EPEAT Program
Continuous Monitoring Outcomes Report

Televisions
TV-2020-01
April 14, 2021

1.0 Background

EPEAT® is a comprehensive voluntary sustainability Type 1 ecolabel that helps purchasers identify sustainable technology products and services. Central to EPEAT are conformity assurance activities that meet the technical rigor and credibility needs of the institutional purchasers who rely upon EPEAT. The EPEAT Program ensures the ongoing conformance of EPEAT-registered products through an ongoing surveillance process known as Continuous Monitoring. Continuous Monitoring activities occur throughout the year and test the ability of Participating Manufacturers to prove conformance with EPEAT Criteria on an ongoing basis.

Some Continuous Monitoring activities require that Investigations be conducted in discrete timeframes called Rounds. The EPEAT Program develops an individual plan for each Continuous Monitoring Round, which specifies the EPEAT Criteria to be investigated, the method of investigation that GEC-approved Conformity Assurance Bodies (CABs) must use and the specific dates when the Investigation activities must be completed. The EPEAT Program also selects the Participating Manufacturers and EPEAT-registered products and assigns Investigations to CABs, which must fully participate in and are responsible for implementing Continuous Monitoring Round activities with their Participating Manufacturer clients. Participating Manufacturers are required to cooperate fully with their GEC-approved CAB during Round activities.

To maintain the level of transparency relied on by purchasers, the EPEAT Program publishes an Outcomes Report at the conclusion of each Round to summarize the activities conducted and to identify the products and Participating Manufacturers that received major nonconformances and the actions taken to restore accuracy of the EPEAT Registry.

This document summarizes the activities and results of Continuous Monitoring Round TV-2020-01 conducted for the Televisions category.

2.0 Overview of Continuous Monitoring Round TV-2020-01

2.1 Investigation Activities

As per the published Round Plan, Continuous Monitoring Round TV-2020-01 used Level 1 Investigations (documentation review activities to determine Participating Manufacturers' conformance with specific EPEAT Criteria). Participating Manufacturers had a discrete time period to provide their CABs with evidence supporting conformance with the selected EPEAT Criteria. GEC-approved CABs reviewed the documentation, made recommendations on conformity based solely on the evidence provided by Participating Manufacturers, and sent Investigation Reports to the EPEAT Program. The EPEAT Program made the final decisions on conformity for the Investigations.

2.2 Criteria Investigated

Criteria were selected for Continuous Monitoring Round TV-2020-01 based on the positive sustainability impact the Criteria will have when adopted, and the potential to drive change in the sector. Each Participating Manufacturer selecting the Criteria was assigned investigations and product were chosen randomly. Any Participating Manufacturer that received a major nonconformance during 2019 Continuous Monitoring activities in the Televisions category received an additional Investigation in this Round.

Table 1: Criteria Investigated in Round TV-2020-01

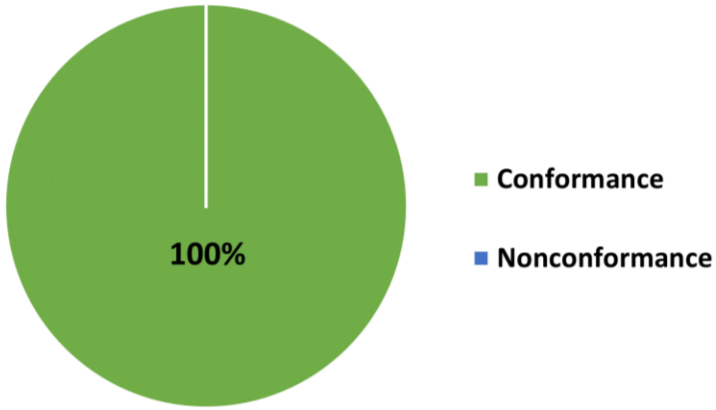
Criteria Number	Criterion Title
4.3.1.1	Ease of disassembly of product
4.4.1.1	Upgradeable firmware

3.0 Summary of Investigations and Final Decisions on Conformity for TV-2020-01

Highlights from this Continuous Monitoring Round are:

- **4** investigations completed
- **4** decisions of Conformance

Figure 1: Final Conformity Decisions for TV-2020-01
(shown as percentage of total investigations)



4.0 Further Details on Nonconformances for TV-2020-01

There were no nonconformances identified in Continuous Monitoring Round TV-2020-01, however a description of major and minor nonconformances is included in Sections 4.1 and 4.2 below, for information.

4.1 Major Versus Minor Nonconformances

All nonconformances must be categorized as either major or minor. Minor nonconformances are non-critical or clerical in nature and do not materially affect the validity of conformance with EPEAT Criteria. All nonconformances that do not meet the definition of minor are categorized as major.

4.2 Minor Nonconformances

For Level 1 Investigations, nonconformances may be categorized as minor for the following reasons:

- Minor human error in data entry (e.g., value cited for EPEAT-product registration is insignificantly above or below the actual value).
- Minor administrative errors (e.g., broken URLs, reports/certificates marginally outdated).
- No documentation provided by a Participating Manufacturer where the Participating Manufacturer indicated the product has reached end-of-life and is no longer available on the market.

4.3 Major Nonconformances

Major nonconformances may be found due to a demonstrated nonconformance, insufficient evidence provided to demonstrate conformance, or because no documentation was provided. All nonconformances that do not meet the definition of minor must be categorized as major.

5.0 Actions to Restore Conformance

Where the final conformity decision is nonconformance (whether major or minor), Participating Manufacturers must make corrections to restore the accuracy of the EPEAT Registry during the Corrective Action Phase. These activities may include providing additional evidence to demonstrate conformance with the criterion or unselecting the criteria in the EPEAT Registry. Where the product was found nonconformant and is no longer available in the marketplace, the product must be archived.

During the Corrective Action Phase, Participating Manufacturers must also develop Corrective Action Plans for other EPEAT-registered products that may be affected by the same underlying issue causing the nonconformance but were not the subject of investigation (called “similarly affected products”).

Since no nonconformances were identified, no corrective actions were required as a result of Continuous Monitoring Round TV-2020-01.

6.0 Key Findings

6.1 Statements from Recyclers used as Supporting Evidence

For Criterion 4.3.1.1, if using a statement from at least one recycler to demonstrate conformance, the statement from a recycler must come from a recycler who meets Criterion 4.6.2.1 and is experienced in processing products with similar design technology. Manufacturers are reminded to provide evidence to demonstrate the recycler who provided the statement is conformant with 4.6.2.1.

7.0 Identification of Major Nonconformances and Corrections Made by Participating Manufacturers

In the interest of transparency, the EPEAT Program identifies the Participating Manufacturers and products that received major nonconformances and the actions taken to restore accuracy of the EPEAT Registry. Minor nonconformances are generally clerical in nature and do not materially affect the validity of products in the EPEAT Registry. As such, these are not identified in the table below.

Table 2: Summary of Major Nonconformances and Corrections Made by Participating Manufacturers

Participating Manufacturer	Product	Product Type	Country	Criterion Number	Criterion Title	Required or Optional	Underlying Reason for Nonconformance	Corrective Action Taken
No major nonconformances were identified in this Round.								

Document Control and Change History						
Issue	***Revision***	***Owner***	***Approver***	***Description***	***Approval Date***	***Effective Date***
1	*0*	*EPEAT Conformity Assurance Manager*	*Director, EPEAT Program*	*Initial release*		
1	*1*	*EPEAT Conformity Assurance Manager*	*Director, EPEAT Program*		*2018 Dec 11*	*2018 Dec 11*
2	*0*	*Senior Manager, Ecolabels and Resources*	*Senior Director, Ecolabels and Manufacturer Resources*	*Reformatting of document. Addition of standardized text.*	*2021 Mar 25*	*2021 Mar 30*