"Protecting the Promise to Address Comprehensive Toxics (PACT) Act Benefits from Identity Theft Scammers"

A VA Privacy Service VA Privacy in Action Speaker Series Event

Resource Guide

On behalf of the Department of Veterans Affairs Privacy Service, thank you for attending this event on February 1, 2023. We hope you found the information presented to be insightful, meaningful, and thought-provoking. Below is a list of helpful resources on the PACT Act and identity theft topics discussed by the panelists.

Department of Veterans Affairs (VA)

- » Apply for PACT Act benefits on the website or call 1-800-MYVA411 for more information.
- » If you need help filing a claim, there are VA accredited representatives to assist you:
 - Veterans Benefits Administration's <u>Accredited Representatives</u>.
 - Validate the credentials of Accredited Attorneys, Claims Agents, or Veteran Service
 Organization Representatives using the <u>Office of General Counsel's Accreditation Search Tool</u>.
- » Submit your application for VA benefits securely online.
- » Be Vigilant of <u>PACT Act Scams</u>.
- » If you are unsure about a phone call, email, or text, contact VA directly at 1-800-827-1000.
- » Pension Poaching Prevention: Spot a Scam, Stop a Scam! Be Prepared, Be Educated, Be Vigilant.
- » VA Office of Inspector General (OIG) Fraud Indicators Toolkit and Crime Alerts.
- » To report suspected fraud or predatory companies, please contact VA OIG Hotline.
- » Use a <u>VA generated form</u> to submit your application.
- » VA Identity Theft Help Line toll-free: 1-855-578-5492.
- » VA Identity Theft Website.
- » VA Privacy Service Website.







Federal Trade Commission (FTC)

- » FTC Identity Theft Website.
- » FTC Consumer Advice Website.
- » <u>File a complaint</u> if an entity is projecting misinformation or has questionable business practices regarding VA entitlements.
- » Steps You Can Take to Protect Yourself.
- » How To Protect Your Personal Information From Identity Theft.
- » Identity Theft Publications.
- » Data Security Tips.
- » Consumer Sentinel Network Website.
- » Consumer Sentinel Network Data Book 2021.
- » Avoiding and Reporting Scams.
- » Stay connected, sign up for email updates.
- » Free publications to share with your community.
- » What to Know About Credit Freezes and Fraud Alerts.
- » What to Know About Tax Identity Theft.
- » How to Protect Your Child from Identity Theft.
- » How to Protect Your Phone from Hackers.
- » How to Remove Your Personal Information Before You Get Rid of Your Phone.
- » Mobile Payment Apps: How to Avoid a Scam When You Use One.
- » How to Recognize and Avoid Phishing Scams.

Credit Reporting Agencies

- » Equifax Credit Reporting.
- » Experian Fraud Center.
- » TransUnion Fraud Alert.

For More Information Contact VA Privacy Service

Privacy Hotline: 202-273-5070

Email VA Privacy Service

Recordings of VA Privacy Service Events





