



Summary

I'm Bryn — a freelance senior product designer.

I've been designing digital products for 8 years.

I most recently worked at Pleo in Copenhagen. Previously, at Monzo — the fastest growing bank in the UK. I led design for over 4 million customers.

Details

Portfolio

bryntaylor.co.uk

Email

hello@bryntaylor.co.uk

Phone

Phone number hidden

Education

Northumbria University

BA (Hons) Interaction Design

September 2010–May 2013

Macclesfield College

Art foundation

September 2009–June 2010

Experience

Pleo

Senior Product Designer · *October 2020–July 2021*

- Led product design across the mobile app for end-customers
- Shipped in-app onboarding and a per diem feature for multiple regions

Monzo

Product Designer · *April 2019–August 2020*

- Led design for 4 million customers across multiple product squads like a reward program, a paid account, and a loan product
- Designed Monzo's credit score product which had 87% monthly retention
- Partnered with product managers to drive the squad strategy and vision

Alva

Freelance Product Designer · *June 2020*

- Designed and implemented an accessibility-first design system

Thrive

Senior Product Designer · *July 2017–April 2019*

- The first design hire — I established and grew the design function
- Led all design output across digital products, physical products, and marketing — recognised by Fast Company for great service design
- Facilitated and ran regular customer research and usability testing

Great Fridays

Senior Visual Designer · *November 2014–June 2017*

Morrisons Digital

Freelance Digital Designer · *July 2014–October 2014*

Firedog

Junior Digital Designer · *October 2013–June 2014*

Skills

Design

Qualitative research · product strategy · reader-first writing · accessibility · systems thinking · prototyping · end-to-end product design · visual design · user interface design · usability testing · data analysis

Tools

Figma · Sketch · Whimsical · Notion · Principle · HTML · CSS