

MANAGED SERVICES

for Quantum Video Surveillance Solutions

DATASHEET

FEATURES & BENEFITS

Free Up IT and Security Resources

Free up your critical resources by using Quantum experts to manage your solution, so you can focus on strategic projects to drive your business forward.

Reduce Downtime, Improve Service Levels, and Mitigate Against Data Loss

Quantum will proactively monitor your environment using the latest cloud-based monitoring, application performance management, and AI technology to identify issues more quickly, speed time-to-resolution, and in many cases address issues before they ever impact your operation.

Maintain the Control and Security of an On-Premises Infrastructure

Gain the benefits of outsourcing the management of your Quantum infrastructure to experts, without sacrificing the control and security associated with moving to a public cloud infrastructure.

Improve System Performance and Maximize the Return on Your Investment

Analysis of system logs and other telemetry data can identify bottlenecks in your infrastructure, allowing you to achieve the best results with your Quantum solutions, and maximize your ROI.

Proactive services that maximize uptime, mitigate against data loss, improve system performance, and free up your team to focus on strategic priorities.

MANAGE AND RUN CRITICAL VIDEO SURVEILLANCE INFRASTRUCTURE

Safe cities, retail stores, public utilities, stadiums, transportation services, casinos, schools/universities, and any physical location requiring video surveillance are challenged with massive data growth, mission critical video recording, data retention, business expansion, and a need to leverage technology to keep people safe and protect the business.

For our customers, Quantum storage and software is often critical to their operation, their legal requirements, and their business. Downtime can be extremely costly and any lost data can trigger compliance violations.

Quantum Managed Services is a portfolio of proactive services that provide everything from periodic health assessments to fully managing your entire Quantum Video Surveillance environment— all using the latest cloud-based monitoring and predictive AI technology.

Our experts augment your staff by providing regularly scheduled proactive services to reduce downtime, ensure your data is protected, and optimize the entire environment to give you the best return on your Quantum investment

PROACTIVE SERVICES DELIVERED EFFICIENTLY WITH THE LATEST CLOUD-BASED TECHNOLOGY

Quantum Managed Services can be delivered remotely, on site, or a combination of the two. Quantum's Cloud-Based Analytics (CBA) software enables our team to manage and monitor system health remotely 24x7x365.

CUSTOMER PAYMENT OPTIONS

1. Subscription (OpEx)
2. Upfront capital expense
3. Leasing via Quantum GO

Runs at customer premises or co-located data center. Quantum installed, secured, maintained, backed up, and tuned.

LEARN MORE:

www.quantum.com/services

MANAGED SERVICE OPTIONS & ACTIVITIES

Transform operations from reactive to proactive.
Start small and grow with your needs over time.



TYPICAL FULLY MANAGED SERVICE COVERAGE

DAILY	WEEKLY	MONTHLY	QUARTERLY
Monitoring, Triage & Break/Fix	Manual Inspection & Security Patching	HW/SW Health, Capacity & Performance Checks	Firmware & SW Updates, Maintenance Windows

For more information, visit: www.quantum.com/en/products/services/managed



Quantum delivers end-to-end data management solutions designed for the AI era. With over four decades of experience, our data platform has allowed customers to extract the maximum value from their unique, unstructured data. From high-performance ingest that powers AI applications and demanding data-intensive workloads, to massive, durable data lakes to fuel AI models, Quantum delivers the most comprehensive and cost-efficient solutions. Leading organizations in life sciences, government, media and entertainment, research, and industrial technology trust Quantum with their most valuable asset – their data. Quantum is listed on Nasdaq (QMCO). For more information visit www.quantum.com.

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