



## Client Investment Profile (CIP) Questionnare

## Introduction

#### Why do we require this Questionnare?

Understanding your investment objectives, investment risk appetite, and investment knowledge and experience is critical to ensuring that we recommend suitable investment products to you. The information collected will help us determine the investment profile for your relationship with us.

Upon completion of this Questionnaire, you will be asked to confirm your Client Investment Profile ("CIP") rating which will range from 1-6. The confirmed CIP rating will be used to guide our investment recommendations for you.

In addition to the questions in this document, Standard Chartered Bank (UAE) Limited (the "Bank) may rely on information that you have provided previously to us. By completing this form you are confirming information previously provided to the Bank remains complete and accurate.

We may periodically request you to reconfirm or update your CIP. Should there be changes that may affect your investment objectives, investment risk appetite or financial situation, please let us know so that we may assist you with a reassessment of your CIP.

Please note that our ability to perform a suitability assessment will be dependent on the information you provide us, both here in this Questionnaire as well through other channels. Any inaccurate or incomplete information is likely to affect the suitability of any investment recommendation that we provide and result in your investing in a product or undertaking transactions that may not be suitable for you.

#### Who should complete this questionnare?

For an individual or sole-proprietor account holder, this Questionnaire should be completed by that account holder.

For a joint account, each joint account holder who wishes to make investment decisions and deal with the Bank for that joint account should independently complete a Questionnaire. In line with the account operating mandate, any of the account holders may (a) enter investment transactions in the joint names of all account holders, and (b) transact in an investment product with a PRR rating up to his/her personal CIP rating – which may be higher than the CIP Rating of the other account holder(s).

For a private investment company (PIC)/personal investment limited vehicle (PILV) established solely to manage an individual's assets, this Questionnaire should be completed by the primary transacting individual authorised by the PIC/PILV to make investment decisions and deal with the Bank on a regular basis. A CIP rating will be assigned to the PIC/PILV based on that individual's response to this Questionnaire. For investment knowledge & experience, that individual will provide us information on his/her personal knowledge & experience.

#### How will this informaton be used to provide you with investment recommendation services?

The Bank uses analytical processes to determine the risk levels of investment products available to our customers, rating products from levels 1-6. We will use your CIP rating, together with the Product Risk Ratings\* ("PRRs") and other relevant information, to assess if a particular investment is suitable for you.

<sup>\*</sup>All banks have analytical processes whereby investment products are risk rated, and client's risk appetite is assessed. Different banks will have different outcomes of product and client investment risk ratings, similarly clients and banks may also have different views. It is important to note that what a client may perceive to be a lower risk product or investment profile, the Bank may consider to be higher, or, vice versa. Such variations can result in varying outcomes for investors.

Even after we recommend any investment product, you should consider if you are comfortable with the features and risks of that investment product before making any decision to invest.

Where we alert you that your investment decision will result in a concentrated position based on your assets held with us, we understand that may not be the case in the context of your wider asset pool and in those circumstances, we will ask you to formally acknowledge that you have directed us to carry out the transaction. We would recommend caution as highly concentrated portfolios may result in increased volatility and losses.

#### **Further Information**

If you have any questions, please do not hesitate to discuss them with your Relationship Manager.

ell us about yoursell	f			
Name:				
Date of Birth (DD/	MM/YYYY): DDM	M Y Y Y Y		
Employment Statu	S			
Salaried	Self-Employed	Unemployed	Retired	Others
My current profess	ion is:			
My Previous profes	ssion is:			
What is your highe	st level of education? P	Please pick the one	that applies.	
Primary or low	er Secondary	Tertiary/Dip	oma or higher	
My Qualification is	s:			
ave at least 3 years	of continuous professi	onal experience in	the past 10 year	rs in the following field(s):
		B:		
	Name:  Date of Birth (DD/ Employment Statu Salaried My current profess My Previous profes What is your highe Primary or low My Qualification is	Date of Birth (DD/MM/YYYY):  Employment Status  Salaried Self-Employed  My current profession is:  My Previous profession is:  What is your highest level of education? For Primary or lower Secondary  My Qualification is:  ave at least 3 years of continuous professions.	Name:  Date of Birth (DD/MM/YYYY):  Employment Status  Salaried Self-Employed Unemployed  My current profession is:  My Previous profession is:  What is your highest level of education? Please pick the one to the primary or lower Secondary Tertiary/Diplest My Qualification is:  ave at least 3 years of continuous professional experience in	Date of Birth (DD/MM/YYYY):  Employment Status  Salaried Self-Employed Unemployed Retired  My current profession is:  My Previous profession is:  What is your highest level of education? Please pick the one that applies.  Primary or lower Secondary Tertiary/Diploma or higher  My Qualification is:  ave at least 3 years of continuous professional experience in the past 10 years

5. Client Status Declaration

**I am a Retail Investor and not a "Professional Investor"** as defined by the Securities and Commodities Authority " per the criteria stated below.

**I am a "Professional Investor"** as defined by the Securities and Commodities Authority "per the criteria stated below.

Securities and Commodities Authority (SCA), Professional Investor definition:

- (1) The legal person fulfilling the following conditions:
  - (a) The federal government and local governments, governmental institutions and authorities, or the companies fully owned by any of the aforementioned.
  - (b) foreign governments, and departments and bodies and authorities related to them or the companies fully owned by any of the aforementioned.
  - (c) International bodies and organisations.
  - (d) The entities licensed by the Authority or any similar regulatory authority.
  - (e) The legal person complying in their last Financial report with at least two of the following requirements:
    - i. Annual net revenue of AED 150 Million.
    - ii. Owns the amount or paid capital of AED 7 Million.
    - iii. Total assets of not less than AED 75 Million prior to the deduction of short-term and long-term liabilities.

- (2) The natural person certified by the Authority or any similar regulatory authority to perform any responsibilities related to Financial services or activities.
- (3) The natural person who declare that his/her net assets-excluding his/her main residential house is AED 4 Million, and who acknowledges that s/he has the sufficient experience and knowledge in the investment field and is aware of its risks or to be represented by an entity licensed by the Authority in line with the license conditions.

## **Investment Knowledge and Experience**

6. Please indicate the level of knowledge, experience, nature and transitional volume of you have in the asset classes listed below.

		Knowledge and experience of products			
Products	Sub-Categories	No knowledge and No experience	Have knowledge with No experience	Have knowledge and experience	
Debt Securities	Bills/Bonds Issued by Governments, Corporates, or Banks and Perpetuals/ Preference Shares with no contingency language				
	Convertible Bonds				
	Hybrid Securities with Contingency Language. (e.g. Contingent Convertibles (CoCos), products with Point of Non-Viability language or Explicit Write-down triggers				
	Mutual Funds				
Funds	Hedge Funds/Fund of Hedge Funds/ Alternative Mutual Funds				
Structured Products	Vanilla structured products				
Structured Products	Non-vanilla structured products Products and all Equity structured Products (e.g. Equity Linked Notes, Fixed Coupon Notes, Range Accrual Notes, Participation Notes, CertPlus/ Bonus Enhanced Notes, Booster Notes, Digital Notes, Twin Win Notes)				
	Complex Structured Products (e.g Credit-Linked Notes (CLN), Total Return CLN)				
Over the Counter Products	Forwards				
Investment- Linked Insurance	Investment-Linked Insurance Policy (ILP)				
Investing using leverage					

	ased on your transac formation; Currency:	tions in investment products in the AED USD GBP E	last 12 m UR	nonths, please provide the	e below
Tr	ansaction Nature	Transaction Average Value		Frequency of Transaction	ns
Pι	ırchase				
Sc	ale				
F	nancial Situation				
7.	,	iquid and non-liquid assets?			
	Select the currency AED USD	that you will use to declare your fir GBP EUR	nancial ai	mounts:	
	LIQUID ASSETS				
	Cash or deposits (LC	CY and foreign currencies)			
	Investments (exc. Prat your initiative)	operty and Investments that cann	ot be liqu	uidated	
	LESS: Outstanding I	oans or credit (excluding mortgag	e loan)	(	)
		Estimate	d net liqu	oid assets	
	NON - LIQUID ASSI	ETS			
	Investments & Real				
	LESS: Loans (includi	. ,		(	)
		Estimated net	non-liqu	vid assets	,
	in bank accounts of Examples of assets	s are defined as assets which mo and/or money market accounts, o s that would not be considered uid assets are defined as the sum o	actively I	traded stocks, bonds and nclude real estates, coin	d mutual funds. collection and
8.	What is your estimo	ited monthly disposable income (f	rom all so	ources)?	
	•	disposable income (from all sour			
	Estimated Monthly investment income)	Income net of tax (including salar)	y, rental i	ncome,	
	LESS: Estimated Mo and/or loan payme	nthly Costs (including rental, utiliti nts	es, morto	gage (	)
		Estimated monthly d	lisposabl	e income	
9.	Do you depend on expenses?	the majority of your savings and	d investm	nents with the bank for y	your basic living
	Yes No				
10.	in the next 12 mon	um percentage (%) of your inves ths? Affordability refers to the ? e.g. being unable to fulfill your m	6 you co	uld lose without impacti	ing your current
	A. Less than 1%	D. >15 - 20%			
	B. 1 - 10%	E. >20 – 30%			
	C. >10 - 15%	F. Over 30%			

- 11. Will you require the ability to access the cash value of your investments with us? Please pick the one that applies.
  - A. I may require the ability to withdraw 75% of my investments with the Bank in the next 12 months.
  - B. I may require the ability to withdraw 50% of my investments with the Bank in the next 12 months
  - C. I may require the ability to withdraw 25% of my investments with the Bank in the next 12 months.
  - D. I may require the ability to withdraw 10% of my investments with the Bank in the next 12 months.
  - E. I do not require the ability to withdraw my investments with the Bank to meet my liquidity needs.

## **Investment Objectives**

- 12. Investments have varying time horizons. Some investments have fixed, potentially long-dated time horizons. Some may even have lock-in periods. What is the longest time horizon you would consider for any investment in your portfolio? Please pick the one that applies.
  - A. Less than 1 year
  - B.1-3 years
  - C. > 3 5 years
  - D. Over 5 years
- 13. What is your investment objective and risk attitude? Please pick the one that applies.

My inve	stment objectve and risk attitude is	Examples
A.	Protect the value of my capital, I am not comfortable	Time deposits might meet this objective.
В.	Achieve investment returns above deposit rates, whilst only taking low levels of investment risk of around 1- 10% of my investment.	Local currency government bonds with shorter tenors are one example of products that might meet this investment objective.
C.	Achievelow to moderate income generation and/or capital growth on my investments, by taking moderate levels of investment risk of around >10-15% of my investment.	Investment grade corporate bonds are one example of products that might meet this investment objective.
D.	Achieve moderate to high incom generation and/or capital growth on my investments, by taking high levels of investment risk of around >15-20% of my investment.	Equity investment funds are one example of products that might meet this investment objective.
E.	Achieve substantial income generation and/ or capital growth on my investments, by taking significantly high levels of investment risk of around >20-30% of my investment.	Equities, and Longer-term bonds issued by lower credit-grade issuers in a foreign currency are examples of products that might meet this investment objective.
F.	Achieve exceptional income generation and/or capital growth on my investments, by taking extreme levels of investment risk of over 30% of my investment. This could include very aggressive strategies, some of which could involve leverage, and may result in losing more than the original investment.	Hedge funds are one example of products that might meet this investment objective.

NOTE: Percentages quoted here are based on average historical performance of diversified portfolios and use assumptions. They do not reflect projections of potential loss. Actual volatility may vary given the nature of any investment.

## **CIP Outcome**

## **Our Assessment**

Based on your responses to questions within this questionnaire, you have been allocated a CIP rating below. The Bank will recommend investment strategies to you based on this CIP risk profile.

1.	Risk Averse	You do not want to take any investment risk and would like to safeguard your capital by growing it at the current deposit interest rates, which may or may not keep pace with the rate of inflation. You do not want to invest in investment products which may have an investment loss.
2.	Conservative	You aim to achieve investment returns higher than current deposit rates. You are comfortable with achieving a low level of return potential on your investment and accept some investment risk to achieve your objectives. You are aware that the value of your original investment may fluctuate and are able to accommodate potential capital losses over your investment horizon in pursuit of your longer term investment return objectives.
3.	Moderate	You wish to balance modest capital growth with income generation through a more balanced proportion between growth and income generating assets, predominantly composed of fixed income and equities. While your potential returns are higher, you appreciate that the potential for capital losses is also higher. You are aware that the value of your original investment may fluctuate and are able to accommodate potential capital losses over your investment horizon in the pursuit of your longer term investment return objectives.
4.	Moderately Aggressive	You aim for higher potential capital returns and are willing to accept higher levels of loss/volatility. Capital protection is not as major a concern as compared with longer term capital growth. Your portfolio will predominantly be growth focused (i.e. have a higher exposure to equities), while aiming to diversify risk with exposure to alternatives and fixed income. You are aware that the value of your original investment may have higher fluctuations and are able to accommodate larger potential capital losses over your investment horizon in pursuit of your longer term investment return objectives.
5.	Aggressive	You wish to substantially grow the long-term expected value of your investment and accept that this may result in higher volatility and risk to capital returns. Typical client portfolios will have a major growth focus (i.e. predominant exposure in equities). You are aware that the value of your original investment may have substantial fluctuations and are able to accommodate significant potential capital losses over your investment horizon in the pursuit of your longer term investment return objectives.
6.	Very Aggressive	You wish to exceptionally grow the long-term expected value of your investment and accept that this may result in significant volatility and risk to capital returns. Typical client portfolios will be clearly growth focused (i.e. purely have exposure in equities). You are aware that the value of your original investment may have extreme fluctuation and are able to accommodate severe potential capital losses over your investment horizon in the pursuit of your longer term investment return objectives.

## **Client Confirmation**

If you disagree with the assessment of your CIP rating, you may elect to have a less aggressive CIP rating. Please confirm the final CIP rating to be utilised by Standard Chartered:

I agree with the assessment of my CIP rating

I disagree with the assessment of my CIP rating, and opt for the following less aggressive CIP rating (please pick one):

- 1) Risk Adverse
- 2) Conservative
- 3) Moderate
- 4) Moderately Aggressive
- 5) Aggressive

**WARNING:** You may not rely on any communication (written or oral) from the bank as advice or as a recommendation in relation to this questionnaire. The bank is not acting as an advisor and has no fiduciary duty towards you. The bank does not provide, and has not provided, any advice or recommendation to you in relation to this questionnaire. Accordingly, the bank is under no obligation to, and shall not, determine the suitability of your responses to the questions in this questionnaire. You must also satisfy yourself that you understand your CIP rating, and that you are capable of assuming, and assume, the risks associated with your CIP rating. The bank accepts no liability and will not be liable for any loss or damage arising directly or indirectly (including special, incidental or consequential loss or damage) from your CIP rating, howsoever arising and even if the bank knew of the possibility of such loss or damage, including any loss, damage or expense arising from, but not limited to, any defect, error, imperfection, fault, mistake or inaccuracy with this questionnaire, its contents or associated services, or due to any unavailability of this questionnaire or any part thereof or any contents therein.

- (1) I have read, understood and accept the above; and
- (2) I confirm that I understand SCB will rely on the accuracy and completeness of the information furnished by me in this questionnaire to assess my CIP Rating.

Client Signature:
<b>3</b>
Client Name:
Client Name.
Relationship No:
Signature Date: D D M M Y Y Y Y
Relationship Manager Signature:
Relationship Manager Name & PSID:
Signature Date: DDMMYYYYY
0.9.1.4.0.1.6.2.4.6.1.

For Non-Individual relationship, please ensure the form is signed in accordance to the signature requirements in the Bank's records.





# Manual Scoring Matrix (Internal Use Only)

## **Scoring Result**

Ref. No	Q10	Q11	Q13	CIP Profile
1	А	Α	А	1
2	Α	В	Α	1
3	А	С	Α	1
4	А	D	Α	1
5	Α	Е	А	1
6	Α	Α	В	1
7	А	В	В	1
8	А	С	В	1
9	A	D	В	1
10	A	E	В	1
		A		1
11	A		С	
12	Α	В	С	1
13	А	С	С	1
14	Α	D	С	1
15	Α	E	С	1
16	Α	Α	D	1
17	Α	В	D	1
18	А	С	D	1
19	А	D	D	1
20	А	Е	D	1
21	A	А	Е	1
22	A	В	E	1
23	A	С	E	1
		D	E	1
24	A			1
25	Α	E	E	
26	А	A	F	1
27	Α	В	F	1
28	А	С	F	1
29	Α	D	F	1
30	Α	E	F	1
31	В	Α	А	1
32	В	В	А	1
33	В	С	Α	1
34	В	D	А	1
35	В	Е	А	1
36	В	А	В	2
37	В	В	В	2
38	В	С	В	2
39	В	D	В	2
40	В	E	В	2
41	В	A	С	2
42	В	В	С	2
43	В	С	С	2
44	В	D	С	2
45	В	E	С	2
46	В	А	D	2
47	В	В	D	2
48	В	С	D	2
49	В	D	D	2
50	В	Е	D	2
51	В	A	E	2
		В	E	2
52	В	С		
53	В		E	2
54	В	D	E	2
55		E	E	2
	В			
56	В	А	F	2
56 57			F F	2
	В	А		
57	B B	A B	F	2

Ref. No	Q10	Q11	Q13	CIP Profile
61	С	А	А	1
62	С	В	Α	1
63	С	С	А	1
64	С	D	Α	1
65	С	Е	А	1
66	С	А	В	2
67	С	В	В	2
68	С	С	В	2
69	С	D	В	2
70	С	E	В	2
71	С	A	С	2
72	С	В	С	3
		С	С	3
73	С	D	С	3
74	С	E	С	3
75	С			
76	С	A	D	2
77	С	В	D	3
78	С	С	D	3
79	С	D	D	3
80	С	Е	D	3
81	С	Α	Е	2
82	С	В	E	3
83	С	С	E	3
84	С	D	Е	3
85	С	E	Е	3
86	С	Α	F	2
87	С	В	F	3
88	С	С	F	3
89	С	D	F	3
90	С	Е	F	3
91	D	А	А	1
92	D	В	А	1
93	D	С	А	1
94	D	D	A	1
95	D	E	A	1
	D	A	В	2
96				2
97	D	С	B B	2
98	D			
99	D	D	В	2
100	D	E	В	2
101	D	A	С	2
102	D	В	С	3
103	D	С	С	3
104	D	D	С	3
105	D	E	С	3
106	D	А	D	2
107	D	В	D	3
108	D	С	D	4
109	D	D	D	4
110	D	Е	D	4
111	D	А	Е	2
112	D	В	Е	3
113	D	С	Е	4
114	D	D	E	4
115	D	E	E	4
116	D	A	F	2
	D	В	F	3
117		С	F	4
118	D			4
119	D	D	F	
120	D	E	F	4

Ref. No	Q10	Q11	Q13	CIP Profile
121	Е	А	А	1
122	Е	В	А	1
123	E	С	Α	1
124	E	D	Α	1
125	E	Е	A	1
126	E	A	В	2
127		В	В	2
	E	С	В	2
128	E			
129	E	D	В	2
130	E	Е	В	2
131	E	Α	С	2
132	E	В	С	3
133	E	С	С	3
134	Е	D	С	3
135	Ε	Е	С	3
136	Е	А	D	2
137	Е	В	D	3
138	E	С	D	4
139	E	D	D	4
140	E	E	D	4
141	E	A	E	2
		В	E	3
142	E	С	E	4
143	E	-		
144	E	D	E	5
145	E	E	E	5
146	E	Α	F	2
147	Е	В	F	3
148	Е	С	F	4
149	Е	D	F	5
150	Е	Е	F	5
151	F	А	Α	1
152	F	В	А	1
153	F	С	Α	1
154	F	D	A	1
155	 F	E	A	1
156	F	A	В	2
		В	В	2
157	F			2
158	F	С	В	
159	F	D	В	2
160	F	E	В	2
161	F	А	С	2
162	F	В	С	3
163	F	С	С	3
164	F	D	С	3
165	F	Е	С	3
166	F	А	D	2
167	F	В	D	3
168	F	С	D	4
169	F	D	D	4
170	F F	E	D	4
		A	E	2
171	F			
172	F	В	E	3
173	F	С	E	4
174	F	D	E	5
175	F	E	E	5
176	F	А	F	2
177	F	В	F	3
178	F	С	F	4
	F	D	F	5
179				