

# Clinician Peer Consult Program

Unanticipated outcomes, malpractice claims, and lawsuits can have an emotional toll on the clinician.

## One-to-one with an understanding peer

The Clinician Peer Consult Program connects clinicians facing an unexpected outcome, claim, or lawsuit with a peer consultant. The consultant is a peer who simply listens to their concerns, helps them navigate the anxieties of the process, and connects them with other resources. The focus is on the clinician—how he or she is coping.

“Our providers are appreciative that the peer consultants are there when they need to talk about what they’re going through.”

–Director of risk management,  
South Dakota-based health system

## What’s good for clinicians is also good for business

When clinicians are supported in managing their emotional wellbeing, they’re more likely to:

- Continue to be focused, productive members of the care team
- Remain with the practice instead of pursuing other employment or retiring early
- Maintain a healthy trust with their patients

## Our unexpected event and case management philosophy

When an unexpected event occurs, we will support you from the moment you report the incident. We want to help reduce the amount of time that you experience stress or negative emotional impacts that adverse events may create, so you can continue to provide excellent care. If the case progresses to a lawsuit, we will continue to help protect the reputation of clinicians by partnering with the best attorneys to defend your care.

Peer Consult is just one of the ways that we provide help to our clinician clients. Also included are:

- Expert case review (when needed)
- Communication assistance
- Risk consultation



Go to **curi.com** to report your medical incident or potential claim by submitting an **incident/claim form**.



For questions filling out the online form, please call 800-662-7917



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