

# **Credly Accessibility Conformance Report**

## **Revised Section 508 Edition**

(Based on VPAT® Version 2.4)

**Name of Product/Version: Credly**

**Report Date: August 07, 2024**

**Product Description: Digital Credentialing Platform**

**Contact Information: [legal@credly.com](mailto:legal@credly.com)**

**Notes: This report covers accessibility conformance for Credly, offering digital credential authoring, issuing, and management functionality for professionals.**

**Evaluation Methods Used: Conformance to the listed accessibility standards has been evaluated by a third-party using a combination of static analysis tools and manual testing with assistive technologies.**

### **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation
- Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.1.1 Non-text Content</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b></p>	<p>Web: Credly’s platform meets this requirement. Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b></p>
<p><b>1.2.1 Audio-only and Video-only (Prerecorded)</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b></p>	<p>Web: This section is not applicable, as Credly’s platform does not include any audio or video media, pre-recorded or live. Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b></p>
<p><b>1.2.2 Captions (Prerecorded)</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b></p>	<p>Web: This section is not applicable, as Credly’s platform does not include any audio or video media, pre-recorded or live. Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b></p>
<p><b>1.2.3 Audio Description or Media Alternative (Prerecorded)</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b></p>	<p>Web: This section is not applicable, as the Credly’s platform does not include any audio or video media, pre-recorded or live. Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b></p>
<p><b>1.3.1 Info and Relationships</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not</b></p>	<p>Web: Credly ‘s platform meets this requirement. Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b></p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>	<b>Applicable</b>	
<p><b>1.3.2 Meaningful Sequence</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b></p> <p>Electronic Docs: <b>Not Applicable</b></p> <p>Software: <b>Not Applicable</b></p> <p>Authoring Tool: <b>Not Applicable</b></p>	<p>Web: Credly's platform meets this requirement.</p> <p>Electronic Docs: <b>Not Applicable</b></p> <p>Software: <b>Not Applicable</b></p> <p>Authoring Tool: <b>Not Applicable</b></p>
<p><b>1.3.3 Sensory Characteristics</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b></p> <p>Electronic Docs: <b>Not Applicable</b></p> <p>Software: <b>Not Applicable</b></p> <p>Authoring Tool: <b>Not Applicable</b></p>	<p>Web: Credly's platform meets this requirement.</p> <p>Electronic Docs: <b>Not Applicable</b></p> <p>Software: <b>Not Applicable</b></p> <p>Authoring Tool: <b>Not Applicable</b></p>
<p><b>1.4.1 Use of Color</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports with Exception</b></p> <p>Electronic Docs: <b>Not Applicable</b></p> <p>Software: <b>Not Applicable</b></p> <p>Authoring Tool: <b>Not Applicable</b></p>	<p>Web: There are some instances where this is denoted through font weights, but not a distinguishing visual element or action language.</p> <p>Electronic Docs: <b>Not Applicable</b></p> <p>Software: <b>Not Applicable</b></p> <p>Authoring Tool: <b>Not Applicable</b></p>
<p><b>1.4.2 Audio Control</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: <b>Not Applicable</b></p> <p>Electronic Docs: <b>Not Applicable</b></p> <p>Software: <b>Not Applicable</b></p> <p>Authoring Tool: <b>Not Applicable</b></p>	<p>Web: Audio is not used on Credly's platform.</p> <p>Electronic Docs: <b>Not Applicable</b></p> <p>Software: <b>Not Applicable</b></p> <p>Authoring Tool: <b>Not Applicable</b></p>
<p><b>2.1.1 Keyboard</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b></p> <p>Electronic Docs: <b>Not Applicable</b></p> <p>Software: <b>Not Applicable</b></p> <p>Authoring Tool: <b>Not Applicable</b></p>	<p>Web: Web user can use keyboard to navigate through Credly's platform. Standard tab and enter navigations apply.</p> <p>Electronic Docs: <b>Not Applicable</b></p> <p>Software: <b>Not Applicable</b></p> <p>Authoring Tool: <b>Not Applicable</b></p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.1.2 No Keyboard Trap</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b></p> <p>Electronic Docs: <b>Not Applicable</b></p> <p>Software: <b>Not Applicable</b></p> <p>Authoring Tool: <b>Not Applicable</b></p>	<p>Web: Web user can use keyboard to navigate through Credly's platform. Standard tab and enter navigations apply.</p> <p>Electronic Docs: <b>Not Applicable</b></p> <p>Software: <b>Not Applicable</b></p> <p>Authoring Tool: <b>Not Applicable</b></p>
<p><a href="#">2.2.1 Timing Adjustable</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports with Exception</b></p> <p>Electronic Docs: <b>Not Applicable</b></p> <p>Software: <b>Not Applicable</b></p> <p>Authoring Tool: <b>Not Applicable</b></p>	<p>Web: There are instances where confirmation messages appear and are removed based on timing that cannot be adjusted. Credly's platform does not provide warnings on session time outs.</p> <p>Electronic Docs: <b>Not Applicable</b></p> <p>Software: <b>Not Applicable</b></p> <p>Authoring Tool: <b>Not Applicable</b></p>
<p><a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Not Applicable</b></p> <p>Electronic Docs: <b>Not Applicable</b></p> <p>Software: <b>Not Applicable</b></p> <p>Authoring Tool: <b>Not Applicable</b></p>	<p>Web: Moving/blinking/updating content in parallel with other content is not used on Credly's platform.</p> <p>Electronic Docs: <b>Not Applicable</b></p> <p>Software: <b>Not Applicable</b></p> <p>Authoring Tool: <b>Not Applicable</b></p>
<p><a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Not Applicable</b></p> <p>Electronic Docs: <b>Not Applicable</b></p> <p>Software: <b>Not Applicable</b></p> <p>Authoring Tool: <b>Not Applicable</b></p>	<p>Web: Flashes are not used on Credly's platform.</p> <p>Electronic Docs: <b>Not Applicable</b></p> <p>Software: <b>Not Applicable</b></p> <p>Authoring Tool: <b>Not Applicable</b></p>
<p><a href="#">2.4.1 Bypass Blocks</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: <b>Supports</b></p> <p>Electronic Docs: <b>Not Applicable</b></p> <p>Authoring Tool: <b>Not Applicable</b></p>	<p>Web: Credly's platform meets this requirement.</p> <p>Electronic Docs: <b>Not Applicable</b></p> <p>Authoring Tool: <b>Not Applicable</b></p>
<p><a href="#">2.4.2 Page Titled</a> (Level A)</p> <p>Also applies to:</p>	<p>Web: <b>Supports</b></p> <p>Electronic Docs: <b>Not</b></p>	<p>Web: Credly's platform meets this requirement.</p> <p>Electronic Docs: <b>Not Applicable</b></p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>	Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>
<a href="#">2.4.3 Focus Order</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <b>Supports</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>	Web: Credly's platform meets this requirement. Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>
<a href="#">2.4.4 Link Purpose (In Context)</a> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <b>Supports</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>	Web: Credly's platform meets this requirement. Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>
<a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only)	Web: <b>Supports</b>	Web: Credly's platform meets this requirement.
<a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 only)	Web: <b>Supports</b>	Web: Credly's platform meets this requirement.
<a href="#">2.5.3 Label in Name</a> (Level A 2.1 only)	Web: <b>Supports</b>	Web: Credly's platform meets this requirement.
<a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only)	Web: <b>Not Applicable</b>	Web: Credly's platform does not have motion-based controls
<a href="#">3.1.1 Language of Page</a> (Level A)	Web: <b>Supports</b>	Web: Credly's platform meets this requirement.
<a href="#">3.2.1 On Focus</a> (Level A)	Web: <b>Supports</b>	Web: Credly's platform meets this requirement.
<a href="#">3.2.2 On Input</a> (Level A)	Web: <b>Supports</b>	Web: Credly's platform meets this requirement.
<a href="#">3.3.1 Error Identification</a> (Level A) Also applies to:	Web: <b>Supports with Exception</b>	Web: Credly's platform provides labels and errors. However, there are some instances where the errors are

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>	not specifically identified due to security concerns. Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>
<b>3.3.2 Labels or Instructions</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: <b>Supports</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>	Web: Credly's platform provides labels and errors. However, there are some instances where the errors are not specifically identified due to security concerns. Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>
<b>4.1.1 Parsing</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: <b>Supports</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>	Web: Credly's platform meets this requirement and has been designed to be used with assistive technologies, such as a screen reader. Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>
<b>4.1.2 Name, Role, Value</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: <b>Supports</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>	Web: Credly's platform meets this requirement and has been designed to be used with assistive technologies, such as a screen reader. Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>1.2.4 Captions (Live)</b> (Level AA) Also applies to: Revised Section 508	Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b>	Web: This section is not applicable, as Credly's platform does not include any audio or video media, pre-recorded or live.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>	Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>
<a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>	Web: This section is not applicable, as Credly's platform does not include any audio or video media, pre-recorded or live. Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>
<a href="#">1.3.4 Orientation</a> (Level AA 2.1 only)	Web: <b>Supports</b>	Web: Credly's platform meets this requirement.
<a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 only)	Web: <b>Supports</b>	Web: Credly's platform meets this requirement.
<a href="#">1.4.3 Contrast (Minimum)</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: <b>Supports</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>	Web: Credly's platform meets this requirement. Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>
<a href="#">1.4.4 Resize text</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: <b>Supports</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>	Web: Credly's platform meets this requirement. Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>
<a href="#">1.4.5 Images of Text</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: <b>Supports</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>	Web: Credly's platform meets this requirement. Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>
<a href="#">1.4.10 Reflow</a> (Level AA 2.1 only)	Web: <b>Supports</b>	Web: Credly's platform meets this requirement.



Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.4.11 Non-text Contrast</a> (Level AA 2.1 only)	Web: <b>Supports</b>	Web: Credly's platform meets this requirement.
<a href="#">1.4.12 Text Spacing</a> (Level AA 2.1 only)	Web: <b>Supports</b>	Web: Credly's platform meets this requirement.
<a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 only)	Web: <b>Supports</b>	Web: Credly's platform meets this requirement.
<a href="#">2.4.5 Multiple Ways</a> (Level AA)	Web: <b>Supports</b>	Web: Credly's platform meets this requirement.
<a href="#">2.4.6 Headings and Labels</a> (Level AA)	Web: <b>Supports</b>	Web: Credly's platform meets this requirement.
<a href="#">2.4.7 Focus Visible</a> (Level AA)	Web: <b>Supports</b>	Web: Credly's platform meets this requirement.
<a href="#">3.1.2 Language of Parts</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <b>Supports</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>	Web: Credly's platform meets this requirement. Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>
<a href="#">3.2.3 Consistent Navigation</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: <b>Supports</b> Electronic Docs: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>	Web: Credly's platform meets this requirement. Electronic Docs: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>
<a href="#">3.2.4 Consistent Identification</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: <b>Supports</b> Electronic Docs: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>	Web: Credly's platform meets this requirement. Electronic Docs: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>
<a href="#">3.3.3 Error Suggestion</a> (Level AA)	Web: <b>Supports</b>	Web: Credly's platform provides labels and errors.

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>	However, there are some instances where the errors are not specifically identified due to security concerns. Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: <b>Supports</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>	Web: Credly's platform meets this requirement. Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>
<a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only)	Web: <b>Supports</b>	Web: Credly's platform meets this requirement.

**Table 3: Success Criteria, Level AAA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.6 Sign Language (Prerecorded)</a> (Level AAA) Revised Section 508 – Does not apply	Web: <b>Not Applicable</b>	Web: This section is not applicable, as Credly's platform does not include any audio or video media, pre-recorded or live.
<a href="#">1.2.7 Extended Audio Description (Prerecorded)</a> (Level AAA) Revised Section 508 – Does not apply	Web: <b>Not Applicable</b>	Web: This section is not applicable, as Credly's platform does not include any audio or video media, pre-recorded or live.
<a href="#">1.2.8 Media Alternative (Prerecorded)</a> (Level AAA) Revised Section 508 – Does not apply	Web: <b>Not Applicable</b>	Web: This section is not applicable, as Credly's platform does not include any audio or video media, pre-recorded or live.
<a href="#">1.2.9 Audio-only (Live)</a> (Level AAA) Revised Section 508 – Does not apply	Web: <b>Not Applicable</b>	Web: This section is not applicable, as Credly's platform does not include any audio or video media, pre-recorded or live.
<a href="#">1.3.6 Identify Purpose</a> (Level AAA 2.1 only)	Web: <b>Supports</b>	Web: Credly's platform meets this requirement.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.4.6 Contrast (Enhanced)</a> (Level AAA) Revised Section 508 – Does not apply	Web: <b>Supports</b>	Web: Credly's platform meets this requirement.
<a href="#">1.4.7 Low or No Background Audio</a> (Level AAA) Revised Section 508 – Does not apply	Web: <b>Not Applicable</b>	Web: This section is not applicable, as Credly's platform does not include any audio or video media, pre-recorded or live.
<a href="#">1.4.8 Visual Presentation</a> (Level AAA) Revised Section 508 – Does not apply	Web: <b>Does Not Support</b>	Web: Credly's platform does not meet this requirement.
<a href="#">1.4.9 Images of Text (No Exception)</a> (Level AAA) Revised Section 508 – Does not apply	Web: <b>Supports</b>	Web: Credly's platform meets this requirement.
<a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA) Revised Section 508 – Does not apply	Web: <b>Supports</b>	Web: Credly's platform meets this requirement.
<a href="#">2.2.3 No Timing</a> (Level AAA) Revised Section 508 – Does not apply	Web: <b>Does Not Support</b>	Web: Credly's platform does not meet this requirement.
<a href="#">2.2.4 Interruptions</a> (Level AAA) Revised Section 508 – Does not apply	Web: <b>Does Not Support</b>	Web: Credly's platform does not meet this requirement.
<a href="#">2.2.5 Re-authenticating</a> (Level AAA) Revised Section 508 – Does not apply	Web: <b>Does Not Support</b>	Web: Credly's platform does not meet this requirement.
<a href="#">2.2.6 Timeouts</a> (Level AAA 2.1 only)	Web: <b>Does Not Support</b>	Web: Credly's platform does not meet this requirement.
<a href="#">2.3.2 Three Flashes</a> (Level AAA) Revised Section 508 – Does not apply	Web: <b>Supports</b>	Web: Credly's platform meets this requirement.
<a href="#">2.3.3 Animation from Interactions</a> (Level AAA 2.1 only)	Web: <b>Not Applicable</b>	Web: This section is not applicable, as Credly's platform does not include any animations.
<a href="#">2.4.8 Location</a> (Level AAA) Revised Section 508 – Does not apply	Web: <b>Does Not Support</b>	Web: Credly's platform does not meet this requirement.
<a href="#">2.4.9 Link Purpose (Link Only)</a> (Level AAA) Revised Section 508 – Does not apply	Web: <b>Does Not Support</b>	Web: Credly's platform does not meet this requirement.
<a href="#">2.4.10 Section Headings</a> (Level AAA) Revised Section 508 – Does not apply	Web: <b>Does Not Support</b>	Web: Credly's platform does not meet this requirement.
<a href="#">3.1.3 Unusual Words</a> (Level AAA) Revised Section 508 – Does not apply	Web: <b>Not Applicable</b>	Web: This section is not applicable, as Credly's platform does not use unusual words.
<a href="#">3.1.4 Abbreviations</a> (Level AAA)	Web: <b>Does Not Support</b>	Web: Credly's platform does not meet this requirement.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
<b>3.1.5 Reading Level</b> (Level AAA)		
Revised Section 508 – Does not apply	Web: <b>Does Not Support</b>	Web: Credly's platform does not meet this requirement.
<b>3.1.6 Pronunciation</b> (Level AAA)		
Revised Section 508 – Does not apply	Web: <b>Does Not Support</b>	Web: Credly's platform does not meet this requirement.
<b>3.2.5 Change on Request</b> (Level AAA)		
Revised Section 508 – Does not apply	Web: <b>Supports</b>	Web: Credly's platform meets this requirement.
<b>3.3.5 Help</b> (Level AAA)		
Revised Section 508 – Does not apply	Web: <b>Does Not Support</b>	Web: Credly's platform does not meet this requirement.
<b>3.3.6 Error Prevention (All)</b> (Level AAA)		
Revised Section 508 – Does not apply	Web: <b>Supports</b>	Web: Credly's platform validates user input prior to submission of forms

# Revised Section 508 Report

Notes:

## Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	<b>Supports</b>	Credly's platform works with assistive technologies such as screen readers
302.2 With Limited Vision	<b>Supports</b>	Credly's platform works with assistive technologies such as screen readers
302.3 Without Perception of Color	<b>Supports</b>	Credly's platform does not require the ability to discern specific colors
302.4 Without Hearing	<b>Supports</b>	Credly's platform does not use sound
302.5 With Limited Hearing	<b>Supports</b>	Credly's platform does not use sound
302.6 Without Speech	<b>Supports</b>	Credly's platform does not require the use of speech
302.7 With Limited Manipulation	<b>Supports</b>	Credly's platform does not require complex keyboard or mouse inputs
302.8 With Limited Reach and Strength	<b>Supports</b>	Credly's platform does not require complex keyboard or mouse inputs
302.9 With Limited Language, Cognitive, and Learning Abilities	<b>Supports with Exceptions</b>	Credly's platform contains words and concepts that may be difficult to understand or comprehend for cognitively impaired individuals.

## Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
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<b>Criteria</b>	<b>Conformance Level</b>	<b>Remarks and Explanations</b>
<b><u>402 Closed Functionality</u></b>	Heading cell – no response required	Heading cell – no response required
<b>402.1 General</b>	Heading cell – no response required	Heading cell – no response required
<b>402.2 Speech-Output Enabled</b>	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
402.2.2 Transactional Outputs	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
402.2.3 Speech Delivery Type and Coordination	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
402.2.4 User Control	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
402.2.5 Braille Instructions	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
<b>402.3 Volume</b>	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
402.3.2 Non-private Listening	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
402.4 Characters on Display Screens	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
402.5 Characters on Variable Message Signs	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
<b><u>403 Biometrics</u></b>	Heading cell – no response required	Heading cell – no response required
403.1 General	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
<b><u>404 Preservation of Information Provided for Accessibility</u></b>	Heading cell – no response required	Heading cell – no response required
404.1 General	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
<b><u>405 Privacy</u></b>	Heading cell – no response required	Heading cell – no response required
405.1 General	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
<b><u>406 Standard Connections</u></b>	Heading cell – no response required	Heading cell – no response required

<b>Criteria</b>	<b>Conformance Level</b>	<b>Remarks and Explanations</b>
406.1 General	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
<b><u>407 Operable Parts</u></b>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
<b>407.3 Input Controls</b>	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
407.3.2 Alphabetic Keys	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
407.3.3 Numeric Keys	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
407.4 Key Repeat	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
407.5 Timed Response	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
407.6 Operation	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
407.7 Tickets, Fare Cards, and Keycards	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
<b>407.8 Reach Height and Depth</b>	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
407.8.1.1 Vertical Plane for Side Reach	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
407.8.1.2 Vertical Plane for Forward Reach	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
407.8.2 Side Reach	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
407.8.2.1 Unobstructed Side Reach	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
407.8.2.2 Obstructed Side Reach	<b>Not Applicable</b>	Credly's platform does not include

Criteria	Conformance Level	Remarks and Explanations
		hardware of any kind.
407.8.3 Forward Reach	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
407.8.3.1 Unobstructed Forward Reach	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
407.8.3.2 Obstructed Forward Reach	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
<b><u>408 Display Screens</u></b>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
408.3 Flashing	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
<b><u>409 Status Indicators</u></b>	Heading cell – no response required	Heading cell – no response required
409.1 General	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
<b><u>410 Color Coding</u></b>	Heading cell – no response required	Heading cell – no response required
410.1 General	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
<b><u>411 Audible Signals</u></b>	Heading cell – no response required	Heading cell – no response required
411.1 General	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
<b><u>412 ICT with Two-Way Voice Communication</u></b>	Heading cell – no response required	Heading cell – no response required
<b><u>412.2 Volume Gain</u></b>	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
412.2.2 Volume Gain for Non-Wireline ICT	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
<b><u>412.3 Interference Reduction and Magnetic Coupling</u></b>	Heading cell – no response required	Heading cell – no response required



<b>Criteria</b>	<b>Conformance Level</b>	<b>Remarks and Explanations</b>
412.3.1 Wireless Handsets	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
412.3.2 Wireline Handsets	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
412.4 Digital Encoding of Speech	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
412.7 Video Communication	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
<b>412.8 Legacy TTY Support</b>	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
412.8.2 Voice and Hearing Carry Over	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
412.8.3 Signal Compatibility	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
412.8.4 Voice Mail and Other Messaging Systems	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
<b><u>413 Closed Caption Processing Technologies</u></b>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
413.1.2 Pass-Through of Closed Caption Data	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
<b><u>414 Audio Description Processing Technologies</u></b>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
414.1.2 Other ICT	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.
<b><u>415 User Controls for Captions and Audio Descriptions</u></b>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	<b>Not Applicable</b>	Credly's platform does not include

Criteria	Conformance Level	Remarks and Explanations
		hardware of any kind.
415.1.2 Audio Description Controls	<b>Not Applicable</b>	Credly's platform does not include hardware of any kind.

## Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
<b><a href="#">502 Interoperability with Assistive Technology</a></b>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	<b>Supports</b>	Credly's platform meets this requirement.
502.2.2 No Disruption of Accessibility Features	<b>Supports</b>	Credly's platform meets this requirement.
<b><a href="#">502.3 Accessibility Services</a></b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	<b>Supports</b>	Credly's platform meets this requirement.
502.3.2 Modification of Object Information	<b>Supports</b>	Credly's platform meets this requirement.
502.3.3 Row, Column, and Headers	<b>Supports</b>	Credly's platform meets this requirement.
502.3.4 Values	<b>Supports</b>	Credly's platform meets this requirement.
502.3.5 Modification of Values	<b>Supports</b>	Credly's platform meets this requirement.
502.3.6 Label Relationships	<b>Supports</b>	Credly's platform meets this requirement.
502.3.7 Hierarchical Relationships	<b>Supports</b>	Credly's platform meets this requirement.
502.3.8 Text	<b>Supports</b>	Credly's platform meets this requirement.
502.3.9 Modification of Text	<b>Supports</b>	Credly's platform meets this requirement.
502.3.10 List of Actions	<b>Supports</b>	Credly's platform meets this requirement.
502.3.11 Actions on Objects	<b>Supports</b>	Credly's platform meets this requirement.
502.3.12 Focus Cursor	<b>Supports</b>	Credly's platform meets this requirement.
502.3.13 Modification of Focus Cursor	<b>Supports</b>	Credly's platform meets this requirement.
502.3.14 Event Notification	<b>Supports</b>	Credly's platform meets this requirement.
502.4 Platform Accessibility Features	<b>Does Not Support</b>	Credly's platform does not meet this requirement.
<b><a href="#">503 Applications</a></b>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
503.2 User Preferences	<b>Does Not Support</b>	Credly's platform does not meet this requirement.
503.3 Alternative User Interfaces	<b>Supports</b>	Credly's platform meets this requirement.
<b>503.4 User Controls for Captions and Audio Description</b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	<b>Not Applicable</b>	Credly's platform does not use audio
503.4.2 Audio Description Controls	<b>Not Applicable</b>	Credly's platform does not use audio
<b>504 Authoring Tools</b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	<b>Not Applicable</b>	Not Applicable
504.2.2 PDF Export	<b>Not Applicable</b>	Not Applicable
504.3 Prompts	<b>Not Applicable</b>	Not Applicable
504.4 Templates	<b>Not Applicable</b>	Not Applicable

## Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b>602 Support Documentation</b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	<b>Does Not Support</b>	Credly's platform does not meet this requirement.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	<b>Does Not Support</b>	Credly's platform does not meet this requirement.
<b>603 Support Services</b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	<b>Does Not Support</b>	Credly's platform does not meet this requirement.
603.3 Accommodation of Communication Needs	<b>Does Not Support</b>	Credly's platform does not meet this requirement.