

ABN AMRO Bank N.V.

SASB Content Index 2021 - Commercial Banking Standard

Disclosure Topic	Accounting Metric	Code	Disclosure reference
Data security	(1) number of data breaches, (2) percentage involving personally identifiable information(PII), (3) number of account holders affected	FN-CB-230a.1	Data breach figures used as input for our Integrated Profit & Loss Statement in Impact Report 2021 Number of total client complaints relating to data privacy breaches reported: ABN AMRO Integrated Annual Report 2021 - Value creation model 2,3) Omitted
	Description of approach of identifying and addressing data security risks	FN-CF-230a.2	ABN AMRO Integrated Annual Report 2021 - Performance chapter (section Resilience to security threats) ABN AMRO Integrated Annual Report 2021 - Operational (non-financial) risk management (section Information security) ABN AMRO Human rights report 2020 - Our policy framework on personal privacy, financial distress and discrimination in banking services
Financial Inclusion and Capacity Building	1) Number and (2) amount of loans outstanding qualified to programs designed to promote small business and community development	FN-CB-240a.1	The metrics of Financial Inclusion and Capacity Building were omitted based on the lack of applicability. For a qualitative description of our efforts regarding this topic, please refer to our Human rights report 2020 (section: Our policy framework on preventing discrimination in banking services) and our Social Impact Report 2021
	(1) Number and (2) amount of past due and nonaccrual loans qualified to programs designed to promote small business and community development	FN-CB-240a.2	
	Number of no-cost retail checking accounts provided to previously unbanked or underbanked customers	FN-CB-240a.3	
	Number of participants in financial literacy initiatives for unbanked, underbanked, or underdeserved customers	FN-CB-240a.4	
Incorporation of ESG factors in Credit analysis	Commercial and industrial credit exposure by industry	FN-CB-410a.1	ABN AMRO Integrated Annual Report 2021 - Additional risk, funding & capital disclosures (section Total assets overview) Note: reported by applying Industry Classification Benchmark (IBC) and the bank's internal industry classification.
	Description of approach to incorporation of environmental, social, and governance (ESG) factors in credit analysis	FN-CB-410a.2	ABN AMRO Integrated Annual Report 2021 - Sustainability risk management (section Sustainability risk policy framework) https://www.abnamro.com/en/about-abn-amro/product/sustainability-policy
Business ethics	Total amount of monetary losses as a result of legal proceedings associated with fraud, insider trading, anti-trust, anti-competitive behavior, market manipulation, malpractice, or other related financial industry laws or regulations	FN-CB-510a.1	ABN AMRO Integrated Annual Report 2021 - Operational (non-financial) risk review ABN AMRO Integrated Annual Report 2021 - Annual Financial Statements Note 30 & Note 35
	Description of whistleblower policies and procedures	FN-CB-510a.2	ABN AMRO Integrated Annual Report 2021 - Performance - Future-proof bank (section Due diligence) ABN AMRO Integrated Annual Report 2021 - Report of the Supervisory Board ABN AMRO Integrated Annual Report 2021 - Codes and regulation (section culture and long-term value creation) ABN AMRO Human Rights Report 2020 - Policy ecosystem ABN AMRO Human Rights Report 2020 - Remedy https://www.abnamro.com/en/contact/product/whistleblowers-reporting-procedure
Systemic Risk Management	Global Systemically Important Bank (G-SIB) score, by category	FN-CB-550a.1	Not applicable
	Description of approach to incorporation of results of mandatory and voluntary stress tests into capital adequacy planning, long-term corporate strategy, and other business activities	FN-CB-550a.2	ABN AMRO Integrated Annual Report 2021 - Risk approach (Section: Stress testing and scenario analysis) ABN AMRO Integrated Annual Report 2021 - Capital management

Activity Metric	Code	Disclosure reference
(1) Number and (2) value of checking and savings accounts by segment: (a) personal and (b) small business	FN-CB-000.A	Omitted: Currently not disclosed
(1) Number and (2) value of loans by segment: (a) personal, (b)small business, and (c) corporate	FN-CB-000.B	Omitted: Currently not disclosed