

Camperman Australia



Campervan Guide & Instruction Manual

It is our absolute pleasure to assist in your next adventure and give you an introduction to #VanLife. We have worked hard to provide a clean, comfortable, and functional vehicle for your trip.

The following user guide provides detailed information on how to operate the vehicle, general safety information, and tips on how to take full advantage of Camperman Australia's interior amenities.

If you have not watched our video tutorial, those will also provide additional information on how to operate our vehicles during your trip. You can find these under your vehicle model on our website. You can find the link to each vehicle on the following page.

We absolutely love seeing all the adventures our customers get up to while traveling our gorgeous country so please send us a DM on Instagram or Facebook! We hope you enjoy your time in your modest home on wheels and enjoy seeing the magnificent country we call home. Please ensure you have fully read our terms and conditions and have a clear understanding of what is expected and what our company policy is before heading off on your holiday.

Welcome and thank you for booking with Camperman Australia!

Below you will find a link attached to our website, terms and conditions and each link for the vehicles available on our fleet.

Please watch the video tutorial on the website and read the instruction manual that is attached below, to ensure you have a clear understanding of the vehicle you have hired.

If you have any unanswered questions or just wish to speak to our friendly staff about the vehicle, please call us on **1800 216 223** or send through an email to sales@campermanaustralia.com.

Helpful Links:

Direct Website: <https://www.campermanaustralia.com/>

Terms and conditions: <https://www.campermanaustralia.com/terms-conditions/>

Vehicle Categories:

Maxie 4 Deluxe: [campermanaustralia.com/4-berth-maxie-4-hightop-campervan.html](https://www.campermanaustralia.com/4-berth-maxie-4-hightop-campervan.html)

Paradise 5 Shower/Toilet: [campermanaustralia.com/large-paradise-shower-toilet-campervan/](https://www.campermanaustralia.com/large-paradise-shower-toilet-campervan/)

Paradise Family 5: [campermanaustralia.com/paradise-family-5-hightop-campervan/](https://www.campermanaustralia.com/paradise-family-5-hightop-campervan/)

Maxie 2-3: [campermanaustralia.com/3-berth-maxie-hightop-campervan/](https://www.campermanaustralia.com/3-berth-maxie-hightop-campervan/)

Juliette 3: [campermanaustralia.com/3-berth-juliette-hightop-campervan/](https://www.campermanaustralia.com/3-berth-juliette-hightop-campervan/)

TABLE OF CONTENTS

TABLE OF CONTENTS	2
DEPOT OPERATING HOURS	3
VEHICLE SPECIFICATIONS AND INFORMATION	4
ADDITIONAL INFORMATION ON VANS.....	5
INSURANCE POLICY.....	7
RETURNING CAMPERVAN.....	8
CAIRNS DEPOT.....	9
AIRLIE BEACH DEPOT	10
BRISBANE DEPOT	11
SYDNEY DEPOT.....	12
MELBOURNE DEPOT	13
INSTRUCTIONS FOR USING LPG GAS STOVE.....	14
USING LPG GAS BOTTLE.....	15
INSTRUCTIONS FOR FUELING UP.....	18
INSTRUCTIONS FOR CHECKING WATER.....	19
INSTRUCTIONS FOR CHECKING OIL	20
INSTRUCTIONS FOR CHECKING OIL	21
FILLING NEW OIL.....	21
HOW TO REPLACE THE SPARE TYRE	22
INSTRUCTIONS FOR MAKING THE BED.....	23
TRAFFIC SIGNS	25
TRAFFIC SIGNS	26
WARNING LIGHTS	27
ELECTRICAL APPLIANCES	28
USING THE SHOWER AND TOILET.....	32
CHECKING POWER IN VAN	33
INSTRUCTIONS FOR EMPTYING / CLEANING THE TOILET CASSETTE	38
LINKS	39

DEPOT OPERATING HOURS

CAIRNS

Monday - Friday 8:00am – 5:00pm

Saturday - 8:00am – 4:00pm

Sunday – CLOSED

AIRLIE BEACH

Monday - Friday 8:00am – 3:00pm

Saturday - 8:00am – 12:00pm

Sunday – CLOSED

BRISBANE

Monday - Friday 8:00am – 3:00pm

Saturday - 8:00am – 12:00pm

Sunday – CLOSED

SYDNEY

Monday - Friday 8:00am – 3:00pm

Saturday - 8:00am – 12:00pm

Sunday – CLOSED

MELBOURNE

Monday - Friday 8:00am – 3:00pm

Saturday - 8:00am – 12:00pm

Sunday – CLOSED

ALL BRANCHES WILL BE CLOSED ON PUBLIC HOLIDAYS

Please refer to the trading hours listed regarding the pickup times available on Saturday. Please arrive at least one hour prior to the depot closing time on Saturday's.

Picking up or dropping off a vehicle out of trading hours or on a Sunday will be made by **prior arrangement ONLY**.

VEHICLE SPECIFICATIONS AND INFORMATION

MODEL	JULIETTE 3, 2008-2013 MODEL	MAXIE 2-3 2010-2016 MODEL	PARADISE FAMILY 5, PARADISE 5 SHOWER/TOILET 2006-2013 MODEL	MAXIE 4 DELUXE 2010 – 2018 MODEL
CYLINDERS	4	4	4	4
GEARS/ TRANSMISSION	5 MANUAL SPEED	5 MANUAL SPEED	5 AUTOMATIC SPEED	5 AUTOMATIC SPEED
FUEL TYPE	UNLEADED 91, 95 OR 98 NO E10	UNLEADED 91, 95 OR 98 NO E10	UNLEADED 91, 95 OR 98 NO E10	UNLEADED 91, 95 OR 98 NO E10
FUEL TANK	70L	70L	70L	70L
WATER TANK	20L	20L	30L	50L
FUEL CONSUMPTION	13L per 100kms	13L per 100kms	13L per 100kms	13L per 100kms
OIL	15W/40	15W/40	15W/40	15W/40
RADIATOR COOLANT	PREMIXED COOLANT	PREMIXED COOLANT	PREMIXED COOLANT	PREMIXED COOLANT
VEHICLE EXTERIOR DIMENSIONS	LENGTH: 5.0m HEIGHT: 2.6m WIDTH: 1.7m	LENGTH: 5.0m HEIGHT: 2.6m WIDTH: 1.7m	LENGTH: 5.5m HEIGHT: 2.6m WIDTH: 1.7m	LENGTH: 5.5m HEIGHT: 2.6m WIDTH: 1.7m
INTERIOR HEIGHT	1.9m	1.9m	2.1m	2.1m

Every Camperman Australia van is mechanically checked over before going out on hire, but maintenance is still required while the vans are on hire to ensure everything is running perfect and no issues should arise.

- **Coolant and Oil levels must be checked daily.**
- When checking or refilling oil or coolant please ensure that the caps are securely in place once finished especially the radiator cap as **any damage caused to the vehicle due to caps being left off is classed as user error and any repairs will be at the customer's expense.**
- **Only check oil and radiator levels when the vehicle is cold.** Please check the water through the plastic water container underneath the front hood (the overflow bottle is on the right, check that the water is up to the cold mark level of the bottle on the right side) **the overflow bottle is not used to refill the water in the radiator**, where you fill the coolant for the van is located in the second white plastic container next to the overflow bottle (on the left) the level should be between the cold and hot temperature marks on the bottle.

ADDITIONAL INFORMATION ON VANS

FRONT CABIN

- The driving cab, air conditioner and heater are only to be used when driving the vehicle and must never be left running overnight.
- The **AM/FM Radio CD Player** is for use when driving only and should not be used when parked as this will flatten the starter battery.
- The engine bay is located under the passenger seat (please watch video tutorial on website)

INSIDE THE CAMPER

- **The microwave and power points will only work when you have the campervan plugged into a 250-volt power source**, only the fridge, lights and sink pump will run off the house battery when battery is charged.
- When the **battery is fully charged it will last anywhere between 24 – 48 hours before you will need to plug into a 240-volt power source to recharge the battery.**
- When using power points inside the camper to recharge phones, computers etc., the camper needs to be plugged into a 240-volt power source.
- Each vehicle is equipped with a fire extinguisher; **this is strictly for use in an emergency.** If they are discharged for any reason the customer will be charged for the refill. You must make Camperman Australia aware if the extinguisher is used to ensure it is refilled for the next customer's safety (**you will not be charged if it is used in an emergency.**)
- The table in the back **must not** be set up while driving as it can become a hazard in an accident or under hard braking.
- To set up the bed you will need to locate the wooden planks, depending on the model, will depend how many wooden planks the bed requires. You will either find them located behind the driver's side seat, above the kitchen on the shelf/upper bed, or under the seat benches.

COOK TOP

- The 2-burner gas stove is for cooking purposes only. Push in dials for 15 seconds, turn them slightly and use the matches provided to ignite the stove top.
- Make sure the gas is turned off on the stove dials and at the gas bottle when finished. **Never drive or sleep with the gas bottle ON** and always take extreme caution when using gas appliances in small areas.

SHOWER & TOILET

- The hot water will only work in the vehicle when it is either plugged into a powered site or the engine is running – **please see page 26 for further info.**
- To use the toilet cassette, you must locate the lever that is located on the side of the toilet, this must stay closed to ensure the waste does not come out while you are travelling. Only slide the lever open when using the toilet.

GAS BOTTLE

- The LPG gas bottle is located on the drivers' side of the camper. Gas is not supplied by Camperman Australia upon pick-up, **but a refilled can be purchased at our Cairns, Sydney, and Melbourne depots. You can also find a gas refill at campgrounds, petrol stations and hardware stores such as Bunnings Warehouse and BCF during your travels.** Some bottles are fitted with an adaptor for the gas connection; please ensure you keep this when exchanging or refilling bottles.

Soapy water trick: Fill a spray or water bottle with some soapy water, and while the gas is still off spray a small amount over the connection – if bubbles appear, the fitting is not connected correctly – **Call Camperman immediately on 1800 216 223.**

SPARE TYRE

- The **spare tyre is located under the rear of the vehicle** and is lowered using the nut at the rear inside of the tailgate door. The tools for changing tyres are under the step when you first enter the camper, you will need to put the spare tyre for the van to travel to get a new tyre fitted. Please note the spare tyre is not another tyre you can swap out on the van; you can only use the spare tyre to travel to a tyre repair shop.

Please note: If you added our additional tyre and windscreen insurance option you will not be liable for replacing the tyre, if not added you are fully liable for the replacement. Please be advised if you travel further than Camperman has authorized on the spare tyre, and the spare tyre is damaged in any way you will be liable to replace this as well.

BATTERY MANGEMENT

- Each light burns five amps per hour.
- The fridge burns 2.5 amps per half hour set at one (1) At setting no five (5) the fridge burns seven amps per hour.
- The battery, when fully charged, has an 80-amp capacity.
- When driving the vehicle, the alternator puts five amps per hour into the house battery.

So, The Equivalent is Easy to Follow:

When driving and on setting one (1) the fridge will use 2.5 amps, and the alternator will supply five amps to the battery.

After 5 hours of driving your battery has an additional 12.5 amps.

This is not enough to fully charge your house battery

We recommend you stay in a powered site every second night to recharge your house battery and manage your power usage.

INSURANCE POLICY

Everyone is covered under full compulsory third party insurance; **this does not provide cover for any damage caused to the van.**

- **COLLISION WITH ANOTHER VEHICLE: \$500**

- **SINGLE VEHICLE ACCIDENT: \$750**

NOTE: If you breach the rental agreement, you can be completely liable up to the full amount of the damages caused (**Please refer to terms and conditions**)

WHAT IS NOT COVERED BY INSURANCE?

- Overhead damage
- Underbody damage
- Damage caused by immersion of the campervan in water.
- Damage caused as a result of driving on unsealed roads.

WHAT INFORMATION DO WE REQUIRE IF YOU HAVE A COLLISION WITH ANOTHER VEHICLE?

- The other driver's details (**Drivers' license, Contact number**)
- Photos of both vehicles damaged.
- Contact the head office on **1800 216 223**.

WHAT DO I DO IF I GET INTO A SINGLE VEHICLE ACCIDENT?

- Do not move the vehicle as that could create hazards for yourself and/or bystanders.
- Take photos of damage to email through to head office.
- Contact the head office immediately for further instructions.

TYRE AND WINDSCREEN INSURANCE

- The only additional insurance cover Camperman Australia offer is tyre and windscreen cover, this costs \$100 and protects all four tyres and the front windscreen for your entire hire (**\$0 excess**)
- You have the option to add this to your booking right up until you leave the depot, unfortunately you will be unable to add it after this period.

RETURNING CAMPERVAN

WHAT IS REQUIRED WHEN RETURNING THE VAN?

- Interior and exterior must be in the same condition in which you collected the van in
- Everything is removed from all cupboards as well as the fridge/freezer.
- The main power and water pump switch are turned off.
- All rubbish and personal belongings have been removed.
- Toilet cassettes must be cleaned and empty.
- Close all windows in the van.
- Leave keys in afterhours drop box.

Please contact the head office if you require further assistance.

CLEANING REQUIREMENTS:

- Using the dustpan and brush provided, please sweep the van floor including the footwell in the front cabin.
- No food scraps left in the fridge or stove top (wipe out with cloth provided)
- Bed is un-made and bed boards are away.
- You are not required to return the linen washed, but the provided dishes must be returned clean.

YOU MUST RETURN THE CAMPERVAN:

- To the correct rental depot
- On the date and by the time shown on your rental agreement
- In the same condition you received the campervan
- With the same level of fuel as it was when you collected the vehicle

CLEANING FEES:

- **Exterior \$75**
- **Interior \$150** } **\$225 total**
- **Dirty Toilet Cassette \$150**

If your campervan is found with water damage due to the windows in the campervan being left open upon unattended drop off, you will be charged the appropriate amount.

Any damage found upon checking in your van after an afterhours drop off with result in the damage amount being deducted from your bond, a Camperman representative will contact you if damage has been found and will advise you if charges have been added.

CAIRNS DEPOT

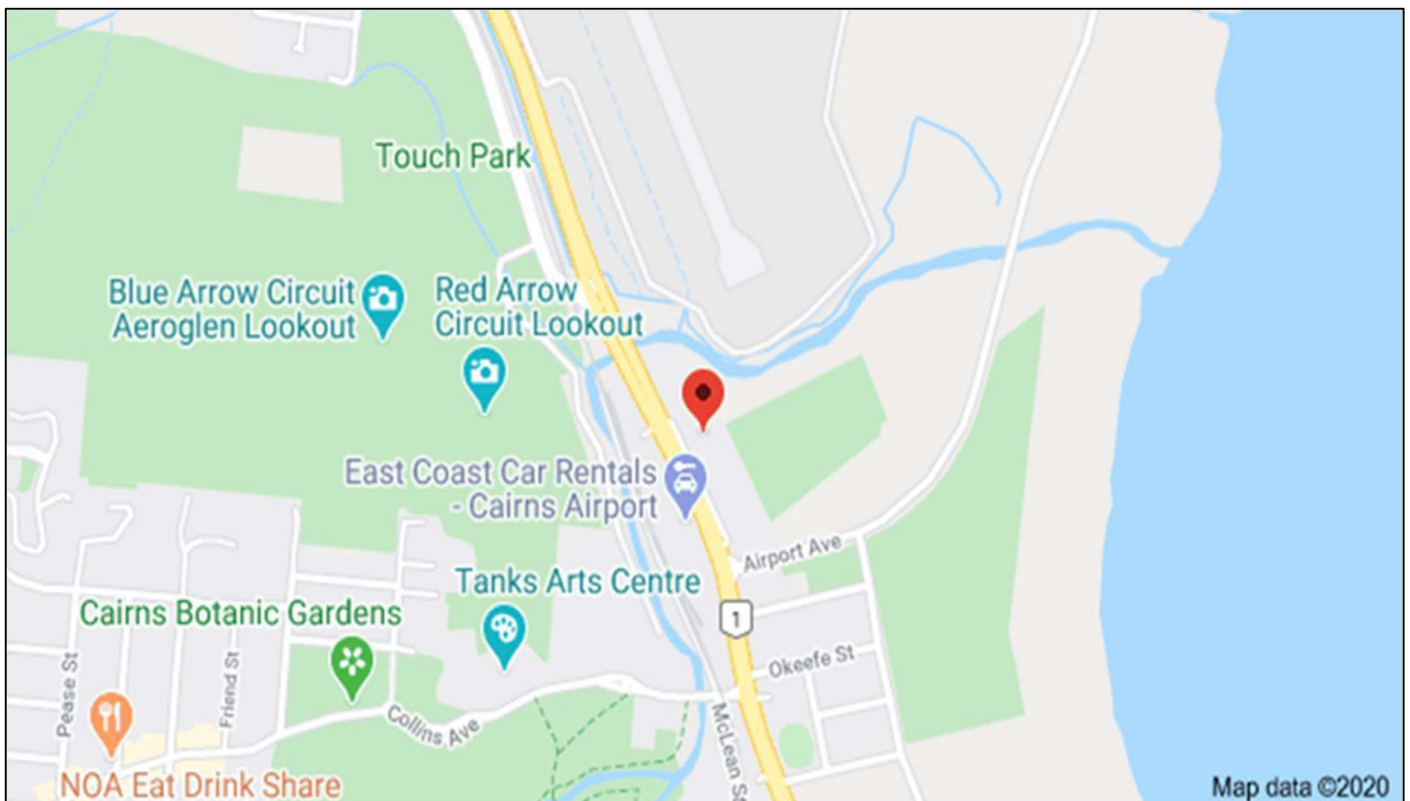
CAMPERMAN AUSTRALIA - HEAD OFFICE

440 SHERIDAN STREET, CAIRNS

QLD 4870

PHONE: 1800 216 223

EMAIL: sales@campermanaustralia.com



AFTER HOURS DROP OFF

If you are unable to drop off during normal business hours (**9am – 3pm**). You will need to park the vehicle legally in a parking bay located at **440 Sheridan Street**. Lock the entire vehicle and put the keys through the hole on the left side of the garage door. It is labelled “After Hours Key Drop.”

NOTE: If the vehicle is dropped off after hours, you are still responsible for any damage that occurs to the vehicle before the Camperman Depot opens to check the vehicle. Please do not park in the driveway.

Please call **Camperman Australia** on **1800 216 223** if you need any assistance with these directions.

AIRLIE BEACH DEPOT

HEART OF REEF SHUTTLES

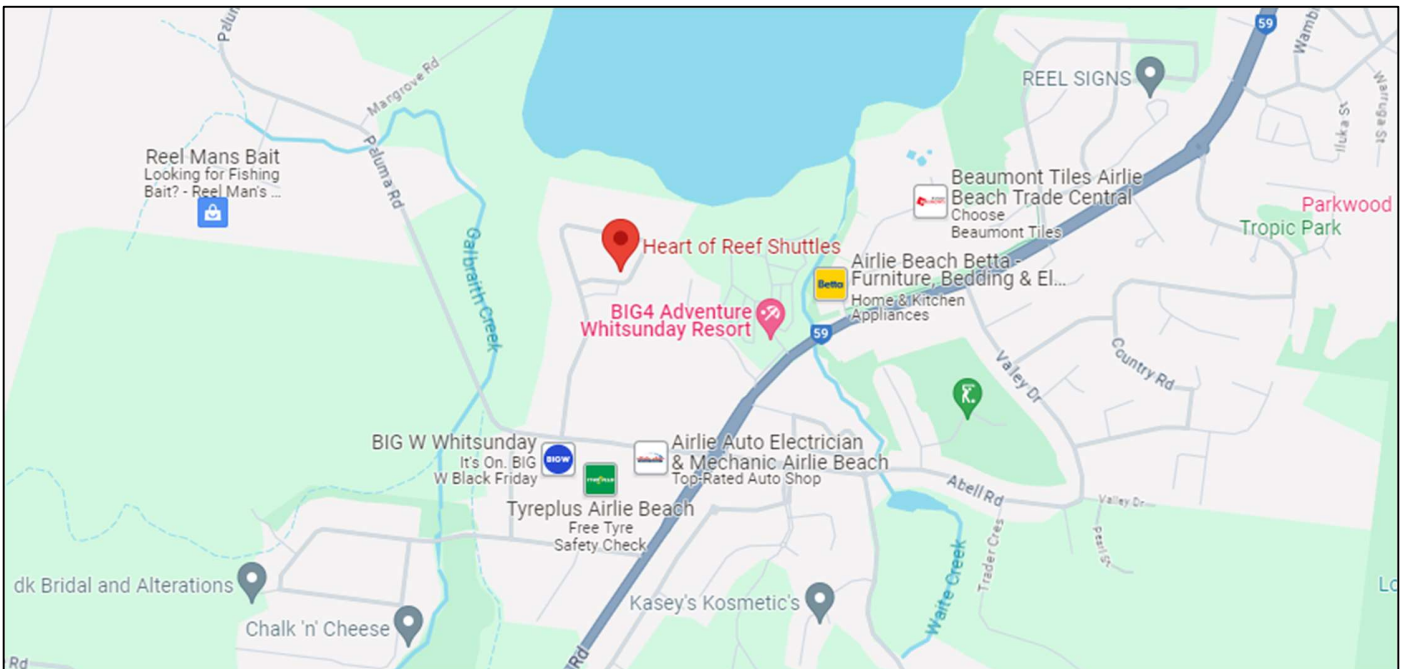
48 – 50 CARLO DRIVE,

CANNONVALE AIRLIE BEACH,

QLD, 4802

PHONE: (07) 4948 2385

EMAIL: sales@campermanaustralia.com



AFTER HOURS DROP OFF

If you are unable to drop off during normal business hours (**9am – 3pm**). You will need to park the vehicle legally out the front of **48-50 Carlo Drive**. Lock the vehicle and put the keys in the side gas compartment, behind the LPG gas bottle.

NOTE: If vehicles are dropped off after hours, you are still responsible for any damage that occurs to the vehicle before the Camperman Depot opens to check the vehicle. Please do not park in the driveway.

Please call **Camperman Australia** on **1800 216 223** if you need any assistance with these directions.

BRISBANE DEPOT

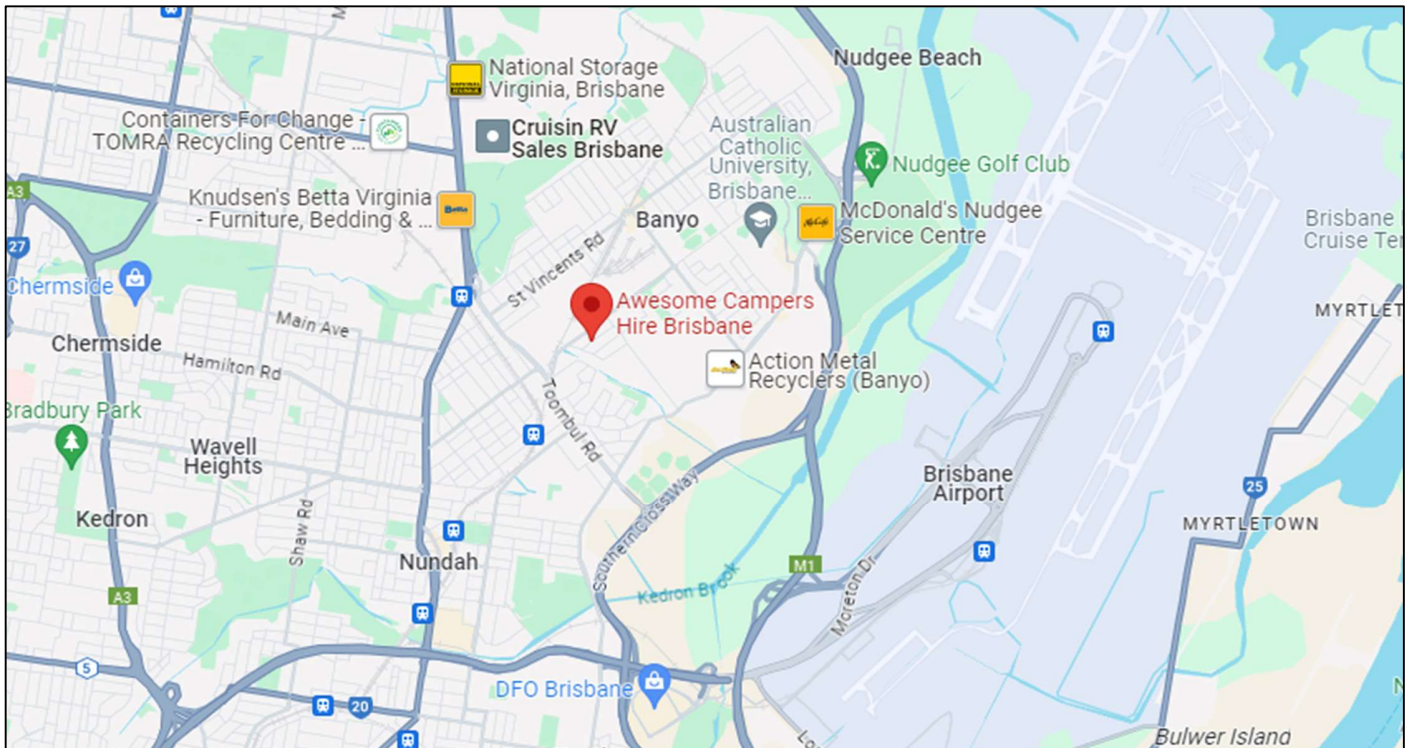
AWESOME CAMPERS HIRE 20

NOBLE AVE, NORTHGATE

BRISBANE, QLD, 4013

PHONE: (07) 97407462

EMAIL: sales@campermanaustralia.com



AFTER HOURS DROP OFF

If you are unable to drop off during normal business hours (**9am – 3pm**). You will need to park the vehicle legally out the front of **20 Noble Avenue**. Lock the vehicle and put the keys through the black box that is located on the side of the shed on **Axford Street**. Once the keys have been put through you will be unable to grab them back out.

NOTE: If vehicles are dropped off after hours, you are still responsible for any damage that occurs to the vehicle before the Camperman Depot opens to check the vehicle. Please do not park in the driveway.

Please call **Camperman Australia** on **1800 216 223** if you need any assistance with these directions.

SYDNEY DEPOT

GETACAR RENTALS

23 – 25 ERSKINE ROAD, CARINGBAH

SYDNEY, NSW, 2229

PHONE: (02) 9540 5066

EMAIL: sales@campermanaustralia.com



AFTER HOURS DROP OFF

If you are unable to drop the vehicle off during normal business hours (**9am – 3pm**). You will need to park the vehicle legally outside of **23 – 25 Erskine Road**. The vehicle is not to be parked across or in the driveway. Lock the vehicle and put the keys in the after- hours key chute, behind the CCTV sign on the right hand of the closed gates at the entrance of the property.

NOTE: If vehicles are dropped off after hours, you are still responsible for any damage that occurs to the vehicle before the Camperman Depot opens to check the vehicle. Please do not park in the driveway.

Please call **Camperman Australia** on **1800 216 223** if you need any assistance with these directions.

MELBOURNE DEPOT

J & P ANTON MOTORS

273 ELIZABETH STREET, COBURG

MELBOURNE, VIC, 3058

PHONE: (03) 9354 2945

EMAIL: sales@campermanaustralia.com



AFTER HOURS DROP OFF

If you are unable to drop off during normal business hours (**9am – 3pm**). You will need to park the vehicle legally out the front of **273 Elizabeth Street**. Lock the vehicle and put the keys into the afterhours key drop box.

NOTE: If vehicles are dropped off after hours, you are still responsible for any damage that occurs to the vehicle before the Camperman Depot opens to check the vehicle. Please do not park in the driveway.

Please call **Camperman Australia** on **1800 216 223** if you need any assistance with these directions.

INSTRUCTIONS FOR USING LPG GAS STOVE

The LPG gas bottle that is equipped to each campervan is not guaranteed to come full unless you have purchased a refill prior to collection, as per our terms and conditions.

The LPG gas bottle is not to be traded only refilled, where refill is not possible it can be exchanged for another bottle of the same size.

Gas bottle refills are super common in most campsites, petrol stations as well as hardware stores like Bunnings or BCF (boating camping and fishing).



Using the gas stove:

- **First** turn the valve on the gas bottle to “open.”
 - Locate the second valve (location will depend on the vehicle) and turn ‘on.’
(see pages 16 & 17 for location of gas valve)
- Push down and turn the hob left on the selected side you wish to use.
- While holding in, use the matches provided to light gas stove, continue holding in hob.
- Hold hob in for 10 – 30 seconds before letting go.

The gas stove should light immediately. However, if you are experiencing issues, please first ensure the gas bottle has gas in it before trying to clear the pipeline from an obstruction,

Sometimes the gas stove isn't staying lit as there is some debris stuck in the valve, to give it a clean out try - with the flame switched off, use a butter knife to tap the black element where the flame comes from. Tap it a couple times and then try to light the stove again. Usually this will remove any loose debris, preventing the flame from staying lit. If this doesn't seem to help just give our head office a call and we will assist you.

If you are still having issues, please give us a call on 1800 216 226.

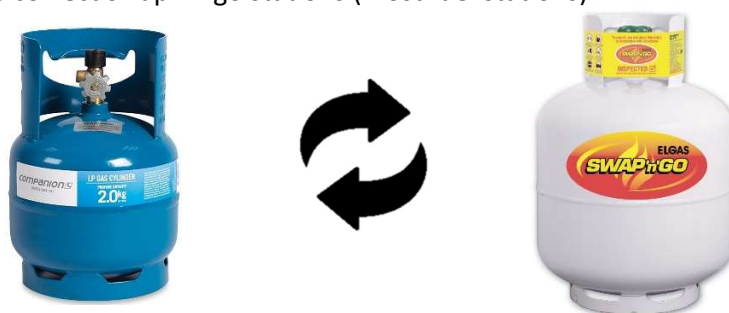
USING LPG GAS BOTTLE

The LPG gas bottle is located in the exterior compartment on the drivers' side of the camper. Only the stove top will run off the gas bottle, the fridge and hot water system for the shower is electric.

There is no way for you to monitor the level of gas in the bottle but depending on how often the bottle is being used, you can get up to a week if only using it in short intervals.

Some of the gas bottles are not designed to be swapped, only re-filled. Common places to **get a re-fill** from are a campsite, petrol station, or a hardware store such as Bunnings Warehouse and BCF.

If you however have a gas bottle that says "swap 'n' go" across the front (call Camperman if unsure) these ones can be swapped out at the correct swap 'n' go stations (most fuel stations)



Step 1 – Check the hose; Ensure the connector hose is tightly fastened to the gas bottle. If you have re-filled the gas bottle during your hire this part is crucial in ensuring there is no gas leak. Please try the soapy water trick (instructions below) before using the gas bottle after re-filling.

Soapy water trick: Fill a spray or water bottle with some soapy water, and while the gas is still off spray a small amount over the connection – if bubbles appear, the fitting is not connected correctly – **Call Camperman immediately on 1800 216 223.**

Step 2 – Open the gas bottle: After safely checking for no leaks on the gas bottle you can twist the knob to 'open' once the gas bottle is turned on,

Step 3 – Turn on second valve: there may be a second gas valve in the vehicle that will also need to be turned on for the gas to work. *** See below details on how to find the second valve***

LOCATION FOR THE SECOND GAS VALVE

Maxie 4 deluxe – Under the microwave at the rear-end (accessible from backdoor)



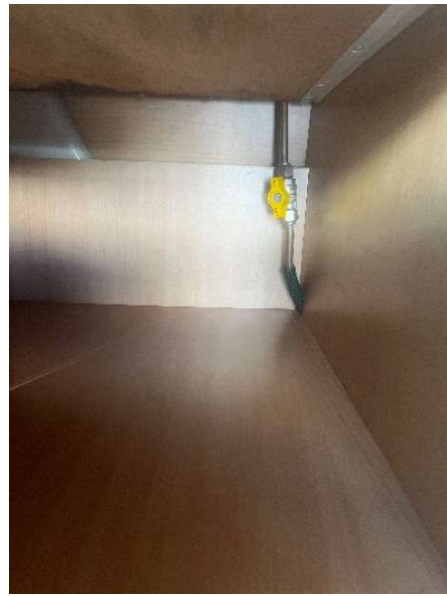
Paradise – Located in the gas compartment next to the gas bottle. *May be the colour **Yellow, Red** or **Grey***



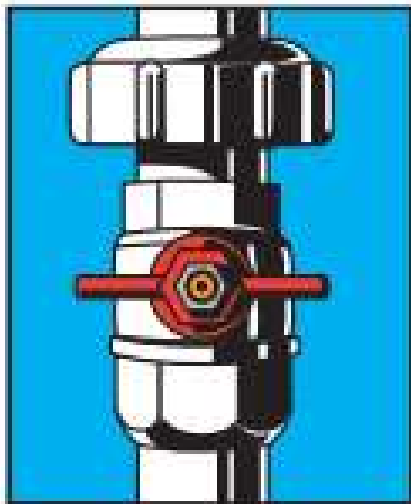
Maxie 2-3 – Under the gas stove inside the first cupboard.



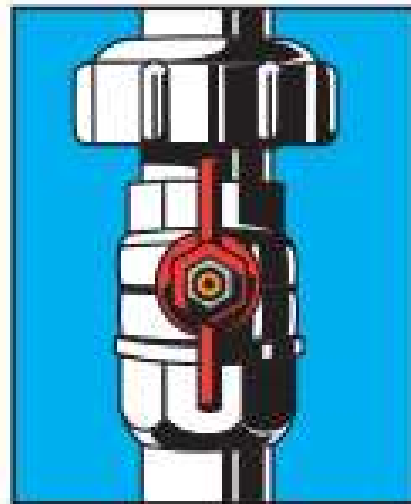
Juliette – Either in the gas compartment as well or in the corner cupboard next to the microwave.



This valve **must be turned in line with the piping.** *Image attached below for reference*



OFF POSITION



ON POSITION

Please Note: Not all vehicles will have this second valve, if you are unsure and/or need further assistance please call our head office on 1800 216 223.

INSTRUCTIONS FOR FUELING UP

When refueling:

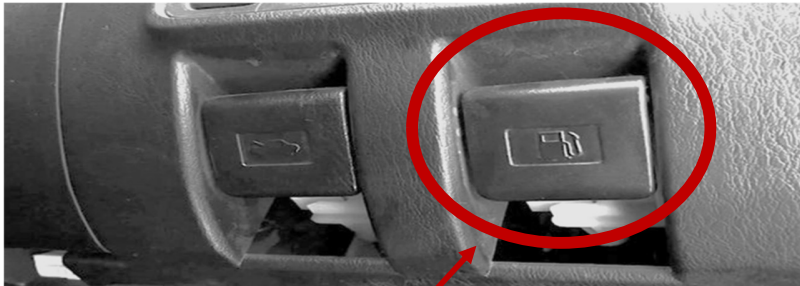
- **Always** shut the engine off and never allow sparks or open flames near the fuel tank valve.
- **Never** smoke or use a cell phone while refueling.
- **Never** allow children to refuel.
- **Do not** leave the fuel pump unattended when refueling your vehicle.
- **Do not** remove the fuel pump nozzle while it is pumping fuel.

Fuel vapor is extremely hazardous under certain conditions, please be safe and take caution.

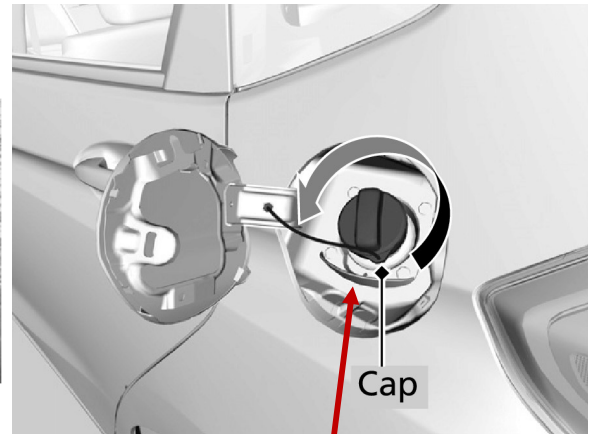
The fuel compartment is located on the passenger side of the vehicle, this side will need to be close to the fuel valves.

Pull the lever with the fuel symbol, located at the bottom right corner of the door on the driver's side. This lever will open the fuel compartment on the outside of the vehicle.

Once the fuel compartment is open, remove the fuel cap, choose the **unleaded 91** fuel nozzle, insert the nozzle up to the first notch and begin filling up the vehicle.



Pull ^up^



Ensure you **do not lose** the fuel cap as you will be liable for the replacement.

Please Note: If you lose the fuel cap, damage the fuel compartment or refill with the incorrect fuel, **you will be completely liable** for the repairs as there is no damage cover for user error. Please call the head office for further assistance.

INSTRUCTIONS FOR CHECKING WATER

Our campervans are exactly the same as regular cars, which means the water, oil and coolant levels need to be monitored while on hire. Below are step by step instructions with pictures explaining how to check everything.

STEP 1.

- Pull the lever underneath the steering wheel for the hood (left lever)



STEP 2.

- Push the mental clamp underneath the hood to release and open the bonnet.



STEP 3.

- Check the water container on the right, **ONLY** check the vehicle when cold, the full mark will be on the right side of the water tank.



INSTRUCTIONS FOR CHECKING OIL

STEP 1.

Lifting the flooring from the passenger's seat in the front cabin



STEP 2.

Undo the black latch under the middle seat near the driver's seat.



STEP 3.

Locate the yellow/ black lever under the passenger's seat and push the lever to the side.



STEP 4.

Push the passenger seat down using the grey plastic handle. Then lift the entire seat up.

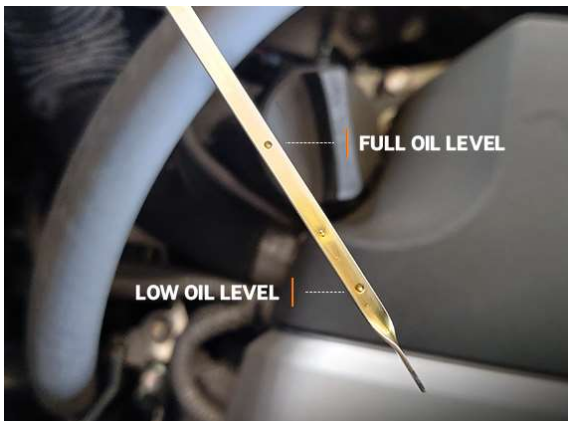


INSTRUCTIONS FOR CHECKING OIL

STEP 5.

Once you have lifted the seat up and you have access to the engine bay, you will see a little yellow circle handle – pull that out, this is the oil dipstick.

Wipe the end of the dipstick with a clean cloth before pushing the dipstick back in and taking it out. On the end of the dipstick should be two raised dots, the oil level must be between both dots. If the oil is low, please fill with **15W40**.



Once you have finished checking the oil, put the dipstick back and put the seat back down.

Be sure to put the latch back down and click the chair back into place.

FILLING NEW OIL

Please ensure you contact and advise the head office prior to putting any oil in the vehicle. You will be fully liable if the engine is over filled with oil.

If you need to fill the van with oil, the correct oil to use is **15W40 unleaded engine oil**. If this is not available call the head office on 1800 216 223 to confirm any alternative before you purchase.

Please ensure you pour slowly to prevent too much coming out and/or spilling over the engine.



HOW TO REPLACE THE SPARE TYRE



The spare tyre will be located under the vehicle at the rear end, it is held up by a metal bracket that does require being loosened in order for the tyre to release.

At the rear end of the vehicle there will be a hole in the floor with a bolt head, loosen this by using the tool kit on the step of sliding door. Once the bolt has been loosened the spare wheel will release.

1. Remove the jack and the wheel brace from the vehicle (**will either be located on the step or in the power box for Maxie 4 models**).
2. Your vehicle may have a hubcap covering the wheel nuts – firstly, remove the hubcap to expose the wheel nuts.
3. Using the wheel brace, loosen (**do not remove**) the wheel nuts in a counterclockwise motion while the vehicle is still on the ground.
4. Place the jack under the correct lifting position under the seal of the car and raise the vehicle so the wheel is off the ground.
5. Once the wheel is off the ground, remove the wheel nuts and keep them close by.
6. Remove the flat tyre and set it on its side so it does not roll away.
7. Replace it with the spare tyre by lining the rim with the wheel bolts.
8. Put the wheel nuts back on and tighten.
9. Lower the vehicle back to the ground and tighten the wheel nuts all the way.
10. Do not forget to place the flat tyre and tools back in the car.

Once you have replaced the flat tyre with the spare **call the head office on [1800 216 223](tel:1800216223) to organize a replacement** at the closet location.

It is important to note that the spare tyre is **not intended as a permanent replacement** for the damaged tyre. You should only use it for a short period of time at **speeds lower than 50 km/ph**. Your spare tyre is just a temporary workaround that will allow you to drive until you reach a car service center.

If you fail to inform Camperman Australia and decide to drive using the spare tyre you will be fully liable for the replacement as well as a new spare tyre for the vehicle.

INSTRUCTIONS FOR MAKING THE BED

Please ensure you have completely watched the video tutorial for the vehicle you have hired. Depending on the vehicle you have hired will depend on how many and where all the pieces are to make the bed correctly.

Maxie 4 deluxe: Does not require any additional pieces, the tabletop has an attachment on the leg that is loosened so the tabletop can be pushed down into the bed position; after tightening the attachment on the leg again so it stays in place the bed is then complete.



Paradise family 5 and Paradise family Shower & toilet: The tabletop that makes up the rear table (will be located behind the driver or passenger seat) is placed into the big gap in front of the rear seats and the three small wooden planks that can be found under one of the seat compartments are used to fill in the rest of the bed.



Maxie 3: The tabletop that makes the table in the rear end will slot into the gap out of the back and the back cushions will slide into the gap to make up the full bed. *Maxie 2 does not have a Topbed as it is only a 2 Berth*



Juliette 3: There are two wooden planks for this bed, one is the tabletop, and the other is a regular piece of wood. **Usually** these will be located behind the driver or passenger seat or on the top bed.



TRAFFIC SIGNS

The key importance of traffic rules and signs is for maintaining safety for everyone on the road. There are many obstacles and dangers on the road that can cause harm and put drivers at risk. Traffic rules and safety signs help to minimize this risk and reduce the possibilities of accidents happening.



STOP SIGN – Notifies drivers that they must come to a complete stop and make sure the intersection is safely clear of vehicles and pedestrians before continuing past the sign.



GIVEWAY SIGN - Slow down and, if necessary, stop in order to prevent a crash from happening. You must always give way at a give-way sign and check it is safe to continue.



KEEP LEFT SIGN - You are in a dedicated turn lane, and you are only allowed to travel in the direction the arrow is pointing in.



PEDESTRIAN CROSSING SIGN - Indicate to drivers that they should prepare to stop for pedestrians. Giving way may be required at busy pedestrian sections and is legally required by drivers at crossings.

TRAFFIC SIGNS



LOW OR LOAD LIMITED SIGN - Indicate that there is a bridge, underpass, or other structure on or over the road ahead with a height clearance or weight limit. High or heavy vehicles must use the detour shown by the arrow on the sign. Keep in mind Camperman vans are 3m high.



WATER OVER THE ROAD – There is water over a road ahead, but the road can still be used by vehicles and traffic can still pass with care and attention.



DETOUR SIGN – Signs indicate that there is a bridge, underpass, or other structure on or over the road ahead with a height clearance or weight limit. High or heavy vehicles must use the detour shown by the arrow on the sign.



RAILWAY ROADCROSSING - Are designed to alert drivers to railroad tracks ahead. Drivers must be aware of any approaching trains from both directions and be prepared to stop, if necessary.



NO LEFT/NO RIGHT TURN SIGN - Designed with a circular prohibition symbol to communicate that **turning right at the intersection or junction is not permitted**. They are often used at intersections or junctions where it may not be safe to make a right turn.

Please keep in mind these are not all the traffic signs in Australia, these are just some of the more common ones. Please ensure you are aware of the road rules in Australia as they do differ in each state.

Queensland - <https://www.tmr.qld.gov.au/safety/queensland-road-rules.aspx>






NSW - <https://www.nsw.gov.au/driving-boating-and-transport/roads-safety-and-rules>

Victoria - <https://www.vicroads.vic.gov.au/safety-and-road-rules/road-rules>

Western Australia - <https://www.wa.gov.au/organisation/road-safety-commission/road-rules-and-safety>

WARNING LIGHTS

Warning lights can come on during your hire for a variety of reasons, sometimes the issue can be due to a connection issue between the light and the engine. Below are the most common lights that can illuminate on the dashboard and what they usually mean.

	<p>ENGINE TEMPERATURE LIGHT</p>	<ul style="list-style-type: none"> - Indicator light means the engine temperature has exceeded normal limits. Check coolant level, fan operation, radiator cap, coolant leaks.
	<p>OIL PRESSURE LIGHT</p>	<ul style="list-style-type: none"> - If the light comes on and stays on, it means that oil is not flowing through the engine properly. The vehicle could be low on oil. STOP when safe to do so, check the oil level using the dipstick and refill if necessary.
	<p>BATTERY CHARGE WARNING LIGHT</p>	<ul style="list-style-type: none"> - Indicator light means that the car's charging system is short of power or is not charging properly. It normally indicates a problem with the battery itself or the alternator.
	<p>CHECK ENGINE LIGHT</p>	<ul style="list-style-type: none"> - This light can come on due to a few reasons, if this is the only light on the dash and the van isn't performing differently, you can call the head office and let the staff know, but it is due to a fault in the oxygen sensor from a previous customer putting the wrong fuel in and you are safe to continue.
	<p>VEHICLE REQUIRES A SERVICES SOON</p>	<ul style="list-style-type: none"> - Indicator light turns on when there is a fault condition in an area of the vehicle chassis systems such as—the anti-lock (ABS) brake system, the traction control (TCS) system, the electronic suspension system, or the brake hydraulic system.

If any of the above symbols appear of the dash, please don't panic, stop the vehicle immediately but do not turn the engine off, call Camperman Australia to inform the head depot where someone will advise (**depending on which symbol**) if it is safe for you to continue driving or if the symbol requires a mechanic to check over the van.

ELECTRICAL APPLIANCES

All our vehicles have electrical equipment in them, such as:

- 240-volt microwave
- 240-volt battery charger
- 240-volt fridge (**that also runs on 12-volt when the van is not plugged into power**)
- 240-volt safety switch (**also known as “earth leakage switch”**)
- The external power lead (**must be taken care of and not stretched, broken or damaged**).

At Camperman, it is a priority for our customers to be electrically safe whilst using our vehicles. You can help us by reading below:

- Firstly, when you use the extension lead provided, be sure to protect it by placing it in an area where it is protected from pedestrians and vehicles and remember to remove it before you drive off.
- All the electrical equipment inside the van is protected by a combination circuit breaker (overcurrent) safety switch (earth leakage) device.
- If you lose power in the van, it could be that this device has tripped. We recommend that you reset it once. If it trips immediately then remove all the plugs from the socket outlets, reset the device, then plug in each item one at a time.
- If it trips at this point, then it means there is a fault with that piece of equipment.
- Leave it unplugged until we can verify its operation. At this time, you need to contact our head office and notify them.
- If at any time you receive an electrical shock, then notify our head office.
- When running your van, be sure to notify our staff of any electrical issues that you may have incurred so we can fix them immediately.

We **do not supply or offer** the option to add any additional appliances to your booking, you are more than welcome to purchase the additional equipment for yourself, but Camperman Australia will not refund for anything additional.

TURNING ON THE FRIDGE

Some of the campervans have different fridges in the vehicles so this means they also have different ways of turning them on. Even if the main power switch is on in the vehicle you do need to ensure the fridge dial has also been turned on in the fridge.



Remove food crisper

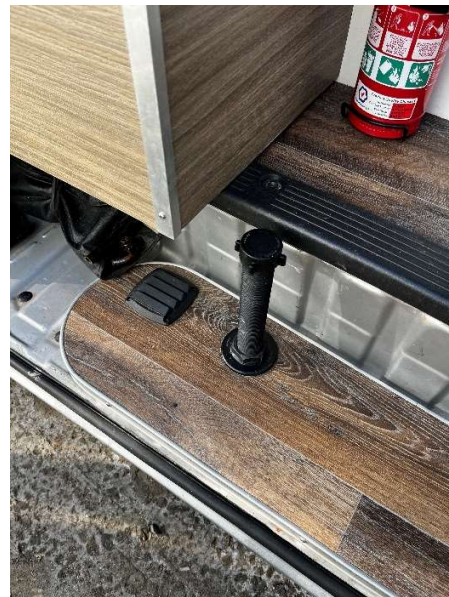


RE-FILLING WATER TANK

There is no way for you to see how much water is in the tank at one time, so we strongly recommend anytime you have access to re-filling the water tank to definitely just top up. The location of the water tank re-fill point does vary on each of the vehicles.

We only re-fill the tanks with tap water however we are unable to clean them from the inside so please drink at your own risk.

Maxie 4: This can be in one of two places, either on the exterior of the driver's side **or** on the sidestep of the sliding door.



Paradise: This will be located in the second sliding door.



Maxie 2-3: Will be located either next to the gas compartment on the exterior driver's side or on the sliding doorstep.



Juliette: Will be located above the gas compartment on the exterior driver's side.



USING THE SHOWER AND TOILET

If the campervan you have hired has a bathroom built in, please see follow page for instructions:

How to use the hot water in the Campervan:

Depending on the model of the vehicle, **Paradise 5 Shower and toilet** or **Maxie 4 deluxe** will depend on how you operate the hot water for the shower in the vehicle. Unfortunately, there is no hot water option from the sink in the kitchen of any model of our Campervans.

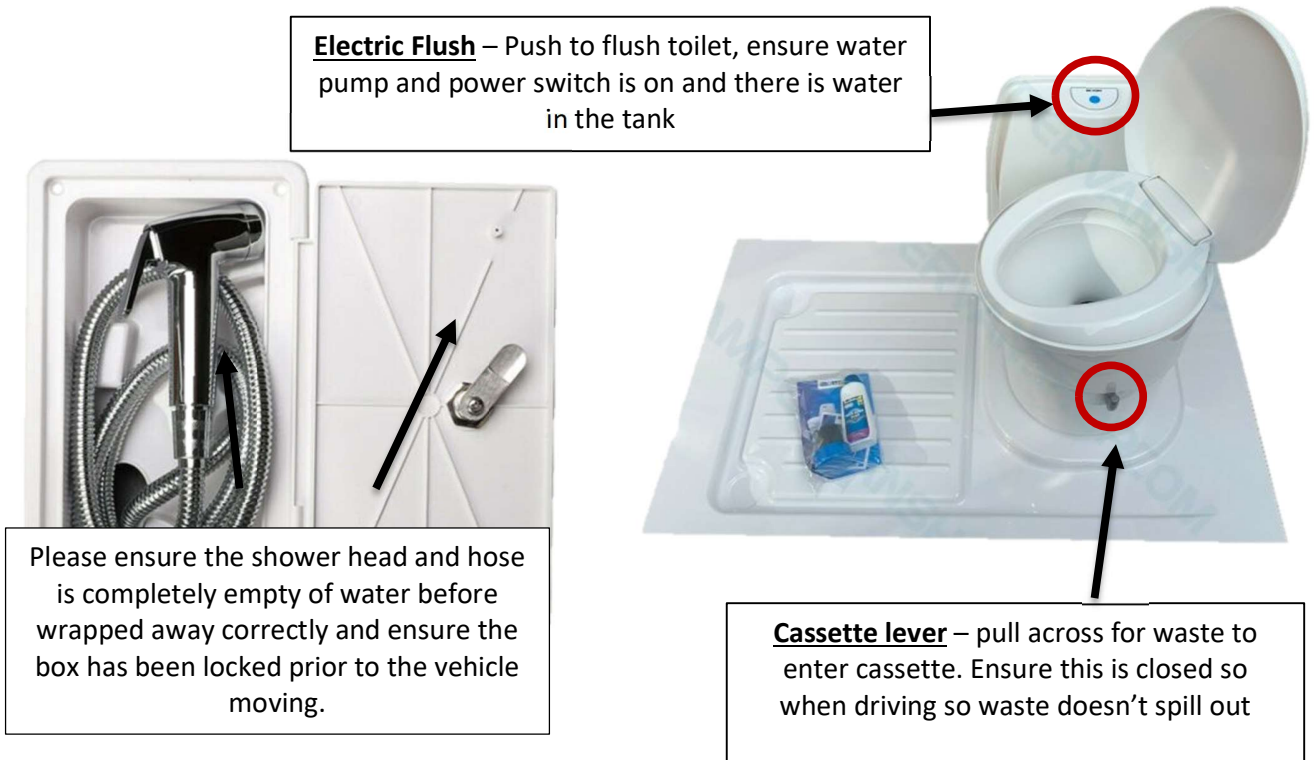
Maxie 4 Deluxe – The engine will need to be turned on and left running for about 10 minutes.

Paradise 5 Shower & Toilet – The vehicle needs to be plugged into a 240volt power source.

Please give us a call on 1800 216 223 if you require further assistance.

Using the toilet cassette:

You must always ensure the lever on the slide of the cassette is always closed except when using. The lever must always be closed when emptying the cassette as the flap will break if it is left open and the cassette is pulled out of the pocket. If any damage is caused to the cassette due to user error, you will be liable for the replacement. **Please see [page 31](#) for instructions on how to empty the toilet cassette.**



CHECKING POWER IN VAN

RCD SAFETY SWICH

ON



OFF



If for any reason while on hire the power in the back of the van stops working, you must ensure:

- You have fully charged the battery within the last 24 – 48 hours.
- The main power switch is on in the vehicle.

If you still do not have any power in the rear end of the van, you will need to:

- **Test the RCD switch** - To test the RCD switch you will need to plug the van into a 240-volt power outlet (caravan park or campsite) press the button located next to the lever (yellow on the picture above) if this lever flicks down, you have power running through the rear end of the van and there isn't a power fault. However, if the lever does not move there is a faulty appliance in the vehicle.
- If the RCD switch test does not work but you are plugged into power, you will need to test the power box the vehicle is plugged into as well as test the power lead by plugging in another appliance to ensure it works. – please contact the head office for further assistance.

Note: The van runs off two separate batteries, one that powers the vehicle and one that powers the appliances in the rear end of the vehicle. If you do not charge the van, it will only affect the power in the rear end of the vehicle.

WHERE IS THE RCD SWITCH LOCATED?

Maxie 4 deluxe: Behind the microwave at the rear-end of the vehicle.



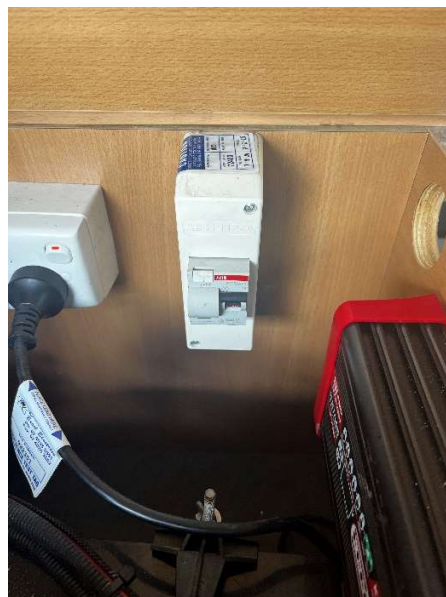
Paradise: In the corner cupboard next to fridge and microwave.



Maxie 2-3: Can be in two different locations but in the small cupboard next to microwave **or** under the seat next to the fridge



Juliette: Under the seat next to the fridge



MAIN POWER SWITCH AND WATER PUMP

The main power switch must be turned on to use any power in the rear end.

The water pump must be switch on for the sink, toilet and shower to work and then switched off again after using. Leaving the water pump switch on will result in the water pump breaking.

Maxie 4 Deluxe: One the side of the battery box



Paradise Family 5: They may be separate from each other, but the water pump will be on the end of the counter towards the bed and the power switch will be in the small cupboard with the RCD switch.



Maxie 2-3: They can be in one of two places, depending on the vehicle but on the end of the cupboard towards the bed as pictured or there will be a black switch (not labelled) in the same area that is the main power switch and then the water pump will be on the cupboard right under the sink.



Juliette 3: On the end of the cupboard towards the bed, located right with the RCD switch.



INSTRUCTIONS FOR EMPTYING / CLEANING THE TOILET CASSETTE

Please refer to this cleaning guide if your Campervan is a Paradise 5 Shower/Toilet model
or a Maxie 4 Deluxe

You can access the back of the shower/toilet by opening the sliding door located on the driver's side. Inside you will find a container that looks similar or the same as the image below.

To empty/ clean the container you must lift the yellow lever upwards then while holding this lever you must use the other handle to pull the whole container out from the closet.

Once the container is out, you can twist the arm with the yellow cap out to the side, remove the cap and empty the waste into a designated waste removal station.

The tank just slides back into place once you have finished emptying and cleaning.



Lift **up** when trying to
remove cassette



NOTE: Failure to clean and/or empty the toilet cassette will result in a charge of \$150

LINKS

CAMPERMAN AUSTRALIA WEBISTE

<https://www.campermanaustralia.com/>

TERMS AND CONDITIONS

<https://www.campermanaustralia.com/terms-conditions/>

AVAILABLE RELOCATIONS :

<https://www.transfercar.com.au/>

<https://www.imoova.com/en/relocations?region=AU>

<https://coseats.com/campervan-relocation>

CAMPERMAN AUSTRALIA RENTAL VEHICLE'S :

<https://www.campermanaustralia.com/campervan-hire/>

TOP TRAVEL DESTINATIONS IN AUSTRALIA :

<https://www.campermanaustralia.com/travel/>

CAMPERMAN AUSTRALIA FAQ'S:

<https://www.campermanaustralia.com/faqs/>

CAMPERMAN AUSTRALIA REVIEWS:

<https://www.campermanaustralia.com/customer-reviews/>

Thank you for your co-operation!