HOW THE WORLD BANK GROUP ENGAGES WITH CIVIL SOCIETY

The World Bank Group interacts with civil society organizations every day around the world, engaging with them through information sharing, policy dialogue, strategy consultation, operational collaboration, and institutional partnerships.



INFORMATION SHARING: The Bank shares information with CSOs on Bank priorities, report and data, and opportunities for engagement.



DIALOGUE AND CONSULTATIONS: CSOs are frequently invited to provide their input on policy, strategy and proposed areas of the Bank's work via stakeholder consultations. Current opportunities are posted on the consultations portal.



OPERATIONAL COLLABORATION: CSOs may collaborate with the Bank through grant financing, service contracts, or partnering with government programs at the country level.



PARTNERSHIPS: CSOs partner with the Bank through mechanisms ranging from advisory and deliberative roles in committees to joint capacity building initiatives.



ADVOCACY: CSOs and the Bank may collaborate and mobilize action on development topics of shared concern through joint advocacy.

WORLD BANK GROUP PRIORITIES

The World Bank Group's mission is to end extreme poverty and promote shared prosperity. Some of the key strategic priorities to address this mission include:

- Fragility and Resilience
- Poverty and Inequality
- Debt Transparency
- Climate Change
- Human Capital
- Gender

STAY CONNECTED!



www.worldbank.org/civilsociety civilsociety@worldbank.org

SUBSCRIBE TO THE CSO NEWSLETTER

www.worldbank.org/en/newsletter-subscription

USEFUL LINKS

Consultations Portal

consultations.worldbank.org

Country Strategies

worldbank.org/en/projects-operations/country-strategies

Environmental and Social Framework worldbank.org/esf

Global Partnership for Social Accountability thegpsa.org

Access to Information

worldbank.org/wbaccess

Grievance Redress Service

worldbank.org/grs

Procurement for Projects and Programs

worldbank.org/procurement

CIVIL SOCIETY ENGAGEMENT



Resources to Get Involved





LEVELS OF ENGAGEMENT

The World Bank Group (WBG) engages with Civil Society Organizations (CSOs) around the world. The Global Civil Society team builds understanding and support for the WBG goals, convenes dialogue opportunities between the institution and CSOs, and facilitates engagement with operational teams and management. The team is located in the Global **Engagement and Partnerships Department in External and Corporate Relations.**



*Managed by regional and country-based teams.



The World Bank engages with faith-based organizations to:

- Strengthen engagement with faith-inspired organizations and religious communities.
- Foster operational collaboration and partnerships.
- Strengthen the evidence base on the role and impact of faith-based and religious organizations for development.

Entry Points for Engagement





The Civil Society Policy Forum (CSPF) convenes twice a year at the Spring and Annual Meetings of the World Bank Group and International Monetary Fund. The Forum is an integral part of the meetings and provides a platform for CSOs to openly share their views and perspectives, while facilitating dialogue with staff and other stakeholders on a wide range of development issues.

- 40-50 CSO-led dialogue sessions
- Roundtable with Bank Group Executive Directors
- Town Hall with WBG President and IMF Managing Director (Annual Meetings)
- CSO Innovation Fair (Spring Meetings)
- Information on registration and calls for proposals shared via our monthly newsletter.

Events: The WBG hosts major convening events throughout the year where CSOs are welcome to participate. Some examples include Water Week, Land and Poverty Conference, and the Law, Justice and Development Week.

Consultations: The WBG consults civil society on upcoming policies and strategies. It also seeks input from external stakeholders on some of its flagship publications and research, such as the World Development Report.

Accountability mechanisms: The WBG has several accountability mechanisms designed to enable civil society and citizens to voice their questions and concerns regarding projects supported by the WBG. These include the Grievance Redress Service, the World Bank's independent Inspection Panel, and the IFC-MIGA Compliance Advisor/Ombudsman.





Capacity building workshops for civil society:

The Global CSO team, in partnership with regional colleagues, hold regional workshops in select countries and invite CSOs from across that region to participate.

Regional meetings on specific issues: CSO presence and experience at national and local levels across regions is invaluable in informing operations and topics that present challenges and opportunities for development.

World Bank project cycle



COUNTRY-LEVEL



Country strategy consultations: A Systematic Country Diagnostic (SCD) informs each new Country Partnership Framework. The aim of the SCD is to identify the most important challenges and opportunities a country faces. The SCD is informed by consultations with stakeholders.

Project-level engagement: Consulting with beneficiaries throughout the project cycle is now embedded within the new Environmental and Social Framework and Citizen Engagement Framework.

