



Certificate in
Non-acute Care
Cleaning



Commit to a **New Standard of Clean**

The only professional certificate
program for non-acute care
cleaning professionals.

The Certificate in Non-acute Care Cleaning Train-the-Trainer Program

Proper cleaning and disinfection techniques in the non-acute care setting are vital to the successful operations of outpatient treatment areas, clinics, and long-term care settings.

The **Certificate in Non-acute Care Cleaning Program (CNACC)** offers frontline cleaning and disinfection workers a thorough educational opportunity on cleaning in the health care environment **outside of acute care settings**. The program prepares frontline workers to break the chain of infection and contribute to ensuring positive patient outcomes. **CNACC** includes content specific to the full scope of no-acute care areas such as outpatient, long-term care and behavioral health facilities, and other situations.

Beyond the

CNACC was developed for those who are responsible for ensuring the proficient training of technicians who provide cleaning services for:

- ✓ Outpatient buildings
- ✓ Clinics
- ✓ Ambulatory centers
- ✓ Long-term care facilities
- ✓ Field hospitals
- ✓ Other no-acute care settings



Driven by Interaction



The highly interactive material provided in the **CNACC** program uses a variety of methods to help participants understand and retain the information, and deepen their self-awareness to improve their job performance.



Video clips



Short presentations



Role-play scenarios



Games and Demonstrations



Peer-to-peer discussions



Knowledge checks

Program participants are encouraged to share their stories and experiences, exchange knowledge. The course also includes a comprehensive review that uses gamification to assess retention, and help make learning fun, digestible, and accessible.



CNACC Content Overview



Participants will get a solid foundation in infection prevention and control, including proper cleaning procedures and proper selection and use of cleaning and disinfecting agents.

Topics include:

- Infection Prevention
- Interactions with Supervisors and Other Staff
- Chemicals, Equipment, and Supplies
- Outpatient Areas
- Construction
- Long-term Care
- Behavioral Health Areas

Additional Topics: Cleaning in COVID-19 testing sites, field hospitals, etc.

After completing this certificate program, participants will be able to:

- Explain infection prevention as it applies to cleaning and disinfection in non-acute settings
- Summarize emerging pathogens, discuss the differences between outbreaks, clusters and pandemics
- Communicate and interact with supervisors and other staff in regard to policies and procedures for cleaning and disinfecting, role clarity, and responsibilities
- Explain what various chemicals, equipment, and supplies are used for and why they are used in given situations; apply this knowledge to their daily cleaning and disinfection assignments
- Properly clean and disinfect areas, spaces, rooms, equipment and other objects in the non-acute areas covered in this training:

- ✓ Outpatient areas
- ✓ Long-term care facilities
- ✓ Construction sites
- ✓ Behavioral health areas
- ✓ **Other areas such as field hospitals, testing tents, medical transportation carriers**



The Virtual Train-the-Trainer Model

The **CNACC** program's Train-the-Trainer model provides a cost-effective way to deliver this quality education to your entire team of high-performing non-acute care technicians. The program is offered as an online train-the-trainer workshop in which building services contractors, long-term care managers, and trainers and supervisors from health care facilities can first be trained, then bring the training back to their respective team members.

Each **CNACC** workshop is led by master trainers (**MT-CNACCs**). The master trainers arm workshop attendees with the resources, materials, and knowledge necessary to become designated trainers, or **T-CNACCs**.

T-CNACCs then deliver training to cleaning technicians and facilitate testing to ensure everyone has access to this effective, high-value learning opportunity without additional travel costs or time spent away from important frontline duties.

This program provides a thorough and comprehensive training program and a 50-question assessment. Upon successful completion of the program and assessment, a certificate in non-acute care cleaning and disinfection will be awarded to each technician.

This is a certificate program that does not need to be renewed.

Program underwritten by

