

Code of Conduct

for AS Roma fans

AS Roma (also “Club”) aims to promote a new sports competition management model, with the aim of restoring the **social dimension of the game of football**, being a tool for training and education but also aggregation and integration, by overcoming differences between individuals or groups.

In this context, AS Roma considers it essential to involve its fans and, in general, all those who attend the sporting event, including fans of opposing teams, since all participants, like the other stars of the sporting event, are asked to contribute to ensuring the smooth running of the competition and to support the founding values of the sport, such as **passion, fun and participation**.

To achieve those purposes, the Club has adopted, in accordance with Art. 12 of the Sports Justice Code of the F.I.G.C. (as amended by F.I.G.C. Communication no. 15 dated 7/3/2018) and the Circular of the F.I.G.C. dated 8/5/2018), this “Code of Conduct for AS Roma fans”.

Using the Code of Conduct, which is integrated with the Stadio Olimpico Regulation on Use (“**Regulation on Use**”), the Club intends to share with its supporters and all other participants, including opponents’ fans (overall, the “**Recipients**”) the ethical and behavioural principles to which primary value is attributed, along with the measures and initiatives taken by AS Roma against those who behave in contrast with these rules or in any case harm the image or reputation of AS Roma.

This Code of Conduct also identifies the so-called “**approval system**”, through which AS Roma guarantees the assessment and management of behaviours that do not comply with the rules and principles illustrated below.

All Recipients are required to respect the Code of Conduct and the Regulation on Use, which constitute an integral and essential part of the contractual regulation between the Club and each participant.

By purchasing a ticket or a season ticket for AS Roma matches or in any case by entering the venue at which AS Roma matches take place, you agree to accept the rules of the Code of Conduct and the Regulation on Use in force at the time, also with regard to the approval system and the measures provided therein in the case of violation, as well as assuming the commitment to comply with their respective rules.

To provide adequate and comprehensive knowledge of the documents, the Code of Conduct and the Regulation on Use are published on the internet website www.asroma.com.

1. Correctness and respect of existing regulations

Correctness of behaviours and respect of national and international regulations are primary values for AS Roma.

AS Roma promotes and gratefully welcomes shows of support and encouragement by its fans on the occasion of sporting competitions. The conduct of the Recipients must not, however, be in contrast with existing regulations or in any case constitute a danger to the safety of others and/or to public order. When attending sporting events, the Recipients are therefore required to behave correctly, in respect of all those participating at the event (e.g. the other Recipients, the players on the field, etc.) as well as those who work to preserve public order and ensure the smooth running of the event, including Stewards and the Stadium Authorities.

In this sense, **the principles and rules of the Code of Conduct are valid, and as such must be respected, even in relation to away games played by AS Roma or in any case matches played at venues other than the Stadio Olimpico in Rome.**

In no case may the claim of acting in the interest or to the benefit of AS Roma justify behaviours not compliant with existing regulations, the Code of Conduct or the Regulation on Use.

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2. Fair Play and sporting integrity

AS Roma strongly believes in the fundamental values of sport, such as fair play and sporting integrity, as well as in the contribution that sport can provide in terms of “positive sociality”, aggregation and integration.

In this regard, the Recipients must refrain from behaving in a manner contrary to the spirit of sporting integrity or in any case to sporting rules. The following are **strictly prohibited**:

- a) to perform, even through third parties, actions aimed at or in any case potentially likely to alter the due conduct or the result of the matches (e.g. pitch invasions, etc.);
- b) to offer, even indirectly or by way of interposing persons, cash or other benefits to managers or members of AS Roma or other clubs with the aim of altering the result of a game;
- c) to force, with violence or threats, or in any case induce managers or members, even indirectly or by way of interposing person, to alter the result of a game;
- d) to request cash or other benefits not due, even indirectly or by interposing person, from managers or members of AS Roma or other clubs to obtain undue advantages.

The commission of one or more of the aforementioned violations will be punished by the measures provided in par. 7.A, letters c) and d) below.

3. Correctness and integrity

AS Roma fans are recognised across the world for the great passion and unmistakable warmth that binds them to their favourite team.

The Club intends to continue to promote the presence and participation of its **fans**, who represent an **essential and fundamental component** for the team's sporting success. **AS Roma will always be on the side of fans who intend to support the team**, in respect of the need to guarantee **correct, ethically positive and respectful behaviours**.

In view of the priority requirement to guarantee the serene and proper conduct of sporting events as well as to protect AS Roma's image and reputation, the following behaviours are **strictly prohibited**:

- a) damage, deteriorate, smear, soil or tamper in any way with structures, infrastructures and services of the sporting venue;
- b) bring into the stadium or hold poisons, noxious substances, flammable or soiling material and drugs;
- c) bring into the stadium or put on sale alcoholic drinks above 5%, except for holders of authorisations in derogation for certain areas, issued by the competent authority;
- d) display material that hinders the view of other fans or the emergency signage or that in any case constitutes an obstacle to the escape routes to the pitch;
- e) perform any type of commercial activity that has not been authorised in advance;
- f) bring into the stadium or sell within the venue drinks contained in cans, glass or plastic bottles, except when authorised in advance by the competent authorities;
- g) bring into the stadium animals of any nature, unless subject to authorisations requested from the competent authorities;
- h) bring into the stadium and display banners, posters, horizontal signs, flags, documents, drawings, printed or written material, other than those explicitly authorised by the Safety Operating Group (SOG) at the request of AS Roma; the same may not in any case be displayed in spaces other than those indicated by the Club and must be removed at the end of the event;

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- i) organise unauthorised choreographies different from those authorised by the Safety Operating Group (SOG) at the request of AS Roma;
- j) enter and stay in the sporting venue in a state of drunkenness or under the effect of drugs or psychotropic substances;
- k) behave, inside or in the external reserved area of the sporting venue, in a manner contrary to decorum, to public decency, morals, good manners or in any case contrary to the instructions of the Club with regard to specific sectors of the Stadium (e.g. those wearing sports clothing or in any case clothes not adequate to the context will not be permitted to enter or stay in the so-called "1927 Stand");
- l) occupy within the sporting venue a seat other than that assigned by way of the entry ticket, unless expressly authorised by the Club at the authorisation of the competent authorities.

In addition to the above, with a view to further enhancing the importance of the principles of correctness and integrity and also considering the requirement to protect its rights and interests, AS Roma reserves the right to withdraw its approval, according to the methods and terms indicated in par. 7 below, as a result of the following behaviours, **even if implemented away from the sporting venue or in any case in relation to events other than AS Roma matches**:

- m) expressive manifestations of insult or offence, or instigation of violence or discrimination for any reason, where externalised during events or public shows and/or on social media (including, for example and without limitation, blogs, professional networks, corporate networks, internet forums, social gaming, social networks, video sharing, virtual world, etc.);
- n) participation or involvement in disorders, brawls, fights or other events that cause a hazard to public order or personal safety;
- o) participation, ascertained by ruling of the Judicial Authority, in events constituting a crime and punished by imprisonment of more than three years;
- p) unlawful use of trademarks owned by AS Roma or of which the latter is the licensee (e.g. undue production and/or sale of material branded AS Roma; etc.);
- q) unlawful reproduction of videos, sounds, images, programmes, etc., in violation of the copyrights of AS Roma (e.g. live streaming on social media of images of a sports match, etc.).

In that regard, it is established that:

- for the behaviours indicated above in letters a), b), k), the measures provided by subsequent par. 7.A, letters a), b), c) and d) may be applied;
- for the behaviours indicated above in letters m), n), o), p), q), the measures provided by subsequent par. 7.A, letters a), c) and d) may be applied;
- for the behaviours indicated above in letters c), d), e), f), g), h), i), j), l), the measures provided by subsequent par. 7.A, letters a), b), c), and d) may be applied.

4. Rejection of any form of violence, insult and discrimination

AS Roma rejects and strongly repudiates any form of violence against persons and things, as well as any form of insult, offence or discrimination, including, for example, those for reasons of gender, race, sexuality, state of health, nationality, territorial or ethnic origin, political opinions or religious beliefs.

Therefore, it **expressly prohibits** behaviours that, even indirectly, may constitute a form of violence or discrimination, or that may in any case induce other persons into such behaviours, including:

- a) chants and expressions inciting violence or discrimination for any reason;
- b) chants and expressions that constitute offence or insult, even indirectly;
- c) the introduction and/or display of banners, posters, signs, flags, documents, drawings, printed or written material, which, alone or in combination between them, may constitute, for any reason and even indirectly, an expression of violence, discrimination, offence or insult;
- d) any form of physical or mental violence against other fans, service personnel (e.g. stewards), the Stadium Authorities, strictly prohibiting in particular any conduct likely to generate or fuel fights, scuffles, brawls, etc.

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Anyone who commits one or more of the above violations will be punished with the measures provided by subsequent par. 7.A, letters a), b), c) and d).

5. Protection of public order

The protection of public order and the safety of spectators, athletes and all those who work in the environment of sporting events, is an essential requirement for AS Roma.

Therefore, the Recipients are required not only to refrain from any conduct or behaviour likely to constitute a danger to public order or personal safety, but also to cooperate with the Stadium Authorities and personnel of AS Roma to preserve the proper and correct conduct of the matches as well as to put a stop to any prohibited or dangerous behaviours.

In particular, the following behaviours are **expressly prohibited**, as they are deemed hazardous to public order or personal safety:

- a) to bring into the sporting venue stones, knives, weapons, objects likely to offend or harm, sound instruments, systems for emitting light rays (laser pens) and other objects that may cause disturbance or danger to the safety of the persons present within the venue;
- b) to light and/or use and/or launch, in the direction of the field of play or other sectors, rockets, flares, fireworks, firecrackers, instruments for emitting smoke or visible gas;
- c) to launch from the stands, in the direction of the field of play or other sectors, objects in any way likely to offend or harm;
- d) to light fires within the sporting venue;
- e) to bring into the sporting venue belts with metal buckles of considerable sizes and other accessories or aids that may cause a hazard to the safety of the event;
- f) to bring into the sporting venue umbrellas, except for those of small dimensions, in any case not having sharp points or having a shape and/or made of materials that may cause a hazard to the safety of the event and to spectators;
- g) to bring into the sporting venue crutches without express authorisation;
- h) to stand near to passages, exists, entrances, along the access routes, escape routes and other exit routes without justified reason;
- i) to climb onto balustrades, parapets, partitions and other structures not specifically intended for public occupation;
- j) to bring into the sporting venue and/or wear vests or clothing of a similar colour or style to those of the stewards and other service workers;
- k) to access improperly, for example, by climbing the partitions and other structures, a sector other than that indicated on the entry ticket;
- l) to transfer the entry ticket to the match in violation of existing rules and/or agreements with AS Roma;
- m) to hinder in any way the Stadium Authorities and the staff of AS Roma who intervene to stop behaviours contrary to the rules of this Code of Conduct.

In that regard, it is established that:

- for the behaviours indicated above in letters a), b), c), d), the measures provided by subsequent par. 7.A, letter a), b), c) and d) may be applied;
- for the behaviours indicated above in letters e), f), g), h), i), j), the measures provided by subsequent par. 7.A, letters a) and b) may be applied;
- for the behaviours indicated above in letters k), l), m), the measures provided by subsequent par. 7.A, letters a) and b) may be applied.

The Recipients must comply with the security and control measures ordered by the Public Authority and/or by the Club for reasons of public order (e.g. ticket checks and checks of documents for accessing the Stadium; checks on

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banners and other objects that are to be brought into the venue; prohibition on introducing forbidden material and objects; etc.), including those regarding:

- any non-transferability of entry tickets to the Stadium;
- any seizure of prohibited material and objects;
- the positioning of visiting fans exclusively in the sector dedicated to them;
- the adoption of restrictions for accessing the Stadium for AS Roma fans.

6. The Supporter Liaison Officer

With a view to facilitating relationships between the Club and the fans, providing to the latter an immediate point of contact, AS Roma has appointed a Supporter Liaison Officer ("SLO").

Fans can liaise with the SLO for any issues or problems connected to the participation at sporting events and in that regard a dedicated communication line has been established at the e-mail address slo@asroma.it.

7. The "approval system"

A. The applicable measures

AS Roma intends to do everything in its ability to ensure that all those attending the Club's matches and sporting events have a safe environment in which to do so, suitable for every type of spectator, with particular attention to the needs of families and children.

In this perspective, in line with the provisions of Art. 12 of the Sports Justice Code of F.I.G.C. (as amended by the Communication of the F.I.G.C. no. 15 dated 7/3/2018) and by the Circular of the F.I.G.C. dated 8/5/2018, **the violation of the rules and principles of conduct indicated in this Code of Conduct and in the Regulation on Use will be subject to specific sanction measures and proceedings by the Club, which may even withdraw temporarily or permanently its approval, essential for the purposes of accessing the sporting venue, from those who are deemed to be the protagonists of conduct in contrast with those principles and rules.**

In particular, for any violation of this Code of Conduct and/or the Regulation on Use, AS Roma may adopt the following measures, without this involving indemnity and/or compensation claims against the Club:

- a) warning to respect the Code of Conduct and/or Regulation on Use;**
- b) removal from the venue even during the match;**
- c) suspension for one or more matches or for a certain period of time or termination of the season ticket, retaining by way of penalty the fees paid for events not used;**
- d) refusal to contract in relation to the purchase of one or more entry tickets for one or more matches or for a certain period of time and/or in relation to the purchase of a season ticket for one or more subsequent seasons.**

The factors taken into consideration when determining the sanction are:

- the intentionality of the behaviour or the degree of negligence, imprudence or incompetence with regard also to the predictability of the event, where verifiable;
- the severity of the violation;
- the damage, even not economic, caused to other supporters and/or to AS Roma and/or to third parties;
- the commission of violations of the same type in the previous three years (known as recidivism);
- the causation of an actual hazard to public order or personal safety;
- any sharing of responsibility with other persons who have contributed to the violation.

It is established in that regard that:

- the measures indicated above may be applied even jointly, in the manner identified in the above paragraphs;

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- if several violations have been committed with just one behaviour, the most serious measure will be applied;
- in the case of particularly minor contraventions, the Club may decide not to apply any sanction;
- even if one of the aforementioned measures is applied, against the Recipients, the violation remains significant for the other profiles of existing regulations (e.g. from the criminal or administrative profile) as well as the measures and sanctions that may be adopted by the Public Authority (e.g. the so-called "DASPO", or prohibition on accessing sporting events).

B. The sanction procedure

The measures to be applied together with their respective effectiveness are established by the Safety Delegate of the Stadio Olimpico of AS Roma based upon the elements, evidence and information collected, taking account of the factors indicated in par. A above.

The interested party will be informed of the application of the measure by communication sent by email or certified email or recorded delivery with notice of receipt, to the address recorded on the season ticket form or on the public registers.

C. Review request of sanction measure

Having received information of the measure being applied or in any case the suspension or withdrawal of approval, in the following 15 days, the interested party will have the right to request a review of the measure by AS Roma's Supervisory Body, by email to be sent to the address odv@asroma.it.

In the review request, the interested party may represent their position also by attaching documents.

The Supervisory Body will decide on a final basis, based upon the available evidence, on whether to confirm, modify or revoke the measure applied, giving in any case information thereof to the interested party, without prejudice to the rights granted to the latter by existing regulations, including that of appeal.