

# Samsung CarePack

## Samsung CarePack Terms and Conditions (Specific to purchases from online Channel)

- Samsung CarePack Extended Warranty plans are only valid when purchased together with a new electronic products purchased from estore (Samsung Shop App or [www.samsung.com](http://www.samsung.com)). Samsung CarePack is only valid on purchases of Refrigerators/Washing Machine/Microwave oven/ACs/Televisions/Dishwashers.
- Product installation by Samsung authorized service centers is mandatory for activation of Samsung CarePack Extended Warranty plans. Samsung CarePack Extended Warranty plans are non-returnable/non-refundable. The plus Extended Warranty plans is not valid for any refurbished products or if purchased standalone.
- What's covered - Electrical and mechanical failures covered under original manufacturer's warranty, for more details please visit <https://www.samsung.com/in/support/warranty/>
- What's not covered - Wear and tear or any additional elements of an appliance apart from the main unit and accidental damage are not a part of the cover, for more details please visit <https://www.samsung.com/in/support/warranty/>
- Plan details will be delivered via email and not shipped to you. It will come from Samsung India Electronics Limited after installation of the product.
- Validity - Valid for 1, 2, 3 or 4 years whichever applicable (depending on Samsung CarePack Extended Warranty plan purchased) after manufacturer warranty has expired.
- The plan is offered to you by Samsung India Electronics Limited. For detailed terms and conditions, please visit <https://images.samsung.com/is/content/samsung/assets/in/tnc/care-pack-tnc-estore.pdf>
- Samsung CarePack will get activated at the end of the standard warranty period only, and not at the end of any promotional offer warranty extension schemes
- For any query please contact

## **Samsung CarePack**

- Post activation of Samsung CarePack : Samsung / Customer service 1800  
5726 7864