

Changes to the
Sonder Heart Healthy (HMO C-SNP)
2024
Evidence of Coverage

January 20, 2024

Dear Member,

This is important information on changes in your Sonder Heart Healthy (HMO C-SNP) coverage.

We previously sent you information about how to access the Evidence of Coverage (EOC) which provides information about your coverage as an enrollee in our plan. This notice is to let you know there were errors in your EOC. Below you will find information describing and correcting the errors. Please keep this information for your reference. The correct EOC can be found on our website at <https://sonderhealthplans.com/for-members/member-resources/2024-summary-of-benefits-eoc/>.

Changes to Your EOC

Where you can find the error in your 2024 EOC	Original Information	Corrected Information	What does this mean for you?
Page 58, Chapter 4 Medical Benefits Chart, Flexible Spending Card	You receive an annual allowance of \$235.	You receive an annual allowance of \$500.	Your Flexible Spending Card was funded with \$500 when you first became effective with this plan.

You are not required to take any action in response to this document, but we recommend you keep this information for future reference. If you have any questions please call us at 888-428-4440 (TTY: 711) April 1st - September 30th Hours: 8:00 a.m. - 8:00 p.m. Monday to Friday, October 1st - March 31st Hours: 8:00 a.m. - 8:00 p.m. 7 days a week.

We apologize for not making you aware of your full benefits at the time of enrollment, but we hope you are able to make good use of the benefits described above.

Regards,

Sonder Health Plans
“Georgians Caring for Georgians”

This document is available in other alternate formats.

ATTENTION: If you speak Spanish, language assistance services, free of charge, are available to you. Call 1-888- 428-4440 (TTY: 711).

ATENCIÓN: Si habla español, hay servicios de traducción, libre de cargos, disponibles para usted. Llame al 1- 888-428-4440 (TTY: 711).

Sonder Heart Healthy is an HMO plan with a Medicare contract. Enrollment in Sonder Heart Healthy depends on contract renewal.