Uber for Business

Overview Guide

The future of travel starts today

How Uber for Business is changing travel's status quo

Efficiency

Remove the booking and expensing processes for rides and save your employees countless hours of operational tasks.

Visibility

Gain insights and detailed reporting to help monitor usage and compliance, and get enhanced visibility into business trips.

Control

Configure set-and-forget policies to make sure business Uber usage complies with travel policies and rules.

Trust

Partner with a tech company building technology to help improve safety in new ways.

Global consistency

Employees get a consistent experience in more than 600 cities and 75 countries around the world. One global app. No language barriers. No currency issues.

Automation

Link to your existing employee management systems for real-time employee syncing and permissions.

Your new travel headquarters

Better control, all in one place

Set-and-forget policies

Easily set limits and allowances based on day, time, budget, and more, and customize them for different teams or departments.

Powerful visibility

Review past work rides taken by your team, including pickup and dropoff locations and more. Request additional details with one click.

Centralized payment

Let your team charge to a single company account for allowed work travel—no reimbursements, no per-trip manager approvals, no frustrations.

Every type of trip, any kind of business

Easily provide your employees, customers, and guests with efficient, convenient travel solutions. It's the same Uber, working for your needs

Employee travel

Set limits for day, time, budget, and even the type of ride that employees can charge. Your travel policy becomes automatic and effortless to follow. Plus, pay for everybody using one account.
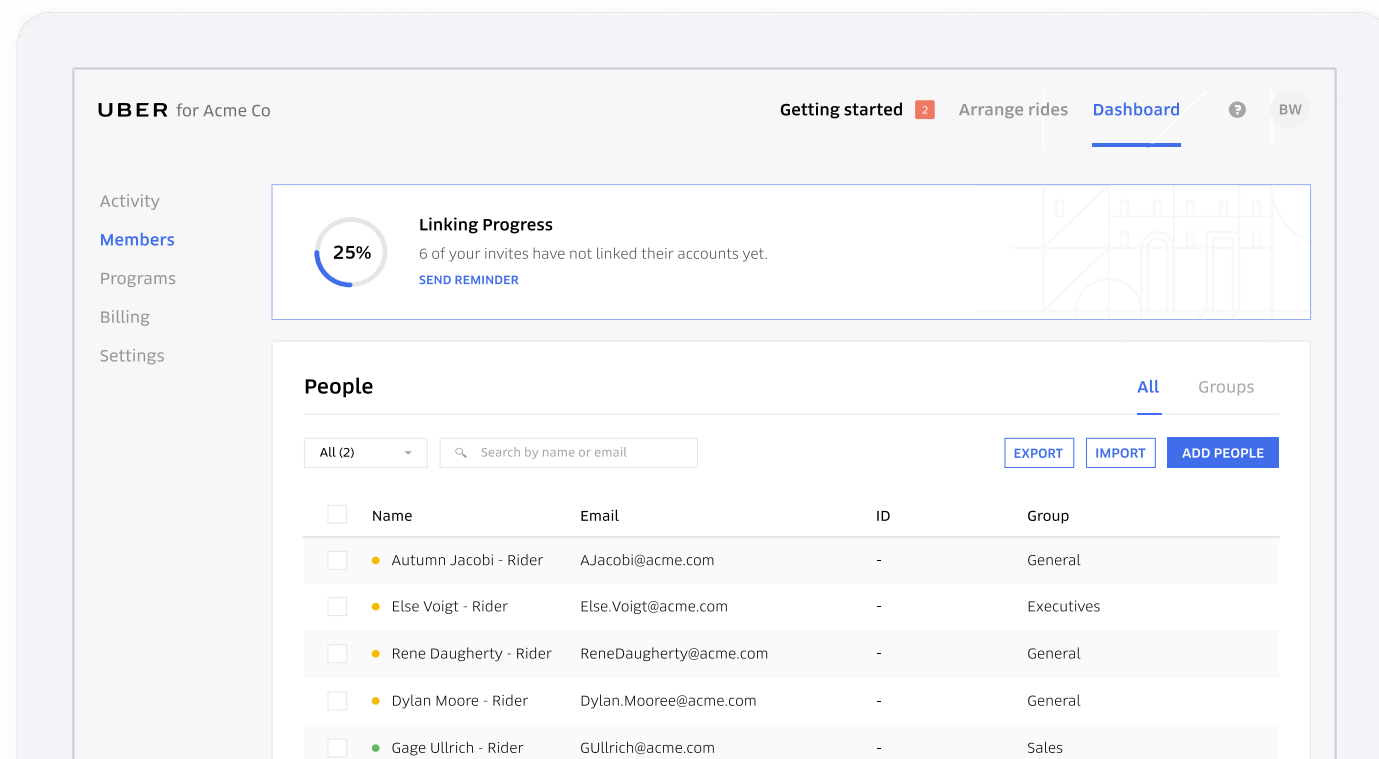
Guest rides

Give clients, customers, and recruits an easy, convenient way to get to your business. Plus, arrange multiple rides at once, and follow the status of rides in progress.

Commuting

Help your employees use their commute time productively while reducing traffic and parking congestion. Set pickup and dropoff locations, time of day, vehicle class, or spending allowances to build an efficient commute solution that works for your business.

Events and promos

Company holiday party? Corporate event? With guest passes, you purchase rides ahead of time to cover transportation for your people. Then they book it at their convenience.

Perks

Take care of your employees' late-night rides home or use a monthly ride stipend as an additional recruiting perk for attracting candidates. With location, time, and spending permissions, you can customize your offer with ease.

Data-rich reporting

A new layer of visibility into business ground transport

Detailed trip dashboard

With the Uber for Business dashboard, see at a glance the time, date, and start and end points of trips taken on your business account.

Automatic receipt forwarding

For additional visibility, enable admins to get notifications as soon as a trip is complete.

Custom reports and exports

Exportable data and custom reports deliver actionable insights to guide travel program decisions and identify areas of additional savings.

Monthly savings reports

See your organization's Uber usage, and see how your organization is saving.

Usage and adoption reports

Easily track who has linked their Uber account for work trips, and see Uber adoption throughout your business.

Simplified management

Technology that automates employee management, onboarding, and compliance

Custom permissions

Configure custom policies to decide when, where, and in what type of vehicles your teams can ride, and how much they can spend.

Built-in trip review

See aggregated work trips and request more information where necessary, all right from your dashboard.

Automated compliance

If an employee tries to take an out-of-policy ride, Uber in-app guardrails let them know and prompt them to switch to a personal payment method.

Automated employee management

Link Uber for Business into your existing employee management systems for automated employee roster syncing and permissions.

UBER for Acme Co.			Arrange rides	**Dashboard**	? BW

Activity

Activity						All Flagged
Members						
Programs NEW	All dates ▾	⬇ CSV (13)				
Billing						
Settings	Date	Time	Name	Location	Program	Amount
	11/28/2017	10:51 AM	Autumn Jacobi	San Francisco Bay Area	Lunch	$24.65
	11/28/2017	10:51 AM	Keven Feil	San Francisco Bay Area	Late Night Meals	$22.65
	11/28/2017	10:51 AM	Madaline Gibson	San Francisco Bay Area	Lunch	$8.75
	11/28/2017	10:51 AM	Dylan Moore	San Francisco Bay Area	Late Night Rides	$9.33
	11/28/2017	10:51 AM	Alejandra Pollich	San Francisco Bay Area	Guest Rides	$1.20

Integrated billing

Create a seamless experience through automated billing, reconciliation, and invoicing

Automated reconciliation

Enable automated billing and reconciliation without the lag of expense processes or manual review.
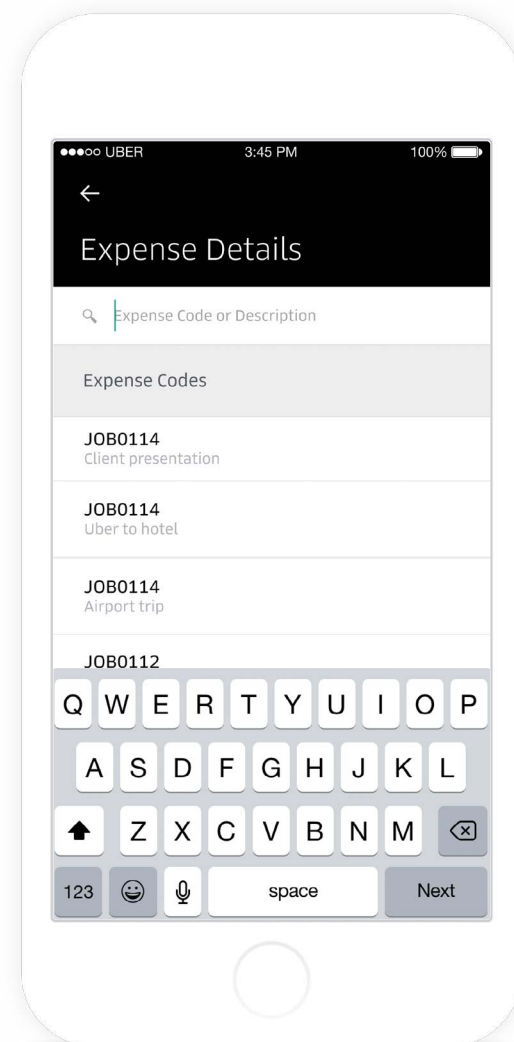
Custom expense codes

Ensure that trips are correctly coded for reconciliation and accounting before a trip is taken.

Centralized payment

Pay for all of your organization's business Uber trips with one payment method, on a per-trip or monthly basis.

Monthly trip statements

Simplify paperwork with monthly reports showing you all your Uber trips in one place.

Business-grade support

More than just powerful technology—get the right support when you need it

24/7 business support

Uber for Business admins can access specialized business support teams around the clock.

In-app help

All riders with an Uber account already have access to 24/7 in-app support, including a dedicated team for any critical situations.

Incident Response Team

Uber's Incident Response Team (IRT) is in place for all Uber users to quickly respond to the most urgent issues.

Enterprise support

Quarterly business reviews and implementation support are available to larger clients.

A better employee experience

Save your teams time and hassle when they're on the road for work

Expense-free trips

Eliminate the need to expense Uber trips by connecting their business accounts to your expense provider, while you gain more detail in the Uber for Business dashboard.

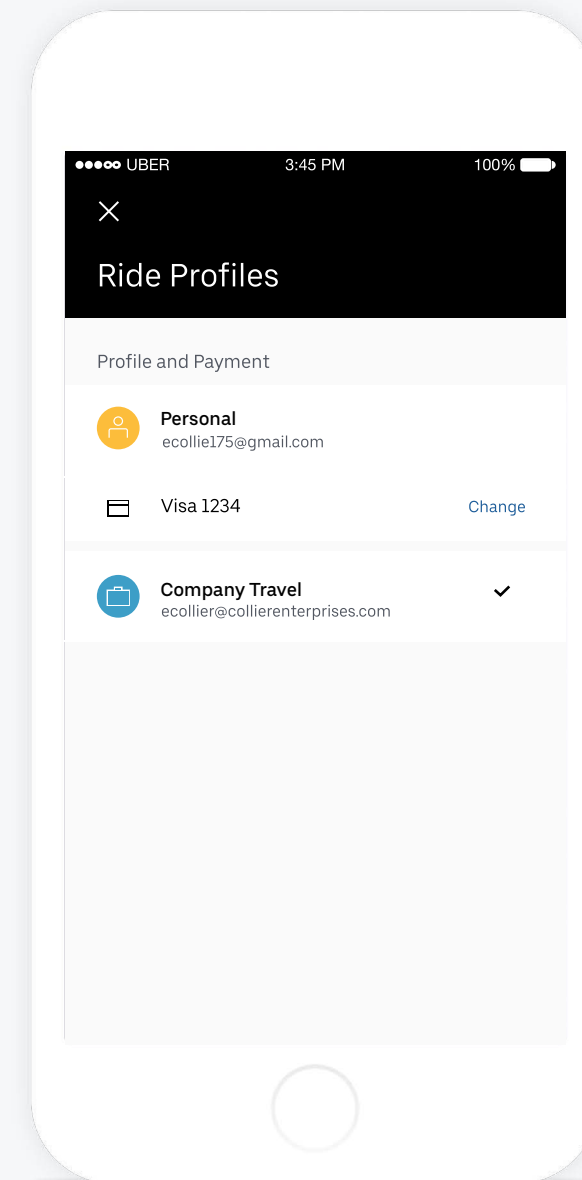### Consistent global experience

Give your travelers the same experience in more than 600 cities and 75 countries around the world. No language barriers. No currency issues.

Always in-policy

In-app notifications let your travelers know when a trip is out of policy so they don't have to worry about compliance while they're on the road.

More work, less worry

Help your teams eliminate the need to pre-book rides, pick up rental cars, wait in taxi lines, or find parking when rushing to meetings.

●●●●○ UBER   3:45 PM   100% ▬

✕

Ride Profiles

Profile and Payment

Personal
ecollie175@gmail.com

▭ Visa 1234   Change

Company Travel   ✓
ecollier@collierenterprises.com

A spotlight on safety

Uber teams across the globe are working to continuously improve our technologies, policies, and practices, working in tandem with local law enforcement and government agencies

Know that when your employees ride with Uber:

All Uber trips are GPS-tracked from start to finish

All drivers must maintain a minimum rating from riders to remain active on the platform

Every passenger trip on the Uber app is insured

All vehicles available on the Uber app must meet minimum age and feature requirements [2]

All drivers are screened before they can begin using Uber and re-screened periodically after that1 [1]

Uber provides 24-hour support for all situations, including a dedicated 24-hour team for critical situations

For more information on Uber's safety features and standards, visit **uber.com/safety.**

[1] In New York City, background checks, including reruns, are managed by the Taxi and Limousine Commission and not by Uber.
[2] Vehicle requirements vary by region in accordance with applicable local rideshare requirements.

Supporting your duty of care

Uber for Business includes features to help you meet your company's duty of care obligations for employees traveling for work

Enhanced visibility

With the Uber for Business dashboard, see at a glance the time, date, and start and end point of trips taken on your business account.

Business support

All riders with an Uber account have access to 24/7 in-app support, including a dedicated team for any critical situations. Uber for Business admins can also access our specialized business support team.

Uber for Business and International SOS

When you choose the Uber for Business with International SOS integration, your organization will have additional access to important location and safety information, when you need it the most, in order to take action in critical situations.

The International SOS TravelTracker solution gives administrators a dashboard view of their travelers, broken down into locations with current medical or security alerts, and high-risk countries.

The TravelTracker integration allows Uber for Business to push more real-time datapoints, including such information as the employee's last-known Uber dropoff location made when using the Uber for Business account.

Get your business moving with Uber.

uber.com/business

Uber for Business