day One assigning a case manager to address basic needs: Housing, food, health care, clothing. "I knew about the things I didn't have. But a case manager helps you put those on one side of the page and match them up with how you're going to meet that need."

Another big plus was the evening Intensive Outpatient Program. "IOP helped me to stay clean. It gave me a lot of hope. It helped me understand how to make conscious decisions," he said. "And I still had my days to go do something else."

That 'something else' was I-BEST (Integrated Basic Education and Skills Training) a post-prison employment readiness program. He graduated from a tough 60-hour boot camp, moved into customer service and will soon start culinary classes – with the ultimate goal of operating a food truck.

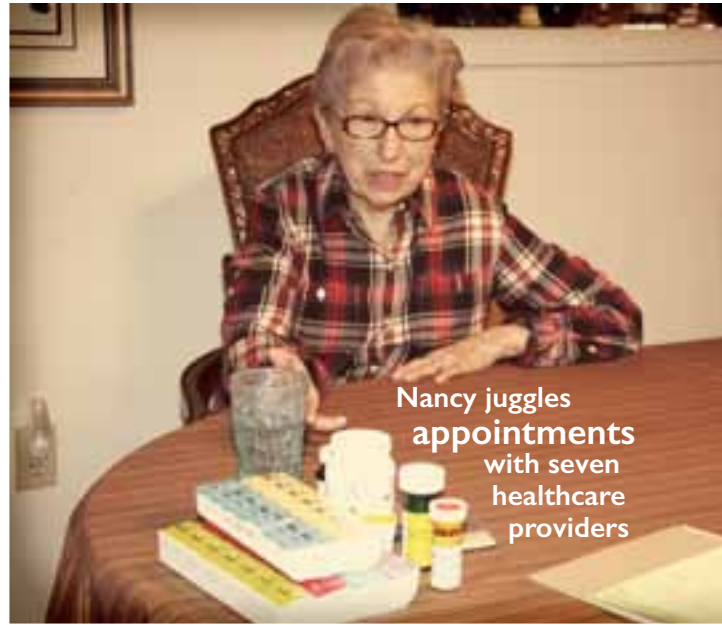
Dwayne continues in a Relapse Prevention group and meets with his therapist regularly. "The most important element about sobriety is discovering that I'm bright, that if I put my mind to it I can accomplish almost anything," Dwayne says. "That's what I'm taking from CRT this time. This time I really think I'll finish what I start."

INVENT YOUR OWN FUTURE





Since macular degeneration destroyed her eyesight, Nancy Chrisoulis of Southington has relied on **volunteer drivers.**



Nancy juggles appointments with seven healthcare providers



After fracturing her knee, Nancy has **trouble** with the **steps** on her town's Dial-A-Ride van.



Volunteers receive training, including a workshop on **helping passengers with low vision.**

DOING IT RIGHT



She prefers the **door-through-door service** offered by **volunteers**

Driving Miss Nancy



THE PASSENGER

Nancy Chrisoulis of Southington is “90 years young.” Macular degeneration has diminished her eyesight but not her activities. She shops, cooks, gets books from the library, visits with friends and juggles appointments with seven healthcare providers.

She depends upon volunteer drivers for much of her travel. “I don’t know what I’d do without it,” she says. “I can’t drive into other towns to see my doctors, and I’m leery of the vans and buses. I’m too unsteady on my feet.” Nancy appreciates that volunteers bring her into the lobby and wait to bring her home again.

THE DRIVER

John Loughran of Bristol retired after 50 years at work – first at the phone company, then driving a school bus. A few restless months later he saw a notice about a new volunteer opportunity, driving other seniors to appointments. “I still love to drive, so I gave them a call,” he says.

Volunteers are screened and trained; they receive mileage reimbursement; and may earn an auto insurance discount by completing the AARP Safe Driving course. “I love to be out and meet people,” John said. “Like Nancy, she’s amazing! Even with poor vision, she does better than the GPS with turn-by-turn directions!”

TRANSPORTATION IS KEY

Connecticut is one of the “grayest” states in the country: Residents over 65 make up 14.5% of the population, and will increase to 21.5% by 2030. A high percentage of these seniors live in rural or suburban areas where people rely on cars for all of their errands.

Dependable transportation is critical to aging in place. Older adults who give up driving often experience social isolation and/or depression; this negative impact is reduced if transportation needs are met in other ways.

In an AARP survey, nearly half of older adults reported “feeling dependent” and “imposing on others” if they asked friends and family for rides. But they weren’t as reluctant to call a volunteer service like CRT’s new RSVP Rides. Volunteers at least 55 years old are matched with seniors or veterans who need rides. An added benefit is the relationship that can develop between drivers and their passengers.

Launched in Southington, Berlin and New Britain, RSVP Rides will expand into other towns with aging populations.

A LIBRARY REGULAR



After four months
**sleeping
in her van,**
Rachael Puchalsky
found CRT
Veterans Services



Enlisting at 17, Rachael was **trained** to summarize **interrogation reports** during Operation Iraqi Freedom.



THE VETERAN

SSVF provided the **security deposit** and one month's rent for a two-bedroom apartment in East Hartford.



FAMILY TIME

The "**master bedroom**" is the children's bunkroom, with bureaus tucked away in the walk-in closet.



Home From Iraq



Now, six years later, she's **studying** with the help of the **GI Bill**.

DO THE RIGHT THING

Rachael Puchalsky and Kevin Kennedy were trying to “do the right thing.” A US Army combat veteran who served in Iraq, Rachael was earning a health care degree on the GI Bill while Kevin started up the career ladder as a machinist. Then Kevin was laid off and the couple fell behind on their rent. To avoid

an eviction they gave up their apartment and moved in with Kevin’s family – paying \$500 a month for half of an unfinished basement.

But when a conflict threatened this arrangement, Rachael offered to move out. “I wasn’t going to risk having all of us on the street,” Rachael says. “So I slept in our van parked in commuter lots and saw my kids during the day.” She still managed to keep up with her classes, maintaining a 3.6 GPA.

As the stress mounted they talked with social services, family advocates and the staff at VA Connecticut Healthcare. That’s where they heard about CRT’s Support Services for Veteran Families, which provides short term, targeted assistance so veterans can maintain or quickly regain stable housing.

With Kevin starting as a part-time school bus driver, the budget was nearly balanced. Knowing the family could sustain the cost, SSVF provided the security deposit, a month’s rent and some furniture for a two-bedroom apartment in East Hartford.

The next step is a rented duplex with a yard, and there’s already a savings plan to get them to the “big goal” – a home of their own.

“From the first meeting, CRT was optimistic, really upbeat,” Rachael says. “I always thought that this was a temporary speed-bump, but CRT helped me believe it.”

FAMILIES NEED SHORT-TERM HELP

Support Services for Veteran Families (SSVF) uses an evidence-based Rapid Re-Housing approach to help very low-income veteran families to either retain or transition into permanent housing. It is a short-term, targeted intervention combining direct assistance with case management focused on maximizing the households’ ability to become stable and self-sufficient.

In the past year, CRT has helped 133 veteran households move into stable homes; CRT’s intervention also prevented 60 at-risk veterans from becoming homeless. Research has shown that this brief, concentrated approach has tremendous promise in resolving immediate crises for families and preventing future episodes of homelessness.

Rachael Puchalsky and her family exemplify all four of the VA’s priority characteristics for SSVF:

- Household earns less than 30 percent of area median income
- Veteran has at least one dependent family member
- One or more female veterans in the household
- Returning veteran from Afghanistan and/or Iraq



Coming inside

THE MEMOIR

Gary is writing a book

FROM INTERSTATE TO APARTMENT

Cars *r u m b l e* overhead, but down below is a *carefully-made bed*

and storage baskets filled with *neatly folded clothes* after the weekly trip to the laundromat.

about his journey from suburbia to shelters to a highway campsite.

It's called "Survival of the Cans"

because the men redeem cans and bottles for spending money.

HOME STREET HOME

I see your blanket every day as I drive into work. I don't know who you are or what means brought you here, but I see you. I feel your presence. You are not invisible. You matter. You are not your circumstance. You are a soul person. I love you. Keep going.
I hope you are now a cozy warmer with the extra layers. The fire and foot warmer are fully lit and work for a long time. Take care.
-Liz

Seeing the domestic scene from the road, supporters dropped off food, clothes, a heater, a tent, and notes of encouragement like this one from "Liz."

Navigators:

Flexible and resourceful staff who assist clients with long histories of homelessness and high service needs to reduce barriers to access housing. Work non-traditional hours to locate hard-to-find clients in shelters, soup kitchens or living in places not meant for human habitation. Funded through a contract from Journey Home, CRT's Navigators were assigned to work with 53 individuals in the first nine months of this initiative.

NAVIGATING THE SYSTEM



Navigator Alicia Akers starts to pull together the complicated paper trail that Ricardo will need before he can be housed.

She and Navigator Kelly Gonzalez were *happy* to see the men **settled** in their new apartment.



Gary Syphers and Ricardo Sanchez are showing off their new apartment –furniture, photos, dishes and even the vacuum. It was a housewarming gift from people they met when their lives were decidedly different.

Their previous address was under Interstate 91. This was Gary's home for nearly 18 months, and a decade for Ricardo. "To be honest, we preferred it over being in a shelter. We could do what we want, no rules, no curfews," said Gary.

Even the winters were bearable thanks to a donated tent and propane heater. "You'd be amazed at how many great people we met," says Ricardo. "They left us notes, brought us food, offered us work."

The turning point was the second time the encampment was set on fire. They lost everything and realized they needed someplace safer. At about this time, CRT's Navigators were assigned to this case. They locate chronically homeless individuals and help them overcome the barriers to secure housing. (See information at left.)

Ricardo has had mental health and substance issues since high school. He was incarcerated and in residential treatment for more than a decade. CRT Behavioral Health Services helped the Navigators document his mental health disability.

Gary was laid off after 25 years in the food business, losing his apartment and car after his unemployment ran out. When 30 applications brought not a single interview, he concluded that employers were looking at his age not his abilities. With a stable address, he hopes to land a part-time job.

After reconstructing a document trail, the application for housing was complete. The last hurdle was for the organization handling housing vouchers to consider the two men as a household. In July, Gary and Ricardo moved into a two-bedroom unit with heat, hot water and electricity included. The rent will be adjusted based on any income the men bring in.

Gary says "I kept thinking we could work a little and save up our own security deposit. But who would rent to us if we couldn't show where the rent would come from every month? Without CRT I'd say, we were out of options."





Jovany and Damaris distribute **HIV kits** in public and private spaces, such as parks, bars and *hair salons*

Luisa Garces is happy to be **out of the hospital,** and healthy enough for a walk on the green.



© Jose Vega

Stop the Stigma

BRINGING TESTING INTO THE COMMUNITY

In the *privacy of the car*, clients will share their **fears** and concerns





Denzil takes an **HIV info-kit** from Jovany.



Damaris has a friendly way of telling people: **Know your status know your risks.**

Luisa Garces has a radiant smile, which she focuses on HIV Educator Damaris Castro when she spots her at Hartford's South Green. After several weeks of cancer treatment, Luisa tells Damaris that she is feeling much better. Luisa is working one-on-one with Damaris on healthy living, positive behavior changes and medication adherence to help manage her health and well-being. They make a plan to connect and Luisa continues toward her apartment.

It's a typical afternoon for CRT's HIV Outreach Team – Damaris and Early Intervention Specialist Jovany Rolon, who does rapid-results HIV testing. They spend hours each week in parks, along neighborhood streets, or in retail establishments such as liquor stores, barber shops, hair salons and adult book stores.

Locations are targeted based on research. In Connecticut, a preponderance of new HIV cases from 2010-2014 was among young gay and bisexual men of color. A growing number of new diagnoses (over 25% in 2014) are people 50 years of age or older.

The team offers condoms and small gifts, along with printed information, advice and an open ear for questions or concerns. Jovany finds private areas to provide on-site testing; the 20-minute wait for results is an opportunity for a non-judgmental discussion of high-risk behaviors.

Lechaun Trimmier calls herself a regular. "I might not always be as careful as I could be," she says, so she gets checked a few times a year. She embodies a key element in the multi-faceted effort to reduce HIV: Remove the stigma of testing. At least 25% of people living with HIV in the U.S. don't know they have it.


Between 2010 - 2014, 31% of newly diagnosed cases were "late testers," meaning they already met the criteria for AIDS when they were diagnosed. "We can't help people manage their disease if they don't know they have it," Damaris says.

If the result of the rapid test is positive, the Outreach Team will make arrangements for a second test at the individual's primary care office. If the diagnosis is confirmed, discussions commence. "We talk about the hard conversations, telling partners and loved ones, and changing behaviors to keep them safe," Damaris said.

She provides confidential one-on-one education, concentrating on those living with HIV/AIDS or at high risk for infection. Working with collaborating physicians, she will soon begin to offer PrEP (Pre-exposure prophylaxis), a daily medication regime that reduces the chance of infection among those at high risk for HIV.

CRT also provides group and individual counseling, case management and services to help individuals function successfully in the community. Damaris and Jovany take people on errands, pick up groceries, translate at medical appointments and advocate with landlords – whatever is needed to take care of the whole person.

Early testing, continued education and disease management are all key elements in the United Nations' Getting to Zero initiative, with a primary goal of ending all HIV transmission by 2030.

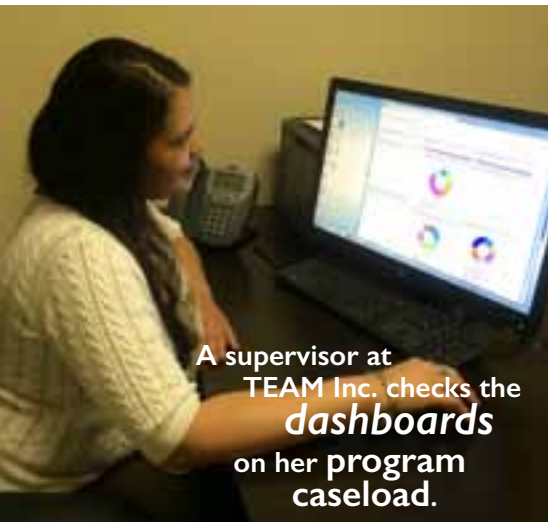


Lechaun Trimmier is a "regular" for HIV testing.



STEPS system helps participants **set goals** and **see their own progress**

Supporting Client Success



A supervisor at TEAM Inc. checks the **dashboards** on her program caseload.



Staff are *trained* on new **case management workflow**

The logo for STEPS Case Management System features a graphic of five ascending steps in shades of blue, green, and yellow to the left of the word "STEPS" in a large, bold, blue sans-serif font. Below "STEPS" is the text "CASE MANAGEMENT SYSTEM" in a smaller, teal, sans-serif font.

STEPS

CASE MANAGEMENT SYSTEM

Community Action Agencies and other human service providers have long sought an efficient way to measure client progress, manage data, share information, assess the effectiveness of programs, and generate reports required by funders and partners. Like other organizations, the Community Renewal Team found that inadequate case management software was impeding the ability to track outcomes, inform clients of their progress and manage staff caseloads.

The agency evaluated the top 10 software vendors in the industry and surveyed 100 national Community Action Agencies on their experience with case management systems. But the products available did not meet the market's needs.

CRT developed its own comprehensive case management software tailored to meet the needs of this industry. CRT's in-house team blended user requirements with IT expertise and created an intuitive tool that leads front-line staff through each client interaction and provides dashboards to monitor outcomes by family, program or national standards. The collaborative workflow allows multiple staff to work with the same participants in real time, while varied levels of access ensure compliance with HIPAA security.

This year, CRT copyrighted the STEPS Case Management System and is offering turn-key implementation – including configuration, staff training and customer support.

FIRST CUSTOMER'S EXPERIENCE

TEAM Inc. in Derby CT was the first customer to buy and implement STEPS. Amy LaChioma, TEAM's Director of Support Services, says the transition has gone extremely well. "From a user standpoint it's amazing. I have staff who have been here over 30 years and I expected a lot of pushback. But they absolutely love it! Each screen acts as a guide to setting the goals, making a service plan and seeing the client progress." Employees even like to run their own error scans, to see if they are improving over time.

TEAM is also enjoying the graphic summaries by client, staff member or program. The flexible reporting function allows the managers to pull funder-compliant data by demographics, program, National Performance Indicators or Results Oriented Management and Accountability.

CRT is beginning STEPS implementation for Access Community Action in Willimantic, and is in discussion with several additional agencies. "Organizations are really excited to see what this tool can do for their clients, their staff, their management," said Christopher McCluskey, CRT Vice President of Housing and Community Services." This is the outcome-driven system that Community Action Agencies have been waiting for."



2015 FINANCIALS

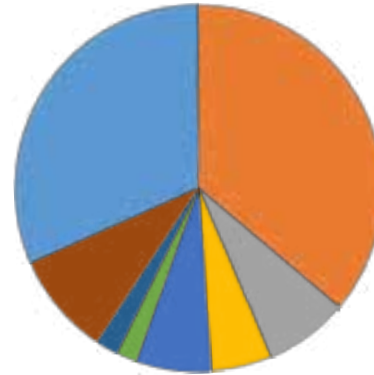
Operating Support and Revenue

| | |
|---|---------------------|
| Grants and Contracts | |
| Federal | \$39,938,391 |
| State | 10,472,543 |
| Private Weatherization Program | 2,268,600 |
| Contributions | |
| In-Kind | 1,971,540 |
| Elderly Nutrition Program Contributions | 114,045 |
| Fundraising | 728,890 |
| Supportive Housing Contributions | 171,804 |
| Other Revenue | |
| Education: Parent Fees and Subsidies | 1,711,622 |
| Elderly Nutrition Program Fees | 321,532 |
| Catering | 1,179,573 |
| Child and Adult Care Food Program Subsidies | 745,337 |
| Patient Fees | 834,060 |
| Housing Services | 310,548 |
| CHEFA Debt Service | 201,282 |
| Other Income | 690,062 |
| Total Operating Support and Revenue | \$61,659,828 |

Operating Expenses

| | |
|--|--------------------|
| Salaries and Benefits | \$26,454,295 |
| Client Assistance | 16,300,288 |
| Materials and Supplies | 5,795,764 |
| Professional Fees and Contractual Services | 4,615,002 |
| Occupancy | 3,362,739 |
| Delegate Agencies | 1,659,553 |
| Other Expenses | 1,687,643 |
| Depreciation and Amortization | 1,027,068 |
| Travel and Transportation | 533,171 |
| Interest Expense | 45,300 |
| Total Operating Expenses | 61,480,823 |
| Change in Net Assets | (\$179,005) |

Expenses by Function



| | | |
|--|------------|-----|
| Energy Related Services | 19,411,848 | 32% |
| Children's Services, including Head Start and Child Care | 22,292,899 | 36% |
| Housing and Shelter Services | 4,549,362 | 7% |
| Elderly Nutrition Services | 3,279,114 | 5% |
| Other Community Services | 4,065,160 | 7% |
| Alternative Incarceration Services | 1,127,048 | 2% |
| Job Training and Placement | 1,223,100 | 2% |
| Supportive Services (Management and General) | 5,532,292 | 9% |

Source: CRT and affiliates combined financial statements as of December 31, 2015.

FUNDERS AND DONORS

Community Renewal Team gratefully acknowledges the following individuals, organizations and public agencies for investing in our communities and families through CRT. We are proud of the trust that is demonstrated with each gift, grant and contract. By funding CRT programs, each of those mentioned here supports the region's efforts to eliminate poverty.

Federal Funding Sources

Corporation for National and Community Service
 US Department of Agriculture
 US Department of Energy
 US Department of Health and Human Services
 US Department of Housing and Urban Development
 US Department of Justice
 US Department of Labor
 US Department of the Treasury-Internal Revenue Service
 US Department of Veterans Affairs
 US Probation and Pre-Trial Services

State Funding Sources

CT Airport Authority
 CT Department of Children and Families
 CT Department of Correction
 CT Department of Economic and Community Development
 CT Department of Education
 CT Department of Emergency Services and Public Protection
 CT Department of Energy and Environmental Protection
 CT Department of Housing
 CT Department of Labor
 CT Department of Mental Health and Addiction Services
 CT Department of Public Health
 CT Department of Social Services
 CT Department of Transportation
 CT Health and Education Facilities Authority
 CT Housing and Finance Authority
 CT Judicial Branch/Court Support Services
 CT Office of Early Childhood
 CT Office of Policy and Management
 CT Office of the Victim Advocate
 State Education Resource Center

Municipalities

Avon
 Bloomfield

Canton
 Clinton
 Cromwell
 Deep River
 Durham
 East Haddam
 East Hartford
 Enfield
 Essex
 Granby
 Haddam
 Hartford
 Hebron
 Killingworth
 Manchester
 Middlefield
 Middletown
 Newington
 North Branford
 Portland
 West Hartford
 Westbrook
 Wethersfield
 Windsor
 Windsor Locks

Foundations, Businesses and Organizations

A & A Office Systems
 A Plus Installation LLC
 A.K.O., Inc.
 AC Development
 Achievement First Academy
 Advanced Behavioral Health
 Aetna Foundation
 All Waste, Inc.
 American Federation of State, County and Municipal Employees
 American International Group, Inc.
 American Legion Kiltonic Post 72
 Archdiocese of Hartford Bishop's Annual Appeal
 Atlanta Psychological Associates, Inc.
 Avon High Booster Club
 Benefit Community Impact Fund-American Endowment Foundation
 Berkshire Bank
 Bernard Lieberman Memorial Fund of the Jewish Community Foundation of Greater Hartford
 Boston Financial Investment Management
 Boys and Girls Club of Hartford

Braman Termite and Pest Elimination
 Brandeis University
 Bridgeport Caribe Youth Leaders
 Brothers Oil Company
 Brown Rudnick
 Bruno and Associates
 Budget Printers
 Burton and Phyllis Hoffman Foundation
 Canon Solutions America
 Capital City Education Alliance
 Capital Workforce Partners
 Cart Concepts
 Central Connecticut State University School of Business
 Central Insurance
 Chase Glass
 Chef Jay Enterprises, LLC
 CLSJ Foundation, Inc.
 Cohn Reznick
 Coldwell Banker
 Commonwealth Land Title Insurance Company
 Connecticut Coalition Against Domestic Violence
 Connecticut Association for Community Action
 Connecticut Association of Latinos in Higher Education
 Connecticut Community Care, Inc.
 Connecticut Health Foundation
 Connecticut Home Solutions
 Connecticut Natural Gas
 Connecticut No Kid Hungry
 Connecticut Radio Information System
 Connecticut Trooper Magazine
 Connecticut United Auto Workers
 Crown Supermarket
 Delivery Concepts East
 Digital Benefits Group
 Digital Merchant Resources
 Diversified Business
 Diversified Telecom
 Dixon Challenge
 Dynamic Professionals
 Eagle Rivet
 East Granby Congregational Church
 East Hartford Police Department
 Eastern Connecticut State University Foundation
 End Hunger CT!
 Energy Resource Group Technologies

ESAC
 Essex Newberry North
 Eversource
 Express Kitchens/Star Hardware
 F & S Ironworks
 Family Life Education
 Farmington Bank
 First and Last Tavern
 First Congregational Church of East Hartford
 First Congregational Church of Vernon-Board of Deacons
 First Congregational Church/United Church of Christ Bloomfield
 First Giving
 First United Methodist Church-Willimantic/Mansfield
 Fisher Foundation
 Fleeting and Sons
 Frank Macca Plumbing
 Freeman Companies
 Fresh Point Connecticut
 Friendship Circle
 Goodwin College
 Grant Thornton
 Greater Hartford Arts Council
 Greater Hartford Community Foundation
 Greater Hartford Habitat for Humanity
 Grounds Guys
 Habitat for Humanity
 Halloran and Halloran
 Hands on Hartford
 Hartford County Bar Foundation
 Hartford Foundation for Public Giving
 Hartford Healthcare Integrated Care Partners
 Hartford Hospital
 Hartford Municipal Employees Federal Credit Union
 Hartford Provision
 Hartford Steam Boiler
 Harvard Pilgrim Health Care
 Home Depot Foundation
 Hoopes Morganthaler Rausch and Scaramozza
 Howard K. Hill Funeral Home
 Imagineers
 Innovative Engineering Services
 Interval House
 Jason Rupaka
 Jewish Community Foundation-Bernard Lieberman Memorial Fund and the Penny H. Cohn Fund for Indigent Elderly
 Jewish Federation of Greater Hartford

Journey Home
 Knights of Columbus Isabella Assembly # 0122-Southington
 KPMG
 La Boca Mexican Cantina
 Lake Garda Elementary School
 Law Offices of James A. Welcome
 Local Independent Charities of America
 Magnakleen
 Main St Office Center
 Mansfield Paper
 Maple Hill Farms
 M J M Paving
 Master Building Cleaning
 Max Bibo
 MBH Architecture, LLC
 Meals On Wheels Association of America
 Met Life
 Metzger Lazarek and Plumb LLC
 Mike Riccio Sports
 Mike's Auto and Towing
 MIMS LLC
 Mitchell Fuel
 Monolith Services Group
 Murphy, Laudati, Kiel, Buttler and Rattigan
 National Arts Program Foundation
 Network for Good
 New Covenant United Methodist Church
 New England Conservation Services
 New Haven Legal Assistance
 North Central Area Agency on Aging
 North Main Race
 Northeast Energy
 Oasis Institute/Anthem Blue Cross Blue Shield
 Ofori Associates
 OLOP Church
 Operation Fuel
 Opportunity Works
 Partnership for Strong Communities
 Penny Wise Oil Company
 People's United Bank
 People's United Community Foundation
 Performance Food Group (PFG)
 Philadelphia Insurance
 Pratt and Whitney
 Preferred Services
 Price Chopper Golub Foundation

Price Rite
Pronto Printer of Newington
Prudential Foundation
Qualidigm
Quality Name Plate, Inc.
Reid and Riege Foundation
Reynolds Family Charitable Foundation
RM Bradley Management Company
Robert Carubia CPA
Robinson and Cole
Rooftop 120
Sandler and Mara
SBM Charitable Foundation
Selective Insurance
Share Our Strength
Shop Rite of Manchester-Cohen Family
South Congregational Church of East Hartford
Southeast Agency LLC
Sport Tech Enterprise
St. Christopher School
St. Francis Hospital
St. John's Episcopal Church
St. Timothy's Roman Catholic Church
Stanley Black and Decker
Staples
Star Hardware/Express Kitchens
State of Connecticut Police Union
Sweet Frog
TD Bank Charitable Foundation
TEAM, Inc.
The Harry E. Goldfarb Family Foundation
The Village for Families and Children
Thomas J. Atkins Fund
ThoroughClean LLC
Thurston Foods
Tim Dunn
Tolland Fire Department
Tower Generator
Toyo Tires
Trane
Traveler's Employee Giving Program
Traveler's Foundation
Trinity College
Tricom Systems
Tyco Integrated Security
UBS Financial Services
Ultiplay
Unitarian Universalist Society
United Bank
United Food and Commercial Workers Union Local 919
United Healthcare
United Illuminating
United Way of Central and Northeastern CT
Unum

UPS Foundation
Valley Community Baptist Church
Verizon Wireless
Victory Energy Solutions
Village Builders
Vinci Oil
VOYA
Wal-Mart Foundation
Waterford Group Charitable Foundation
Waverly Market
WB Mason
Wells Fargo Advisors
Wethersfield-Rocky Hill Elks
Whalley Computers
Whittlesey and Hadley
Whole Foods Market
Williams Electric
WLB Group of Companies
Workforce Alliance
Xerox
Yankee Gas Service Company
YMCA of Greater Hartford
YouthBuild USA

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Family Philanthropy



Reynolds Family Charitable Foundation

When families donate to charity, they transform their values into effective giving that makes a lasting impact on the community and enables great things to happen. By making a \$100,000 donation to CRT Veterans Services, the Reynolds Family Charitable Foundation has enriched their lives as well as the lives of the many veterans who will benefit from their generosity.

CRT was happy to provide a friendly face and lifeline for Sylvia Kaufman, a longtime participant in the Elderly Nutrition Program. For Mrs. Kaufman the meal itself was less important than the daily contact with staff and friends at CRT's senior café. CRT is grateful to the Kaufman Family for the \$50,000 gift we received in her memory.



Sylvia Kaufman

Sid Schulman
Peg Seabrooke
Dineen Seifel
Joan Seplowitz
Sarah Shapiro
Deborah Shapiro
Nancy Shapiro
Shaun Sheridan
Yasseen Sheriff
Pushpa Ishu Shivdasani
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Barbara Weiss
James Welcome
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Ryan Wilde
Ron Williams
Norman Williams
Drew Williams
Dana Wilson
Carol Witkowski
Betsy Wynnick
Lawrence Zarbo

In Kind Donations

Acer
Seventh Day Adventist
Acqua di Parisi- Perfumes 4 U
Akuity Technologies
American Eagle Federal Credit Union
American Express
AmWins
Antioch Church
Arch Street Tavern
Avon High Booster Club
Black Eyed Sally's
Blue State Coffee
Bob's Discount Furniture
Bozie Stearns
Bradford Renaissance Portraits
Braeburn Elementary School
Bridgeport Tigers
Budget Printers
Capital City Ryders
Caribbean Travel Agency, Inc.
Carlos Hernandez Chavez
Carter Sutherland
Center for Healing Therapies
Central Connecticut Paralegal Association
Cedar Knob Golf Course
Central Connecticut State University
Charities of Hope
Charter Oak Health Van
Chili's
City of Hartford (HIV Testing)
Connecticut Golf Show
Connecticut Science Center
Cricket Phones
Crown Supermarket
CT River Academy
Connecticut Science Center
Dattco
Diane Borodkin
Digital Benefits Group
Dish Restaurant
Downtown Middletown
East Hartford Interfaith Ministry
Eastbury Elementary School
First United Methodist Church

Estate of Christine Vikmanis
Excel Fitness
Famous Footwear
Feed the Children
Flanders Restaurant
Flemings
FM Maintenance
Foley Carrier Services
Foodshare
Foxwoods Resort Casino
Frito Lay
Gallagher Buick
Golfers Warehouse
Greater Hartford Habitat for Humanity
Greater Hartford Jaycees Foundation
Hair Cuttery
Hall High School
Hallmark
Hands on Hartford
Hartford Distributors
Hartford Flavor Company
Hartford Municipal Employees Federal Credit Union
Hartford Stage
Hartford Wolf Pack
Hartford Yard Goats
Harvard Pilgrim Healthcare Foundation
Heidi Kelly
Herd Restaurant
Home Depot
Hot Tomatoes
Interval House
Infinity Music Hall
Jade Marketing Group
Jamberry
Jehovah Nissi Church
Jen Rolfe-Girl Scout Troop 10833
Joe's Pizza
Joy Taylor
Julie Lang Studio of Dance
Knox Parks
Lake of Isles
Liz Brachle
Lyman Orchards
Mandell Jewish Community Center
Mark and Patty Hood
Max Cares Foundation
MetLife
Metropolitan Community Church
Michelle Bonner
Milford Rocks
Mill on the River Group
Mohegan Sun-Tuscan Restaurant
Nomad's Adventure Quest
Northside Church
Ofori and Associates
Omar Coffee
Open Hearth

Options
Panera Bread
Parksite
Pepsico
Pete Higgins
Pie Chapter- Retired Teachers East Hartford
Pilgrim Way
Pratt & Whitney
Price Chopper Golub Foundation
Price Rite
Prime Wellness of CT
Project Horizon
Prossage Wellness
Quassy Amusement Park
Radio 93.7
Rhino Gifts
Sacred Heart Church
Safari Micro
Salute
Sandler and Mara, PC
Schulman Associates
Season's Buffet at Mohegan Sun
Seventh Day Adventist Church
Ski Sundown
Sleeping Giant Golf Course
Sparkle Jewelry
Springhill Suites
St. Christopher's Church
St. Francis Cares Injury Prevention Center
St. Francis of Assisi Church
St. Joseph's Church
Stella and Dot
Stew Leonard's
Stop & Shop
Susan Kneip (Independent)
Sysco
The Bushnell
The Gap
The Infinity Group
The Suite Spot
The Tobacco Shop
Theaterworks
Tim Weaver
Time Factory Watch Outlet
Tina Williams (Independent)
Tobacco Shop
Toyo Foundation
Toys for Tots
Trinity College
Updike Kelley and Spellacy
USI Consulting Group
Verizon
Veronica Lufbery-Pratt and Whitney
Victory Cathedral
Vitamin World
WB Mason
Whalley Computers
Wood 'N Tap
Xfinity Theatre

PROGRAM LISTING

BASIC NEEDS



Resource Centers
Food Assistance



EDUCATION AND YOUTH



Early Head Start
Infant/Toddler Day Care
Head Start and Preschool
Day Care Nutrition
Summer Food



EMPLOYMENT AND TRAINING



Capital City YouthBuild
Middlesex Youth Development
SNAP Employment & Training
Summer Youth Employment



HOUSING AND SHELTERS



Affordable Housing
CHAP
Family Shelter
Grandparents
Raising Grandchildren
Housing Counseling
Men's Shelter
Supportive Housing



ENERGY & WEATHERIZATION



Energy Assistance
Weatherization



MENTAL HEALTH & WELLNESS



Asian Family Services
Behavioral Health Services
HIV Services
Homeless Outreach
Re-Entry Recovery Services
Transitional Case Management



MONEY MANAGEMENT



IDA Savings Program
VITA Tax Filing
Your Money



SENIOR SERVICES



Meals on Wheels
Retreat Assisted Living
Retired and Senior
Volunteers
Senior Affordable
Housing
Senior Cafés



VETERANS PROGRAMS



Supportive Services for Veteran Families
Veterans Housing
Veterans Landing
Assisted Living
(Coming soon)

