FamilyMatters

A JAFCO Support Network

At your side.

When families find the courage to open up and ask for help, we are there. We are at your side.













FamilyMatters, A JAFCO Support Network, offers specialized case management and support services to assist families in times of crisis in Greater Philadelphia.

We serve families who are facing the impact of trauma and challenges including: mental health and substance abuse issues, divorce and custody issues, grandparents or relatives caring for children, single parenthood, or raising children with special needs. We focus on strengthening and empowering families to overcome these challenges.

Our Programs

Family Strengthening

FamilyMatters offers specialized, therapeutic case management and support services, at no cost, to assist families in times of crisis. We serve families who are facing the impact of trauma and challenges including: mental health and substance abuse issues, divorce and custody issues, grandparents or relatives caring for children, single parenthood, or raising children with special needs. We focus on strengthening and empowering families to address and overcome challenges that are impacting their overall level of functioning. FamilyMatters treats and supports the entire family.

Supervised Visitation

We provide a safe and structured environment and ensure that all guidelines set by the court or referring agency are followed for scheduled, monitored visits between a child and a non-custodial parent or family member. Each visit is supervised by a master's level social worker at an hourly charge with sliding scale available. Reports can be provided to the court upon request.

Children's Programs

Our child enrichment programs currently include dance therapy, music therapy, and programming for when school is closed. Activities include social skills, just having fun with art, dance, music, sports, fitness, yoga, science, and more.

SibShops™: The Sibling Support Project

This group offers opportunities for siblings of children with developmental disabilities to gain support and meet new friends in a safe and fun environment. Through group activities, children are able to understand more about disabilities and learn how they can have a meaningful relationship with their sibling.

Parent & Relative Caregiver Support

This group provides a safe space for parents and relative caregivers of children with special needs to share their feelings, fears, and experiences. Topics range from self-care to sibling dynamics to preparing for your child's future.

To register online for our programs, please go to familymattersnetwork.org or scan this QR code.



For more information or questions, please contact FamilyMatters Director of Clinical Services Ellie Ettman at 610-215-3535 or ellie@familymattersnetwork.org.



FamilyMatters A JAFCO Support Network

3 Bala Plaza, Suite 104 East • Bala Cynwyd, PA 19004 P: 610-525-1040 • info@familymattersnetwork.org familymattersnetwork.org



Volunteer Opportunities

Volunteers are an important part of our FamilyMatters mission. FamilyMatters is strengthened by the support of our community. Together, we can create a better life for children and their families.

Donations & Events

To make a donation to support the children and families or to attend or plan an upcoming event please visit our website familymattersnetwork.org.

For more information or to get involved contact us at 610-525-1040 or info@ familymattersnetwork.org.

JAFCO's mission is to provide care, safety and support to children and their families within the Jewish community and beyond who are impacted by abuse, neglect, trauma, or developmental disabilities...giving every child a place to belong.













The Jewish Disability Inclusion Consortium of Greater Philadelphia

As a faith-based agency within the Jewish community FamilyMatters is proud to offer all of our services without discrimination against race, color, national origin and disability.