Hyland

STATE/LOCAL GOVERNMENT | SOLUTION OVERVIEW

Hyland Experience Credentials for government

Modernizing records management with blockchain-secured digital credentials

In an era driven by digital transformation, the imperative to modernize government records management has reached a crescendo. NASCIO reports that 80% of state and local government CIOs say identity, credential and access management is part of their statewide digital strategy. And yet, many agencies are still grappling with paper-based document processes and workflows that are slow to issue, easy to fake and expensive to verify.

Hyland Experience Credentials for government helps state and local government agencies maximize the efficiency of records management without compromising data security or citizen engagement. This complete, open source system enables automated issuance of digital credentials for records in a blockchain-secured format. As a result, agencies can quickly and easily design their own credentials, import recipient data and digitally issue records — with instant, independent verification.

By reducing time-consuming and costly paper-based records, your agency can improve efficiencies and record-keeping, combat fraud and empower end users for higher-quality service delivery.

Operational efficiency and reduced risks

Traditional record-keeping often relies on paper-based systems and filing cabinets, resulting in delays, security vulnerabilities and inconveniences like lengthy processing times. These methods also lack recipient ownership and contextual meaning.

Leveraging the Blockcerts open standard, renowned as the world's most secure digital document format, Hyland Experience Credentials for government provides a holistic solution for digital credentialing, encompassing issuance, authentication and verification. By replacing paper-based processes with a more advanced approach, agencies can enhance efficiency and reduce risk while modernizing records management in line with digital transformation initiatives.

Secure record storage and sharing

Blockchain technology provides a strong foundation for secure and immutable data storage. Its decentralized structure ensures data integrity and cryptographic protocols protect transactions. This makes it an ideal choice for government records and agencies, providing them with greater accessibility, transparency and verification capabilities.

Hyland Experience Credentials for government takes these benefits a step further, allowing agencies to reduce redundancy and simplify record-keeping processes. This streamlined solution makes it easier for individuals to access their records and for agencies to safeguard their data. It not only promotes greater efficiency but also brings a modernized approach to data storage, ensuring security and data sharing.

Elevated end-user experiences

Another limitation of paper-based records is that they don't give recipients ownership of their credentials. Digital credentials, on the other hand, grant recipients the freedom to use them across a variety of platforms and use cases. This empowers citizens to quickly and easily share their credentials (like licenses, identity documents, registrations, certifications and more) with government institutions and employers — and expedite hiring decisions.

As digital credentials become more prevalent in practice, Hyland Experience Credentials for government is well-positioned to take advantage of this shift and help strengthen relationships between employers and agencies. Digital credentials can help build trust and collaboration between the two groups, making it easier for employers to make informed decisions when evaluating candidates.

Key features

- **Comprehensive solution:** Issuance of blockchain-secured digital credentials for government records

- **Efficient credential design:** Agile creation and design of credentials, along with easy recipient data import

- **Secure digital issuance:** Instant, independent verification through blockchain-powered technology

- **Seamless integration:** Integration into third-party applications via a suite of Credential APIs, including time stamping, e-signatures, digital signatures and blockchain anchoring

- **Operational enhancement:** Improved efficiency, risk reduction and security measures

- **Recipient empowerment:** Secure and verifiable credentials for streamlined interactions

Benefits

- **Operational efficiency:** Transition from traditional processes to streamlined digital workflows

- **Enhanced security:** Combat fraud through blockchain-backed security measures

- **Improved experience:** Empower recipients with secure, verifiable digital credentials

- **Strategic insights:** Embrace market shifts through key analyst insights and technological advancements

Hyland Experience Credentials propels state and local agencies into the future of digital government where efficiency, security and empowerment converge. The solution heralds a new era of citizen interaction, operational excellence and transparency — core tenets of modern government and mission delivery.

Learn more about **Hyland solutions for state and local government**.

Hyland