



**Advance reservations for Patron Assistance are encouraged to ensure the best possible experience!**

- Infrared listening system for people with hearing impairments
- Wheelchair accessibility
- Wheelchair seating
- Limited booster seats available at Belk Theater.

**Wheelchair access**



All of our theaters and classrooms are accessible to patrons who use wheelchairs. Most restrooms and water fountains in all facilities are wheelchair accessible, and restrooms are equipped with strobe-light as well as audio alarm systems. A wheelchair accessible "unisex" restroom on the Belk Theater's Grand Tier level accommodates persons who may need assistance from a spouse or companion of the opposite sex. Ask an usher for the location.

**Entry and exit assistance**

For performances in the Belk Theater, an usher can meet patrons who need assistance at the corner of Tryon and 5th Streets or valet parking on Tryon. If you wish to receive this service, please contact the Box Office at least 2 days prior to the performance to make these arrangements.

**SERVICES FOR THE VISUALLY-IMPAIRED**

**Audio Description**

Certain performances will be audio described for the blind or visually impaired. The Box Office will provide a schedule of these performances upon request. Audio description provides an on-going oral description of the action, sets and costumes during the performance. Each participant wears a headset, and no other patrons are able to hear the descriptions. For Belk Theater performances, patrons can pick up headsets at the coat check in the Grand Tier Lobby.



**Large Print Programs**

Large print programs are available for patrons at many performances. At Belk Theater, assistance is available at the coat check in the Grand Tier Lobby.

**Service Animals**

If you or someone in your party plans to attend an event with a service animal, please inform the Box Office when purchasing your tickets so that we may arrange for an aisle seat.





## **SERVICES FOR THE DEAF AND HARD-OF-HEARING**

### **Interpreting**

Certain performances at the Performing Arts Center will be interpreted for the hearing impaired. The Box Office will provide a schedule of these performances as requested. There will be one Sign Interpreted and Audio Described performance in each Broadway Lights engagement on a Sunday at 2pm.



### **Assistive Listening Devices**

In Belk Theater, headsets may be checked out from the coat check located in the Grand Tier and Mezzanine.



### **Communication Devices**

TTY/TDD is available on the Mezzanine Level of the Belk Theater near the entrance from Founders Hall.