



2023 Data Supplement



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About this Report


The scope of our reporting on sustainability and social impact relates to Rogers Communications Inc.'s (RCI) operations in Canada. It summarizes our work in 2023 and the progress we have made in addressing our strategic priorities. On April 3, 2023, following the completion of our acquisition of Shaw Communications Inc. (Shaw and the Shaw Transaction, respectively), Shaw was amalgamated with RCI. The results from the acquired Shaw operations are included herein from the date of acquisition unless otherwise noted.

We report key material topics related to sustainability and social impact on an annual basis. For 2023, we have combined this reporting into our Annual Report, highlighting our commitment to continue embedding sustainability and social impact into how we do business. This helps us to drive our business priorities while making a positive impact in the lives of Canadians.

To guide our reporting, we consider the Global Reporting Initiative (GRI), Sustainability Accounting Standards Board (SASB), Task Force on Climate-Related Financial Disclosures (TCFD), the World Economic Forum (WEF), and Greenhouse Gas (GHG) Protocol.

Our 2023 reporting has been prepared based on internal criteria in recognition of the GRI Universal Standards, with reference to SASB reporting standards, and we consider our commitment to improve disclosure against the four pillars of TCFD.

External Assistance

KPMG was engaged to provide a limited assurance conclusion over indicators identified with this symbol  as at and for the period ended December 31, 2023. Refer to KPMG's Independent Limited Assurance Report on page 170 of the 2023 Annual Report.

Data Table

Data	Measurement	2023	2022	2021	2020	2019	Independently Assured (2023)	GRI	SASB
ABOUT ROGERS									
ACTIVITY METRICS									
Number of Wireless subscribers ¹	Thousands	11,609	10,647	11,297	10,943	10,840		201-1	TC-TL-000.A
Number of Internet subscribers ¹	Thousands	4,162	2,284	2,665	2,598	2,534		201-1	TC-TL-000.C
Network traffic	Petabyte	43,582	23,842	22,582	19,926	12,023		201-1	TC-TL-000.D

1. Effective January 1, 2022, we changed the way in which we report certain subscriber metrics in our Wireless segment such that we began presenting postpaid mobile phone subscribers, and prepaid mobile phone subscribers. This change is a result of shifts in the ways in which we manage our business, including the significant adoption of our wireless device financing program, and to better align with industry practices. We have retrospectively amended our 2021 comparative segment results to account for this redefinition. 2020 and prior reported figures have not been restated.

Data Table

Key Performance Indicator	2023 Objective	Independently Assured (2023)	2023 Progress
TARGETS AND PERFORMANCE			
CUSTOMER EXCELLENCE			
Complaints accepted by the Commission for Complaints for Telecom-television Services (CCTS)	Reduce our complaints from 2022		42% (unfavourable)
Well-founded privacy complaints with the federal Office of the Privacy Commissioner	None	★	None (favourable)
PEOPLE AND CULTURE			
Percentage of employees who are women (Overall)	Make improvements towards our 2025 target of 48%	★	Rogers: 40% Shaw: 30% Combined: 38% (unfavourable)
Percentage of employees who are women (VP+)	Make improvements towards our 2025 of 40%	★	Rogers: 29% Shaw: 40% Combined: 31% (unfavourable)
Percentage of employees who are People of Colour (Overall)	Make improvements towards our 2025 target of 38%	★	Rogers: 39% Shaw: 27% Combined: 36% (unfavourable)
Percentage of employees who are People of Colour (VP+)	Make improvements towards our 2025 target of 38%	★	Rogers: 26% Shaw: 13% Combined: 24% (favourable)
Percentage of employees who are Indigenous Peoples (Overall)	Make improvements towards our 2025 target of 2%	★	Rogers: 1% Shaw: 2% Combined: 1% (no change)
Percentage of employees who are Persons with Disabilities (Overall)	Make improvements towards our 2025 target of 5%	★	Rogers: 5% Shaw: 5% Combined: 5% (no change)

Data Table

COMMUNITY EMPOWERMENT		2023 Objective	Independently Assured (2023)	2023 Progress
Percentage of pre-tax profits donated to charities and NGOs	2%		★	6.4% (favourable)
ENVIRONMENTAL IMPACT				
Scope 1 and 2 greenhouse gas emissions	Make improvements towards our interim carbon net zero 2030 target			N/A
CONSCIOUS LEADERSHIP				
Percentage of employees trained in Rogers Business Conduct Policy ¹	95%		★	99.8% (favourable)
Percentage of competitive bid processes where the supplier agreed to our Supplier Code of Conduct and Business Conduct Guidelines	100%			100% (no change)

¹ The acquired Shaw operations are not included in this metric. The Shaw employees were deemed out of scope for 2023 Rogers Business Conduct Policy training as they were covered by their respective Shaw code of conduct training which was completed prior to the Shaw Transaction. They will be in scope for 2024 and beyond.

Data Table

Data	Measurement	2023	2022	2021	2020	2019	Independently Assured (2023)	GRI	SASB
ENVIRONMENT									
EMISSIONS ¹									
Total GHG Emissions (Scopes 1, 2 and 3) ² Market-Based	Metric tonnes (tCO ₂ e)	192,371	-	-	-	310,252		305-1	
Total GHG Emissions (Scopes 1, 2 and 3) ² Location-Based	tCO ₂ e	222,133	-	-	-	310,252		305-1	
Total GHG Emissions (Scopes 1 and 2) Market-Based ^{3,4,5}	tCO ₂ e	152,638	-	-	-	228,086		305-1	
Total GHG Emissions (Scopes 1 and 2) Location-Based ^{3,4}	tCO ₂ e	182,400	-	-	-	228,086	★	305-1	
Direct GHG Emissions (Scope 1)	tCO ₂ e	43,538	-	-	-	52,574	★	305-1	
Buildings	tCO ₂ e	19,580	-	-	-	25,508		305-1	
Transmission towers	tCO ₂ e	2,121	-	-	-	1,289		305-1	
Fleet	tCO ₂ e	21,837	-	-	-	25,777		305-1	
Indirect GHG Emissions (Scope 2) Location-Based	tCO ₂ e	138,862	-	-	-	175,512	★		
Buildings	tCO ₂ e	65,352	-	-	-	79,881		305-2	
Transmission towers	tCO ₂ e	65,059	-	-	-	60,193		305-2	
Power supply stations	tCO ₂ e	8,450	-	-	-	35,438		305-2	
VPPA REC environmental attributes ⁴	tCO ₂ e	-29,762	-	-	-	-			

1. As a result of the Shaw Transaction, the GHG Protocol's Corporate Accounting and Reporting Standards required a recalculation of our GHG emissions from the base year (2019) onwards. The presented 2023 GHG emissions data includes combined Rogers and Shaw emissions from January 1 to December 31, 2023. Data for intervening years have been omitted from this report due to performance not being comparable.

2. The source of emission factors is the National Inventory Report, 2023. Energy and emissions are recalculated for the Base Year and each historical year, in keeping with the GHG Protocol, to account for the following factors: i) Spaces owned/occupied or emissions from other sources in past years but previously excluded from scope; ii) Changes to the reporting methodology; and, iii) Any strategic acquisition or divestment which significantly increase or reduce square footage. Where actual consumption is not available, Rogers estimates consumption by applying an average intensity per square foot (for each property type) or per business unit (for transmission towers).

3. To align with our financial reporting timelines, we have changed our ESG reporting timelines. As a result, and due to data limitations, we collected energy and non-energy data from January 1 to August 31, 2023. Data for the remaining four months of the year has been estimated using either (i) last year's data as a proxy (where available) with adjustments for current year circumstances or (ii) prorated based on year-to-date values. The 2019 comparative information has not been restated for this methodology change.

4. In 2023 we started reporting market-based Scope 2 GHG emissions (in line with guidance from the GHG Protocol) to account for renewable energy generation in our portfolio. Prior to closing the Shaw Transaction, Shaw entered into a long-term agreement for the purchase of approximately 30 megawatts (MW) of renewable energy in Alberta. The project generates renewable energy from solar a project and provides renewable energy certificates (RECs) as the associated environmental attribute. The generated RECs also meet the Scope 2 Quality criteria from the GHG Protocol standard.

5. Location-based emissions have been used as a proxy for the 2019 market-based emissions.

Data Table

Data	Measurement	2023	2022	2021	2020	2019	Independently Assured (2023)	GRI	SASB
ENVIRONMENT									
EMISSIONS									
Indirect GHG Emissions (Scope 2) Market-Based	tCO2e	109,100	-	-	-	105,674		305-2	
Other Indirect GHG Emissions (Scope 3)	tCO2e	39,733	-	-	-	82,165		305-3	
Category 1: Purchased goods and services ⁶	tCO2e	853	-	-	-	20,176		305-3	
Category 3: Fuel- and energy-related activities ⁷	tCO2e	13,397	-	-	-	-			
Category 5: Waste ⁸	tCO2e	10,482	-	-	-	7,961		305-3	
Category 6: Business travel	tCO2e	5,835	-	-	-	9,556		305-3	
Category 7: Employee commuting	tCO2e	9,166	-	-	-	44,462		305-3	
GHG Emissions Intensity									
GHG Emission (Scope 1 and 2) intensity by revenue ⁹	tCO2e / \$ million	8.53	-	-	-	9.22		305-4	
GHG Emission (Scope 1 and 2) intensity by network traffic - Market-Based	tCO2e / Petabyte	3.51	-	-	-	11.55		305-4	
GHG Emission (Scope 1 and 2) intensity by network traffic - Location-Based	tCO2e / Petabyte	4.19	-	-	-	11.55		305-4	

6. Includes emissions generated by the manufacturing of our paper consumption for all internal, billing and marketing/communication purposes.

7. Includes emissions generated by Rogers Business data centre clients.

8. Includes only emissions from building waste.

9. Scope 1 and 2 GHG emission intensity per revenue is a supplementary financial measure; it is calculated by dividing the sum of Market-based Scope 1 and 2 GHG emissions in metric tonnes by consolidated revenue in millions of dollars.

Data Table

Data	Measurement	2023	2022	2021	2020	2019	Independently Assured (2023)	GRI	SASB
ENVIRONMENT									
ENERGY ¹⁴									
Energy (Direct and Indirect) consumed by the organization	Gigajoules	5,517,380	-	-	-	5,540,151	★	302-1 / 302-2	TC-TL-130a.1
Direct energy consumed ¹⁰	Gigajoules	675,074	-	-	-	-	★	302-1	TC-TL-130a.1
Energy Type									
Natural gas	Gigajoules	354,147	-	-	-	-		302-1	TC-TL-130a.1
Fuel gas	Gigajoules	289,832	-	-	-	-		302-1	TC-TL-130a.1
Diesel	Gigajoules	30,502	-	-	-	-		302-1	TC-TL-130a.1
Propane gas	Gigajoules	593	-	-	-	-		302-1	TC-TL-130a.1
Indirect energy consumed (electricity and steam)	Gigajoules	4,842,306	-	-	-	-	★	302-2	TC-TL-130a.1
Renewable Energy									
Indirect renewable energy consumed ¹¹	MWh	673,573	-	-	-	-		302-1	TC-TL-130a.1
Renewable energy share of total energy consumed ¹²	Percentage	50%	-	-	-	-		302-1	TC-TL-130a.1
Energy intensity									
Total energy use per network traffic	Gigajoules / Petabyte	127	-	-	-	280		302-3	TC-TL-130a.1
Total energy use per revenue ¹³	Gigajoules / \$Million	286	-	-	-	-		302-3	TC-TL-130a.1
WATER									
Water consumption	Cubic metres	255,766	143,570	174,182	192,608	243,573		303-5	

10. Represents the consumption of fuel energy on site (gas, propane, oil, etc.).

11. Represents the consumption of electricity purchased for use in Rogers' and Shaw's own operations.

12. Combined grid level electricity from renewable sources nationally and renewable VPPA.

13. Total energy use per revenue is a supplementary financial measure; it is calculated by dividing energy use in gigajoules by consolidated revenue in millions of dollars.

14. As a result of the Shaw Transaction, the GHG Protocol's Corporate Accounting and Reporting Standards required a recalculation of our GHG emissions from the base year (2019) onwards. The presented 2023 GHG emissions data includes combined Rogers and Shaw emissions from January 1 to December 31, 2023. Data for intervening years have been omitted from this report due to performance not being comparable. Unless otherwise stated, energy values in 2019 inclusive of Shaw are not available (i.e. specific to direct and indirect, or otherwise by fuel source).

Data Table

Data	Measurement	2023	2022	2021	2020	2019	Independently Assured (2023)	GRI	SASB
ENVIRONMENT									
WASTE									
Waste Generated ¹⁵	Metric Tonnes	20,478	13,200	7,946	5,422	9,393		306-3	
Diverted from disposal (recycled)	Metric Tonnes	15,482	9,177	5,780	3,695	5,237		306-3	
Directed to disposal (landfill)	Metric Tonnes	4,996	4,024	2,166	1,727	4,156		306-3	
Percentage of waste diverted from landfill	Percentage	76%	70%	73%	68%	56%		306-3	
Spills and releases									
Level 1	Number	50	76	34	35	90			
Level 2	Number	16	9	25	19	27			
Level 3	Number	1	0	1	0	2			
Total spills and releases	Number	67	85	60	54	119			
MATERIALS									
Paper consumption	Metric Tonnes	520	532	648	593	1,727			
Publishing	Metric Tonnes	-	-	-	-	764			
Marketing and communications	Metric Tonnes	283	353	458	228	316			
Billing	Metric Tonnes	188	138	156	328	580			
Internal office use	Metric Tonnes	50	41	34	37	67			

15. Includes waste from buildings, fleet, construction, device recovery, power stations, and network.

Data Table

Data	Measurement	2023	2022	2021	2020	2019	Independently Assured (2023)	GRI	SASB
ENVIRONMENT									
MATERIALS									
Product End-of-Life Management									
Wireless devices collected and processed for reuse and recycling	Number	259,680	193,185	123,678	113,447	131,502			
Materials recovered through take back programs	Volume	6,397,072	5,965,352	1,119,195	785,726	1,478,593		306-2	TC-TL-440a.1
Percentage of recovered materials that were reused/resold	Percentage	61%	80%	73%	47%	40%		306-2	TC-TL-440a.2
Percentage of recovered materials that were recycled	Percentage	39%	20%	27%	53%	60%		306-2	TC-TL-440a.3

Data Table

Data	Measurement	2023	2022	2021	2020	2019	Independently Assured (2023)	GRI	SASB
SOCIAL									
EMPLOYEES									
Total employees in Canada	Number	26,000	22,300	23,000	23,500	25,300		102-7	
TRAINING AND EDUCATION									
Investment in training	\$ million	26	30	34	35	43		404-1	
Investment in training per employee	\$	1,012	1,345	1,478	1,503	1,700		404-1	
REGULAR PERFORMANCE AND CAREER DEVELOPMENT REVIEW									
Percentage of employees receiving regular performance and career development reviews	Percentage	100%	100%	100%	100%	100%		404-3	
HEALTH, SAFETY AND WELLBEING									
Lost-time incident rate ¹	Rate per 100 full time employees	0.24	0.32	0.33	0.37	0.4	★	403-9	
Fatalities total	Number	0	0	0	0	0		403-9	
# of Workplace Health & Safety Committees across Canada	Number	85	53	54	56	70		403-4	
# of Thrive Ambassadors and Primes across Canada	Number	200	237	171	189	172			

¹ The acquired Shaw operations are not included in this metric as the Shaw tracking process was not aligned with Rogers process for 2023. Shaw lost time incidents will be in scope for 2024 and beyond.

Data Table

Data	Measurement	2023	2022	2021	2020	2019	Independently Assured (2023)	GRI	SASB
SOCIAL									
DIVERSITY AND INCLUSION									
Employee voluntary turnover rate	Percentage	Rogers: 16.8% Shaw: 17.1%	20%	16%	10%	15%	★	401-1	
Women									
Overall	Percentage	Rogers: 40% Shaw: 30% Combined: 38%	40%	39%	38%	37%	★	102-8 / 405-1	
VP+	Percentage	Rogers: 29% Shaw: 40% Combined: 31%	32%	32%	27%	30%	★	102-8 / 405-1	
People of Colour									
Overall	Percentage	Rogers: 39% Shaw: 27% Combined: 36%	39%	38%	36%	36%	★	102-8 / 405-1	
VP+	Percentage	Rogers: 26% Shaw: 13% Combined: 24%	20%	15%	14%	15%	★	102-8 / 405-1	
Indigenous Peoples									
Overall	Percentage	Rogers: 1% Shaw: 2% Combined: 1%	1%	1%	1%	1%	★	405-1	
Black									
Overall	Percentage	Rogers: 5% Shaw: 2% Combined: 5%	5%	4%	N/A	N/A		405-1	
VP+	Percentage	Rogers: 4% Shaw: 7% Combined: 4%	2%	1%	N/A	N/A		405-1	

Data Table

Data	Measurement	2023	2022	2021	2020	2019	Independently Assured (2023)	GRI	SASB
SOCIAL									
DIVERSITY AND INCLUSION									
2SLGBTQ+									
Overall	Percentage	Rogers: 4% Shaw: 5% Combined: 4%	4%	3%	3%	2%		405-1	
Persons with Disabilities									
Overall	Percentage	Rogers: 5% Shaw: 5% Combined: 5%	5%	4%	3%	3%	★	405-1	
COMMUNITY ENGAGEMENT									
Total Community Investment	\$ million	87.8	76.0	69.7	76.3	64.2	★	201-1	
Total cash donations	\$ million	15.1	9.7	9.0	11.6	12.0	★	201-1	
Cash donations	\$ million	14.5	8.8	7.5	10.6	10.4		201-1	
Regulated community investment - cash donations	\$ million	0.6	0.9	1.5	1.0	1.6		201-1	
Total In-kind Donations²	\$ million	72.7	66.3	60.7	64.7	52.2	★	201-1	
Community Investment - in-kind donations	\$ million	56.6	49.7	44.3	48.5	34.7		201-1	
Percentage of pre-tax profits donated to charities and NGOs	Percentage	6.4%	3.3%	3.3%	3.3%	2.3%	★	201-1	
Total community investment dollars enabled	\$ million	39	-	-	-	-			

2. In 2023, Regulated TV (programming costs) only includes Rogers TV.

Data Table

Data	Measurement	2023	2022	2021	2020	2019	Independently Assured (2023)	GRI	SASB	
SOCIAL										
DIGITAL INCLUSION										
Funding provided to support Canadian film and television production through the Rogers Group of Funds	\$ million	23.5	23.0	23.0	26.1	25.3				
CUSTOMER EXPERIENCE										
Customer retention - Wireless monthly churn rate (postpaid voice & data) ³	Percentage	1.11%	0.90%	0.95%	1.0%	1.1%	★			
Customer retention - Wireless monthly churn rate (prepaid voice & data)	Percentage	6.12%	4.90%	4.20%	4.38%	4.86%	★			
Complaints accepted by the Commission for Complaints for Telecom-television Services (CCTS) ⁴	Number	4,881	3,442	4,187	2,987	2,866	★			
System average interruption frequency	Number	Rogers does not yet report on this indicator.								TC-TL-550a.1
Customer average interruption duration	Number	Rogers does not yet report on this indicator.								TC-TL-550a.1

3. Effective January 1, 2022, we changed the way in which we report postpaid mobile phone subscribers and churn. These figures no longer include tablets and home phones. Previous periods have not been restated

4. Complaints measured from August 1 to July 31 annually. 2023 includes complaints from all Rogers brands, including acquisitions, as at December 31, 2023.

Data Table

Data	Measurement	2023	2022	2021	2020	2019	Independently Assured (2023)	GRI	SASB	
GOVERNANCE										
BOARD COMPOSITION										
Total Board Members										
Women	Percentage	31%	20%	31%	33%	33%		102-22		
Independent	Percentage	54%	50%	46%	50%	50%		102-22		
ETHICS AND INTEGRITY										
Percentage of employees trained in Rogers Business Conduct	Percentage	99.8% ¹	98.1%	97.0%	95.0%	96.0%	★			
CRITICAL CONCERNS										
Nature and total number of critical concerns	Number	0	0	0	0	0		102-34		
ANTI-COMPETITION										
Average actual sustained download speed of (1) owned and commercially associated content and (2) non-associated content	Download speed	Rogers does not disclose due to the sensitive nature of this information.								TC-TL-520a.2
SOCIO-ECONOMIC IMPACT										
Economic Impact										
Direct Economic Value Generated										
Revenue	\$ million	19,308	15,396	14,655	13,916	15,073		201-1		

1. The acquired Shaw operations are not included in this metric. The Shaw employees were deemed out of scope for 2023 Rogers Business Conduct Policy training as they were covered by their respective Shaw code of conduct training which was completed prior to the Shaw Transaction. They will be in scope for 2024 and beyond.

Data Table

Data	Measurement	2023	2022	2021	2020	2019	Independently Assured (2023)	GRI	SASB
GOVERNANCE									
SOCIO-ECONOMIC IMPACT									
Economic Value Distributed¹									
Operating expenses	\$ million	7,872	6,452	6,281	5,904	6,509		201-1	
Benefits and wages ²	\$ million	2,266	2,081	2,046	1,710	1,861		201-1	
Shareholders and Providers of Capital									
Dividends paid or issued ³	\$ million	1,034	1,010	1,010	1,011	1,016		201-1	
Interest paid	\$ million	1,780	1,054	802	808	779		201-1	
Taxes paid and other government payments	\$ million	1,431	1,333	1,384	1,104	1,127		201-1	
Capital expenditures	\$ million	3,934	3,075	2,788	2,312	2,807	★	201-1	
Total cash donations	\$ million	15	10	9	11	10	★	201-1	
Economic Value Distributed	\$ million	18,332	15,015	14,320	12,860	14,109	★	201-1	
Income Taxes by Province									
Total income taxes paid	\$ million	438.5	455.2	700.4	418.3	400.2	★	201-1	
Canadian Federal Government	\$ million	249.9	259.3	385.5	229.3	228.6		201-1	
British Columbia	\$ million	22.7	16.8	23.9	12.7	11.1		201-1	
Alberta	\$ million	18.6	10.7	18.3	12.6	18.7		201-1	
Saskatchewan	\$ million	1.1	0.6	0.8	0.4	0.6		201-1	

1. Economic value distributed is used to assess how we create wealth for stakeholders. See page 41 for more information.

2. Employee salaries and benefits and stock-based compensation (excluding payroll taxes).

3. Reflects total dividends settled both in cash and through the issuance of RCI Class B Non-Voting Shares under our dividend reinvestment plan.

Data Table

Data	Measurement	2023	2022	2021	2020	2019	Independently Assured (2023)	GRI	SASB
GOVERNANCE									
SOCIO-ECONOMIC IMPACT									
Income Taxes by Province									
Manitoba	\$ million	5.9	3.5	5.0	2.8	2.3		201-1	
Ontario	\$ million	116.6	140.1	208.9	146.6	120.0		201-1	
Quebec	\$ million	15.2	14.2	42.6	6.0	11.0		201-1	
Prince Edward Island	\$ million	0.1	0.1	0.2	0.1	0.1		201-1	
Newfoundland	\$ million	1.4	1.6	2.5	1.1	1.1		201-1	
Nova Scotia	\$ million	1.9	1.4	1.9	1.1	1.3		201-1	
New Brunswick	\$ million	5	6.9	10.8	5.0	3.8		201-1	
Other Provinces	\$ million	0.1	-	-	-	-		201-1	
Foreign	\$ million	-	-	-	0.6	1.6		201-1	
Sales Taxes by Province									
Total sales taxes	\$ million	11.4	15.4	8.6	7.7	8.6		201-1	
Canadian Federal Government	\$ million	-	-	-	-	-		201-1	
British Columbia	\$ million	10.2	12.9	7.3	6.0	7.1		201-1	
Alberta	\$ million	-	-	-	-	-		201-1	
Saskatchewan	\$ million	0.9	0.2	-	-	-		201-1	
Manitoba	\$ million	-	2.3	1.2	0.8	0.5		201-1	
Ontario	\$ million	0.3	0.1	0.1	0.7	0.7		201-1	

Data Table

Data	Measurement	2023	2022	2021	2020	2019	Independently Assured (2023)	GRI	SASB
GOVERNANCE									
SOCIO-ECONOMIC IMPACT									
Sales Taxes by Province									
Prince Edward Island	\$ million	-	-	-	-	-		201-1	
Newfoundland	\$ million	-	-	-	-	-		201-1	
Nova Scotia	\$ million	-	-	-	-	-		201-1	
New Brunswick	\$ million	-	-	-	-	-		201-1	
Foreign	\$ million	-	-	-	-	-		201-1	
Payroll Taxes by Province									
Total payroll taxes	\$ million	187.0	145.0	134.6	136.6	136.2		201-1	
Canadian Federal Government	\$ million	120.5	90.3	82.5	79.4	88.0		201-1	
British Columbia	\$ million	8.8	2.9	1.9	2.6	1.8		201-1	
Alberta	\$ million	1.3	0.1	0.3	-	0.1		201-1	
Saskatchewan	\$ million	-	-	-	-	-		201-1	
Manitoba	\$ million	1.5	0.2	0.2	0.2	0.2		201-1	
Ontario	\$ million	36.6	33.8	32.7	37.0	36.9		201-1	
Quebec	\$ million	17.7	17.1	16.3	16.7	8.4		201-1	
Prince Edward Island	\$ million	-	-	-	-	-		201-1	
Newfoundland	\$ million	0.3	0.3	0.3	0.3	0.3		201-1	
Nova Scotia	\$ million	0.1	0.1	0.1	-	0.1		201-1	
New Brunswick	\$ million	0.2	0.2	0.3	0.4	0.5		201-1	
Foreign	\$ million	-	-	-	-	-		201-1	

Data Table

Data	Measurement	2023	2022	2021	2020	2019	Independently Assured (2023)	GRI	SASB
GOVERNANCE									
SOCIO-ECONOMIC IMPACT									
Broadcast, Spectrum, and Other Regulatory Fees⁴									
Canadian Federal Government	\$ million	722.5	669.7	491.2	489.9	531.6		201-1	
Property and Business Taxes by Province									
Total property and business taxes	\$ million	72.1	47.7	50.0	49.7	50.3		201-1	
Canadian Federal Government	\$ million	5.7	4.5	6.0	5.7	5.9		201-1	
British Columbia	\$ million	13.7	4.7	5.2	4.1	4.8		201-1	
Alberta	\$ million	16.1	6.2	5.9	6.0	6.4		201-1	
Saskatchewan	\$ million	0.4	0.2	0.2	0.2	0.2		201-1	
Manitoba	\$ million	1.1	0.6	0.6	0.7	0.7		201-1	
Ontario	\$ million	24	21.4	21.7	22.2	21.1		201-1	
Quebec	\$ million	7.9	6.9	7.2	7.4	8.1		201-1	
Prince Edward Island	\$ million	-	-	-	-	-		201-1	
Newfoundland	\$ million	1.4	1.4	1.4	1.4	1.5		201-1	
Nova Scotia	\$ million	0.5	0.5	0.4	0.6	0.5		201-1	
New Brunswick	\$ million	1.1	1.3	1.4	1.4	1.1		201-1	
Foreign	\$ million	0.2	-	-	-	-		201-1	

4. Includes an allocation of \$418 million relating to the \$3.3 billion, \$24 million, \$1.7 billion, and \$3.3 billion we paid for the acquisition of spectrum licences in 2014, 2015, 2019, and 2021, respectively.

Data Table

Data	Measurement	2023	2022	2021	2020	2019	Independently Assured (2023)	GRI	SASB
GOVERNANCE									
SUPPLIERS									
Number of certified diverse suppliers	Number	380	186	68	63	26			
Cumulative total spend with certified diverse suppliers	\$ million	206	126	45	40	38			
New suppliers that were screened using social criteria	Number	1,529	2,012	309	NA	103		414-1	
DATA PRIVACY AND SECURITY									
Number of Lawful Access Requests for Customer Information	Number	Rogers:280,567 Shaw:9,517	307,461	354,850	343,864	-			TC-TL-220a.4
Court orders / warrants	Number	Rogers:168,744 Shaw:1,142	210,662	256,121	253,827	-			TC-TL-220a.4
Government requirement letters	Number	Rogers: 1,492 Shaw: 20	1,707	1,133	1,219	-			TC-TL-220a.4
Foreign requests	Number	Rogers: 84 Shaw: N/A ¹	59	322	58	-			TC-TL-220a.4

1. Included in court orders/warrants.

Data Table

Data	Measurement	2023	2022	2021	2020	2019	Independently Assured (2023)	GRI	SASB	
GOVERNANCE										
DATA PRIVACY AND SECURITY										
Number of Customers' Information Released Pursuant to a Lawful Access Request	Number	Rogers: 260,039 Shaw: 6,639	301,782	347,388	340,754	-			TC-TL-220a.4	
Court orders / warrants	Number	Rogers: 160,308 Shaw: 1,425	206,509	253,074	251,479	-			TC-TL-220a.4	
Government requirement letters	Number	Rogers: 1,181 Shaw: 35	1,548	1,094	1,054	-			TC-TL-220a.4	
Foreign requests	Number	Rogers: 0 Shaw: N/A ¹	0	0	0	-			TC-TL-220a.4	
Requests from law enforcement and 911 emergency responders	Number	Rogers: 98,550 Shaw: 269	95,033	97,274	88,760	-			TC-TL-220a.4	
Number of Customers' Information Not Released Pursuant to a Lawful Access Request	Number	Rogers: 20,528 Shaw: 8	5,679	7,462	3,110	-			TC-TL-220a.4	
Court orders / warrants	Number	Rogers: 8,436 Shaw: 3	4,153	3,047	2,348	-			TC-TL-220a.4	
Government requirement letters	Number	Rogers: 311 Shaw: 1	159	39	165	-			TC-TL-220a.4	
Foreign requests	Number	Rogers: 84 Shaw: 3	59	322	58	-			TC-TL-220a.4	
Requests from law enforcement and 911 emergency responders	Number	Rogers: 11,697 Shaw: N/A ²	1,308	4,054	539	-			TC-TL-220a.4	
Number of Data Breaches	Number	Rogers does not disclose due to the sensitive nature of this information.								TC-TL-230a.1
Percentage involving personally identifiable information (PII)	Number	Rogers does not disclose due to the sensitive nature of this information.								TC-TL-230a.1
Number of customers affected	Number	Rogers does not disclose due to the sensitive nature of this information.								TC-TL-230a.1

1. Included in court orders/warrants.

2. The number of tickets refers to only one portion of the requests received. The other portion has both Shaw and Freedom and they are not tracked by individual companies.

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The following Global Reporting Initiative Index has been prepared based on internal criteria in recognition of the GRI Standards: Core option, with reference to SASB reporting standards, and considers our commitment to progress towards the UN Global Compact. The Index provides references to relevant information presented in the 2023 Sustainability and Social Impact Report, as well as other corporate disclosures such as the Annual Report to Shareholders and other regulatory or voluntary reports.

Description	Location	Page Number	SASB Indicator	GRI Indicator	UNGC Indicator
1. ORGANIZATIONAL PROFILE					
Name of the organization	Rogers Communications Inc.	175	N/A	102-1	N/A
Activities, brands, products, and services	2023 Annual Report	20-22	N/A	102-2	N/A
Location of headquarters	2023 Annual Report	16, 175	N/A	102-3	N/A
Location of operations	2023 Annual Report	16	N/A	102-4	N/A
Ownership and legal form	2023 Annual Report	61	N/A	102-5	N/A
Markets served	2023 Annual Report	20	N/A	102-6	N/A
Scale of the organization	2023 Annual Report	20	N/A	102-7	N/A
Information on employees and other workers	2023 Annual Report	41, 67, 162	N/A	102-8	N/A
Supply chain	2023 Annual Report	167	N/A	102-9	N/A

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Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
1. ORGANIZATIONAL PROFILE					
Significant changes to the organization and its supply chain	2023 Annual Report	19	N/A	102-10	N/A
Precautionary principle or approach	2023 Annual Report	166	N/A	102-11	N/A
External initiatives	2023 Annual Report	163-164	N/A	102-12	N/A
Membership of associations	Memberships in 2023 include: <ul style="list-style-type: none"> • Canada Broadcasting Standards Council • Canadian Association of Broadcasters • Canadian Business for Social Responsibility • Canadian Chamber of Commerce • Canadian Marketing Association • Canadian Telecommunications Association • Canadian Women in Communications and Technology • CD Howie Institute • Institute of Corporate Directors • Ontario Chamber of Commerce • Public Policy Forum • Radio Advisory Board of Canada 	-	N/A	102-13	N/A

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Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
2. STRATEGY					
Statement from senior decision-maker	2023 Annual Report	3	N/A	102-14	N/A
Key impacts, risks, and opportunities	2023 Annual Report	63, 158	N/A	102-14	N/A
3. ETHICS AND INTEGRITY					
Values, principles, standards and norms of behavior	2023 Annual Report	163, 166-167	N/A	102-16	N/A
Mechanisms for advice and concerns about ethics	2023 Annual Report	166	N/A	102-17	N/A
4. GOVERNANCE					
Governance structure	2023 Annual Report 2023 Information Circular	61-62 62	N/A	102-18	N/A
Delegating authority	-	-	N/A	102-19	N/A
Executive-level responsibility for economic, environmental and social topics	2023 Annual Report	157-158	N/A	102-20	N/A
Consulting stakeholders on economic, environmental and social topics	2023 Annual Report	153-155	N/A	102-21	N/A
Composition of the highest governance body and its committees	2023 Annual Report 2023 Information Circular	62 61-64	N/A	102-22	N/A
Chair of the highest governance body	2023 Annual Report	62	N/A	102-23	N/A
Nominating and selecting the highest governance body	2023 Annual Report 2023 Information Circular	157, 166 6-13	N/A	102-24	N/A

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Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
4. GOVERNANCE					
Conflicts of interest	2023 Annual Report 2023 Information Circular	166 67	N/A	102-25	N/A
Role of highest governance body in setting purpose, values and strategy	2023 Information Circular	81-112	N/A	102-26	N/A
Collective knowledge of highest governance body	2023 Annual Report	158	N/A	102-27	N/A
Evaluating the highest governance body's performance	2024 Information Circular	93-95	N/A	102-28	N/A
Identifying and managing economic, environmental and social impacts	2023 Annual Report 2023 Information Circular	159-169 93-98	N/A	102-29	N/A
Effectiveness of risk management process	2023 Annual Report	158	N/A	102-30	N/A
Review of economic, environmental and social topics	2023 Annual Report	154	N/A	102-31	N/A
Highest governance body's role in sustainability reporting	2023 Annual Report Rogers Sustainability and Social Impact Report is approved by the company's ESG Board Committee	158	N/A	102-32	N/A
Communicating critical concerns	In the event of a critical concern related to economic, environmental or social impacts, the ESG Team would meet with the CEO to advise on the best course of action. This would then be relayed to the Board of Directions.	-	N/A	102-33	N/A
Nature and total number of critical concerns	There were no critical concerns raised on environmental, social or economic issues.	-	N/A	102-34	N/A

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Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
4. GOVERNANCE					
Remuneration policies	2023 Information Circular	23-51	N/A	102-35	N/A
Process for determining remuneration	2023 Information Circular	23-51	N/A	102-36	N/A
Stakeholder involvement in remuneration	2023 Information Circular	23-51	N/A	102-37	N/A
5. STAKEHOLDER ENGAGEMENT					
List of stakeholder groups	2023 Annual Report	153	N/A	102-40	N/A
Identifying and selecting stakeholders	2023 Annual Report	153-154	N/A	102-42	N/A
Approach to stakeholder engagement	2023 Annual Report	154	N/A	102-43	N/A
Key topics and concerns raised	2023 Annual Report	154	N/A	102-44	Principle 3 - Note that we do not have a significant unionized workforce.

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Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
6. REPORTING PRACTICE					
Entities included in the consolidated financial statements	2023 Annual Report	97-98	N/A	102-45	N/A
Defining report content and topic boundaries	2023 Annual Report	154	N/A	102-46	N/A
List of material topics	2023 Annual Report	154	N/A	102-47	N/A
Restatements of information	Referenced in 2023 Annual Report where applicable.	-	N/A	102-48	N/A
Changes in reporting	2023 Annual Report	-	N/A	102-49	N/A
Reporting period	January 1 - December 31, 2023	-	N/A	102-50	N/A
Date of most recent report	2023 Annual Report	152	N/A	102-51	N/A
Reporting cycle	Annual	-	N/A	102-52	N/A
Contact point for questions regarding the report	corp.responsibility@rci.rogers.com	-	N/A	102-53	N/A
Claims of reporting in accordance with the GRI Standards	2023 Annual Report	152	N/A	102-54	N/A
GRI content index	2023 Data Supplement	23	N/A	102-55	N/A
External assurance	2023 Annual Report	170-172	N/A	102-56	N/A

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Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
MANAGEMENT APPROACH FOR ALL TOPICS					
Explanation of the material topic and its boundary	For each material topic section of the ESG Report, the introduction explains why topics are significant and what we are doing. Definitions of our material topics are provided on page 154 of the 2023 Annual Report	-	N/A	103-1	N/A
The management approach and its components	For each material topic section of the ESG Report, associated policies, procedures, directives and relevant performance indicators are discussed.	-	N/A	103-2	N/A
Evaluation of the management approach	Policies, procedures, directives and key performance indicators are reviewed annually for relevance and to determine necessary improvements.	-	N/A	103-3	N/A
ECONOMIC					
ECONOMIC PERFORMANCE					
Direct economic value generated and distributed	2023 Data Supplement	14	N/A	201-1	N/A
Financial implications and other risks and opportunities due to climate change	2023 Annual Report	159	N/A	201-2	N/A
Defined benefit plan obligations and other retirement plans	2023 Annual Report	54	N/A	201-3	N/A
Financial assistance received from government	2023 Annual Report	99	N/A	201-4	N/A

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Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
ECONOMIC					
MARKET PRESENCE					
Proportion of senior management hired from the local community	We do not have a formal policy or procedures for local hiring and do not track the proportion of senior management hired from our local community. We do strive to make our employee populations reflect the communities we serve.	-	N/A	202-2	N/A
INDIRECT ECONOMIC IMPACTS					
Infrastructure investments and services supported	2023 Annual Report	168-169	N/A	203-1	N/A
Significant indirect economic impacts	2023 Annual Report	168-169	N/A	203-2	N/A
PROCUREMENT PRACTICES					
Proportion of spending on local suppliers	While Rogers does not have a specific mandate for using Canadian based suppliers, we do so wherever possible. Approximately 87% of our top 200 suppliers have headquarters in Canada or have significant operations in Canada.	-	N/A	204-1	N/A

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Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
ECONOMIC					
ANTI-CORRUPTION					
Operations assessed for risks related to corruption	2023 Annual Report	158	N/A	205-1	Principle 10
Employees having received training on anti-corruption	2023 Annual Report	157	N/A	205-2	Principle 10
Incidents of corruption	2023 Annual Report All potential incidents received are investigated and appropriate actions taken. Cases related to financial concerns are reported to the Audit and Risk Committee.	158	N/A	205-3	Principle 10
ANTI-COMPETITIVE PRACTICES					
Legal actions for anti-competitive behavior, anti-trust and monopoly practices	2023 Annual Report	69-70	N/A	206-1	N/A
Total amount of monetary losses as a result of legal proceedings associated with anticompetitive behavior regulations	2023 Annual Report	69-70	TC-TL-520a.1	N/A	N/A
Average actual sustained download speed of (1) owned and commercially associated content and (2) non-associated content	Rogers does not disclose due to the sensitive nature of this information.	-	TC-TL-520a.2	N/A	N/A
Description of risks and opportunities associated with net neutrality, paid peering, zero rating, and related practices	2023 Annual Report	76	TC-TL-520a.3	N/A	N/A

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Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
ENVIRONMENTAL					
Precautionary approach to environmental challenges	2023 Annual Report	159	N/A	N/A	Principle 7
MATERIALS					
Materials used by weight or volume	2023 Data Supplement Rogers is not a manufacturer therefore this is not applicable. We report on our corporate paper consumption by weight and volume.	N/A	N/A	301-1	N/A
Recycled input materials used	Rogers is not a manufacturer therefore this is not applicable.	N/A	N/A	301-2	Principle 8
Reclaimed products and their packaging materials	2023 Data Supplement	N/A	N/A	301-3	Principle 8
(1) Materials recovered through take back programs, percentage of recovered materials that were (2) reused, (3) recycled, and (4) landfilled	2023 Data Supplement	11	TC-TL-440a.1	N/A	Principle 8
ENERGY					
Energy consumed within the organization	2023 Data Supplement	9	TC-TL-130a.1	302-1	N/A
Energy consumed outside the organization	2023 Data Supplement	9	TC-TL-130a.1	302-2	N/A
Energy intensity	2023 Data Supplement	9	N/A	302-3	N/A
Reduction of energy consumption	2023 Annual Report	159-160	N/A	302-4	Principle 9
Reduction in energy requirements of products and services	2023 Annual Report	159-160	N/A	302-5	Principle 8

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Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
ENVIRONMENTAL					
WATER AND EFFLUENTS					
Water withdrawal	Not material to our business	N/A	N/A	303-3	N/A
Water discharge	Not material to our business	N/A	N/A	303-4	N/A
Water consumption	2023 Data Supplement	9	N/A	303-5	N/A
EMMISSIONS					
Direct (Scope 1) GHG emissions	2023 Annual Report 2023 Data Supplement	159 7	N/A	305-1	N/A
Indirect (Scope 2) GHG emissions	2023 Annual Report 2023 Data Supplement	159 7-8	N/A	305-2	N/A
Other indirect GHG emissions (Scope 3)	2023 Annual Report 2023 Data Supplement	159 8	N/A	305-3	N/A
GHG emission intensity	2023 Annual Report 2023 Data Supplement	159 8	N/A	305-4	N/A
Reduction of GHG emissions	2023 Annual Report 2023 Data Supplement	159 7	N/A	305-5	Principle 9

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Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
ENVIRONMENTAL					
WASTE					
Waste generated	2023 Annual Report	161	N/A	306-3	N/A
Waste generation and significant waste-related impacts	2023 Annual Report	161	N/A	306-1	N/A
Management of significant waste-related impacts	2023 Annual Report	161	N/A	306-2	Principle 8
Waste generated	2023 Data Supplement	10	N/A	306-3	N/A
Waste diverted from disposal	2023 Data Supplement	10	N/A	306-4	Principle 8
Waste directed to disposal	2023 Data Supplement	10	N/A	306-5	N/A
ENVIRONMENTAL COMPLIANCE					
New suppliers that were screened using environmental criteria	2023 Annual Report	167	N/A	308-1	Principle 8

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Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
SOCIAL					
EMPLOYMENT					
New employee hires and employee turnover	2023 Annual Report 2023 Data Supplement	163 13	N/A	401-1	N/A
Benefits provided to full-time employees that are not provided to temporary or part-time employees.	2023 Annual Report All benefits are effective immediately for fulltime employees and after three months of continuous service for part-time employees	162	N/A	401-2	N/A
Parental Leave	2023 Annual Report All full-time and part-time female employees are entitled to maternity leave and all full-time and part-time employees who are parents are eligible for parental/ adoption leave. Employees returning from maternity and/or parental/adoption leave are reinstated to their former position, unless the former position is no longer available for a valid reason. In this event, employees are offered a comparable position with the same wages and benefits.	162	N/A	401-3	N/A

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Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
SOCIAL					
OCCUPATIONAL HEALTH & SAFETY					
Occupational health and safety management system	2023 Annual Report	162	N/A	403-1	N/A
Hazard identification, risk assessment, and incident investigation	2023 Annual Report	162	N/A	403-2	N/A
Occupational health services	2023 Annual Report	162	N/A	403-5	N/A
Worker participation, consultation, and communication on occupational health and safety	2023 Annual Report	162	N/A	403-4	N/A
Worker training on occupational health and safety	2023 Annual Report	162	N/A	403-5	N/A
Work-related injuries	2023 Data Supplement	12	N/A	403-9	N/A
TRAINING AND EDUCATION					
Average hours of training per year per employee	2023 Data Supplement	12	N/A	404-1	N/A
Programs for upgrading employee skills and transition assistance programs	2023 Annual Report 2023 Data Supplement	162 12	N/A	404-2	N/A
Percentage of employees receiving regular performance and career development reviews	2023 Data Supplement	12	N/A	404-3	N/A

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Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
SOCIAL					
DIVERSITY AND EQUAL OPPORTUNITY					
Diversity of governance bodies and employees	2023 Annual Report 2023 Data Supplement	156 5	N/A	405-1	N/A
CHILD LABOR					
Operations and suppliers at significant risk for incidents of child labor	2023 Annual Report	168	N/A	408-1	Principle 5
FORCED OR COMPULSORY LABOR					
Operations and suppliers at significant risk for incidents of forced or compulsory labor	2023 Annual Report	168	N/A	409-1	Principle 4
HUMAN RIGHTS ASSESSMENT					
Operations that have been subject to human rights reviews or impact assessments	2023 Annual Report	168	N/A	412-1	Principle 1, 2
Significant investment agreements and contracts that include human rights clauses or that underwent human rights screening	Rogers conducts an annual Ethical Procurement Practices (“EPP”) assessment of our supplier base to identify positive value contributions in our supply chain. The survey focuses on the following aspects of EPP: Environmental Management, Use of Resources, GHG and Energy Consumption, Diversity, Human Rights, Labour Practices, Ethics, and Health and Safety. In conjunction with this EPP assessment, we leverage our Environmental Policy and Supplier Code of Conduct to ensure that we monitor and govern the procurement practices of our Supplier base.	-	N/A	412-3	Principle 1, 2

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Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
SOCIAL					
LOCAL COMMUNITIES					
Operations with local community engagement, impact assessments, and development programs	2023 Annual Report	163-164	N/A	413-1	N/A
SUPPLIER SOCIAL ASSESSMENT					
New suppliers that were screened using social criteria	2023 Data Supplement	21	N/A	414-1	N/A
CUSTOMER HEALTH AND SAFETY					
Assessment of the health and safety impacts of product and service categories	All wireless installations are designed for strict compliance with Health Canada's Safety Code 6 and verified by a Professional Engineer	-	N/A	416-1	N/A
Incidents of non-compliance concerning the health and safety impacts of products and services	2023 Annual Report	164-165	N/A	416-2	N/A
MARKETING AND LABELING					
Requirements for product and service information and labeling	2023 Annual Report	-	N/A	417-1	N/A
Incidents of non-compliance concerning marketing communications	2023 Annual Report	73	N/A	417-3	N/A

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Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
SOCIAL					
CUSTOMER PRIVACY AND CYBER SECURITY					
Substantiated complaints concerning breaches of customer privacy and losses of customer data	2023 Annual Report	166	N/A	418-1	N/A
Description of policies and practices relating to behavioural advertising and customer privacy	2023 Annual Report	166	TC-TL-220a.1	N/A	N/A
Number of customers whose information is used for secondary purposes	2023 Annual Report	-	TC-TL-220a.2	N/A	N/A
Total amount of monetary losses as a result of legal proceedings associated with customer privacy	2023 Annual Report	166	TC-TL-220a.3	N/A	N/A
(1) Number of law enforcement requests for customer information, (2) number of customers whose information was requested, (3) percentage resulting in disclosure	2023 Data Supplement Rogers will not disclose a customer's confidential information to government agencies unless specifically compelled to do so by a legal authority or in the case of an emergency where the life, health, or security of an individual is threatened	21	TC-TL-220a.4	N/A	N/A
(1) Number of data breaches, (2) percentage involving personally identifiable information (PII), (3) number of customers affected	Rogers does not disclose due to the sensitive nature of this information	-	TC-TL-230a.1	N/A	N/A
Description of approach to identifying and addressing data security risks, including use of third-party cyber security standards	2023 Annual Report	63-64, 166	TC-TL-230a.2	N/A	N/A

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Description	Location	Page Number	SASB indicator	GRI Indicator	UNGC Indicator
SOCIAL					
SOCIO-ECONOMIC COMPLIANCE					
Non-compliance with laws and regulations in the social and economic area	2023 Annual Report	-	N/A	419-1	N/A
CUSTOMER SERVICE					
(1) System average interruption frequency and (2) customer average interruption duration	Rogers does not yet report on this indicator	-	TC-TL-550a.1	N/A	N/A
Discussion of systems to provide unimpeded service during service interruptions	2023 Annual Report	167-168	TC-TL-550a.2	N/A	N/A
ACTIVITY METRICS					
Number of Wireless subscribers	2023 Data Supplement	4	TC-TL-000.A	N/A	N/A
Number of Internet subscribers	2023 Data Supplement	4	TC-TL-000.C	N/A	N/A
Network traffic	2023 Data Supplement	4	TC-TL-000.D	N/A	N/A

Non-GAAP and Other Financial Measures

Specified financial measure	How it is useful	How we calculate it	Most directly comparable IFRS financial measure
Economic value distributed	To assess how we created wealth for stakeholders	Operating costs add dividends paid; interest paid; income taxes paid; allocation of cost to acquire spectrum licences; and capital expenditures	Operating costs

Economic value distributed

Year ended December 31

In millions of dollars	2023	2022
Operating costs	10,727	9,003
Dividends paid	1,034	1,010
Interest paid	1,780	1,054
Income taxes paid	439	455
Allocation of cost to acquire spectrum licences	418	418
Capital expenditures	3,934	3,075
Economic value distributed	18,332	15,015

Glossary of Terms

Rogers applies the World Resources Institute/World Business Council for Sustainable Development Greenhouse Gas Protocol Corporate Accounting and Reporting Standard (the GHG Protocol) and its own internal reporting guidelines and definitions for ESG reporting (collectively the ‘applicable criteria’).

Term	Definition
5G (Fifth Generation Wireless)	The fifth generation in mobile phone technology, which over time, will deliver faster speeds, instant response times, and fast connections, fundamentally changing how we live and work. 5G will be capable of peak data rates up to 100 times faster than 4G LTE, all while supporting up to 10 million connections per square kilometre –10 times the capacity of 4G LTE.
Canadian Radio-Television & Telecommunications Commission (CRTC)	The federal regulator for radio and television broadcasters and cable TV and telecommunications companies in Canada.
Capital Expenditures	Investments made to acquire or upgrade physical assets, including technology, networks, and infrastructure.
Churn	This business performance measure is used to describe the disconnect rate of customers to a telecommunications service. It is a measure of customer turnover and is often at least partially reflective of service quality and competitive intensity. It is usually expressed as a percentage and calculated as the sum of the number of subscribers deactivating for each period divided by the sum of the aggregate number of subscribers at the beginning of each period.
Community Investment - Cash	Includes cash donations made to registered charities and non-profit organizations during the reporting period. Excludes in-kind donations, sponsorships, and fundraising dollars.
Community Investment - in-kind	Includes contributions of products, goods, and services to registered charities and non-profit organizations during the reporting period. The majority of our in-kind contributions are from free advertising airtime provided to charities and non-profit organizations in the form of public service announcements (PSAs) or event coverage on our radio and television stations and in our publications. In-kind community investments have been measured at the cost Rogers incurs to provide the products, goods, or services.
Community Investment - Total	Includes cash donations and contributions of products, goods, and services made to registered charities and non-profit organizations during the reporting period.
Complaints accepted by the Commission for Complaints for Telecom-television Services (CCTS)	Complaints that were received, reviewed, and found to be within the CCTS mandate over the 12-month period ended July 31 each year. 2023 includes complaints from all Rogers brands, including acquisitions, as at December 31, 2023. Shaw is included from April 3 - July 31.
Data Centre	A facility used to house computer systems and associated components, such as telecommunications and storage systems. It generally includes redundant or backup power supplies, redundant data communications connections, environmental controls (e.g., air conditioning, fire suppression), and security controls.
Devices collected and processed for reuse or recycling	Total number of ‘used’ wireless devices (mobile phones, tablets and watches) collected and processed for donating, reusing, reselling or recycling (collectively known as ‘repurposed’) during the reporting period. Repurposed devices will include all devices collected and processed inhouse or, on behalf of Rogers, by third-party service providers.
Diversity metrics	These metrics include employees who identify as Women, Visible Minorities, Indigenous Peoples and Persons with Disabilities represented as a percentage of the workforce for all employees and those in VP+ positions. All active, federally regulated employees are included in the metric.
Economic Value Distributed	A measure of the wealth we created for stakeholders.
Energy Use	Energy use is measured in gigajoules (GJ) and refers to direct and indirect energy consumption. Direct energy consumption includes natural gas, gasoline, fuels consumed by Rogers owned or leased vehicles and properties. Indirect energy consumption includes electricity used by Rogers properties, which include owned or leased office buildings, transmission sites, power supply stations, retail spaces, and the Rogers Centre.

Glossary of Terms

Term	Definition
Greenhouse Gas (GHG) Protocol	The most widely used international accounting tool for government and business leaders to understand, quantify, and manage greenhouse gas emissions. The GHG Protocol was jointly convened in 1998 by the World Business Council for Sustainable Development (WBCSD) and the World Resources Institute (WRI).
Level 3 Spill	An accidental release of chemicals, oils, and/or fuels, greater than 100 kilograms or 100 litres, that has a potentially negative impact on the environment and/or human health and is reportable by law to Environment Canada within 24 hours.
Lost Time Incident Rate	The number of work-related injuries per 100 full time employees that resulted in lost time.
LTE (Long-Term Evolution)	A fourth generation cellular wireless technology (also known as 4G) which has evolved and enhanced the UMTS/HSPA+ mobile phone standards. LTE improves spectral efficiency, lowers costs, improves services, and, most importantly, allows for higher data rates. LTE technology is designed to deliver speeds up to 150 Mbps.
Material Topics	Topics that are (a) significant to stakeholders and substantively influence their decisions and assessments of Rogers, and (b) reflective of our significant social, environmental, and economic impacts.
Middle and other Managers	Individuals who receive instructions from Senior Managers and administer the Company's policy and operations through subordinate managers or supervisors as defined by the Legislated Employment Equity Program under the Employment Equity Act.
PAR Program	PAR (Progressive Aboriginal Relations) is a certification program via Canadian Council for Aboriginal Business that confirms corporate performance in Indigenous relations at the Bronze, Silver or Gold level. Certified companies promote their level with a PAR logo signaling to communities that they are: good business partners; great places to work; and, committed to prosperity in Indigenous communities.
Percentage of pre-tax profits donated to charities and NGOs	Portion of pre-tax earnings (net income before income tax expense for the period) donated to charities and non-profits.
Postpaid	A conventional method of payment for wireless service where a subscriber pays a fixed monthly fee for a significant portion of services. Usage (e.g. long distance) and overages are billed in arrears, subsequent to consuming the services. The fees are often arranged on a term contract basis.
Prepaid	A method of payment for wireless service that requires a subscriber to prepay for a set amount of airtime or data usage in advance of actual usage. Generally, a subscriber's prepaid account is debited at the time of usage so that actual usage cannot exceed the prepaid amount until an additional prepayment is made.
Rogers Business Conduct Policy training participation rate	The percentage of active employees, as at December 31, 2023 who have read and completed our annual Rogers Business Conduct Policy training, based on a snapshot of enrolled employees as of February 14, 2024. The calculation excludes any employees who are terminated or go on leave, employees who are newly hired or return from leave after the program was launched, Board of Directors, contractors, Toronto Blue Jays and Rogers Centre part-time employees and U.S. employees.
Science Based Targets initiative (SBTi)	Science Based Targets initiative (SBTi) is the global governing body that drives ambitious climate action in the private sector by enabling organizations to set science-based greenhouse gas emissions reduction targets. SBTi assesses, measures and approves carbon reduction targets.

Glossary of Terms

Term	Definition
Scope 1 Greenhouse Gas Emissions	Direct greenhouse gas emissions from sources owned and/or controlled by Rogers. Total Scope 1 emissions are calculated in accordance with the GHG Protocol and include those resulting from energy combustion from owned or leased vehicles and properties under Rogers operational control (including office buildings, transmission sites, power supply stations, retail spaces, and the Rogers Centre). This definition aligns with the GHG Protocol and the results are reported for the period January 1 to December 31.
Scope 2 Greenhouse Gas Emissions	Indirect greenhouse gas emissions from the consumption of electricity purchased by Rogers for use in the general course of business, typically by properties under Rogers operating control, including office buildings, transmission sites, power supply stations, retail spaces and the Rogers Centre. This definition aligns with the GHG Protocol and the results are reported for the period January 1 to December 31.
Scope 3 Greenhouse Gas Emissions	Greenhouse gas emissions from other indirect sources of energy used by Rogers, such as business air and rail travel, vehicle rentals, hotels, employee commuting, Toronto Blue Jays travel and hotels, building waste, electricity used by data centre customers, and total paper usage. This definition aligns with the GHG Protocol and the results are reported for the period January 1 to December 31.
Senior Managers	Officials holding the most senior positions in the company as defined by the Legislated Employment Equity Program under the Employment Equity Act.
Taxes paid and other government payments	The amount of income taxes, sales taxes, payroll taxes, property and business taxes, and regulatory and spectrum fees paid to Canadian federal, provincial, and municipal governments.
Thrive	Thrive is the Rogers Employee Wellness Program. The goal of the program is to create a leading work culture at Rogers by being an advocate and resource for employee safety and wellbeing. Through Thrive, we offer a wide range of initiatives, comprehensive safety and well-being information, and much more.
Voluntary Turnover Rate	The number of employees who have voluntarily left the company as a percentage of the total average number of employees during the reporting period. The average number of employees includes all permanent full-time and part-time employees and all employees on leave for less than two years. Temporary employees and independent and agency contractors are excluded.



Rogers is committed to protecting the environment, promoting the health and wellness of its employees and contributing to the economic vitality of the communities in which it operates.

The best is yet to come.

Ted Rogers