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Production Manager

Description of the role:

As a hardware production manager based in Korea, you will lead the communication and day-to-day delivery performance of our first—and second-tier component suppliers in South Korea, especially with our contract manufacturer. This will include managing the CTB (Clear to Build) process with our Contract Manufacturer or each batch of products, ensuring that materials arrive.

The hardware production manager will report to the Operations team (Korea). You will provide weekly production quantity, yield, and line stability inputs for our S&OP process. There will be a requirement to coordinate stock transfers from the factory to 3PL, working with the logistics team to drive down the cost per unit movements on all SKUs.

The hardware production manager will be comfortable working in a dynamic supply chain environment. This is an exciting moment of growth for ROLI, and this role will significantly contribute to expanding our existing and future product lines.

What you'll do:

- Monitor production performance by gathering data and producing statistical reports.
- Update and maintain systematic manufacturing databases (Inventory, Serial Numbers)
- Be open to support & assist across various areas in a fast-paced environment.
- Manage inventory levels, production schedules, and product shipments.
- Communicate production processes and status with the Operations team.
- Establish and maintain strong relationships with manufacturing partners and key suppliers.
- Coordinate stock transfers from the factory to 3PL, working with the logistics team to reduce the cost per unit movements on all SKUs.
- Coordinate sample shipments to the team's requested destination.

What you'll need:

- Proven hardware production manager experience
- An understanding of the materials drive process and how to navigate and manage shortages in supply
- A good command of English and Korean, both spoken and written
- Exceptional time management skills to support various requests and projects across the business.
- Understanding Bill of Material Structures and how component controls relate to product builds.
- A broad understanding of key manufacturing KPIs, yield, line stability, AQL, and how to track these effectively

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Production Manager

Bonus points:

- An understanding of how ERP systems work at a basic level
- Full drivers license

Who we are:

Luminary ROLI's mission is to enable more people to experience the transformative power of life-long music making. We do this by making the whole process of music learning and practice more inspiring and effective. We are a hardware, software, and content music technology company based in Dalston, London. Our focus on pioneering new and innovative technological solutions to the challenges that face music learners and makers has meant that our products are used by composers, producers, artists, engineers, and hobbyists worldwide.

Luminary ROLI Ltd offers:

- TThe opportunity to work with the leading, progressive minds within technology, hardware, and music creation to directly impact the way we create and interact with music
- A competitive salary according to your level of experience
- A range of meaningful benefits including:
 - 16 days holiday with 2 additional social impact days and the standard 15 National holiday days
 - o 20 hours per year dedicated to volunteering within the local community
 - 'Lending Library' of all ROLI products
 - Team member discounts on ROLI products
 - Apple laptop and relevant software licenses for your role
 - Generous Parental Leave policy
 - Company-wide Hack Days and team outings
 - All other requisite benefits mandated by South Korean law.

Luminary ROLI Ltd wholeheartedly believes that difference stimulates a healthy and productive environment, as well as positively impacts the products we create. We actively encourage diversity of background and perspective, and as an equal opportunities employer, we oppose all forms of unlawful or unfair discrimination in all of our employment related processes and matters.