

## Getting to the circuit

### ExCeL London

Royal Victoria Dock, 1 Western Gateway, London E16 1FR.

### Ways of arriving to the event:

#### By public transport

For the venue's main entrance (West), arrive to Custom House station with Elizabeth line or Docklands Light Railway (DLR). For the alternative East entrance, arrive to Prince Regent station with DLR.

For information about the step-free access on the stations and how to plan your journey please refer to [TFL's website](#).

#### By car







Public transport is recommended to attend the event.

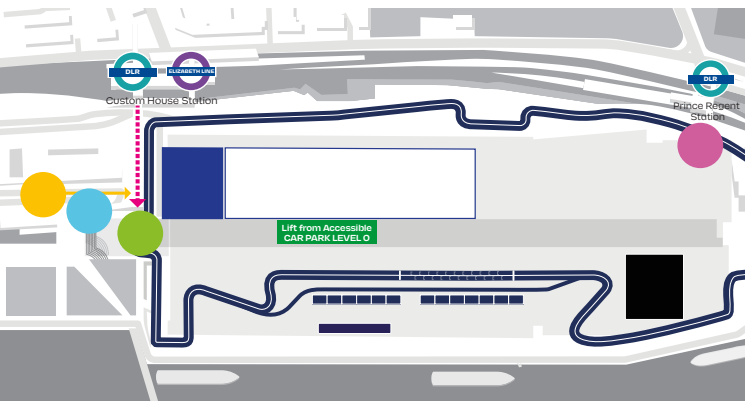
If you are arriving by car there are existing public car parks in close proximity to the ExCeL.

Use E16 1DR postcode to arrive to the correct entrance for the car park (Please see the maps in this brochure).

#### By taxi

There is a designated taxi rank at the event, which is located at Western Gateway, London E16 1DR.

-  **WEST ENTRANCE** Main Entrance for the event, from Custom House station on Elizabeth Line (TFL/DLR), which has a lift available within a distance of 180m.
-  **EAST ENTRANCE** The closest public transport hub is Prince Regent (DLR), which has a lift available within a distance of 98m.
-   Access route from Custom House station to West Entrance (main entrance) is step free.
-  **TAXI RANK** Access route from taxi rank to the West Entrance is via an inclining ramp with a gradient of no more than 1:15 from level 0 up to level 1.
-  **UNDERTCROFT CAR PARK** Access from Undercroft car park (on level 0) to the event (on level 1), will be via S4/N4 entrance, where a lift is available.



## Accessible parking

Accessible parking facilities: There are suitable bays for disabled drivers in the Undercroft car park at the event. These parking spaces can accommodate vehicles that do not exceed the following dimensions: 1.9m in height, 5.9m in length and 3.6m in width. If your vehicle exceeds this dimensions we have alternative parking spaces available near the West Entrance Taxi rank which have no height restriction.

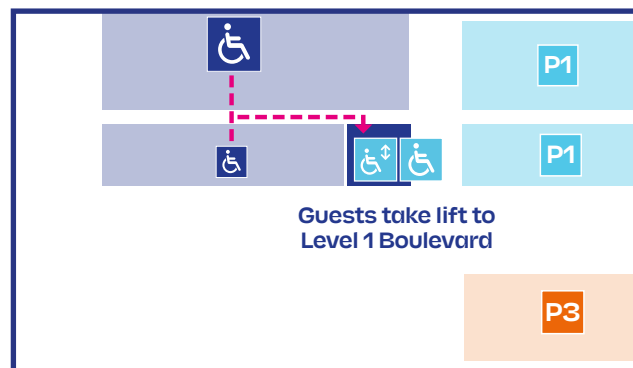
Address for accessible parking: Please use the postcode E16 1DR to arrive to the correct entrance to the event.

The Undercroft car park opens at 08:30 and closes at 20:00.

There is a limited capacity on parking spaces, we will confirm reservations on a first come, first serve system.

To request an accessible parking space, please send an email to [london@fiaformulae.com](mailto:london@fiaformulae.com) to receive further information.

### Level 0 - Accessible car park



## Event timetable

Saturday & Sunday race day timings		
Start	End	Activity
08:30		Undercroft car park opening
09:00		Event Opening
09:55	10:45	Free Practice
12:30	13:43	Qualifying
17:03		<b>2024 HANKOOK LONDON E-PRIX</b>
18:00	18:30	Podium
19:30		Event Close
20:00		Undercroft car park close

**Notice:** This event features loud noise, strobe lighting and pyrotechnics, which could be considered distressing.



# 2024 HANKOOK LONDON E-PRIX

## Accessibility Information Pack

For further information or assistance please contact us on: [london@fiaformulae.com](mailto:london@fiaformulae.com) +44 7389 729997 (on event days) Scan the QR code below



## At Formula E accessibility is important

In this brochure you will find useful information ahead of your attendance at the 2024 Hankook London E-Prix.

This information is also available on the website <https://www.fiaformulae.com/en/calendar/2023-24/r15-london>.

If you have any further enquiries ahead of the event please contact at [London@fiaformulae.com](mailto:London@fiaformulae.com), on the event day, please visit the Accessible desk in the boulevard (see below)

The 2024 Hankook London E-Prix takes place on the 20th and 21st of July at the ExCeL London.

### About the venue

ExCeL is a large venue with a central boulevard 600m long. All public entrances allow for access by wheelchair via low gradient ramps and automatic doors. Once inside the venue, all floors are level, offering unobstructed access.

### Accessible information desk

The Accessible information desk is located within the main boulevard by shutter N4 next to the undercroft car park access stairs, where you will be able to find information about the event, ask for assistance and request the ExCeL London services listed here.

### Guide dogs

Formula E welcomes all Guide and Assistance Dogs. Guide and Assistance Dog owners have important rights under the Equality Act 2010 meaning they are legally permitted to enter establishments where the public are admitted. If you wish to advise us of your planned visit, please contact [accessibility@excel.london](mailto:accessibility@excel.london)

### Quiet room

A quiet room will be available at the event and it can be used for breastfeeding, expressing milk, prayer, meditation, or for neurodivergent guests, disabled guests, or anyone in need of a moment of quiet when feeling overwhelmed.

### Chill zone

A space is available in the 1st floor mezzanine on top of the West Entrance at the Pyramid Bar, where anyone that needs a moment of calm away from the main hustle and bustle of the event can relax. Access to this area is either via escalators or lift.

### BSL interpretation & Hearing loops

BSL interpretation will be available on the giant screens for all sporting content and throughout the day.

Hearing loops are available at the Accreditation centre and Ticket office to assist anyone using hearing aids.

### Concert stage accessible viewing platform

An accessible viewing platform is available to watch any of the on-stage content in the AFV on a first come, first served basis.

## ExCeL London available services for disabled guests

### Mobility scooter and wheelchair hire

Mobility scooters and wheelchairs are free of charge to hire directly from the ExCeL. They are subject to availability, so please use <https://mobility.excel.london> to select the dates and aid you need.

A form of ID (such as a driving licence, a passport, etc.) will be held as a surety for the daily period of the loan

### Accessible toilets and Changing places toilet

There are 40 toilets for disabled visitors located throughout the building. You'll find them near the Business Services centre, located on level 0 between hall entrance N4 and S4, the ICC conference suites on Level 3 and the restaurants and cafes on Level 1 and Level 2.

The Changing places toilet has an accessible changing facility with height adjustable, adult sized, free-standing bench; ceiling hoist and accessible shower with drop down grab rails amongst other facilities. The room is located on level 1 near Prince Regent East entrance and has a RADAR key operated lock.

Please refer to the map in this brochure.

### Family room

The family room can be found by shutter S9. Inside has changing mats, chairs for breastfeeding, and a microwave to heat up baby food. It also contains a sink and toilet.

### The venue facilities and features

Provision has been made for non-visual indication of stair locations for those with impaired vision. Strong tactile differences in paving are provided to indicate hazardous areas, e.g. dock edge indicated by cobble stone surface.

Door vision panels giving a zone of visibility between 900mm and 1500mm above floor level are provided on all public access doors.

Self service equipment such as cash point machines are located at levels suitable to wheelchair users. Bars and self-service counters and the seating areas are accessible to wheelchair users.

Pictographic signs and symbols have been used to guide people around the building.



### Key

