

# Payment Card Industry (PCI) Data Security Standard

## **Attestation of Compliance for Onsite Assessments – Merchants**

Version 3.2.1

Revision 2

September 2022



## **Document Changes**

Date Version		Description	
September 2022	3.2.1 Revision 2	Updated to reflect the inclusion of UnionPay as a Participating Payment Brand.	



## **Section 1: Assessment Information**

#### **Instructions for Submission**

This Attestation of Compliance must be completed as a declaration of the results of the merchant's assessment with the *Payment Card Industry Data Security Standard Requirements and Security Assessment Procedures (PCI DSS)*. Complete all sections: The merchant is responsible for ensuring that each section is completed by the relevant parties, as applicable. Contact your acquirer (merchant bank) or the payment brands for reporting and submission procedures.

Part 1. Merchant and Qualified Security Assessor Information							
Part 1a. Merchant Organization Information							
Company Name:	Grammarly, Inc		DBA (doing business as):	N/A			
Contact Name:	Alan Luk		Title:	GRC Man	GRC Manager		
Telephone:	+1 206-227-6569		E-mail:	Alan.luk@	Alan.luk@grammarly.com		
Business Address:	548 Market Street, #35410		City:	San Franc	San Francisco		
State/Province:	California Country:		USA	Zip: 94104		94104	
URL:	https://www.gramm	narly.com/					
Part 1b. Qualified Security	Assessor Compar	ny Informat	ion (if applicabl	e)			
Company Name:	Protiviti						
Lead QSA Contact Name:	Chip Wolford		Title:	Managing D	Managing Director		
Telephone:	+1 513-362-1716		E-mail:	Chip.wolford	Chip.wolford@protiviti.com		
Business Address:	201 E Fifth St., Suite 700		City:	Cincinnati			
State/Province:	Ohio	Country:	United States of America Zip: 45		45202		
URL:	https://www.protiviti.com/						
Part 2. Executive Summary							
Part 2a. Type of Merchant Business (check all that apply)							
☐ Retailer ☐ Telecommunication ☐ Grocery and Supermarkets			3				
Petroleum	ım ⊠ E-Commerce		☐ Mail order/telephone order (MOTO)			(MOTO)	
Others (please specify):							
			Which payment channels are covered by this assessment?				
☐ Mail order/telephone order	☐ Mail order/telephone order (MOTO)						
⊠ E-Commerce		□ E-Commerce					
☐ Card-present (face-to-face	☐ Card-present (face-to-face) ☐ Card-present (face-to-face)						
<b>Note:</b> If your organization has a payment channel or process that is not covered by this assessment, consult your acquirer or payment brand about validation for the other channels.							



#### Part 2b. Description of Payment Card Business

How and in what capacity does your business store, process and/or transmit cardholder data?

Grammarly develops generative AI solutions that help people communicate effectively in written English.

Grammarly's AI-enabled English communication technology is available to multiple user groups – Individual Users, Enterprises and Educational users. Through machine learning and deep learning algorithms,

Grammarly's product offers grammar checking, spell checking, and plagiarism detection services and suggestions about writing clarity, concision, vocabulary, delivery style, and tone.

Grammarly sells its software through its online website – Grammarly.com and accepts payments using payment cards and invoices. The scope of this assessment covers all transactions involving payment cards which originate through its website.

No cardholder data is stored, processed, or transmitted by Grammarly services or staff members. All processing and transmission of cardholder data are managed by PCI DSS validated service providers - Braintree and Stripe.

#### Part 2c. Locations

List types of facilities (for example, retail outlets, corporate offices, data centers, call centers, etc.) and a summary of locations included in the PCI DSS review.

Type of facility	Number of facilities of this type	Location(s) of facility (city, country)
Example: Retail outlets	3	Boston, MA, USA
Amazon Web Services (AWS) Data Center Region	2	Amazon Web Services, US West High Availability Zone

#### Part 2d. Payment Application Does the organization use one or more Payment Applications? Yes Provide the following information regarding the Payment Applications your organization uses: **PA-DSS Listing Expiry Payment Application** Version Application Is application Number Vendor PA-DSS Listed? date (if applicable) Name Not Applicable N/A N/A ☐ Yes ☐ No N/A

## rovide a **high-level** description of the environment covi

Provide a <u>high-level</u> description of the environment covered by this assessment.

For example:

• Connections into and out of the cardholder data environment (CDE).

Part 2e. Description of Environment

• Critical system components within the CDE, such as POS

All credit card payments are processed by PCI DSS validated service providers - Braintree and Stripe.

Grammarly's infrastructure is hosted on AWS.

To subscribe to Grammarly's software service, customers choose a subscription



devices, databases, web servers, etc., and an necessary payment components, as applicable	plan and enter payment card details in a payment form rendered in an iFrame originating from its payment processors – Stripe and Braintree.				
	No CHD is stored, processed, or transmitted by Grammarly services or staff members.				
Does your business use network segmentation to affect the scope of your PCI DSS environment?			☐ Yes	⊠ No	
(Refer to "Network Segmentation" section of PC segmentation)	CI DSS for guida	nce on network			
Part 2f. Third-Party Service Providers					
Does your company use a Qualified Integrator & Reseller (QIR)?			☐ Yes	⊠ No	
If Yes:					
Name of QIR Company:	N/A				
QIR Individual Name:	N/A				
Description of services provided by QIR: N/A					
Does your company share cardholder data with any third-party service providers (for example, Qualified Integrator & Resellers (QIR), gateways, payment processors, payment service providers (PSP), web-hosting companies, airline booking agents, loyalty program agents, etc.)?				□ No	
If Yes:					
Name of service provider:	Description of services provided:				
Amazon Web Services	Managed Hosting Provider				
Stripe	Payment Service Provider				
Braintree	Payment Service Provider				
Note: Requirement 12.8 applies to all entities in this list.					



## **Section 2: Report on Compliance**

This Attestation of Compliance reflects the results of an onsite assessment, which is documented in an accompanying Report on Compliance (ROC).

The assessment documented in this attestation and in the ROC was completed on:	17 November 2023		
Have compensating controls been used to meet any requirement in the ROC?	☐ Yes	⊠ No	
Were any requirements in the ROC identified as being not applicable (N/A)?	⊠ Yes	☐ No	
Were any requirements not tested?	☐ Yes	⊠ No	
Were any requirements in the ROC unable to be met due to a legal constraint?	☐ Yes	⊠ No	



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### **Section 3: Validation and Attestation Details**

#### Part 3. PCI DSS Validation

#### This AOC is based on results noted in the ROC dated 17 November 2023.

Based on the results documented in the ROC noted above, the signatories identified in Parts 3b-3d, as applicable, assert(s) the following compliance status for the entity identified in Part 2 of this document (*check one*):

(спеск опе):							
	<b>Compliant:</b> All sections of the PCI DSS ROC are complete, all questions answered affirmatively, resulting in an overall <b>COMPLIANT</b> rating; thereby <b>Grammarly</b> , <b>Inc</b> has demonstrated full compliance with the PCI DSS.						
	<b>Non-Compliant:</b> Not all sections of the PCI DSS ROC are complete, or not all questions are answered affirmatively, resulting in an overall <b>NON-COMPLIANT</b> rating, thereby ( <i>Merchant Company Name</i> ) has not demonstrated full compliance with the PCI DSS.						
	Target Date for Compliance:						
	An entity submitting this form with a status of Non-Compliant may be required to complete the Action Plan in Part 4 of this document. <i>Check with your acquirer or the payment brand(s) before completing Part 4.</i>						
	Compliant but with Legal exception: One or more requirements are marked "Not in Place" due to a legal restriction that prevents the requirement from being met. This option requires additional review from acquirer or payment brand.						
	If checked, complete the follow	ing:					
	Affected Requirement Details of how legal constraint prevents requirement being met						
Part	Part 3a. Acknowledgement of Status						
Signatory(s) confirms:							
(Check all that apply)							
	The ROC was completed according to the PCI DSS Requirements and Security Assessment Procedures, Version v3.2.1, and was completed according to the instructions therein.						
	All information within the above-referenced ROC and in this attestation fairly represents the results of my assessment in all material respects.						

I have confirmed with my payment application vendor that my payment system does not store

If my environment changes, I recognize I must reassess my environment and implement any

I have read the PCI DSS and I recognize that I must maintain PCI DSS compliance, as applicable to

sensitive authentication data after authorization.

additional PCI DSS requirements that apply.

my environment, at all times.



## Part 3a. Acknowledgement of Status (continued) No evidence of full track data<sup>1</sup>, CAV2, CVC2, CVN2, CVV2, or CID data<sup>2</sup>, or PIN data<sup>3</sup> storage after $\boxtimes$ transaction authorization was found on ANY system reviewed during this assessment. ASV scans are being completed by the PCI SSC Approved Scanning Vendor not applicable Part 3b. Merchant Attestation DocuSigned by: Man luk 3DF4509F148E4C0. Signature of Merchant Executive Officer 1 Date: 17 November 2023 Merchant Executive Officer Name: Alan Luk Title: GRC Manager Part 3c. Qualified Security Assessor (QSA) Acknowledgement (if applicable) QSAs from Protiviti were involved in the assessment and If a QSA was involved or assisted with this assessment, describe the role performed: completion of the ROC. Chip Wolford 61BBEDA61C5F415.. Signature of Duly Authorized Officer of QSA Company 1 Date: 17 November 2023 Duly Authorized Officer Name: Chip Wolford QSA Company: Protiviti Part 3d. Internal Security Assessor (ISA) Involvement (if applicable) If an ISA(s) was involved or assisted with this Not Applicable assessment, identify the ISA personnel and describe the role performed:

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Data encoded in the magnetic stripe or equivalent data on a chip used for authorization during a card-present transaction. Entities may not retain full track data after transaction authorization. The only elements of track data that may be retained are primary account number (PAN), expiration date, and cardholder name.

The three- or four-digit value printed by the signature panel or on the face of a payment card used to verify card-not-present transactions.

Personal identification number entered by cardholder during a card-present transaction, and/or encrypted PIN block present within the transaction message.



### Part 4. Action Plan for Non-Compliant Requirements

Select the appropriate response for "Compliant to PCI DSS Requirements" for each requirement. If you answer "No" to any of the requirements, you may be required to provide the date your Company expects to be compliant with the requirement and a brief description of the actions being taken to meet the requirement.

Check with your acquirer or the payment brand(s) before completing Part 4.

PCI DSS Requirement	Description of Requirement	Compliant to PCI DSS Requirements (Select One) YES NO		Remediation Date and Actions (If "NO" selected for any Requirement)	
1	Install and maintain a firewall configuration to protect cardholder data				
2	Do not use vendor-supplied defaults for system passwords and other security parameters				
3	Protect stored cardholder data				
4	Encrypt transmission of cardholder data across open, public networks	$\boxtimes$			
5	Protect all systems against malware and regularly update anti-virus software or programs				
6	Develop and maintain secure systems and applications	$\boxtimes$			
7	Restrict access to cardholder data by business need to know	$\boxtimes$			
8	Identify and authenticate access to system components	$\boxtimes$			
9	Restrict physical access to cardholder data	$\boxtimes$			
10	Track and monitor all access to network resources and cardholder data	$\boxtimes$			
11	Regularly test security systems and processes				
12	Maintain a policy that addresses information security for all personnel	$\boxtimes$			
Appendix A2	Additional PCI DSS Requirements for Entities using SSL/early TLS for Card-Present POS POI Terminal Connections	$\boxtimes$			











