

# Ad Hoc Expert Meeting on Consumer Protection: The interface between competition and consumer policies

Geneva, 12 to 13 July 2012

Session 3: Emerging issues in consumer protection:  
Complementarities and areas of tension

## **Questions raised by the panellists of Session 3**

# Part II

We'd like to hear your opinions!



# PART II

## Provocative Statements

DO YOU AGREE – Orange Card

DO YOU DISAGREE – Blue Card



# Provocative Statement 1

Competition solutions to market problems may cause short term detriment to consumers in the interests of creating long term benefits.

Agree or Disagree?

# Provocative Statement 2

The **goals** of consumer protection competition authorities often **conflict** leading to problems in the market.

**Agree** or **Disagree?**



# Provocative Statement 3

Sectoral laws are beneficial to consumers because they ensure that **multiple authorities** are all looking after the interests of consumers together.

**Agree** or **Disagree?**

# Provocative Statement 4

Problems on technology related markets are so specific to either competition enforcement or consumer protection that the solutions to these problems don't overlap.

Agree or Disagree?



# Provocative Statement 5

Consumer protection and competition authorities **successfully work together** to allow more consumer choice and/or competitors.

**Agree** or **Disagree?**



# Provocative Statement 6

Consumers need to be protected from themselves.

Agree or Disagree?

# Provocative Statement 7

Consumer protection remedies may include disclosure of prices and other information.

Such remedies do not lead to competition issues.

Agree or Disagree?



# Provocative Statement 8

Tying can save consumers money and time and therefore increases consumer welfare.

Agree or Disagree?

# Provocative Statement 9

New entrants to a concentrated market should be permitted to apply more aggressive marketing tactics than the incumbent.

Agree or Disagree?



Thank you all for

your active  
participation!!