

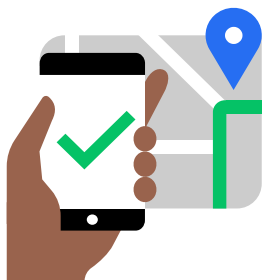
Our Door-to-Door Safety Standard

Building on our commitment to help protect our community of users, our Door-to-Door Safety Standard layers innovative technology on a foundation of shared accountability and collective responsibility.



Shared accountability

Responsibility is key—and it goes both ways. Whether riders, drivers, Uber Eats customers, or delivery people, we'll help ensure that all have the opportunity to help keep one another safe when they use Uber.



Adaptable technology

We build technology that looks out for you. Whether it's GPS tracking that can help detect if a trip goes unusually off-course or technology that verifies face covers, Uber's innovations are here to support your safety.

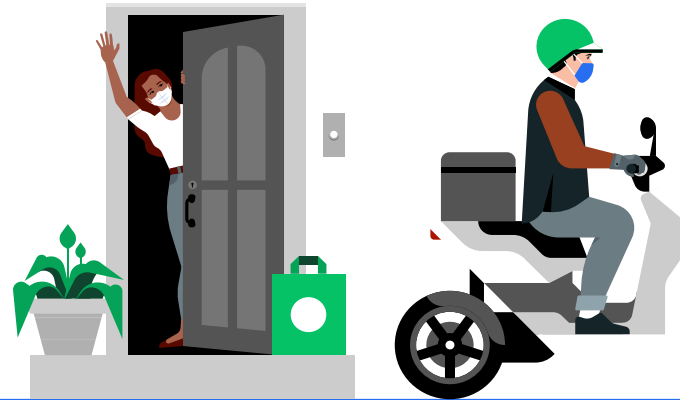


Safety integrations

Travelers who feel looked-after can be more productive and happier. When the unexpected happens, our integrations with Concur Locate and International SOS give you accurate and timely information to help you ensure the security of your travelers.

Peace of mind for your travelers

Our safety technology and Community Guidelines for healthy, respectful, and positive experiences help ensure that your people feel protected whenever they use Uber.



Driver screening

Before getting behind the wheel, drivers' criminal and driving history are vetted. To ensure drivers remain qualified, Uber proactively reruns annual checks.

Insurance

Uber maintains commercial auto insurance with at least \$1 million in liability coverage on behalf of drivers and delivery people once a request is accepted.

Safety Checklists

Riders, drivers, and delivery people must confirm that they've taken precautions like wearing a face cover or a mask while engaging with the Uber community.

In-app Safety Toolkit

Riders and drivers can easily access key safety information, quickly access 911 assistance, and share their location.

RideCheck

Using sensors and GPS, RideCheck helps detect an unexpected long stop or a possible crash, and checks in to provide support.

Face Cover Check technology

Technology will verify that the driver is wearing a face cover or mask by asking them to take an interactive selfie.

Food safety

Uber Eats customers can choose "Leave at door" deliveries, and restaurants are advised to follow food safety best practices.

Expert safety guidance

Working with the CDC and WHO, we share safety recommendations specific to food delivery and ridesharing.



Learn more about how your safety drives us at uber.com/safety.