



Department of the Army Biography



Carrie A. McVicker

Executive Director
Enterprise Services Agency
Office of the Chief Information Officer



Ms. Carrie A. McVicker has been a member of the Senior Executive Service since February 2019. She currently serves as the Executive Director, Enterprise Services Agency (ESA), Office of the Chief Information Officer. Ms. McVicker has oversight and responsibilities for Army Publishing; Army Records Management; Army Declassification; and Army 508 Program.

ESA is comprised of over 140 civilian and contractor personnel and under Ms. McVicker's leadership, ESA supports the Army, Joint service support, Congress, Combatant Commands, and the North Atlantic Treaty Organization. Prior to assuming the Executive Director, ESA, position, Ms. McVicker served as the Executive Secretary for the Department of Veterans Affairs, where she was responsible for all official Departmental correspondence as well as Office of the Secretary of Veterans Affairs Freedom of Information requests, Privacy Act compliance, Office of Special Counsel liaison, and White House case mail.

CAREER CHRONOLOGY:

- February 2019 – August 2023: The Executive Secretary, Office of the Secretary, Department of Veterans Affairs, Washington, DC
- June 2020 – January 2021: Acting Senior Advisor to the Deputy Secretary of Veterans Affairs, Office of the Secretary, Department of Veterans Affairs, Washington, DC
- June 2018 – February 2019: Chief of Staff to the Assistant Secretary of Defense for Readiness, Office of the Under Secretary of Defense for Personnel & Readiness, Pentagon, Washington, DC
- January 2010 – June 2018 – Office of the Under Secretary of Defense for Personnel & Readiness, Pentagon, Washington, DC
 - July 2012 – June 2018: Director, Strategic Initiatives
 - January 2010 – June 2018: Director, Continuity of Operations and Crisis Management
 - December 2010 – August 2012: Director, Strategic Communications
- October 2004 – January 2010: Management Analyst, Defense Human Resources Activity, Office of the Under Secretary of Defense for Personnel & Readiness, Arlington, VA

COLLEGE:

- Master of Arts, Comparative and Regional Studies of Russia and Central Eurasia. American University, Washington, DC
- Bachelor of Arts, Political Science, State University of New York, College at Oswego, Oswego, NY

SIGNIFICANT TRAINING:

- Leadership for a Democratic Society, Federal Executive Institute, 2016
- Executive Leadership Development Program, U.S. Department of Defense, 2009

AWARDS AND HONORS:

- Meritorious Service Award, U.S. Department of Veterans Affairs, 2023
- Exceptional Service Award, U.S. Department of Veterans Affairs, 2021
- Gears of Government Award, U.S. Department of Defense, 2019
- Exceptional Civilian Service Award, U.S. Department of Defense, 2019
- Exceptional Civilian Service Award, U.S. Department of Defense, 2017
- Secretary of Defense Certificate of Appreciation, U.S. Department of Defense, 2016
- Secretary of Defense Award for Excellence, U.S. Department of Defense, 2013