

# CERTIFICATE OF REGISTRATION

## ISO/IEC 27018:2019

The Certification Body of Schellman Compliance, LLC hereby certifies that the following organization conforms to the control guidance of ISO/IEC 27018:2019

# Slack Technologies, LLC

415 Mission Street, San Francisco, CA 94105

for the following scope of registration

The scope of the ISO/IEC 27018:2019 certification covers the control objectives, controls, and guidance for implementing measures to protect personally identifiable information (PII) in accordance with the privacy principles in ISO/IEC 29100 for the cloud computing environment relevant to the information security management system (ISMS) and privacy information management system (PIMS) supporting the information assets, business operations and physical location of Slack Technologies, LLC, and in accordance with the statement of applicability, version 2.5, dated October 26, 2023. Slack relies on Salesforce for execution of a subset of enterprise controls which include human resources, corporate asset management, security awareness and privacy training, vendor management, and physical and environmental security of the in-scope office location. The scope of the ISMS includes:

**Slack Technologies' Team Collaboration Platform**  
(slack.com and slack-gov.com)

- Slack Native Client Applications
- Slack Web Applications and Services
- Slack Application Programming Interfaces ("APIs")
- Slack Application Hosting Services and Developer Tools

which includes the following in-scope location(s) on page 2 of 2

The ISMS also includes the cloud based infrastructure located in all regions hosted by Amazon Web Services (AWS).

Certificate Number: **1105886-7**



Authorized by:



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Issue Date	Original Registration Date	Expiration Date	Certificate Version
November 7, 2023	October 3, 2018	November 9, 2026	Version 7

CONDITIONS & LIMITATIONS:

1. The aforementioned organization has a perpetual responsibility to maintain conformance with ISO 27018:2019 during the period of certification.
2. This certificate is subject to the satisfactory completion of annual surveillance audits by Schellman Compliance, LLC
3. ISO/IEC 27018:2019 compliance audits are not designed to detect or prevent criminal activity or other acts that may result in an information security breach. As such, this certification should not be construed as a guarantee or assurance that an organization is unsusceptible to information security breaches.
4. The information in this document is provided "AS IS", without warranties of any kind. Schellman Compliance, LLC expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
5. This certificate is the property of Schellman Compliance, LLC and is bound by the conditions of contract. The authenticity of this certificate can be validated by contacting Schellman Compliance, LLC

## In-Scope Location(s)

Location	Function / Role
San Francisco, California United States	Management activities for Slack Technologies, LLC Information Security Management System ("ISMS") and operations supporting Slack Technologies' Team Collaboration Platform

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4. The information in this document is provided "AS IS", without warranties of any kind. Schellman Compliance, LLC expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
5. This certificate is the property of Schellman Compliance, LLC and is bound by the conditions of contract. The authenticity of this certificate can be validated by contacting Schellman Compliance, LLC